

पेट्रो प्लस PETRO PLUS



VOL. - II

ISSUE - V

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**IREP
at Kochi
Refinery**

Life is full of many memorable moments and historic occasions, when we recall our past, treasure our present and dream of a wonderful future. Foundations played a key role in BPCL's journey during the past few months.

Our Hon'ble Prime Minister, Dr. Manmohan Singh laid the foundation of our Integrated Refinery Expansion Project at Kochi Refinery, launching yet another of our dreams to catapult us into an era of prosperity. Our feature article gives you a glimpse of the function and the project.

We joyously celebrated our Foundation Day with passion and enthusiasm throughout the country on 24th January. Employees, business partners, vendors, contractors and our valued customers gathered together to mark the occasion and cherish the long-standing relationships forged over the years. Nostalgic trips were taken down memory lane, views were exchanged and new vistas were presented, all contributing immensely to the camaraderie and bonhomie that BPCL has always enjoyed. We truly felt proud to belong to the magnificent BPCL family!

The Ideas Contest magically transformed our lives this year, with a host of variations capturing all the creative outputs of our people in diverse spheres. Socratix – the Case Study Challenge, and Mercurix – the Art of Storytelling also had their fair share of exponents, who revelled in showcasing their talents to the delight of the audience. The winners take centre stage in this feature.

For all our budding shutterbugs ready to click at the drop of a hat, we bring you a Candid Click Contest, guaranteed to excite and delight you! Details are on the Back Cover.

**Last date for entries for the Energising Lives Contest
has been extended to 30th April, 2013**

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Website : www.bharatpetroleum.in

Editorial Correspondence : karmarkarmc@bharatpetroleum.in

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Dear Colleagues,

On the occasion of our Foundation Day, I am extremely happy to extend my warm and sincere wishes to every member of the BPCL family.

BPCL was inducted into the Public Sector on 24th January, 1976 and the company set off on an eventful journey of growth and development. As a leading player in the core energy sector,

BPCL has, over the years, contributed consistently to India's progress and prosperity.

Our company has exhibited tremendous resilience in a dynamic environment, and has shown excellent results in all areas of activity. We need to consolidate our position by meeting challenges with innovative solutions. Excellence in execution of jobs and judicious use of resources will provide us even greater momentum going forward.

I would like to congratulate each and every one of you for your contribution to our company's success. Together we can work towards even exceeding the targets set and sowing the seeds for a glorious future. As we diligently work towards implementation of our DreamPlan, we should acknowledge the tremendous contribution of our earlier management teams who have provided us with the launching pad for our initiatives.

This would also be an ideal occasion to reaffirm our commitment to our customers, assuring them of our resolve to provide them with enhanced products and services so as to add value to their lives.

This Foundation Day, we would like to also focus attention on Sustainable Development and the importance it plays in the long term success of the company. Every contribution to safeguard the environment and society will enhance the overall quality of life.

Let us contribute to 'energise lives' in all our endeavors and make BPCL the best place of work!

Happy Foundation Day !

R. K. Singh

Chairman & Managing Director

C&MD's Message

On

BPCL

Foundation Day

24th January 2013

Integrated Refinery Expansion Project at Kochi Refinery



Hon'ble Prime Minister, Dr. Manmohan Singh unveils the plaque.

On an accelerated growth trajectory, BPCL's Kochi Refinery has embarked on the prestigious Integrated Refinery Expansion Project (IREP), marking a momentous milestone on the organization's path to progress and prosperity. With the implementation of the IREP, the refining capacity of Kochi Refinery will increase from the current 9.5 MMTPA to 15.5 MMTPA.

The project also envisages modernization of the refinery, equipping it to produce environmentally friendly auto fuels complying with BS-IV/BS-V specifications. The upgradation of the residue stream will enable the refinery to produce more value added products and the heavy stream generation from the refinery will be minimized. The estimated cost of the project is Rs 14,225 Crores. Propylene produced as a result of the IREP will be used as feedstock for BPCL's proposed petrochemical complex. The IREP would therefore provide the launch pad for the setting up of a vibrant petrochemical industry in Kerala. The IREP and the Petrochemicals initiative will involve a capital outlay of around Rs 20,000 crores, making this the single largest investment in the state of Kerala.

The capacity expansion by 6 MMTPA will be facilitated by installing a new state-of-the-art Crude Distillation Unit (CDU) of

10.5 MMTPA. This new CDU will replace the existing 4.5 MMTPA CDU-1, resulting in energy saving and environmental protection. Associated process units like the Delayed Coker Unit (DCU), Fluid Catalytic Cracking Unit (FCCU), VGO Hydro-treater (VGO HDT), Diesel Hydrotreater (DHDT), Sulphur Recovery Unit (SRU) and Hydrogen Generation Unit (HGU), along with matching utilities and off-site facilities are also planned as part of the project. The IREP is scheduled to be completed by December 2015.

Hon'ble Prime Minister, Dr. Manmohan Singh laid the foundation stone of our Integrated Refinery Expansion Project at Kochi, in an impressive ceremony held at Kochi Refinery on 7th January, 2013. His Excellency, Dr. H.R. Bhardwaj, Governor of Kerala, Shri Oommen Chandy, Hon'ble Chief Minister of Kerala, Dr M Veerappa Moily, Hon'ble Minister for Petroleum & Natural Gas, Shri Vayalar Ravi, Union Minister of Overseas Indian Affairs & Civil Aviation, Prof. K. V. Thomas, Hon'ble Minister of State for Consumer Affairs and Public Distribution, Smt Panabaaka Lakshmi, Hon'ble Minister of State for Petroleum & Natural Gas, Union & State Ministers of Kerala and other dignitaries were present on the occasion. Hon'ble Prime Minister unveiled the plaque marking the launch of the project.

In his speech, Hon'ble Prime Minister complimented Bharat Petroleum for its performance. "I am very happy to participate in today's function, which marks the beginning of the project for integrated expansion of the Kochi Refinery in Kerala. The Kochi Refinery was dedicated to the nation by our beloved

former Prime Minister Smt. Indira Gandhi in 1966. Ever since then, it has maintained an excellent record of performance, but I venture to think that the best is yet to come. I compliment Bharat Petroleum Corporation and the Refinery for this outstanding track record. I am sure that this project will build further on the Refinery's excellent achievements so far," he said. He also acknowledged BPCL's efforts towards exploration stating, "I am happy to know that Bharat Petroleum has made some significant successes in the upstream exploration and production sector, particularly in Mozambique and Brazil."

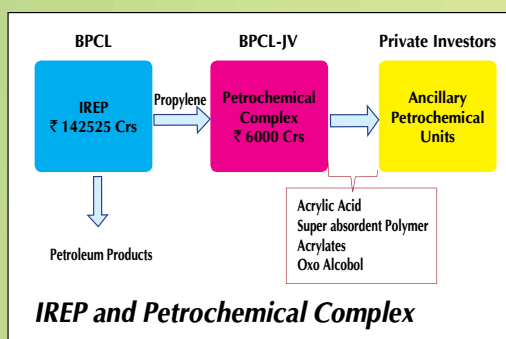
Prior to the function, our Hon'ble Prime Minister and other dignitaries were briefed about the project by our C&MD, Mr. R.K. Singh, by using the block model of the Kochi Refinery including proposed facilities, specially made for the occasion. Archival photographs showing the evolution of KR were also exhibited.

The function commenced with students of CR school singing the invocation. Hon'ble Minister for Petroleum & Natural Gas and Hon'ble Chief Minister of Kerala also spoke during the event. Our C&MD, Mr. R.K. Singh felicitated Dr. Manmohan Singh, presenting him with a memento on the occasion. The function concluded with the Hon'ble Minister of State for Petroleum & Natural Gas proposing the vote-of-thanks.

Energising Society

Set to be the single largest investment in the state of Kerala, the IREP project has the potential to generate ample employment opportunities as well as all round economic development and bring in a host of social benefits. It will provide a cleaner environment as a whole, due to production of better quality auto-fuels and reduced usage of high Sulphur fuel oils.

The IREP could generate employment to over 20,000 people during the construction period of 3 to 4 years and also through supporting industries and associated infrastructure and service activities. Opportunities for direct employment will also emerge. The project will enhance availability of additional quantity of petroleum products including auto fuels for meeting the growing demand of the country. Increased quantity of fuels and petrochemicals will mean fast tracking development. More job opportunities would enhance lifestyles, thereby energising society.



Energising the Environment

Apart from improving the refining share, the Integrated Refinery Expansion Project will enable BPCL Kochi Refinery to produce environment friendly auto-fuels, which will be BS-IV/ BS V compliant.

BPCL is implementing a Reverse Osmosis Plant to reuse the effluent water generated in the plant. Various pollution control measures required to meet the prevailing environmental standards are planned at different stages of execution of the project viz. design, construction and operational phases. The refinery project is designed taking into account all the pollution control legislations and guidelines.

Low Sulphur fuels will be used in the units. For the new Sulphur Recovery unit, a tail gas treatment unit and a recovery of 99.9 wt% is being considered. Electro Static Precipitator (ESP) will be provided on the Fluid Catalytic Cracker (FCC) unit stack so that the Particulate Matter in stack emission does not exceed 50 mg/Nm³. Heaters and furnaces will be provided with well proven Low NOx burners to reduce the emissions of Nitrogen Oxides (NOx).

A comprehensive waste water management system shall be made available in the Refinery to treat the liquid effluents to meet the Minimal National Standards (MINAS) and State Pollution Control Board requirements. The oily effluent streams from the process units and the tank farm area are to be treated in the proposed process Waste Water Treatment Plant (WWTP). Floor wash and contaminated rainwater shall be received through a separate pipeline and treated separately.

Upgraded fuel standards

Product	Quality parameter	Equivalent	Location
Petrol	Sulphur - 50 ppm (max)	Euro-IV	13 major cities from April 2010
	Benzene - 1% (max)		
	Aromatics - 35% (max)		
	Olefins - 21% (max)		
	Sulphur - 150 ppm (max)	Euro - III	Rest of the country from April 2010
	Benzene - 1% (max)		
	Aromatics - 42% (max)		
	Olefins - 21% (max)		
Diesel	Cetane No - 51	Euro-IV	13 major cities from April 2010
	Sulphur - 50 ppm (max)		
	95% Recovery - 360 deg C		
	PAH - 11% max		
	Cetane No. - 51	Euro-III	Rest of the country from April 2010
	Sulphur - 350 ppm (max)		
	95% Recovery - 360 deg C		
	PAH- 11% max		

The IREP will provide the launch pad for the setting up of a vibrant petrochemical industry in Kerala, with tremendous potential to attract a host of downstream industries. The petrochemical foray will utilize the feedstock of 500,000 MTPA of Propylene and 75,000 MTPA of Ethylene that would be available after the expansion of the Refinery. BPCL is planning to enter the niche Petrochemicals sector using Propylene as feedstock, producing petrochemicals like Acrylates, Super Absorbent Polymer (SAP), Oxo Alcohols, Ethylene Di-Chloride etc.

will be a joint venture company where the JV partner's technology and marketing expertise will be leveraged. BPCL has signed a Memorandum of Understanding (MOU) with L G Chem, Korea, one of the world's leading players in the petrochemicals business. The project will be set up close to the refinery in order to integrate the JV with the Refinery. Feasibility studies are in progress in this respect. It is expected that these projects would be completed by early 2016. Ambalamugal is set to be transformed into the petrochemical hub of Southern India.



Our C&MD, Mr. R.K. Singh presents a memento to Hon'ble Prime Minister.

Process units

- **CDU/VDU:** This is the first major process unit. The crude oil is first heated to about 375 deg C and sent to an atmospheric column and various product streams are taken out and sent to various treatment units for further treating/processing.
- **Diesel Hydro Desulphurisation Unit (DHDS) :** Removes Sulphur from Diesel
- **VGO Hydrotreating Unit (VGO HDT) :** Removes Sulphur from VGO which is the feed to FCCU
- **Naptha Hydrotreater/Isomerisation Unit (NHT/ISOM) :** Produces Isomerase which is a Petrol blending stream
- **Delayed Coker Unit (DCU) :** Recovers value added products from refinery residue streams
- **Hydrogen Generation Unit (HGU) :** Produce Hydrogen which is used in hydro-desulphurisation processes
- **Sulphur Recovery Unit (SRU) :** Recovers Sulphur as elemental Sulphur

The IREP at Kochi Refinery will provide a great impetus to industry, upgrade the quality of life in society and contribute towards safeguarding the environment. Once again, Bharat Petroleum's IREP renews its commitment towards creating a better world for future generations.



IDEAS 2012

“The magic is in believing in yourself and in your ideas !” A magician on a poster waved his wand as he enunciated these words. The ‘Magic of Ideas’ theme this year captured the imagination of the participants, transporting them on a magic flying carpet to places they had never been before; urging them to conjure up ‘miraculous’ solutions and think ‘out-of-the-box’ !

The magical Ideas 2012 Awards Nite was held on 18th January 2013 at BPLC Sewree. The eminent panel of judges comprised Prof. V. G. Gaikar, Prof. Noel Machado, Mr. S. Krishnamurti, ED (Corporate Affairs), Mr. U. N. Joshi, ED (Planning), Ms. Sumita Bose Roy, ED (Internal Audit), Mr. P. Padmanabhan,

ED (Refinery-Coordination), Mr. K. B. Narayanan, GM (ERP CC), Mr. M. M. Somaya, GM (Brand & PR) and Mr. Arun Singh, President (BPRL).

The Ideas journey has been a very inspiring and satisfying one, with many momentous milestones along its path, evolving continuously to capture the imagination of staff and tap their boundless creativity. While the Creative Stroke category caters to fresh ideas which have been implemented, the Mind’s Eye category records ideas generated spontaneously within one’s mind, with huge potential in terms of business benefits. The Echo category denotes replication of brilliant ideas.

Welcome to the Magical Realm of IDEAS

Creative Stroke Awards

Chairman’s Award for the Best Idea of the Year

Business Opportunity Through Unique Lube Offering for Steel Sector

Considering the huge demand in steel plants, Lubes have successfully developed a ‘Morgoil - Customized - Grade’ meeting Morgoil bearing specifications. These systems are critical due to very high load, high temperature, water and scales ingression in oil and environment full of dirt and dust. The most widely used product for this application is Servosteel, which is being consumed by all SAIL units exclusively. To break this deadlock in SAIL, field evaluation was mandatory. Lubes successfully convinced Bhilai Steel Plant for evaluation, based on which, our ‘Morgoil-Customized-Grade’ was converted to a technically proven category by BSP. This can be tried out by other steel plants too.

Team : K Ravi, Gourav Kotwani, Deepak Kumar Jha, Debashish Ganguli, Tomar Sarvesh Singh, Shravan Kumar, Nitin Kadu, Ramesh Bomidi and Satrugna Rath (Lubes Sewree)

DCS Health Status in IP21

The health status of various components of a plant DCS (Distributed Control System) are available in the respective DCS. Failure of a Controller/IO Card can go unnoticed, as redundant controllers/cards take over. The next failure can lead to plant shutdown, resulting in huge financial loss. To avoid this, the health status of various DCSs across the refinery is brought to IP21 so that the information is available on the desktop of the Instrumentation Engineer and he can take timely action based on the alerts.

Team : Jeena Mary Sanjeev, R. Venu, K. Sridhar, M.P. Biju, K. Mukilan, K. Ramesh, S. Ashok Kumar, Prathish K. Babu and P. Prabhu (Kochi Refinery)



Creative Stroke – Refinery (Technical)

Winner : Improving the LP Planning Model of Kochi Refinery

The new Kochi Refinery LP Planning Model (PIMS) with delta vectors generated by the FCC Unit kinetic model has not only enabled arriving at a better production plan, but has also provided many valuable insights for optimizing FCC unit operations like Optimum Reactor Temperature. As the refinery expands and complexity of operations are increased, tools like this will greatly reduce the complexities involved in the planning.

Team : A Sathiyarayanan, Prince George, I Sasi, S. Ramanathan, Jose Jacob, MK Ramachandran, B Hari Babu and S. Bhargava (Kochi Refinery)

First Runner Up

Chlorine Dioxide Treatment in MINAS Sea Cooling Water System
Vivek Ranjan Gupta, S.K. Goel, C.J. Iyer (Mumbai Refinery)



Second Runner Up

Improving Reliability of Gasoline Splitter Operation

Pramod Mhetre, R. Lakshminarasimhan, S. Raut, B. Kundu, N.S. Kandalkar, N.V. Koli, P.V. Patil, B.S. Kandarkar, Shashwat Verma, Arun Walunj, Aswad Kharsamble (Mumbai Refinery)

Creative Stroke – Refinery (Systems & Processes)



Team : M.K. Jadhaw, J. Molla, B.K. Vakil and Pradeep P. Agarwal (MMPL, Mumbai Refinery)

First Runner Up

Online Training Management System

C.M. Ajit Prasad, Pushpalatha Ravi, Varsha Bhoir (Mumbai Refinery)

Winner : GPS Based ROU Tracking & Online Wage Payment to Surveillance Personnel Based on GPS Performance Report

Based on the GPS device data received at the server, GPS tracking software generates various types of reports. The wage payment reports and salary slips of the RMP/RMS are generated by the system, based on the performance grades given by the system & the ROU Officer. These are uploaded to payment gateways of the contractor's bank and monthly wage payment is effected to individual pipeline surveillance personnel for the actual work performed by them.

Second Runner Up

Digital ROU Eye -The All In One Portal

Raguraman M. Iyer, Pradeep Agarwal, M.K. Jadhaw, Arya Gourav, Manpreet Singh, Sunil Magdum, K.A. Chavhan, Deepak Chinta, Saurabh Negi (Mumbai Refinery)



Creative Stroke – Marketing (Technical)

Winner : Thermography – Use of the Latest Technology in Preventive Maintenance

Use of an infrared imaging camera for scanning & measuring the temperature of any object is known as Thermography. Thermal cameras capture this radiation and create an image using various mathematical algorithms. This technique is being used in the thermography of equipments at the LPG Plant.

Team : Vikram Singh Thakur, Ramesh Chand Dinesh, Nasrul Kamar, Alti Divakar (Saleempur LPG)



First Runner Up

Implementation of the Tanklorry Static Charge Neutralizer Unit and Human Body Static Charge Testing and Drain Pads at Cherlapally Installation

D. Kalyan Verma, A.K. Gupta, Sanjeev Raina (Retail Cherlapally Installation)

Second Runner Up

Automatic Unloading Arm Connected / Disconnected Indicator for Tank Lorry Movement Control in TLG

M.J. Sooraj, K.I. Manoj (Trivandrum LPG)

Creative Stroke – Marketing (Systems & Processes)

Winner : Daksh Manch ... Driving a Performance Oriented Culture at the Grass Roots Level by Building a Pool of Role Models to Inspire Others

Daksh Manch is created to showcase the outstanding performers amongst the non-management staff; their performance is improved and they experience enhanced self worth. It also spread stories of those Line Managers who created opportunities for their staff to showcase and develop their abilities.

Team : M.V. Prabhakaran, Rajnish Kumar, Mansi Dubey (HRS)



First Runner Up

Fire Prevention and Control Equipments Training Room

Bibhor Ranjan, Ranjan Nair, Gopal Krishan, P. Jayakumar, Anoop Pishrady, Arunachalam Mani (Retail Sewree Installation)

Second Runner Up

Solar Powered CCTV Camera for Project Monitoring

Arnab Ray, Pardeep Goyal, Santanu Purohit, S.C. Jha (Retail Northern Region)

Creative Stroke – Marketing (Customer Satisfaction Enhancement)



Team : Kailash Nath, Puneet Dixit, Chandrakant Sonawane
(Piyala LPG)

Winner : Breakthrough in Bulk Business

Indore LPG territory was not in the Bulk LPG business ever since the formation of the Territory in 1999. The nearest supply source was Uran and since the requirement of Bulk was only 3-4 MT at a time by an individual customer, supplying Bulk from Uran was not economical due to dead freight, as BPC didn't supply part load to industries. As an alternate measure, Bulk could be supplied from Indore Plant. The industries indicated willingness to uplift from BPC considering the huge saving in transportation cost and full reimbursement of LST (VAT) from the State Govt.

First Runner Up

Manhole Less Driveway

Paikara Satish, Akhil Gupta, Pardeep Goyal
(Retail Northern Region)

Second Runner Up

Dosing of LPG With Blast Furnace Gas in Ore Sintering
Plants of Steel Industries

R. Krishnaprasad, P.K. Raghunathan, P.J. Vijayakar
(Dharwad LPG)

Echo Award

Eleven ideas of Ideas 2011 have been replicated, resulting in a one time approx. savings of ₹ 54 lakhs.

Mohanarangan D.(Tuticorin LPG)



The Winners with C&MD and Directors.



Mind's Eye Awards

Mind's Eye – Refinery



Jaikishen C Nath (Kochi Refinery)

First Runner Up

Use of Redundant Back Wash Type Feed Diesel Filter (Ronningen-Petter) of DHDS in Product Diesel Service

A. Mukherjee (Mumbai Refinery)

Winner : Modernising Substation to Control Room Signalling

This idea, with a potential saving of ₹ 4 crores, envisages replacing 1000 plus copper control cables between the substation and process control rooms. It can be used in places where induced stray voltages are causing erratic operations or giving electric shock to personnel. Maintenance effort reduces due to a reduction of underground cabling by approx. 160 km. In BPCL-KR, as part of the CEMP II project, a VGO HDS unit was built, with the Substation 1700 m away from the satellite rack room.

Second Runner Up

Turnaround Without Power Shutdown

K. Vishwanathan (Kochi Refinery)

Mind's Eye - Marketing

Winner : Overhead Lifeline System for Working in Explosive Atmospheres

An Overhead Lifeline system, for persons working on top of rail wagons, is designed to absorb the impact of a fall. It is provided with rubber stops at the ends to minimize chances of additional charges being generated. The components of this system – fall arrestors, full body harness and special shock absorbers - make its functionality compliant in an explosive atmosphere.

Vivek Krishan Sharma (Retail Piyala Installation)



First Runner Up

SAP Integration of Bulk Storage Facilities

Ravinder Singh (Lalru LPG)

Second Runner Up

Transcending Beyond The RO Boundary : Fostering Business Through Technology

Pardeep Goyal (Retail Northern Region)

Special Jury Awards

Special Jury Award (Refinery)

Employee Health Management System

Vandana Shinde, Pushpalatha Ravi, Samuel Sukhadhan (Medical Centre, Mumbai Refinery)

Special Jury Award (Marketing)

STP Burning Prevention

Nagendra Saini, Pramod Sharma, Pardeep Goyal (Retail Chandigarh)



Well established as the Holy Grail of strategic thinking, 'Socratix' continued to garner an unprecedented response this year. The youngsters, fresh from B-schools, swarmed to the case study like bees to honey, ready to test their mettle on the marvellous opportunity presented in this contest. Brand Socratix is truly regarded as the ultimate challenge to one's analytical and problem solving skills in the organization.

The case study challenge, designed in three stages with different case briefs for each stage, saw stiff competition across the seven participation groups – CO, NR, WR, ER, SR, MR and KR. The top 53 entries qualified for stage 2 and only 10 teams made it to the finals.

For the finals held on 17th January, 2013 at BPLC, the eminent panel of judges comprised Mr. S Krishnamurti, ED (Corp. Affairs), Mr. R.P.Natekar, ED (I&C) and Mr. S.S.Sunderajan, GM I/C MR. They commented, "The level of presentation, number crunching and research that went into each analysis, and the confidence and professionalism with which the questions posed by the panel were answered, were highly commendable and best in class."

The Winning Line-up	
Deep Arora & Rahul Dongre	Winners
Rahul Tandon & Sameet Pai	1st Runner up
Sachin M Bhat & Amit Agarwal	2nd Runner up
Ramsankar A	3rd Runner up
Mihir Jyoti Dutta & Anil Rajan Jacob	4th Runner up

National Finalists	
•	Susan John
•	Abhishek Srivastava
•	Sanson T Koleth & Mahendra Kumar K
•	Sandeep Govil & Ravi Mehrotra
•	M T Visakh & A K Bhandari





Inspiring, energising, making you laugh or moving you to tears – it was an emotional experience, yet all had powerful messages, providing great takeaways for life. The art and craft of storytelling were on full display as our BPCL sutradhars kept the audience enthralled with their gripping tales, eliciting shock and awe ! What an effective tool for leadership and culture building in the organization !

Regional Winners				
	Above 40 Category		Below 40 Category	
	Winner	Runner Up	Winner	Runner Up
WR	Sanjeev Pillai	Marianne Karmarkar	Kavitha Mathew	Gaurav Yadav
NR	Sunil K Bains		Shilpa Surve	Akashdeep Rayat
ER	Amrendra Kumar		Phurba K Sherpa	Priyanka Maheshwari
SR	Susan John	V R Sudhakar	Dawny Joy	T. Parthasarathy
MR	Anuradha Shenoy	K M Riyazuddin	Durgesh Bhutada	Priya M Bhagwat
KR	Jayaraman C	Jaikishen C Nath	Navinraj S	Aadhil Ahamed A

A workshop at BPLC by Mr. Parikshet Sahni, the renowned cinema & theatre personality, helped our storytellers to hone their skills, sharpen their wits and add drama to their tales. The stage for the final Act of Mercurix was set on 18th January at BPLC. The national finalists vied for the top honours, with creative presentations, attractive costumes and props and dramatic finesse. The entire company was captivated with their performance on the live webcast. The eminent panel of judges - Mr. S Krishnamurti, ED (Corp.Affairs), Ms. Dipti Sanzgiri, ED (HRD), and Mr. George Paul, ED (LPG) – had a tough time identifying the winners in each category.

National Winners				
	Above 40 Category		Below 40 Category	
Mahendra Kumar K.	Winner	Apoorve Khandelwal	Winner	
V. Natarajan	1st Runner up	Phurba K. Sherpa	1st Runner up	
Sanjeev Pillai & Anuradha Shenoy	2nd Runner up	Shilpa Surve	2nd Runner up	
Anil Ahir, C. Jayaraman & V. K. Sudhakar	3rd Runner up	Akashdeep Rayat, T. Parthasarathy & Suhani Varshney	3rd Runner up	



Petroleum Minister Launches Water Projects



Dr. M. Veerappa Moily, Hon'ble Minister of Petroleum & Natural Gas, inaugurating the CSR programmes launched by BPCL.

Devanagonthi Installation in Bangalore Territory is located in Hoskote Taluk, Bangalore Rural District, Karnataka. Devanagonthi village is surrounded by a number of agricultural based villages which are primarily dependent on rainfall to meet their water requirements as there is no other source of water. With the continuous failure of the monsoon in the past years, these villages are unable to meet the requirement of their daily drinking water needs.

Bangalore Territory took up the responsibility of providing drinking water to these villages by providing 2 Borewells in Narayanakere Village, 2 Borewells and an Overhead water tank at Mathamallasandra & Medimallasandra Villages. This project will fulfill drinking water needs of about 7000 people of Medimallasandra & Mathamallasandra villages and 2500 people of Narayanakere Villages.

These projects were formally inaugurated at Narayanakere and Medimallasandra by Dr. M. Veerappa Moily, Hon'ble Minister of Petroleum & Natural Gas, on 13th January 2013 after participating in the pooja at Borewell Point at Narayanapura and unveiling of a Plaque in the presence of Mr. R.K. Singh, C&MD Mr. Keshav V. Shenoy, ED (Retail), SR, & Mr. M.T. B. Nagaraj, Ex-MLA.

Best Loyalty Program Award



BPCL Bonds



Gas SBU has strengthened the bond with SI Group Ltd. by signing a short term RLNG Supply Agreement, which was executed by Mr. I. S. Rao, ED (Gas) and Mr. B. Rajagopal, MD, SI Group Ltd. Under this agreement BPCL will be supplying 38,000 SCM of RLNG per day from 1st January 2013 to 30th June 2013 in addition to 28000 SCM per day under a long term agreement with them. SI Group is the world's leading developer and manufacturer of chemical intermediates, phenolic resins, alkylphenolic resins and alkylated phenols.

BPCL signed the Naphtha and Fuel Oil Supply Agreement with MxB at Singapore on 12.12.12 for supplying 760 TMT of FO 380 and 420 TMT of Naphtha to MxB during 2013 at an agreed pricing formula. MxB is an equal share Joint Venture between BPCL and Matrix Marine Fuels Pte Ltd., Singapore (MMF), an affiliate of Mabanraft Group. The core activities of MxB are bunkering, fuels business, supply of marine lubricants and supply of bunker fuels to ships at Indian Ports, ultimate destination being outside India (International Bunkering).



BPCL's Loyalty Program was adjudged as the Best Loyalty Program in Services Sector at the 6th Loyalty Awards. The 6th Loyalty summit held in Mumbai saw insightful discussions on using the Future Mega trends and Platforms available worldwide in relevance to the Indian context. Engagement is a journey. Loyalty is the destination. With this theme, the Industry was seen discussing a transition from mere Loyalty programs to building a customer experience. The deliberations were on matching customer expectation for improved experience, engagement and advocacy.

An independent consulting company M/s. Leap Ridge conducted an extensive market and consumer research for all categories to decide the winners. The nominees in this category were American Express, Jet Privilege, Mahindra Holidays and Schneider Electric. Some of the programs also awarded in this forum were First Citizen, Jet Privilege, ICICI Bank, ING Vysa Insurance and Idea Cellular in various categories. Mr. V. Anand, GM (Strategy) along with Mr. V. Sreehari, Sr. Mgr. Loyalty Programs (Ops.) RHQ and Mr. Navneet Kumar, Mgr. Loyalty Programs (Mktg.) RHQ received this award on behalf of BPCL.

Terrific Transiting Tales



The sparkling new company owned transit flat at M-28, Greater Kailash-I, New Delhi was inaugurated on our Foundation Day itself i.e. 24th January, 2013 by our C&MD, Mr. R.K. Singh in the presence of our entire board ! Powered by a modern electronically operated gate, the building was decked up like a newly wed bride, resplendent in all its finery. There's stilt parking on the ground floor with spacious dining and a conference room on the first floor and 15 rooms on the upper floors with all facilities, including separate accommodation for the service staff. The building has been provided with the latest technology/equipments including a lift with ARD provision, full DG backup with AFM Panel for auto start, automatic level sensor for water tanks, CCTV system, paging system (DVD Players, FM Radio & PA System), telephone system, LAN connectivity in each room and rainwater harvesting system. Themes of rivers, mountains and forests in the rooms provide guests with an idyllic environment along with a comfortable stay.

CSI Award for Excellence in IT

Displaying its IT prowess, BPCL snapped up the CSI Award for Excellence in IT for the year 2012 under the IT Infrastructure & Equipment Solution Category. The CSI Awards motivate organizations from all business sectors contributing towards development of IT solutions. The award constituted a trophy, cash prize of ₹1 lakh and a citation.

Entries were shortlisted, based on criticality of IT usage, process re-engineering, improvement of customer service, innovation, return on investment, quality of management and impact: organizations/ society / green IT / CSR. The Project, 'Infrastructure Virtualization,' was envisioned and executed successfully under the leadership of Mr. A.K. Kaushik, GM IS (Infrastructure & Services) during 2012 with 10 important goals - achieve redundancy, consolidate the database and OS licenses, minimize technology risks, optimize network architecture, secure the architecture, ease of administration, 3-tier data center architecture, consolidate server hardware, reduce resource provision cycle and a step towards private cloud.



Shri Ajit Singh, Hon'ble Minister of Civil Aviation, presents the CSI Award to Mr. Pramod Bhatnagar, Chief Manager (IS Projects) at the 47th Annual Convention of Computer Society of India (CSI) in Kolkata.

Kochi Refinery Inks Agreement with Railways



Kochi Refinery signed a new Siding Agreement with Railways with liberalized clauses for placement of wagons and product transportation. The estimated benefit to the Corporation by signing the agreement is to the tune of ₹ 1 crore per annum. Mr. G. Radhakrishnan Pillai, our DGM (OM&S) and Mr. V. Rajeevan, ADRM Southern Railway signed the agreement at Divisional Railway Manager's office at Thiruvananthapuram. Mr. A. Sunder, Sr. DCM, Southern Railway was present on the occasion.

Mr. Rajesh Agarwal, DRM, Southern Railway handing over the agreement to Mr. G. Radhakrishnan Pillai, while Mr V.Rajeevan, ADRM, Southern Railway and Mr. M. P. Jayan, CM (OM&S) look on.

Best HR Practices Awards

HRS West had instituted the Best HR Practices Award Scheme for 19 Western Region retail locations, to determine excellence in various thrust areas ranging from HRM to Industrial Relations and Labour Law compliances. Based on the size and scale of operations, the award winning locations for the year 2011-12 were:

Category	Winner	Runner-up
Large	Sewree Installation	Manmad Installation
Medium	Miraj Depot	Gaigaon Depot
Small	Navegaon Depot	Hazira Depot

In addition, Sidhpur TOP bagged the award for Exemplary Statutory Compliance. The winning locations were felicitated in a grand function held on 8.1.2013.



Sewree Installation



Miraj Depot



Navegaon Depot



Sidhpur TOP

MMBPL Takes Its Place in the Sun

From primitive times, man has worshipped the sun as a divine and abundant source of energy. Ages ago, ancient Egyptians sought to bring sunlight into the dark corners of the magnificent pyramids. The Pipeline group first commissioned the SV-07 station which runs only on solar power at Village Pimpri Saddrodi in Nasik District on 28/11/2012. It was re-engineered by extensive use of value engineering and the size was reduced to 34 sq.m. without compromising on performance. Now it brought sunlight into the Officers' Room at Manglya Terminal by introducing Sunpipe for the first time ever in the country. Bringing UV protected sunlight into the rooms through the roof improves illumination levels and also reduces seasonal affective disorder. Besides enjoying Vitamin D while working in AC comfort, the natural light is also beneficial to eyes and skin over a period of time. Introducing this eco-friendly system for energy saving, lowering the carbon footprint and reducing health hazards was greatly appreciated by Director (R).



Mr. B.K.Datta, Director (R) inaugurated the Sunpipe on 15.1.2013 in the presence of Mr. Anurag Deepak, ED (Pipelines).



Leadership in LPG Operations Summit



Mr. K. K. Gupta, Director (M)



Mr. B. K. Datta, Director (R)

A summit on “Leadership in Operations” was held at Navi Mumbai on 19th/20th January, 2013 with an objective to achieve leadership in LPG Operations and was attended by all LPG Territory Co-ordinators, Operations/ HSSE / Logistics Role Holders from regions and HQ including DU In-charges.

Mr. George Paul, ED (LPG) set the tone for the summit urging the participants to imbibe the culture of Winning Together and spoke on the key focus areas for deliberations viz. Leadership in HSSE, Leadership in Operational Excellence, Value Maximisation, Leveraging Technology & Capacity Building and Taking People Together.

Director (Mktg.) Mr. K K Gupta in his inaugural address stressed on the need for achieving operational excellence through compliance to development of world class standards/ SOPs, zero tolerance for any deviations/ accidents, capacity building through training, Cost Leadership, CEO concept and also by adopting the latest technologies in the

operating areas. While complimenting the LPG SBU on winning the coveted Oil Industry Safety Award for the third consecutive year, he also cautioned everyone not to be complacent but strive hard to work to achieve Zero incidents at plant / road / customer premises. He advised the participants to “Not accept anything less than the best” to achieve “Leadership in Operations”.

Making Breakthroughs Happen conducted the workshop using innovative techniques to pave the way for lateral thinking. He stressed the need of loud / out-of-the-box thinking to make big changes i.e. Leapfrogging the performance 10 X, increase in the sales and profits or reduction of cost by 10 times instead of regular benchmarking targets of 5-10%.

Mr. B. K. Datta, Director (Refineries) touched upon the reliability triangle and stressed the importance of its arms i.e. Process reliability, Equipment reliability and Human reliability as key focus areas to achieve “Leadership in Operations” in addition to safety management, on the job safety, updation of SOPs, work permit system, behavioral safety, contract safety and also walk thru’ audits. His safety mantra was ‘Safety begins with me.’

BPMAI Enables Informed Decisions

The Business Performance Management Intelligence (BPMAI) Solution is a powerful decision making tool, which makes all the process and performance related real time data available to the top management in user-friendly dashboards, enabling the user to make fast and informed decisions. This system integrates with systems like LIMS, IP21 and MES. Mr. John Minu Mathew, then ED (KR), inaugurated the BPMAI at Kochi Refinery on 31.12.2012.

Fuel Farm at Durgapur Airport



Ms. Anju Madeka, CFO and Mr. S.Paul, CEO & Director, BAPL are standing on the right of Mr. S.B. Bhattacharya (5th from right).

Mr. S.B. Bhattacharya, then ED (Aviation) signed an agreement with Bengal Aerotropolis Pvt.Ltd. (BAPL) to establish a Fuel Farm at the upcoming Greenfield airport at Durgapur, West Bengal on 18th December, 2012 at Kolkata. This will be the 37th Aviation Fuelling Station of the BPCL network. BAPL’s Durgapur Aerotropolis is India’s first Airport City coming up near Durgapur-Asansol region in West Bengal (175 kms from Kolkata) and will have a catchment area of Durgapur, Bokaro, Dhanbad etc. The lead promoter of BAPL is Changi Airports India Pvt. Ltd., a fully owned subsidiary of Changi Airport of Singapore and has equity stake of 26%.

Quality Circles Around



Leveraging people’s commitment and participation, HRS (W) has launched Quality Circles for Housekeeping & Cleanliness in CO. An orientation programme was facilitated by an expert from Quality Circle Federation of India. Budge Budge Installation also formed four Quality Circles - Bulk Transport, Tank Farm, Engineering Services and LOBP. To enhance quality, build an attitude of problem prevention and improve employee satisfaction, HRS South has launched Quality Circles in the SRO for Transit Flats, SRO Maintenance, Management staff canteen in SRO and Annanagar Staff Quarters.

BPRL has finalized an innovative financing plan to help finance its requirements of USD 2000 million (₹11,000 crores) over the next 4 years for its monetization plans in Mozambique, Brazil and Indonesia. As part of this, BPRL will avail Standby Letters of Credit (SBLs) from a syndicate of Indian Banks up to USD 2000 million without any recourse to the BPCL Balance Sheet. The agreement for availing SBLs for a major part of the total amount was signed with seven public sector banks (Punjab National Bank, Union Bank, Central Bank, Syndicate Bank, Corporation Bank, Indian Bank and Bank of Maharashtra) on 24.11.2012 by Mr. D Rajkumar, MD, BPRL and Mr. N. Vijayagopal, Director, BPRL International BV.

BPRL Evolves an Innovative Financing Solution



Product Interface Automation at Manglia



Mr. B.K.Datta, Director (R) inaugurated the Automation of Product Interface Management software module.

Benefits :

- Elimination of hazardous environment in the field due to continuous removal of product sample for checking density by field staff.
- Elimination of continuous exposure of field officer to product vapor.
- Precision in changeover of product tanks & auto opening / closing of MOVs.
- Will lead to managing operations with lesser interface quantity i.e.strict control can be exercised on quality give away.

The team developed the software logic in-house, cutting 28 product interfaces, taking the first step in our total vision of automation in pipeline operations. This would be implemented at Piyala and Manmad shortly. The quality give away will result in an annual benefit of approx. ₹ 30 crores to Mumbai Refinery.

Appreciating Opportunities

Aimed at helping young sales, operations and engineering officers understand their role, appreciate the work done by other related functions and get to know how one fits in the bigger jigsaw of BPCL, HR - Retail West conducted a workshop on Appreciating Opportunities on 17th&18th December 2012 at Mumbai. The focus was on cross-functional integration and life skills. Topics included were problem solving, leadership – increasing the circle of influence, handling difficult situations, understanding of self and others' priorities, goal setting, time management, conflict management, decision making and team building.



Foundation Day Celebrations



Mr. R.K.Singh, our C&MD, addresses the gathering of customers at the Musical Nite with Runa Laila at Trombay Club.

BPCL's role in Energizing the Environment

"How can we be so arrogant? The planet is, was, and always will be stronger than us. We can't destroy it; if we overstep the mark, the planet will simply erase us from its surface and carry on existing. Why don't they start talking about not letting the planet destroy us?" Paulo Coelho aptly noted in his bestselling book, 'The Winner Stands Alone.'

His concern spoke loads about the inevitability of nature and vulnerability of mankind and rightly so. Nature is the foundation on which life generates and flourishes. It will not be an exaggeration to say that what we do to nature, we do to ourselves. It's not something that we will give to our next generations; instead, it's something we've borrowed from them. Fortunately, BPCL, as a constituent of this environment has been able to realize its importance and has taken substantial steps time and again towards, not only conserving the environment but actually "energizing" it as well.

Since, BPCL is in the business of supplying energy to the nation, it is very conscious of its energy conservation activities. Some of the initiatives taken up by BPCL are Project Boond, rainwater harvesting project for ensuring supply of water in villages throughout the year, and Nisarg, energizing lives in harmony with nature. HSE (Health, Safety and Environment) was put into the system in 2007 in pursuit of attaining good governance and highest standards in the same and to ensure environment conservation in and around the workplace. Mumbai Refinery was amongst the first refineries to form an independent Energy and Environmental cell in the year 1962. Some of the major green initiatives taken by BPCL are upgrading of the refinery to produce clean automotive fuel, improvement in energy efficiency of the refinery & distribution operation by use of new technology & modern instrumentation, treating water effluent recycling and re-use and water harvesting and implementation of a comprehensive system for hazardous waste management. Cultivation of Jathropha to facilitate Bio-diesel production and contribution to alternate energy resources (windmills and solar energy) are some of the other feathers in BPCL's Corporate Social Responsibility cap.

Certainly, all these initiatives could not have gone unnoticed. Golden Peacock Environment Management Gold Award, Greentech Gold Award and FICCI award being some of the awards in recognition of BPCL's initiative in environment conservation and pollution control as a corporate.

Apart from environment energizing steps taken up by it, BPCL has been able to help the Indian households to do away with traditional wood/coal chulhas which were a major source of pollution, by providing LPG and CNG, much cleaner fuels to be used, as its core business commodity.

BPCL has come a long way in its pursuit of conserving and energizing the environment, but there's still a long road ahead to accomplish this goal in entirety. BPCL's aim as a corporation has to be of sustainable development. After all, sustainability means running the global environment – Earth Inc. – like a corporation: with depreciation, amortization and maintenance accounts. In other words, keeping the asset whole, rather than undermining your natural capital. With a clear aim and high spirit, BPCL as a corporation, along with its employees, stakeholders and consumers, reiterates its pledge of putting its best in constant "energizing of lives and the environment."

-Barkha Agrawal, Asst. Manager - Internal Audit



Customer Meet organized by Gas SBU

Foundation Day Contests at CO

ESSAY CONTEST RESULTS :

1st PRIZE – Ms. Barkha Agrawal – Internal Audit

2nd PRIZE – Ms. Sharon Pires – Brand & PR

SLOGAN CONTEST RESULTS :

1st PRIZE – Ms. Cheryl Anna Paul – R & B Section
*Nurture Nature and adopt environment friendly measures
To protect our environment and save natural treasures.*

2nd PRIZE – Mr. Krishna S Nair – Co. Secy. Dept.
*In pursuit of a clean and green Nature,
We will keep the environment 'Pure For Sure.'*

3rd PRIZE – Mr. V.P.N. Iyer – LPG Finance
*Be resolute not to pollute
Let Nature play its flute.*

Our Chief Vigilance Officer

Mr. Manoj Pant

Mr. Manoj Pant, an Indian Forest Service Officer, has taken over as Chief Vigilance Officer, BPCL with effect from 15.1.2013. Prior to his appointment as CVO of BPCL, he held the post of Director in the Ministry of Health & Family Welfare, Govt. of India, New Delhi.

Mr. Pant comes from a family of Civil Servants. A postgraduate in Physics from Roorkee University (now IIT Roorkee), he joined The Doon School, Dehradun in 1980 as a faculty member. Besides teaching Physics and Electronics to senior classes, he was also a Deputy House Master and was actively involved in extra-curricular activities like Socially Useful Productive Work (SUPW) and Spare Time Activities (STA) of the school. He was actively involved in various sports and outdoor activities as well, like escorting students to various excursions, trekking and mountaineering expeditions etc. He also acquired a Bachelor's Degree in Education from Annamalai University while teaching in the school.

Mr. Pant joined the IFS in 1986 and after receiving professional training in Indira Gandhi National Forest Academy, Dehradun and LBS National Academy of Administration, Mussorie, joined the State of J&K in 1988. He worked in different wings of the Forest Department in J&K like Working Plan, Forestry Research, Forest Conservation & Protection, Wildlife Protection, Forest Administration and Social Forestry. His contributions in the Forest Department include preparation of a Working Plan Report, implementation of the prestigious Eco Task Force Project in J&K, preparation of Project Reports for Management of National Parks and Wildlife Sanctuaries and formulation of a Project Report on Prevention and Control of Forest Fires in the Himalayan Region.

Mr. Pant was appointed as Director, Department of Youth Services and Sports and Secretary, Sports Council in J&K in 2003. During his assignment in the Sports Department, he looked after sports and allied activities at domestic and national levels, creation and upgradation of sports infrastructure, organization of national level sports events and rehabilitation of outstanding sportspersons of the State. He was also nominated as Vice President of the School Games Federation of India during the period.

During his assignment as Director in the Ministry of Health & Family Welfare, he looked after public health issues including public health institutions, emergency medical relief in natural disasters, public health legislations and the World Bank assisted Integrated Disease Surveillance Programme in the country. He was actively



involved in revival of public sector vaccination institutes and looked after the administrative matters of the two Public Sector Undertakings of the Ministry i.e. M/s. HLL Lifecare Ltd. and M/s. Hospital Services Consultancy Corporation Ltd. He also briefly held the charge of Director (Vigilance) in the Ministry.

An active sportsman, Mr. Pant has played table tennis, tennis and cricket at various levels. He has also trekked extensively in the Himalayas, and has been a member of various mountaineering expeditions to places like Hari Ki Dun, Roop Kund, Valley of Flowers, Hem Kund, Pindari Glacier, etc. He has also travelled extensively in the State of J&K and has been to places like Khar Dung La Pass (highest motorable road in the world), Pang Gong Tso Lake, Amarnath Shrine, etc. His other interests include Indian classical music and travelling.

He is married to Aparajita, who is a postgraduate in History from Lucknow University. She is a voracious reader, shares his interest in travelling and music and is an excellent cook. Their elder daughter, Vasumana is doing postgraduation in Economics from Delhi School of Economics and their younger daughter, Vatsala is doing B.A.LL.B (Hons.) from Amity University, Noida.

Distinguished Doctorate



Dr. Makarand V. Nandanwar, Dy. Manager (Ops.) Uran LPG Plant, was awarded a Ph.D. in Management from Padmashree Dr. D. Y. Patil, Governor of Tripura, at its 6th Convocation held on the 13.12.2012. Dr. Karan Singh, MP President, ICCR was the Chief Guest. Dr. Makarand joined our organization after completing his M.Tech. in HRD & Management from IIT Kharagpur. After rich exposure in BPCL, he was inspired by the 'Learning Organisation' concept to undertake research in HR. He chose the subject, 'Incentives at Operative Level Employees and its Reflection on Organizational Effectiveness' under the able guidance of Dr. S.V. Surnis, Chetana College Bandra. His research came out with new findings in monetary and non-monetary incentives management which can enhance overall organizational effectiveness. The study was well appreciated by external and internal evaluators. He also presented eight papers in national and international conferences and journals during this research journey.

GO GREEN

Why you should keep a plant at your desk

Keeping a plant at your workplace can have both, physical and psychological benefits.

Purify The Air: Plants purify the air by exchanging carbon dioxide we exhale, for oxygen. New studies suggest that plants can filter volatile compounds such as benzene from the atmosphere.

Kill Side Effects of Modern Equipment: Office plants are an inexpensive method to cleanse the air of toxic gases emitted by office equipment like fax machines, computers and photocopiers. The build up of these gases can cause headaches and irritation to the eyes.

Control Humidity: Plant transpiration in an office environment creates a humidity level exactly matching the recommended human comfort range of 30% to 60%.

Reduce Fatigue: Plants reduce health problems, with symptoms of fatigue falling by 30%, and headaches by 20%.

Reduce Noise Levels: Indoor plants can absorb, diffract or reflect background noise in buildings.

Increase Energy Levels: Plants are a sight for sore eyes, especially for those who spend hours in front of the computer. This rejuvenates and improves energy levels.

How to Take Care of Indoor Plants

- **Water:** Indoor plants do not require too much water, but they need to be kept moist. If the soil feels moist, do not water it.
- **Substitute Sunlight:** You can grow almost anything if there is enough artificial light available. Just make sure the lighting is not too dim. There are a variety of lights available which work well on plants, such as incandescent (regular light bulbs) and fluorescent lighting.
- **Fertilisers:** Organic manure is required twice a year.
- **Plant Container:** Clay containers allow the roots to breathe and are heavy enough to stabilize large plants, but they are also fragile. Plastic is inexpensive and lightweight, but it doesn't allow the plant to breathe. It may end up keeping the soil soggy, and plants moist at all times.



Superpower Plants Can Improve Professional Relationships

Colour therapists insist you keep a plant on your desk, as the benefits are many, and the effort involved isn't much. The Sankhya philosophy explains how the hues and shapes of plants can influence your life.

How to pick a plant

- Invest in a plant that has smooth-edged leaves, since this will improve relationships at the workplace. They are also good for those with a history of heart disease. Pointy or jagged leaves represent intrusion.
- Since green is also the colour of the heart chakra, being surrounded by green foliage draws love and happiness.
- Plants with flowers indicate fertility. Keep this on your tabletop if you are experiencing problems caused by work stress, or your busy lifestyle does not allow you to carry on intimate relationships.
 - The colour green leaves you calm, and soothes tension between colleagues.

A Bonsai is a Labour of Love

Maintaining a Bonsai takes work and requires regular pruning and repotting. In the monsoon, the tree must be repotted and its roots cut. Fertilizers have to be used every 15 days; liquid fertilizers work well. They don't need too much water, every alternate day is good enough. But in summers, they need to be watered twice a day. It's good to spray the leaves with water to keep them clean. Since Bonsais are miniature trees, sunlight is a must. A couple of hours of direct sunlight everyday is sufficient, after which they can be brought indoors.



PUBLIC INTEREST LITIGATIONS: A Pursuit For Justice For Everyone

"Public interest litigation ... has given new hope to the justice-starved millions."

-Justice P. N. Bhagwati

India is the largest democracy in the world. Democracy is a form of government by the people, of the people and for the people. The Preamble of the Constitution of India embodies the vision of securing social, economic and political justice to the people of India. The vision would have remained a distant dream, had the potent weapon of Public Interest Litigation (PIL) not been developed to ameliorate the suffering of the people by allowing any public spirited person to espouse their causes and approach the Courts seeking legal redressal of their grievances.

PIL differs from traditional litigation in so far as it embodies the following three characteristics :

- **Representative Standing**, as a third party being a public spirited person could seek legal remedy for a legal injury suffered by another, which usually is a group of persons.
- **Non-Adversarial Litigation**. The litigation assumes Collaborative and Investigative dimensions. Being a Collaborative Litigation, the claimant, Courts and Government are required to work together to ensure protection of the rights of the people. Being an Investigative Litigation, reliance is placed on the reports of the Registrar, District Magistrate, comments of experts, newspaper etc.
- **Relaxation of Strict Rule of Locus Standi** as any person acting bonafide and having sufficient interest in the proceeding of PIL will have a locus standi and can approach the court seeking redressal for violation of rights or infraction of statutory provisions.

Who Can File a PIL?

Any public-spirited person can file a PIL on behalf of a group of persons, whose rights are affected. It is not necessary that the person filing a PIL should have suffered any violation of his own rights. However, he should have a substantial interest in the Public Interest issue. For example, any member of a locality can file a PIL raising some health and sanitation issue pertaining to the locality.

Against Whom Can a PIL be Filed?

It can be filed only against a State / Central Government, Municipal Authorities, and not any private party. However, a "private party" can be sued in a PIL as a necessary party. Procedure to File a PIL

A PIL is filed in the same manner as any writ petition. However, the Courts have adopted a liberal approach and have relaxed the requirement of instituting a PIL by way of presentation of a petition and have taken cognisance based on a mere letter narrating the facts addressed to a judge or newspaper report. Justice Thakkar of the Gujarat High Court has gone a step further and taken cognisance of a letter to the editor in a newspaper by a widow

mentioning her plight, because of the non-payment of the provident fund/family pension after her husband's death.

Reliefs Available Through PILs

There are many kinds of remedies, which can be given in PILs, to secure the public interest at large. They are:

- **Interim Measures**: The court can pass a suitable interim order to protect the public interest pending the final order such as an order for releasing under trial on personal bonds, closure of industrial plant emitting poisonous gas, setting up victim compensation scheme etc.
- **Appointing a Committee**: The court may appoint a committee, or commissioner to look into the matter, and submit its report. Such committee or commissioner may also be given power to take cognizance of grievances and settle it.
- **Final Orders**: The court may also give final orders by way of direction to comply within a stipulated time.

Significant Legal Developments Through PILs:

The Courts have made innovative use of PIL for protecting human rights and fostering social change. A few landmark legal developments pursuant to PILs are:

- Interpretation of right to speedy trial as an integral and essential part of the fundamental right to life and liberty.
- Evolution of public law doctrine of compensation for violation of human rights entailing absolute liability upon the state for violation of human rights.
- Issuance of directions to protect the environment and ecology.
- Release of bonded labourers and issuance of directions on the implementation of The Bonded Labour System (Abolition) Act, 1976.
- Guidelines for rehabilitation and compensation for the rape of working women.
- Guidelines on sexual harassment at the workplace.
- Guidelines on arrest and detention.

Misuse of PIL

Of late, the Courts have been bogged down by frivolous litigations and litigations filed by oblique motives under the garb of PILs. The Courts have time and again dismissed petitions filed with ulterior motives such as those intending to impair the business of a competitor, promote political agenda, hinder the carrying out of developmental activities etc. and have imposed exemplary fines on persons filing such frivolous PILs. To curb such trends, the Supreme Court has time and again issued guidelines to curtail misuse of the benevolent PIL regime.

Conclusion

PIL has been the major step in democratization of justice and has equipped public spirited persons to make the voices of the downtrodden millions heard by the Courts of the country and seek justice for them. The PIL has developed a new jurisprudence of the accountability of the State for constitutional and legal violations adversely affecting the interests of the weaker elements in the community. However, the PIL is still in the experimental stage and is constantly facing the challenge of being misused.

Ms Pratiksha Kulshrestha, Executive Legal, Mumbai





From left are Mrs. & Mr. U.N. Joshi, Mr. & Mrs. R.K. Singh and Mr.Sanjay Krishnamurti.

Mr. U.N.Joshi

He worked in Mukund Iron & Steel Works for 8 years before joining BPCL in 1982 as Manager (E&P). He has worked in different roles across functions and Businesses. As DGM (MMPL), he played a lead role in successfully completing the Mumbai Manmad Pipeline project, which was the largest project the company had ever handled and was BPCL's maiden entry into cross-country pipelines. As GM (Engineering & Projects), he completed a prestigious project, Jetty construction at JNPT Port and spearheaded successful SAP implementation in E&P and Materials. As Head of the Aviation SBU, among his major achievements was implementing the Astranova Apron Automation system.

As Head of Planning, he was entrusted with the entire capital budgeting for the Corporation. As MD, BORL, he was in charge of implementation of the entire Bina Refinery Project, a very challenging assignment. Once again, he was posted as head of Corporate Planning and Infrastructure, which drives development of Annual Plans for the Company for the next 5 years. As a true Project man, Mr. Joshi treasures his stints in MMPL and BORL, which he says were very demanding, but immensely satisfying. As far as his postings go, he has very cherished memories of his stay in Kolkata. Mr. U.N. Joshi superannuated as ED (Planning & Infrastructure) on 31.1.2013.

Mr. Joshi is passionate about Indian classical music, particularly Bhimsen Joshi, Kumar Gandharva and Kishori Amonkar. He writes poetry, plays chess, is a good bridge player and loves billiards and 9-ball pool. A sports lover, he has keen interest in cricket and football and is an avid reader. His wife, Ujwala, has been a tower of strength, encouraging and supporting him in all his endeavours. She worked for 22 years in Bank of India, then took VRS, and now teaches Marathi in the colony. She shares Mr. Joshi's interest in music and reading. Their son, Mihir, is an electrical engineer,

who's followed his passion for music. Apart from RJing for a music channel for years, he's now into media and is a performer par excellence, anchoring a wide genre of shows - music, beauty contests etc. He has his own band and is currently anchoring a TV show of 16 episodes with MTV. Their daughter, Madhura, did her postgraduation from the London School of Economics in International Political Economy and is presently working as a Research Associate with TERI, handling research on Energy, Environment and Governance issues.

Mr. Sanjay Krishnamurti

He was one of the youngest Divisional Managers in the company, being posted as DM, Bhopal at the age of 33. He was also one of the youngest and longest serving EDs in the oil industry, right from 1998. He has worked in all the regions of the company in many functions, been the head of two SBUs - Lubes and Retail for over 12 years and was the Director of 5 Joint Ventures. He superannuated as ED (Corporate Affairs) on 31.1.2013.

Mr. Krishnamurti was always very particular about the aesthetic touch, in his office and at home. He boasts of a collection of over 100 paintings and has recently started painting himself - his tally is 8 canvases so far ! He is also a gourmet cook and has cooked 14 dishes for a Christmas dinner for 44 people ! Amongst his vast collection of 5000 books are 300 cookery books. As Captain of the BPCL Golf team since 1994, BPCL has been organising excellent Invitation Golf tournaments in the country. Besides shooting an albatross, and the team winning 4 Proam tournaments, he was invited to play at the St.Andrew's Golf course in Scotland, which is the Mecca of Golf ! In cricket, he started the Speed Cup and the MAK Cup. He swims, plays tennis and cycles every Sunday! His birthday greetings and their meaningful messages are treasured in the company.

His passion is his family. His wife, Sunder, had the joy of reading and the love of conversation, supported by good food and good friends. His eldest son, Shanat, was very versatile - a maths genius, wrote music and was a prodigious reader. He's started a Trust in their names in Bangalore for the education of the girl child. His son, Sameer studied History from St. Stephen's and mastered International Relations and Political Science from JNU. He played for two bands in Delhi and has cut an album. He is also a quizmaster of over 50 quizzes in Delhi.

As he quotes, "It is un-lived experiences that go on piling up and they become heavy burdens. The problem is that there is now no way you can complete them because the person has disappeared." My wish, therefore, is for you all not to have any un-lived experiences either with people or places, but live them fully so that you can truly have a life without regret. I'd like to convey my thanks and deepest regard for this wonderful organization, which has made my family and myself what we are and I leave having been with a group of the most wonderful people and truly a great place to work and live."



Mr. S.P. Mathur

In August 1978, Mr. Mathur started his journey in BPCL from Kandla. He rates his stay there for six years as the Golden Period, attributing all his career achievements to the learnings at Kandla. He worked at Mumbai in two spells, as Area Engineering, Materials (LPG Equipment) and S&D (as COM and Chief Supply Manager). As SIM, Budge Budge, he got a different perspective and

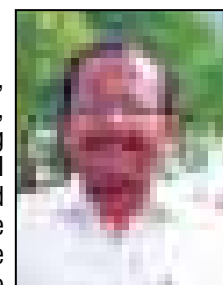
value of life and carries sweet memories of very lovable people there. In 1995, he was posted as DGM (Logistics), NR, facing unprecedented product shortage and an almost war room like situation. Infrastructure like TOPs (along KBPL) and the Bottling Plants in NR were created during that period. In 2001, he headed Retail Business in the NR, when along with various initiatives, the landmark "All Women Petrol Pump at Shantipath" was conceptualized and implemented. In Aviation from 2005, the Aviation sector was undergoing complete deregulation, which opened the door for private participation, both for infrastructure development and bringing in new Airline Business. The JV (BSSPL) with "STARS" of Singapore for 'into-plane' services was formed and the JVs with Delhi & Mumbai Airport operators were firmed up. In his last innings with E&P from 2010, the Marketing Infrastructure Vision 2025 – 26 was created and the cryogenic facilities to receive LPG in refrigerated form at Uran was commissioned. He finally superannuated as ED I/C (E&P) on 31.12.2012. They have two sons, Anuj and Nimit happily settled. His wife, Anju has always supported him throughout.

Mr. Thomas Chacko



Having joined Kochi Refineries in 1983, after 8 years in the private sector, Mr. Chacko has worked in various roles and stages of building plants and facilities in KR like the FCC unit, Aromatics, Captive Power Plant, DHDS, Tanks, LPG Bottling Plant, SPM and CEMP-II facilities, the last two in leadership roles. He retired on 31.12.2012 as GM (E & AS) KR. He states, "I can walk out with the pride of having contributed my best under challenging circumstances posed by nature, logistics, local inhabitants, labour and technology, in completing the SPM Project. The dedicated team who supported me over the last few years, I am sure will continue to excel and justify the faith reposed by the BPCL Board, in investing at KR for the IREP and allied facilities. I have come to recognize the goodness of people at all levels of BPCL. This, along with the prevalent professional management approach, has ensured sustainability of the Corporation as the best among PSUs and as an emerging star in the global scenario."

Mr. John Minu Mathew



After his B.E.(Chem.) with a fourth rank in the University, he joined Davy Power Gas India Ltd. in 1973. In 1982, he joined Kochi Refinery in Technical Services, handling crude tank facilities, process modification jobs at CDU-I and FCCU, fire system study, putting up enhanced safety infrastructure in the Refinery and revamp of the Naphtha Splitter Unit. During 1998-2002 he was in the forefront of implementation of the DHDS Project, where they drafted a foolproof LSTK contract document which ensured smooth implementation and settlement of the contracts. He was a member of the expert panel set up for the SWSS project, when the Government of Kerala granted 74,000 kl of water per day to the Refinery from River Periyar. He was also involved in land acquisition of over 300 acres of land in DHDS area and the marketing initiatives of erstwhile KRL which helped in putting up the ROs in Ambalamugal and Pananchery. He also recalls the satisfaction of co-developing the Refinery Operating System. He became ED (Technical) in April 2011 and ED (Kochi Refinery) in April 2012, a post he retired from on 31.12.2012. In the last two years, he played a pivotal role in the conceptualization of IREP and thereafter, in securing Board approval and environment clearance for this major project. He has been the Chairman of the National Safety Council (Kerala Chapter), Indian Institute of Chemical Engineers (Cochin Regional Centre) and Indian Society for Non-Destructive Testing (Cochin Chapter). He was honored by Indian Institute of Chemical Engineers as an 'Outstanding Chemical Engineer' and Govt. Engineering College, Trichur as a 'Distinguished Alumnus.' JMM, as he is known popularly, would like to actively associate with social activities after retirement. Presently, he is involved in various religious activities and conducts fellowship meetings at the residences of bed-ridden patients. His wife, Suja, is Executive Engineer (Irrigation). Their son, Mathew John is in London, and is married to Vineetha, who is a Dental Surgeon. Another joy and blessing in JMM's life is his two year old grandson, Johaan.

Mr. T.S.Prabhakaran



Soon after his B.E.(Elect.Engg.), he joined Cochin Refineries Limited as an Engineering Trainee in July 1975. He served in several departments in varied capacities till he reached the position of General Manager. Other achievements in his career include rebuilding a new electrical system within six months, becoming the first Senior Manager of the Electrical / Instrumentation section formed in 1988 and the first DGM of Power & Utility Department formed in 2000. He also worked for PHRC of NNPC, Nigeria as Electrical Superintendent, on deputation to PII and secondment to NNPC. Besides, he worked for Ministry of Petroleum & Natural Gas in PCRA as Western Regional Director, with his office at Mumbai. Lastly, he was deputed to Bharat Oman Refineries Limited, as Senior Vice President (Projects) and eventually superannuated on 31.12.2012.

Mr. Arun Shingrut



From left are Mr. B.K. Datta, Dir (R), Mr. S.P. Gathoo, Dir (HR), Mr. Arun Shingrut, Mr. R.K. Singh, C&MD, Mr. S. Varadarajan, Dir (F) and Ms. Dipti Sanzgiri, ED (HRD).

After his B.Sc. from Mumbai University, he acquired a Masters degree in Labour Welfare & Industrial Relations and Bachelor of General Law (BGL) from Mumbai University. He has worked in Deepak Fertilizers & Petrochemicals, Gannon Pressure Vessels, Devdayal Chemicals and Swadeshi Mills, before joining BPCL at our Mumbai Refinery on 4.11.1986. His postings included Dy. Manager Welfare, Manager Industrial Relations, Sr. Staff Manager, and Chief Administrative Manager in Mumbai Refinery handling canteens, transport, travel, security, medical centre, communication etc. He also enjoyed a stint as Chief HR Manager, CO looking after Corporate IR, Executive Recruitment, Sports etc. Next, he headed the HR function for Retail for almost 6 years, before being appointed as DGM HR (Compensation & Benefits), a post he held for 4 years before his retirement on 31.12.2012. He has been an Internal Faculty for many in-house training programs on Discipline, Management and Labour Laws. A member of the PSPB Veterans Cricket Team for 17 years, as well as captaining it for the past 4 years, he has excelled as an offspin bowler. The team won the last PSPB tournament in Delhi, defeating ONGC in the finals. He was also Vice President of the BPCL Marketing Sports Club for two years. His wife, Anagha is a practising lawyer. Their elder daughter, Ashwini, is a Chartered Accountant and younger daughter, Niyoti is a MBA in Mktg. & Advertising, working for HLL.

Bhagawad Gita Proficiency



Priyadarshini, daughter of Priyotosh Sharma, Chief Mgr. (Sales) Gas, won the first prize in the Interschool Bhagawad Gita Chanting competition 2012 organized by Chinamaya Mission Mumbai on 2.12.2012. She was in Group E which comprised students in class VII and VIII. Around 10,500 students from various schools within Mumbai and Navi Mumbai participated in the event.

Best Cadet Award



Mr. GSSSR Krishna, Sales Assistant (Lubes), Vizag Territory underwent Territorial Army training at Nagpur from 22nd November to 21st Dec. 2012 and was adjudged the Best Cadet in overall Military Training. Krishna joined BPCL on 22.2.1999 and worked in LPG, Retail and Lubes. We wish him all the best in his career!

Rewarded for Safety Ideas



Mr. L. Vijayakumar, Executive (Ops.) of Karur Receiving Terminal, has a natural passion for electricity and is well versed in electrical components and their complexity. He secured the third prize for safety suggestions for the betterment of factory workers of Gummidipoondi LPG Plant, Chennai by the Inspectorate of Factory Dept., Chennai. On 19.12.2012, a citation and cash award of ₹ 1000/- was given by the Tamil Nadu Industries Ministry to him.

OBITUARY



Mr. K.S. Ramakrishnan, ex-Burmah Shell employee, who worked at the Madras Branch from 1945 to 1972, expired on 17th December 2012 at the age of 91 years.



Mr. Daulatrao Yashwant Kungare, Manager (Constn. Grp.), Nagpur expired on 22.1.2013 at the young age of 41 years. He is survived by his wife and two daughters.



Mr. Mohan Kumar, Operator (Field) Bangalore LPG Solur expired on 18.1.2013 after serving the Corporation for 14 years. He is survived by his wife and a son.

Joby Wins Medals Galore

In the World Arm Sport Championship - 2012 held at Leon, Spain from 22-26.11.2012, our Arm Wrestler Joby Mathew brought laurels to our country by winning a Gold medal in the Senior Men - 60Kg Open Disabled Category (Left Hand) and a Silver medal in both, Senior Men - 52Kg General Category (Left Hand) as well as the Senior Men - 60Kg Open Disabled Category (Right Hand). We congratulate Joby and wish him all the best in future !



LPG Lifts the MAK Cup

Old and young cricket enthusiasts eagerly await the annual Inter SBU Cricket tournament (MAK Cup) for the camaraderie as well as the opportunity to showcase their cricketing skills. The 7th edition of the tournament began on 15th December 2012 with 9 teams vying for the prestigious MAK CUP – Retail, Mumbai Refinery, Lubes, LPG, HR, (I&C, Gas, SCO, Int. Trade & Mktg Co-ordination), (Finance, Audit, Legal), (IS & ERP CC) and Entities (Corp Affairs/PR/E&P) Aviation/ HSE/CPO/ Planning/ Co. Secy). Three teams qualified for the super league matches – Refinery, LPG and HR. After thrilling matches, contested with full gusto by the 3 teams and a nail-biting final, LPG lifted the MAK Cup - ably led by their Captain, Mr. A.N. Chezhian. The worthy Runner-up was Team Mumbai Refinery led by Mr. A.R. Chaudhary. The Best Bowler of the Tournament was Mr. Kaustubh Prasad (LPG), Best Batsman of the Tournament - Mr. Jignesh Patil (Mumbai Refinery) and Man of the Tournament - Mr. Kirit Patil (LPG). The MAK Cup 2012 has truly given a fillip to the staff of BPCL in building bonds among the various SBUs/Entities and thus, making BPCL truly a great place to work !



Marathon Men

All of them have run in the Standard Chartered Mumbai Marathon (SCMM) 2013, and successfully completed it within the stipulated time. Their achievement is noteworthy, particularly their commitment to being physically and mentally fit.

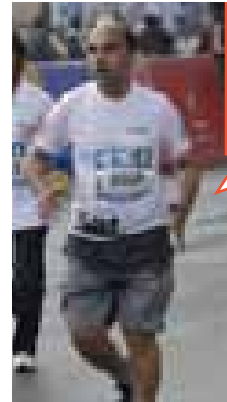
Chaitanya Govande, Area Manager (Industrial) Mysore ran the Full Marathon (42.2 Kms) in 5:06 hrs. Inspired by Chris McDougall's book 'Born to Run,' he ran the marathon barefoot ! His run was partly to raise awareness about the welfare of stray dogs, for which he requested his friends & wellwishers to support him by feeding biscuits to stray dogs in their localities. Running the marathon is in itself a great achievement. Completing it barefoot calls for an extremely high level of endurance and ability to withstand pain. Our sincere congratulations to him on this unique feat!



Prakash V. Ghorpade Territory Coordinator (Retail), Mumbai, ran the Half Marathon (21 kms) sporting a MAK T-shirt, as MAK was associated with SCMM 2013 in the 'Corporate Challenge' event sponsoring 15 employees. As Mumbai Retail & Lubes teams launched the Lube promo campaign at Worli on the previous evening, he managed hardly three hours' of sleep. Yet, as our tag line for MAK says, MAK Makes It Possible, he completed the 21 kms in time and with ease, powerfully connecting to our retail outlets on the route, experiencing 'energizing lives.'



P. Satyanarayana Reddy, Chief Manager (Supplies), Retail Logistics completed the Half Marathon with a time of 2:32:30.



Xavier Lawrence, Dy. Manager IIS, CDC Sewree also completed the Half Marathon in the SCMM 2013 with a timing of 2 hrs. 53 minutes. He's run for the 4th consecutive year.

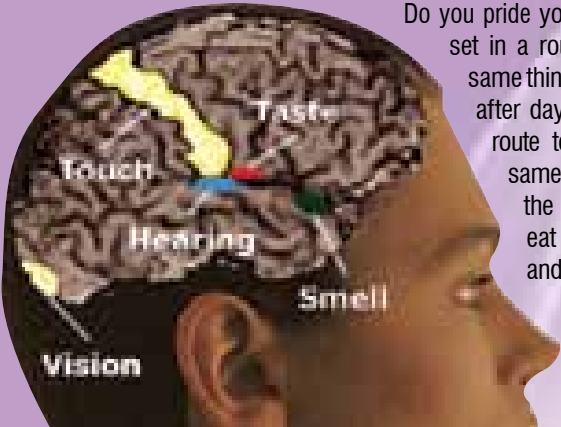


Volleyball Players Excel Again

Our Volleyball players, Tom Joseph, P. Rohith, Kiran Philip and Vibin M. George, who are also members of the Kerala State Volleyball Team, won the 61st Senior National Volleyball Championship at Jaipur on 15th January, 2013. Kerala beat Tamil Nadu in straight sets in the final.



ENERGISE YOUR GREY CELLS



Do you pride yourself about being so set in a routine that you do the same thing at the same time day after day? You take the same route to work, fill up at the same petrol station, watch the same sitcoms on TV, eat fish every Tuesday and Friday, have dinner out every Saturday and Sunday. And announce "You can set your clock by me!"

Granted there's merit in organisation, but did you know that a purely robotic existence is unhealthy for the brain? If you do not use most of the neural links and associations in your brain, they will be lost with age. With them will plummet your memory, creativity, thoughts and ideas.

You can get your brain into shape in the same way that you do aerobics to tone muscles and strengthen the cardiovascular system. According to neurobiologist, Dr. Lawrence Katz and Manning Rubin who have co-written "*Keep Your Brain Alive*" the way to prevent memory loss and increase mental fitness is to use *Neurobics* (a word that they have coined). These exercises challenge the brain in off-beat ways by making more than one association and using more than one sense for routine activities. Time was when we tended to use more of our senses than we do today. Doctors, fifty years ago, could diagnose an illness by smell. Women would go to a market square, and select fresh meat and fish by touch and smell.

The goal of Neurobics is to activate the brain's own chemical pathways and to develop new pathways online that can help to strengthen or preserve brain circuits. Neurobics also involves teaching your brain to recognise other things, rather than improving one specific skill such as memorising names. A sweaty hand or a cologne can help you to make stronger associations to recall, when you meet a person again. When you get your brain cranking through your senses and challenge it to novel experiences, it triggers the production of a brain vitamin called neurotrophin.

When you change your normal habits, the large network of connections, circuits, brain areas involved with the action, are bypassed. Wham! Your brain is perked up with tasks that are challenging, interesting,

fun, even frustrating. A good neurobic exercise makes multi-sensory associations and does something engrossing.

Here are innovations to energise your brain.....

Involve one or more of your senses in something different

Use additional senses to do an ordinary task by muzzling the sense normally used. Liken yourself to a hearing or sight impaired person whose other senses become more acute.

- Choose your clothes or unlatch your door with your eyes closed relying on texture and shape.
- Take a shower, soap and moisturise yourself with eyes tightly shut
- Play Dumb Charades with your family but for real, for one evening; communicate only with your eyes and hands.

Combine two or more senses in unexpected ways

- Listen to Pavoratti with an aromatic candle next to you.

Engage your attention

To stand out from the swamp of routine activities, you have to find something that is unusual, fun, surprising or evokes one of your basic emotions like happiness, love, anger.

- Listen to Norah Jones instead of Udit Narayan.
- Go hiking for the weekend.
- Play badminton instead of cricket.
- Have a meaningful conversation with a stranger.
- Hug your mother before you go to work.

- Follow the second hand of a clock for one minute. Think of nothing else. Then close your eyes, and try to open them in exactly one minute.

Break a routine activity in an unexpected way

- Take a brand new route to work.
- Change your style of dressing or combing your hair.
- Rearrange your office and desk top.
- Swap the hand on which you wear your watch.
- Read a comic strip upside down.
- Brush your teeth with your other hand.
- Don't wake up to smell the coffee; go for herbal tea.

New associations trigger a new set of emotions and start the production of brain food and strengthen and build another set of brain connections. By involving new or rarely used pathways, synapses between nerve cells are strengthened and the brain cells produce more neurotrophins. These new sensory associations remain as part of the brain's activity. If they are strong enough, they'll linger forever.

THE BRAIN DRAINERS

Factors that interfere with brain functioning include

- Too much or too little neurotransmission
- Imbalance in calcium, magnesium, sodium, potassium chloride levels.
- Lack of oxygen to the brain
- Storage of faulty information to the brain
- Poor vision or learning
- Inadequate diet
- Recreational drugs
- Excessive alcohol and caffeine
- Food additives such as monosodium glutamate and aspartame
- High and low blood sugar
- Fatigue and stress
- Very high fever
- Allergic reactions
- Psychotic symptoms



At times, people have views that conflict with our own views. Rather than getting upset, why not hone one's ability to argue in such a way that it actually creates a win-win situation?

Why do arguments occur?

Everyone has an opinion and is entitled to one too. Should the opinion differ from our own, we try to make them see it our way. This is

fine, except that they in turn expect us to see things their way. So an argument basically arises when we try to make others change their actions or thoughts. Arguments also occur when people hold incompatible and unclear values or goals.

But arguments can also be healthy

One can get into a debate, to get different perspectives. This involves asking others for their opinion and determining what facts, statistics or opinions have shaped their views. This way you'll know the other's point of view. Conflicting or different views are needed as they encourage fresh ideas and boost enthusiasm. If new ideas are lacking or nipped in the bud, it is potentially disastrous. The individual, the team and the company at large will suffer. Leaders should welcome innovative ideas even if they happen to contradict their own, because if two people on a team think exactly the same way every time, then one of them is not needed.

Benefits of arguments...

- Helps in growth and innovation.
- Provides new ways of looking at existing options.
- Provides additional options.

Recognise and understand your emotions. In conflicts based on differences in thinking or perceptions, identify and discuss these differences. Put yourself in the other person's shoes.

Sort out differences – key to resolving arguments

Agree on what information is relevant and what's not. Be amiable and think and act constructively; hidden agendas jeopardise the cause. Recognise and understand your emotions and that of others. In conflicts based on differences in thinking or perceptions, identify and discuss these differences. Put yourself in the other person's shoes. Respecting others' opinions indicate that you respect them and they in turn treat you well.

People with conflicting views can and do live or work under the same roof harmoniously. Unfortunately, marriages, homes and teams break apart due to lack of maturity.

A conclusion means....

- One agrees that he/she is wrong and embraces the other's opinion.
- Both accept the other's opinion as a different angle (neither is wrong).
- There is a merging of views and a new idea takes shape.
- You don't go by the other's view but continue a healthy relationship.
- In irritation, both accept a view altogether different from their own.

ARGUE THE RIGHT WAY

Be ...

Broad minded There's more than your way of looking at things.

Accommodative Facilitate open, accurate communication and active listening.

Amiable Don't involve egos or the issue gets sidelined.

Empathic Think about how the other person feels.

Practical You're human, you can be wrong.

Upright If you realize you are wrong, accept it.

Objective Don't get emotional.

Inquisitive Uncover details as understood by the other.

Flexible Make necessary adjustments.

Relaxed Or you lose judgement, and if anger sets in, take a break.

Don't....

- Insult the person or his/ her views.
- Coerce or intimidate, it reflects on your mental abilities
- Use lies or distort facts as even if you lose the argument, you win respect.
- Exaggerate; avoid words like never and always.
- Be prejudiced, bigoted or play the blame game.
- Evade related or counter questions
- Puzzle or throw your opponent off track.

Tips for healthy arguments.....

- Clarify what you both have understood about each other's views.
- Use simple language familiar to both.
- Avoid interrupting and request the same privilege.
- Get your facts and figures right
- Keep your arguments to the point
- If there is an authority, consult her/him.

Evaluate before you argue.....

- Is it worth the time and effort?
- Is the other person important enough to me?
- Will debating the issue improve the relationship?
- Is the time and place right for this confrontation?

If most answers are YES, then go ahead, but if most answers are NO, drop it.

Conflicting or different views are needed as they encourage fresh ideas and boost enthusiasm. If new ideas are lacking or nipped in the bud, it is potentially disastrous.

The point is....

Arguments alone don't usually cause hostility and conflict. But often, failure to listen and allow alternative views to be heard causes these feelings.

IN THE DRIVER'S SEAT



You may be driving the best available vehicle, but your attitude, behaviour, physical and emotional fitness limits your ability to adjust to varying conditions.

Attitude: A safe driver must develop the right kind of attitude. Qualities that are desirable are patience, willingness to admit a mistake, tolerance towards the mistakes of others, respect for the law, respect for other road users and courtesy. It is not gracious to show provocative gestures when others do something wrong. Apologise when you have caused inconvenience to others. This will soothe the other driver. The right attitude will help you control your emotions.

Emotions: Any emotion, when allowed to become too strong, affects driving ability. Few tips to control emotions: Talk to someone about the situation. Do something physically to calm down. e.g. deep breathing, count numbers etc. Don't make use of the horn to express your anger or frustration.

Physical Fitness: The law requires some physical fitness standards and you must comply with these.

- **Eyesight:** All decisions that you make while driving depend on what you see. As 80 percent of information perceived comes through your eyes, it is important that you make optimum use of your eyes. Keep your eyes moving and don't fix them on one object. Depth perception is your ability to judge how far objects are from each other. It helps you to choose the speed and to decide when to pass or begin to slow down. You should not be colour-blind. Night brings darkness and shadows, headlight glare and vision of the sides. Those who have night blindness should avoid driving after sunset.
- **Hearing:** Your sense of hearing warns you of danger. Drivers with hearing problems need to look around more often than other drivers. Use hearing aids and do not listen to music when driving.
- **Smell & Touch:** Be alert for odours that indicate vehicle problems such as overheating of engine/linings, burning rubber smell etc. Be aware of how the car control feels, especially pedals, steering wheel etc. If you suspect any problem, do not ignore it.
- **Age:** Young drivers may be physically fit, but they tend to drive at high speeds and have less experience and are often involved in fatal accidents. Your eyesight, hearing ability and reaction ability decreases with age. Older drivers must regularly get physical check-ups for their blood pressure, blood sugar etc.
- **Fatigue:** Some of the indications are yawning, forgetting to use directional signals, forgetting to dip the lights for approaching

vehicles, becoming irritable, vehicle wandering on the road, drowsiness, feeling shadows changing into images. The only solution is to stop driving. To avoid fatigue due to excessive work, the human body requires minimum 6 hours rest in 24 hours. In a long trip, take 10-15 minutes rest after every 2-3 hours. During every break check the tyres, wheel drums etc. Freshen yourself and stretch your body. These body movements will relieve your muscles and the blood circulation will increase, making you feel fresh.

- **Mental Stress:** Everyone has tension and worries. You have many other duties apart from your job. All this affects your driving. Your eyes may be on the road, but your mind will be somewhere else and this can lead to an accident. Before starting to drive, forget everything else and concentrate on your driving.
 - **Seating Posture:** Driving a car is not exactly pleasurable. The driver's seat of our cars do not support the correct posture of the spine. Always sit by pushing the buttocks under in such a way that the hollow in the back is obliterated and the knees are drawn above the level of the hips. Sit correctly behind the steering and keep your hands at the 10.10 clock position. The steering rake angle, seating posture and hand position gives you a correct angle so that you can steer with minimum effort.
 - **Effects of Medicines:** Some modern medicines affect the nervous system and This will have an adverse effect on your reaction time and ability to drive.
- Bad Habits:** One more cause of single vehicle accident is distraction due to bad habits.
- **Smoking:** You may feel the earnest desire to smoke, so you remove both your hands from the wheel and adjust the eyes to light the cigarette. At this moment, anything can happen and lead to an accident.
 - **Guika or Tobacco:** Medically proven to be a slow poison, it can cause cancer.
 - **Alcohol:** Drinking and driving is suicide. Drinking can cause impaired judgement, create a false sense of confidence, lower hearing, reduce concentration and impair balance, coordination and driving skills.

Tips for a Long Journey

- Plan the trip with foresight, considering adverse conditions enroute.
- Plan the rest places after an interval of 2-3 hours.
- Do not eat heavily and be more cautious while driving between 9.30 p.m. and 5.00 a.m.
- Yawning may indicate tiredness/ sleepiness. Take rest till you feel fresh and then proceed.
- Music with mild volume is advisable, but should not be engrossing.
- Avoid discussion/hot argument while driving.
- Avoid use of stimulating medicines when driving at night.
- Avoid use of the mobile phone when driving.





Air-conditioned Jackets

A Japanese manufacturing company has made a jacket which can keep the wearer cool for almost 11 hours. The jacket contains two battery-operated electric fans that draw in 20 litres of air per second. The air circulates throughout the garment and finally escapes through the collar and cuffs.

Beware!

ACCORDING to a research carried out by the New York University, teenagers exposed to passive smoking are quite likely to suffer from hearing loss (when someone smokes in your presence and you inhale the smoke, you become a passive smoker).



Inspired by a Gecko!

PROFESSOR Mark Cutkosky of the Stanford University who had earlier designed Stickybot, a robot that can scale brick walls and other rough surfaces, has now modified its feet so that it can also climb smooth surfaces like glass and metal. Inspired by the gecko which uses its sticky feet to climb smooth walls and walk across ceilings, the professor modified the robot's feet using strong reusable adhesives to get a similar effect.



Believe it or not

WE all know that two people can never have identical fingerprints but not many of us know that there are people who don't have fingerprints at all! People suffering from a rare condition called adermatoglyphia don't have fingerprints. Their palms, fingers, toes and soles are smooth and devoid of the subtle ridges that people normally have.

Brain Booster

SCIENTISTS at the Northwestern University, USA, have found that training in music can help to improve one's speech and skill in learning foreign languages. According to Nina Kraus, one of the researchers, the neural connections made during musical training also help in other aspects of communication.



Stingless Jellyfish

ROBOJELLY is a silicone robot, created by researchers at the Virginia Polytechnic Institute and State University, USA. It has been modelled on the umbrella-shaped moon jellyfish (*Aurelia aurita*). The robot's main job is to detect underwater oil spills, gather information about the migration of schools of fish and track the movement of ocean vessels like ships and submarines.





अध्यक्ष एवं प्रबंध निदेशक का संदेश

स्थापना दिवस के अवसर पर, बीपीसीएल परिवार के प्रत्येक सदस्य को मेरी हार्दिक शुभकामनाएँ।

24 जनवरी, 1976 के दिन बीपीसीएल सार्वजनिक क्षेत्र में शामिल हुआ और यहीं से कम्पनी ने वृद्धि एवं विकास की यादगार यात्रा शुरू की। प्रमुख ऊर्जा क्षेत्र की अग्रणी कम्पनी के रूप में बीपीसीएल ने भारत की प्रगति एवं समृद्धि में निरन्तर महत्वपूर्ण योगदान दिया है।

हमारी कम्पनी ने परिवर्तनशील माहौल में तीव्र लचीलापन दर्शाते हुए गतिविधि के सभी क्षेत्रों में उत्कृष्ट परिणाम दिए हैं। अभिनव समाधानों से चुनौतियों का सामना करके हमें अपनी स्थिति सशक्त बनानी होगी। कार्यों के श्रेष्ठ निष्पादन और संसाधनों के किफायती इस्तेमाल से हमें और आगे बढ़ने में सहायता मिलेगी।

कम्पनी की सफलता में आप सभी के योगदान के लिए हार्दिक बधाई देता हूँ। हम निर्धारित लक्ष्य पार करने और उज्ज्वल भविष्य के बीज बोने के लिए साथ मिलकर काम कर सकते हैं। अपने ड्रीमप्लान के कार्यान्वयन के लिए निष्ठापूर्वक कार्य करते हुए हमें अपने पूर्व प्रबंधन दलों के भारी योगदान का आभार मानना होगा, जिन्होंने हमारे अभिक्रमों की शुरुआत की।

हमारे ग्राहकों के प्रति अपनी वचनबद्धता दोहराने का यह उचित अवसर है। हम उनका जीवन बेहतर बनाने वाले विधित उत्पाद एवं सेवाएं देने का आश्वासन देते हैं।

स्थापना दिवस के अवसर पर हम संपोषणीय विकास तथा कम्पनी की दीर्घकालीन सफलता में उसके योगदान पर भी ध्यान केंद्रित करना चाहेंगे। पर्यावरण तथा समाज की सुरक्षा के लिए किया गया हरेक योगदान जीवन की समग्र गुणवत्ता बढ़ाएगा।

आइए, हम अपने सभी प्रयासों में जीवन ऊर्जामय बनाते हुए बीपीसीएल को उत्तम कार्यस्थल का दर्जा प्रदान करें।

स्थापना दिवस की शुभकामनाएँ।

आर. के. सिंग
सी एंड एम डी

बीपीसीएल स्थापना दिवस के अवसर पर

स्थापना दिवस के अवसर पर चलायी गई हिन्दी निबंध प्रतियोगिता में प्रथम पुरस्कार प्राप्त निबंध

सनजाइजिंग - पर्यावरण में भारत पेट्रोलियम की भूमिका

- पवन कुमार, आई.एस विभाग, सीओ

मानवीय जीवन अपने आस पास के वातावरण की उपज है, इसलिए मानव जीवन के प्रत्येक क्षेत्र में एक स्वच्छ वातावरण जरूरी है। लेकिन जब प्रश्न पर्यावरण का उठता है तो यह जरूरतें और भी बढ़ जाती हैं। वास्तव में जीवन और पर्यावरण का अटूट संबंध है। पर्यावरण का शाब्दिक अर्थ हमारे चारों ओर छाया आवरण है। प्रकृति में जल, वायु, भूमि, पेड़-पौधे, जीव-जन्तु में एक संतुलन कायम है। यह संतुलन ही प्राणी मात्र के जीवन का आधार है। प्रकृति की अनुकूलता पर ही मानव सभ्यता का विकास निर्भर करता है। प्राचीन काल से ही मानव अपने रहने की जगह तथा उसके आस-पास के वातावरण को स्वच्छ एवं हानिकारक तत्वों से मुक्त करता आ रहा है। पर्यावरण को चार प्रमुख क्षेत्रों में बांटा गया है-पर्यावरण अभियान्त्रिकी, पर्यावरण स्वास्थ्य, श्रोतों का उपयोग और व्यवस्था प्रबन्ध तथा सामाजिक परिस्थितियां। आज पर्यावरण के इन समस्त क्षेत्रों में व्यापक प्रदूषण फैल चुका है तथा इसकी जड़ें निरन्तर गहरायी तक बढ़ती जा रही हैं। फलस्वरूप वर्तमान परिस्थितियों में पूरा ब्रह्माण्ड शांति और आनन्द के बजाय अशांति और शोक के प्रांगण में अपना जीवन व्याधि तथा तनाव में बिता रहा है। आज बढ़ती जनसंख्या का दुष्प्रभाव, औद्योगिक क्रान्ति का उग्र रूप, प्राकृतिक संसाधनों का दुरुपयोग तथा मानवीय अदूरदर्शिता से, एवं जल, थल तथा वायु तत्वों के निरन्तर दोहन से आधुनिक पर्यावरण लगातार असन्तुलित होता जा रहा है।

व्यवहारिक रूप से पर्यावरण प्रदूषण को दो भागों में बांटा जा सकता है, प्रकृति जन्य तथा मानव जन्य। मानव जन्य प्रदूषण के अन्तर्गत मानवीय गतिविधियाँ, दूषित क्रियाकलापों का परिणाम जैसे कृषीय, औद्योगिक, तापीय प्रदूषण तथा सामाजिक अथवा सांस्कृतिक प्रदूषण आदि को तथा प्रकृति जन्य प्रदूषण की श्रेणी में स्वतः उत्पन्न जल, स्थल तथा वायु प्रदूषण को शामिल किया जाता जाता है। औद्योगिक स्वरूप होने के कारण भारत पेट्रोलियम की भी मानव जन्य प्रदूषण को कम करने की महत्वपूर्ण जिम्मेदारी है। तेल रिफाईनिंग और वितरण क्षेत्र की भारत की नम्बर-2 महत्वपूर्ण कंपनी होने के कारण सामाजिक स्वरूप में यह जिम्मेदारी और महत्वपूर्ण हो जाती है। भारत पेट्रोलियम कार्पोरेशन संकल्पना ने "एनर्जाइजिंग - पर्यावरण" के रूप में स्वयं को परिकल्पित कर तथा कार्पोरेट विजन में "उत्कृष्ट पर्यावरण मित्र कम्पनी बनने के संकल्प" को सम्मिलित कर पर्यावरण के प्रति अपने दायित्व को बखूबी निभाने का प्रयास किया है।

अथर्ववेद के एक श्लोक "हे पृथ्वी ! मैंने जो खोदा उसे तुरंत उगने दें। मुझे तुम्हारे मर्मस्थान या हृदय पर आघात नहीं करना है" से प्रेरणा प्राप्त कर "निसर्ग" के द्वारा कम्पनी पर्यावरण संरक्षण के तमाम कार्यों में प्रयासरत है। बीपीसीएल मुंबई रिफाइनरी मई 1998 से आईएसओ 14001 (पर्यावरण प्रबंधन प्रणाली) के अन्तर्गत प्रमाणित है। यह देश की पहली ऐसी रिफाइनरी है जिसने वर्ष 1962 में ऊर्जा एवं पर्यावरण का स्वतंत्र कक्ष गठित किया। इसके अलावा वर्ष 2007 एचएसई विभाग द्वारा

पर्यावरण कक्ष स्थापित किया गया ताकि मौसम में आयी बदलाव की स्थिति में निपटने के लिए परियोजनाओं पर विशेष रूप से ध्यानदिया जा सके। भारत पेट्रोलियम ने कार्बन डिस्क्लोजर प्रोजेक्ट की सहायता ले ली है जो कि विश्वस्तर पर विख्यात है तथा जिसने क्लीन डेवलपमेंट मैकेनिज्म (सीडीएम) से संबंधित परियोजनाओं पर कार्य कारना प्रारंभ कर दिया है। वर्ष 2007-08 के लिए एचएसई ने ग्लोबल रिपोर्टिंग इनिशिएटिव मानदण्डों के आधार पर सस्टेनेबिलिटी रिपोर्ट पर काम किया जिसमें भारत पेट्रोलियम पहली ऐसी सार्वजनिक क्षेत्र की कंपनी हुई जिसे ऐसी रिपोर्ट निकालने के लिए A+ का दर्जा प्रदान किया गया है। इसके अलावा कोच्चि रिफाइनरी केरल का पहला ऐसा प्रतिष्ठान है, जिसे आईएसओ 14001 का प्रमाण-पत्र मिला है। "बूंद" के माध्यम से "जल - संरक्षण" के क्षेत्र में उठाये गये कदम कंपनी के एनर्जाइजिंग-पर्यावरण के सांत को और सशक्त आधार प्रदान करने हैं।

नवीकरणीय ऊर्जा (आरई) को "ऊर्जा सुरक्षा" और वर्ष 2020 तक "ऊर्जा स्वतंत्रता" के लक्ष्य की दृष्टि से एक वैकल्पिक ऊर्जा स्रोत के रूप में माना जा रहा है। नवीकरणीय ऊर्जा प्रौद्योगिकी न केवल उर्जा करती हैं, बल्कि एक स्वच्छ पर्यावरण और विद्युत का अपेक्षाकृत कम शोरगुलयुक्त स्रोत प्रदान करती हैं। जल, सूर्य और बायोमास तीनों ही क्षेत्रों में कम्पनी के नवीकरणीय उर्जा का उपयोग करने का प्रयास लगातार जारी है। कम्पनी बायो-डीजल के क्षेत्र में जट्रोफा तथा अन्य बायो विकल्पों पर लगातार अनुसंधान कर रही है। नन्दन बायोमेट्रिक्स में हिस्सेदारी के साथ भारत पेट्रोलियम लगातार जट्रोफा अनुसंधानों में भागीदार है। इसके अलावा भारत पेट्रोलियम यूरो मानकों को कार्यान्वित करने में भी अग्रणी कम्पनी रही है।

भारत पेट्रोलियम संस्थान की निम्नलिखित उपलब्धियों को यहाँ उल्लेखित करना अनिवार्य है

- बारह लोकेशन आईएसओ - 14001 प्रमाणित
- एकहतर लोकेशन आईएसओ - 9002 प्रमाणित किए गए
- मिलियन मानव घंटे सुरक्षा रिकॉर्ड की उपलब्धि
- बायो डीजल उत्पादन सुसाध्य करने के लिए जट्रोफा की खेती
- वैकल्पिक ऊर्जा संसाधनों में योगदान (पवन चक्कियां एवं सौर ऊर्जा)

उपरोक्त सभी कार्यकलापों द्वारा एक संस्थान के रूप में भारत पेट्रोलियम आरम्भ से ही उत्कृष्ट कार्य कर रही है। परंतु यह संभावनाओं का अंत नहीं है। उर्जा क्षेत्र की कंपनी होने के कारण हमको लगातार विकल्पों की तलाश करनी होगी। वैकल्पिक उर्जा के क्षेत्र में नये-नये अनुसंधानों को प्रोत्साहन, प्रत्येक आफिस और घरों में उर्जा का संयमित प्रयोग, कम्प्यूटर और इलेक्ट्रानिक उपकरणों में उर्जा का संयमित प्रयोग, और प्रत्येक कर्मचारी द्वारा जिम्मेदारी के अनुभव के रूप में भारत पेट्रोलियम एनर्जाइजिंग पर्यावरण के क्षेत्र में उंचाईयों के शिखर बिन्दुओं को छू सकता है।

बीपीसीएल स्थापना दिवस – 2013



भारत पेट्रोलियम कॉर्पोरेशन लिमिटेड, भारत सरकार द्वारा बर्माशेल ऑयल स्टोरेज एण्ड डिस्ट्रिब्यूशन कंपनी और बर्माशेल रिफाइनरी लिमिटेड के राष्ट्रीयकरण के बाद दिनांक 24 जनवरी, 1976 को भारत सरकार के एक उपक्रम के रूप में अस्तित्व में आया। 2500 करोड़ रुपये की प्राधिकृत शेयरपूजी धारित कंपनी बीपीसीएल, एक निरंतर प्रगतिशील तेल कंपनी है जो सदैव से ही ग्राहकों की पहली पसंद रही है।

बीपीसीएल ने अपने शैशव काल से अभी तक की यात्रा में अनेकों कीर्तिमान स्थापित किये हैं। 1997 में इसे नवरत्न का दर्जा मिला। मूल रूप से 2.2 एवं 2.5 मिलियन मे.टन कूड संसाधन के लिए स्थापित मुंबई एवं कोच्चि रिफाइनरियाँ आज 12 एवं 9.5 मे.टन कूड का संसाधन करने वाली रिफाइनरियाँ बन गई हैं। कंपनी ने स्वदेशी कूड एवं उसकी पर्याप्त आपूर्ति तथा गैस की उपलब्धता के मद्देनजर तेल एवं गैस अन्वेषण क्षेत्र में भारत पेट्रोरिसोर्सेस के रूप में प्रवेश किया है।

बीपीसीएल के पास 13500 से भी अधिक कर्मचारियों की एक योग्य और कर्तव्यनिष्ठ टीम है तथा इसमें आधुनिक मशीनरियों एवं प्रौद्योगिकी से सुसज्ज रिफाइनरियाँ (मुंबई, बीना, कोच्चि एवं नुमालीगढ़) तथा समस्त भारत में फैली हुई सुविधाएँ शामिल हैं, जिनमें 12 इन्स्टलेशन, 23



टीओपी, 114 सीओडी, 35 एविएशन स्टेशनस, 10832 रिटेल आउटलेट, 1015 केरोसीन डीलर, 2 लूब प्लांट, 49 एलपीजी बॉटलिंग प्लांट, 2755 एलपीजी डिस्ट्रिब्यूटरशिप तथा 35.5 मिलियन एलपीजी ग्राहकों का समावेश है। किचन से लेकर आकाश मंडल तक बीपीसीएल अपने उत्पादों के द्वारा देश के करोड़ों लोगों तक पहुंचता है।

बीपीसीएल ने अपने तेल उत्पादों के अतिरिक्त भी अपने ग्राहकों के लिए कई नये अभिक्रम शुरू किये जिनमें "इन एण्ड आउट", "बियॉण्ड एलपीजी", तथा रिटेल आउटलेटों/ओएसटीएस पर वाहन चालकों के रहने, नहाने-धोने एवं शॉपिंग की व्यवस्था (घर) शामिल हैं। इन अभिक्रमों को भी वाहन चालकों, मोटरिस्टों से बहुत अच्छा प्रतिसाद मिला है।

बीपीसीएल द्वारा समकालीन नयी प्रौद्योगिकी के क्षेत्र में एसएपी आर-3 का प्रयोग, भराई सयंत्र तथा रिटेल आउटलेटों का ऑटोमेशन, प्योर फॉर श्योर, स्टार/गोल्ड/डायमंड रिटेल आउटलेट, पेट्रोकार्ड, ऑन लाइन/एसएमएस द्वारा एलपीजी बुकिंग, ऑन लाइन भुगतान, ऑन लाइन शिकायते दर्ज करना और उनका निवारण, आरटीआई एक्ट एवं राजभाषा का कार्यान्वयन, सामाजिक दायित्वों के प्रति जागरूकता, कर्मचारियों के लिए अच्छी सुख-सुविधाओं की व्यवस्था आदि अनेक ऐसे कार्य हैं जो बीपीसीएल को अन्य कंपनियों से एक अलग स्थान प्रदान करते हैं।

बीपीसीएल कार्य करने के लिए एक श्रेष्ठ स्थान तथा भविष्य में अनेक संभावना से ओत-प्रोत है, जिसके लिए बीपीसीएल परिवार का हर सदस्य प्रशंसा का पात्र है।

"24 जनवरी" बीपीसीएल स्थापना दिवस हमें हमारी कंपनी की मधुरतम स्मृतियों से भर देता है। इस वर्ष भी सभी लोकेशनों में बीपीसीएल स्थापना दिवस बड़े हर्षोउल्लस के साथ मनाया गया।

अध्यक्ष कार्यालय में दिनांक 24 जनवरी 2013 को बड़ी ही धूमधाम के साथ स्थापना दिवस मनाया गया। यहाँ सुबह से ही चहल पहल दिखाई दे रही थी। कार्यालय के सभी भवनों की मंजिलों को सुंदर रंगोली और रंगबिरंगे गुब्बारों से सजाया गया था। इसी दिन दोपहर 3.00 बजे स्वप्नशिल्प सभागार में स्थापना दिवस समारोह का उदघाटन श्री संजय कृष्णमूर्ति, तत्कालीन कार्यपालक निदेशक, कॉर्पोरेट अफेअर्स के शुभ हस्तों से दीपप्रज्वलन के साथ किया गया, इस अवसर पर श्री मनोज पंत, मुख्य सतर्कता अधिकारी (सीवीओ) उपस्थित थे, साथ ही अन्य वरिष्ठ प्रबंधन स्टाफ और कर्मचारी गण उपस्थित थे।

सर्वप्रथम, पीआर एवं ब्रांड विभाग द्वारा भारत पेट्रोलियम पर बनाई गयी कॉर्पोरेट फिल्म दिखाई गई और प्रश्नोत्तरी प्रतियोगिता का आयोजन किया गया। उसके पश्चात हिन्दी कक्ष द्वारा, पीआर द्वारा दिये गए विषय, "ऊर्जा संरक्षण/पानी की बचत" पर आधारित लघु नाटिका प्रस्तुत की गयी। कंपनी के कर्मचारियों द्वारा इस नाटिका का लेखन, दिग्दर्शन एडिशन, टेक्निकल सहयोग तथा संगीत, श्रीमती सुषमा जाधव, निगमित

हिन्दी, श्री पवन कुमार, आईएस, सीओ, श्री गायकवाड, मानव संसाधन सेवाएं, सीओ, श्री आर डी देशभूतार, हिन्दी कक्ष, सीओ, इनके द्वारा किया गया। इसमें भाग लेनेवाले कलाकार भी कंपनी के अपने कर्मचारी थे :- जिनमें मनुष्य राजा : श्री विद्याधर जोग, हिन्दी कक्ष, पश्चिम, ऊर्जा : सुश्री मीना सामंत, वित्त विभाग, शेयर्ड सर्विसेस, सीओ, पवन : श्री नरेश कनोजिया, वित्त विभाग, शेयर्ड सर्विसेस, सीओ, पृथ्वीराज : श्री संतोष कुमार सैन, मानव संसाधन सेवाएं, पश्चिम, जलदा : सुश्री अमिता समेल, निगमित वित्त विभाग, सीओ. मुख्य थे।



इस नाटिका में ऊर्जा समस्त मनुष्य जाति को ऊर्जा और पानी की बचत के अनेक सुझाव देती है साथ ही अन्य ऊर्जा के स्रोत भी समय समय पर अनेक सुझाव देते हैं, यह पूरी नाटिका पौराणिक चरित्रों के माध्यम से आगे बढ़ती गयी। इसके बाद मुख्य अतिथि महोदय द्वारा निबंध एवं स्लोगन प्रतियोगिता के विजेताओं को पुरस्कार दिये गए। सभी ने इस कार्यक्रम की सराहना की।

स्थापना दिवस पर अध्यक्ष कार्यालय में आयोजित स्लोगन प्रतियोगिता में पुरस्कृत हिन्दी स्लोगन :-

प्रथम : आओ मिलकर पेड़ लगाएं, मिल कर बचाएं पानी,
वरना नहीं रहेगा कहने वाला, कोई हमको नाना-नानी
- अक्षय वाधवा, विपणन निगमित विभाग, सीओ

द्वितीय : जब तक है इस धरती पर हरे भरे वृक्षों का आवरण
तब तक रहेगा हमारे देश में शुद्ध वातावरण
- रेवा रामानी, मा.सं.से., पश्चिम

तृतीय : पर्यावरण की सुरक्षा हो जहाँ
निरन्तर खुशियाँ पनपती हैं वहाँ
- तृप्ति पंत, करारोपण विभाग (सीओ)



कोयम्बटूर

स्थापना दिवस की अन्य झलकियाँ

मुगलसराय में सभी ने बड़ी धूमधाम के साथ स्थापना दिवस मनाया।



नोएडा क्षेत्रीय कार्यालय के ऑडिटोरियम में दिनांक 23 जनवरी, 2013 को स्थापना दिवस की पूर्व संध्या के उपलक्ष्य में मैनेजमेन्ट गुरु स्वामी सुखबोधानंद का व्याख्यान रखा गया था जिसका लाभ नोएडा, ईसीई हाउस, आरएंडडी, ग्रेटर नोएडा के स्टाफ तथा एनसीआर के फील्ड स्टाफ ने लिया। स्वामीजी ने अपनी शानदार विनोद-वृत्ति और जीवन के ज्ञान द्वारा दर्शकों को सम्मोहित किया। उन्होंने बताया कि किस प्रकार "दुःख" के लिए मुख्यतः हमारा व्यवहार जिम्मेदार है। उन्होंने कहा इसके लिए हमें अपना व्यवहार बदलना होगा। उनके शब्दों में "परिस्थिति" आत्म-स्थिति" पर निर्भर करती है जिसे हम अपनी "मनो-स्थिति" में परिवर्तन लाकर बदल सकते हैं। स्टाफ के लिए यह व्याख्यान एक प्रबुद्ध अनुभव रहा जिसका उन्हें अपने दैनंदिन और व्यक्तिगत जीवन में लाभ होगा।



नोएडा में बीपीसीएल स्थापना दिवस के मौके पर सभी वितरकों ने सुरक्षा क्लिनिक और निःशुल्क हॉट प्लेट सेवा शिविर में भाग लिया। इस अवसर पर आयोजित सुरक्षा शिविर में टेरिटरी मैनेजर, लोनी ने रसोई गैस के संचालन के दौरान सुरक्षा के महत्व पर जोर दिया। उन्होंने बीपीसीएल द्वारा ग्राहक सेवा बढ़ाने और "प्रथम ग्राहक" दृष्टिकोण के संबंध में प्राप्त उपलब्धियों, प्रयासों की जानकारी दी। कार्यक्रम में बच्चों के लिए सुरक्षा संबंधित चित्रकला प्रतियोगिता आयोजित की गई। तोल मोल के बोल इवेंट में सही मूल्य बताने पर पुरस्कार दिये गये। भारत गैस मेला के दौरान 550 से भी अधिक लोग उपस्थित थे। इस दौरान इवेंट को अधिक सजीव बनाने के लिए लकी ड्रॉ भी निकाले गये।



लोनी एलपीजी टेरिटरी ने अपने सभी उद्यमी स्टाफ और प्रतिष्ठित ग्राहकों के साथ बड़े उत्साह और जोश के साथ बीपीसीएल स्थापना दिवस मनाया। इस यादगार दिन पर कई कार्यक्रमों का आयोजन किया गया। कार्यक्रमों में विभिन्न प्रतियोगिताएं, जैसे निःशुल्क हॉट प्लेट सेवा, हॉट प्लेट एक्सचेंज ऑफर, भारत गैस मेला, ग्राहक बैठक, एनजीओ "नई आशा" में लेप्रसी के मरीजों के बच्चों के साथ मुलाकात, निरंतर विकास पर प्रस्तुतीकरण, सुरक्षा क्लिनिक, लकी ड्रॉ, स्थापना दिवस की फिल्म का प्रसारण आदि शामिल था।

स्थापना दिवस पर आरंभ में हमारे अध्यक्ष एवं प्रबंध निदेशक द्वारा दी गई शुभकामनाएं प्रस्तुत की गईं। बाद में बीपीसीएल का सफर दर्शानेवाली छोटी सी फिल्म सभी को दिखायी गई। तत्पश्चात टीमवार, बीपीसीएल क्विज का एक खुला सत्र रखा गया, जिसमें सही उत्तर देनेवालों को एक स्मृति चिह्न दिया गया। अनुभवों के आदान-प्रदान करने के लिए यह एक अच्छा मंच था। आर्थिक गतिविधि, सामाजिक प्रगति और पर्यावरणीय जिम्मेदारी की दिशा में कॉर्पोरेशन के अभिक्रम पर भी प्रस्तुतीकरण किया गया। कार्यक्रम के अंत में, टीएम लोनी द्वारा स्टाफ को कॉर्पोरेशन के लिए पूरे मन से कार्य करने और कॉर्पोरेशन को नई ऊँचाई तक ले जाने का आह्वान किया।

मुरादाबाद क्षेत्र के अंतर्गत नरौली, धामपुर, ठाकुरद्वारा और नगीना में स्थापना दिवस के अवसर पर सुरक्षा क्लिनिक आयोजित किये गये। ग्राहक बैठक आयोजित कर पंजीकृत एवं भावी ग्राहकों को आमंत्रित कर उन्हें ट्रांसपरन्सी पोर्टल, डिस्ट्रिब्यूटर रेटिंग जैसे विभिन्न अभिक्रमों सहित विभिन्न सेवा मानकों के बारे में बताया गया।



मेरठ रूरल के सभी डिस्ट्रिब्यूटरशिपों में विभिन्न गतिविधियाँ आयोजित की गईं जैसे ग्राहकों को गुलाब एवं मिठाई का वितरण, सुरक्षा क्लिनिक और सुरक्षा प्रश्नमंच का आयोजन आदि। मेरठ के आठ वितरकों ने एक एनजीओ "नई आशा" में बीपीसीएल स्थापना दिवस मनाया। नई आशा, लेप्रसी के मरीजों के बच्चों के लिए आवासीय स्कूल है।

गाजियाबाद में बीपीसीएल स्थापना दिवस पर होटल मैनेजमेंट स्टुडेन्ट्स ऑफ इन्स्टिट्यूट, एआईएचएम (गाजियाबाद) के साथ मिलकर "पकाये खाना परोसें प्यार" नामक इवेंट का आयोजन किया गया। सुरक्षा सेमिनार एवं सुरक्षा प्रश्नमंच इसका विशेष आकर्षण रहे। इस अवसर पर टेरिटरी मैनेजर, लोनी ने उपस्थित होकर बीपीसीएल के वृद्धि और विकास के सफर की जानकारी दी। पाकशास्त्र के विजेताओं को, बजाज के उत्पाद और सुरक्षा प्रश्नमंच के विजेताओं को, फायर सेफ एप्रन और लायटर दिये गये। इस कार्यक्रम को स्थानिक अखबार अमर उजाला और दैनिक जागरण में कवर किया गया।



वाई एलपीजी में हमारे ईडी (एलपीजी) **श्री जॉर्ज पॉल** ने कहा कि किसी भी संगठन के लिए स्थापना दिवस का ऐतिहासिक महत्व होता है, और 35 वर्षों से भी अधिक समय का शानदार रिकार्ड रखनेवाले हमारे संगठन के लिए तो यह इससे भी अधिक महत्वपूर्ण है। वाई एलपीजी टेरिटरी ने स्थापना दिवस समारोह का आयोजन 24.1.2013 को होटल जोतिबा, कोल्हापुर में किया जिसमें वाई टेरिटरी के सभी वितरक और कोल्हापुर और सांगली के 26 वितरकों के 60 पुराने ग्राहकों ने अपनी उपस्थिति दर्ज कर कॉर्पोरेशन के साथ अपने मजबूत रिश्ते को साबित किया। श्री डी. श्रीनिवासन, प्रबंधक(एलपीजी बिक्री) ने स्वागत भाषण दिया और श्री दीपक जैन, टीएम (एलपीजी) ने स्थापना दिवस पर भाषण कर भारतगैस अवसंरचना, ऊर्जा संरक्षण, जल संरक्षण, अवशिष्ट प्रबंधन तथा सुरक्षा पर जानकारी देनेवाला प्रस्तुतीकरण दिया। किसी भी कारोबार में "ग्राहक राजा होता है"। अतः स्थापना दिवस के उपलक्ष्य में, 60 ग्राहकों को निरंतर रूप से साथ कायम रखने के लिए, उन्हें धन्यवाद देकर क्लिपर लाइटर उपहार स्वरूप दिया गया। ग्राहकों ने भारत गैस ग्राहक होने के प्रति अपनी संपूर्ण संतुष्टि व्यक्त कर उन्हें विशिष्ट सम्मान दिये जाने के लिए धन्यवाद दिया।

स्थापना दिवस के अवसर पर वाई में सुरक्षा वार्ता, सुरक्षा क्लिनिक और निःशुल्क हॉट प्लेट सर्विस शिविर और एक्सचेंज मेला आदि कई कार्यक्रम भी आयोजित किये गये जिसमें सभी वितरक एवं उनके स्टाफ ने सक्रिय हिस्सा लिया।





एनजेपी टीओपी में 24 जनवरी, 2013 को बड़े जोश और उत्साह के साथ बीपीसीएल स्थापना दिवस मनाया गया जिसमें डिपो तथा टेरिटरी कार्यालय के सभी स्टाफ और अधिकारी शामिल हुए।

अध्यक्ष एवं प्रबंध निदेशक का संदेश अंग्रेजी एवं हिन्दी में पढ़ने के साथ कार्यक्रम शुरू हुआ। बाद में प्रश्नमंच का आयोजन और बीपीसीएल कॉर्पोरेट फिल्म तथा निरंतर विकास स्लाइड्स का प्रदर्शन किया गया। बीपीसीएल कॉर्पोरेट फिल्म में दिखाई गई गतिविधियाँ देखकर लोग बहुत खुश हुए और सभी ने ऐसे महत्वपूर्ण संगठन के सदस्य होने पर गौरव महसूस किया।

कोलकता एफएस ने सभी उपस्थितों के समक्ष अध्यक्ष एवं प्रबंध निदेशक का संदेश पढ़कर कार्यक्रम आरंभ किया। अमीरात एयरलाइन के एयरपोर्ट अनुरक्षण प्रमुख तथा अभियांत्रिकी प्रभारी ने विजिट कर अपने अनुभव बताये। उन्होंने हमारे स्टाफ के व्यवहार और कार्य की प्रशंसा की।

अंत में सभी ने हमारे ग्राहकों को उत्कृष्ट सेवा देने और बीपीसीएल एविएशन को अधिक ऊँचाई पर ले जाने की कसम खाई।



टाटा नगर डिपो में भी आईएण्डसी अधिकारी, स्मार्ट फ्लीट कार्ड ऑफिसर, टेरिटरी अधिकारियों और डिपो के स्टाफ ने मिलकर धूमधाम से स्थापना दिवस मनाया।



शिवड़ी इन्स्टलेशन में 24 जनवरी, 2013 को उत्साहपूर्वक बीपीसीएल स्थापना दिवस मनाया गया। इस उपलक्ष्य में स्लोगन और निबंध प्रतियोगिता चलाई गई। श्री राजीव पुरी, टेरिटरी प्रबंधक ने मुख्य इन्स्टलेशन प्रबंधक श्री गोपाल कृष्णन के साथ कर्मचारियों को संबोधित किया। जनसमूह को अध्यक्ष एवं प्रबंध निदेशक का संदेश पढ़कर सुनाया गया। प्रश्नमंच के आयोजन के बाद एक फिल्म शो तथा स्लाइड शो आयोजित किया गया। पीसीवी ऑपरटर, डीलर एवं परिवहकों के साथ एक स्वतंत्र बैठक आयोजित की गई और उन्हें निरंतर विकास का महत्व समझाया गया। सभी पणधारियों के ऊर्जाशील जीवन के प्रति वचनबद्धता के स्वरूप इस दिवस को मनाया गया।

बरोनी टीओपी में स्थापना दिवस पर द्विभाषी बैनरों को प्रदर्शित किया गया था। स्थापना दिवस के कार्यक्रम में कॉर्पोरेट फिल्म का प्रदर्शन, प्रतियोगिताएँ आदि का आयोजन किया गया। इसमें स्टाफ के अलावा, डीलरों/परिवहकों और उनके प्रतिनिधियों, सिव्युरिटी कर्मचारियों, ठेकेदारों और समस्त कर्मचारियों ने भी भाग लिया। धन्यवाद ज्ञापन सहित कार्यक्रम का समापन हुआ।



मेकर टावर्स में भी स्थापना दिवस का आयोजन किया गया। 90 से अधिक स्टाफ ने इसमें भाग लिया। विभिन्न कार्यक्रमों में अध्यक्ष एवं प्रबंध निदेशक के संदेश का पठन, निरंतर विकास पर स्लाइड का प्रदर्शन, लाखों जीवन ऊर्जामय करनेवाली कॉर्पोरेट फिल्म का प्रदर्शन, प्रश्नमंच, स्लोगन/निबंध प्रतियोगिताओं आदि को शामिल किया गया।



अध्यक्ष कार्यालय में गणतन्त्र दिवस

अध्यक्ष कार्यालय में दिनांक 26 जनवरी 2013 को गणतन्त्र दिवस समारोह का आयोजन किया गया। सुबह 9.15 माननीय अध्यक्ष एवं प्रबंध निदेशक श्री आर. के. सिंह साहब के शुभ हस्तों से राष्ट्रध्वज फहराया गया और राष्ट्र गीत के साथ कार्यक्रम की शुरुआत हुई। इसके पश्चात श्री आर. के. सिंह जी ने उपस्थित कर्मचारियों को संबोधित किया। इस अवसर पर सभी निदेशक गण और अन्य वरिष्ठ प्रबंधन स्टाफ तथा कर्मचारी गण उपस्थित थे।



संसदीय राजभाषा समिति का त्रिवेन्द्रम दौरा



संसदीय राजभाषा समिति की पहली उप समिति ने 20 जनवरी 2012 को बीपीसीएल त्रिवेन्द्रम एलपीजी के राजभाषा कार्यान्वयन कार्यकलापों का निरीक्षण किया। इस अवसर पर समिति ने त्रिवेन्द्रम एलपीजी के प्रादेशिक प्रबंधक के साथ चर्चा की। समिति के सदस्य रहे, श्री शिवानंद तिवारी, श्री अशोक अर्गल और श्री दिनेश चंद्र यादव। श्री केशव वी शेषाण्य, कार्यपालक निदेशक (रिटेल), उस समय के महाप्रबंधक (रिटेल) और श्रीकांत देसाई, उप महा प्रबंधक (प्रशासन), सीओ बैठक में उपस्थित रहे।

आर एण्ड डी सेंटर नोएडा का राजभाषा निरीक्षण

दिनांक 31/01/2013 को आर एण्ड डी सेंटर नोएडा के राजभाषा निरीक्षण के दौरान श्री डी. एस. रावत, संयुक्त निदेशक (रा.भा.),पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय ने प्रश्नावली पर विचार-विमर्श किया तथा उन्होंने यहाँ हो रहे राज-भाषा के कार्यों एवं लगाई गई प्रदर्शनी की तारीफ की तथा भविष्य में राजभाषा कार्य को और ऊंचाइयों तक ले जाने की प्रेरणा दी। इस अवसर पर श्री पी. एस. विश्वानाथन, उप-महा प्रबंधक, आर एण्ड डी सेंटर, श्री एस. के. माढ़िया, श्री रामजी लाल, प्रबंधक (रा.भा.) उत्तर एवं अन्य अधिकारी गण उपस्थित थे।



अग्निशमन प्रशिक्षण



पूर्व क्षेत्रीय कार्यालय में एक अग्नि प्रशिक्षण एवं मॉक फायर ड्रिल का आयोजन किया गया जिसमें पश्चिम बंगाल अग्नि सेवा के वरिष्ठ प्रशिक्षण निरीक्षक तथा उनकी टीम द्वारा अग्निशमन पर सैद्धान्तिक एवं व्यावहारिक प्रशिक्षण दिया गया। फायर कॉम्बेटिंग टीम, सिक्युरिटी गार्ड, फायर कू, इलेक्ट्रिशियन तथा हाउसकीपिंग स्टाफ आदि को प्रशिक्षित करने के लिए मॉक फायर ड्रिल भी कराया गया। सभी ने इस कार्यक्रम की प्रशंसा की।

सुरक्षा पर विशेष ध्यान



करूर इन्स्टलेशन में करीब 500 टैंकलॉरियाँ ठेके पर हैं जिसके 1000 कू सदस्य हैं। इन्स्टलेशन में दो पारियों में काम होता है और तमिलनाडू के अंदर और बाहर औसत एक दिन में 380 टैंकलॉरियों का प्रेषण होता है। कू सदस्यों की थकान, सड़कों की स्थिति, लंबी दूरी, विश्राम का अभाव और सुरक्षात्मक गाड़ी चलाने का कौशल न होने के कारण परिवहन के दौरान सड़क दुर्घटनाओं की संख्या बढ़ गई है। दुर्घटनाओं की संख्या कम करने के लिए पीसीआरए के जरिये उनके प्रशिक्षकों द्वारा ईंधन बचाने तथा सुरक्षात्मक वाहन चलाने के तरीके पर प्रशिक्षण कार्यक्रम आयोजित किया गया। इस वित्तीय वर्ष में ऐसे 39 कार्यक्रमों में 858 लोगों ने भाग लिया। इन कार्यक्रमों से दुर्घटना कम होने की उम्मीद की जा रही है।

प्रथमोपचार जागरूकता प्रशिक्षण

एक जान बचाना पूरे परिवार की रक्षा करता है। **देवणगुंठी इन्स्टलेशन** ने इसी अभियान के अंतर्गत अपने स्टाफ एवं ठेका कर्मचारियों के लिए प्रथमोपचार प्रशिक्षण का आयोजन किया। कई बार हम सड़क पर दुर्घटना देखते हैं किंतु वहाँ जाने या फिर कानूनी परिणामों का सामना करने का साहस हममें नहीं होता। प्रशिक्षण के दौरान मेसर्स सेंट जॉन्स एम्बुलेन्स के श्री सानामारिअप्पा ने इसी बात पर जोर दिया कि प्रशिक्षित प्रथमोपचार सहायक के रूप में हम अलग प्लेट फार्म पर होते हैं जिसमें हम किसी कानून की सीमा में नहीं आते और हमारे लिए सबसे महत्वपूर्ण कार्य रक्षा करना हो जाता है, इससे जो खुशी मिलती वह अमूल्य है।



प्रशिक्षण में प्रायोगिक पाठ्यक्रम तथा प्रथमोपचार का अभ्यास, मानवीय संरचना एवं कार्य, ड्रेसिंग, बैंडेज, घाव, शॉक, फ्रैक्चर, दिल का दौरा पड़ना आदि पर उपचार शामिल किया गया था। प्रशिक्षण में एचपीसीएल और आईओसीएल से भी प्रतिभागी आमंत्रित किये गये थे जिन्होंने प्रशिक्षण और बीपीसीएल के आतिथ्य की प्रशंसा की। इस प्रशिक्षण से निश्चय ही भविष्य में जीवन और मृत्यू के बीच फँसे लोगों की सहायता करने में कोई बाधा नहीं आयेगी।

बीपीसीएल चेरलापल्ली ने एक एनजीओ, लेप्रा इंडिया द्वारा दिनांक 1.12.2012 को हैदराबाद में आयोजित विश्व एड्स जागरूकता कार्यक्रम में हिस्सा लिया। इस अवसर पर आयोजित रैली में बीपीसीएल के अधिकारियों ने भाग लिया। लेप्रा के कार्यकर्ताओं की सहायता से पीसीवी कू के लिए भी एड्स जागरूकता कार्यक्रम आयोजित किया गया। उन्हें इस बीमारी के कारण, लक्षण तथा उपायों की जानकारी दी गई। उन्हें लेप्रा हेल्थ सेन्टर में एचआईवी एड्स की निःशुल्क जाँच के बारे में बताया गया। उप प्रबंधक, एचएसएसई ने पीसीवी कू को उनके लिए इन्स्टलेशन में उपलब्ध विभिन्न स्वास्थ्य देखभाल कार्यक्रमों का लाभ लेने की सूचना दी।



स्वास्थ्य देखभाल की परंपरा में



हमारे निगमित लक्ष्यों के अनुरूप निरंतर विकास के लिए सामाजिक लक्ष्यों को पूर्ण करने की हमारी परंपरा निभाते हुए **मासंसे, पश्चिम** ने पुणे एलपीजी टीम के सक्रिय समन्वयन तथा सहयोग से "स्वास्थ्य जाँच शिविर" का आयोजन किया। कैंसर मरीजों की संख्या काफी बढ़ रही है

जिसका एक कारण तंबाकू का सेवन है। इसके प्रति जागरूकता फैलाने के लिए सह्याद्री अस्पताल के डॉ. विनोद गोरे (कैंसर, स्पेशलिस्ट) के मार्गदर्शन में आयोजित इस शिविर में 103 लोगों ने भाग लिया। जिसमें अधिकारी, कंपनी के कामगार, ठेका कामगार और टैन्क लॉरी बॉक्स लॉरी ड्राइवर शामिल थे। डॉ. गोरे ने जिंदगी के लिए घातक बीमारियों और तंबाकू, गुटखा तथा नशे का सेवन करने के नुकसान के बारे में समझाया। साथ ही इन सबसे कैसे छुटकारा पाया जा सकता है यह भी बताया। इसके लिए मनुष्य के जीवन पर होनेवाले बुरे परिणामों के फोटो भी दिखाये गये। दर्शकों ने इसके बारे में बड़ी जिज्ञासा दर्शाई। उनके सभी सवालों के संतोषजनक उत्तर दिये गये।



एचआरएस, पश्चिम द्वारा 18 से 20 दिसम्बर, 2012 के दौरान शिवड़ी "के" और शिवड़ी बेंजीन इन्स्टलेशन में स्वास्थ्य जाँच शिविर आयोजित किया गया। शिविर का आयोजन आरजी स्टोन यूरोलॉजी

और लैप्रोस्कोपी हॉस्पिटल की टीम द्वारा किया गया जो किडनी स्टोन, गॉल ब्लैडर स्टोन, हर्निया, किडनी/प्रोस्टेट कैंसर पर उपचार के लिए भारत का एक अग्रगामी इन्स्टिट्यूट है। शिविर में रक्तचाप, ब्लड शुगर जाँच बॉडी मॉस इंडेक्स, पीएसए, (50 वर्ष से अधिक आयु के पुरुषों के लिये) पैपस्मियर, (केवल 40 वर्ष से अधिक की महिलाओं के लिए) स्पेशलिस्ट की सलाह आदि पर ध्यान दिया गया तथा स्वास्थ्य जागरूकता पर एक पुस्तिका का वितरण किया गया। शिवड़ी के सभी 272 स्टाफ ने शिविर का लाभ लिया।

हितलाभ प्रशासन विभाग, पूर्व क्षेत्र द्वारा हलदिया इन्स्टलेशन के कर्मचारियों के लिए प्रथमोपचार/सीपीआर प्रशिक्षण शिविर आयोजित किया गया। कोलकाता के "रूबी जनरल हॉस्पिटल" के सहयोग से यह प्रशिक्षण आयोजित किया गया था। जिसमें 35 प्रतिभागियों ने भाग लिया। अधिकांश कर्मचारियों ने सीपीआर, बेसिक लाइफ सपोर्ट सिस्टम और साँप काटनेपर उपचार का प्रशिक्षण लिया।

निगमित सामाजिक जिम्मेदारी के रूप में हमारी वचनबद्धता को देखते हुए **अकोलनेर डिपो** ने एक एनजीओ तथा केके आई हॉस्पिटल, पुणे के सहयोग "मेगा निःशुल्क नेत्र जाँच शिविर आयोजित किया। डिपो के आसपास के कुछ गाँवों को इसमें शामिल किया गया। इसमें आँखों की जाँच करके दवाईयां दी गईं, बीपी/शुगर की जाँच की गई और 10 लोगों का मोतियाबिन्द का ऑपरेशन निःशुल्क किया गया। अकोलनेर में हमारी कंपनी की ब्रान्ड छवि के निर्माण का यह एक छोटा सा प्रयास था। मरीजों एवं उनके परिवार के सदस्यों ने उनका जीवन बदलने के लिए कृतज्ञता व्यक्त की।



साक्षरता अभियान

नासिक के इगतपुरी तहसील के पिंपरी सदुनि के गाँव वासियों के लिए **मुंबई-मनमाड-बिजवासन पाइपलाइन** के एक सामाजिक अभिक्रम के रूप में "हस्ताक्षर अभियान" शुरू किया गया। यह गाँव एसवी-07 के पास हमारे पाइपलाइन के बहुत निकट है। अतः हस्ताक्षर अभियान का उद्देश्य था इन गाँववासियों को अपना नाम देवनागरी में लिखने के लिए प्रेरित करना जिससे न केवल हमारे ब्रान्ड की छवि बढ़ेगी बल्कि भविष्य में यदि पाइपलाइन संचालन में कोई आपातकालीन स्थिति आयी तो उनका सहयोग लेने में हमें सहायता मिलेगी। अभियान के अंतर्गत एक सामुदायिक स्थान निश्चित कर दो शिक्षकों की नियुक्ति की गई थी जो लोगों को काम पर से शाम को घर लौटनेपर स्लेट पर पेंसिल से नाम लिखना सिखाते थे और अभियान समाप्त होने के बाद उन्हें वूडन प्लेट पर अपना नाम लिखने के लिए बताया जाता और फिर वही प्लेट उन्हें उपहार स्वरूप दी गई। श्री अनुराग दीपक, कार्यपालक निदेशक (पाइपलाइन्स)द्वारा प्रेरित इस अभियान का अधिकांश वृद्ध महिलाओं ने लाभ लिया जिसके लिए उन्होंने भारत पेट्रोलियम का आभार व्यक्त किया कि अपने बचपन में वे पढ़ाई नहीं कर पाये किंतु अब वे अपने बच्चों से पोता/पोती को पढ़ाने का आग्रह करेंगे। किसी ने कहा कि डॉ. बाबासाहेब अंबेडकर ने शिक्षा लेने का उपदेश दिया किंतु भारत पेट्रोलियम ने हस्ताक्षर अभियान के दौरान वास्तव में यह हमें शिक्षा दी है।



विश्व हिन्दी दिवस समारोह

पश्चिम क्षेत्रीय कार्यालय



दिनांक 10 जनवरी 2013 को **अध्यक्ष कार्यालय**, स्वप्न शिल्प सभागार में विश्व हिन्दी दिवस मनाया गया। इसका उद्घाटन श्री एस पी गट्टू, निदेशक, मानव संसाधन के कर कमलों से संपन्न हुआ तथा उन्होंने इस शुभ अवसर पर अखिल भारतीय आधार पर सभी कर्मचारी एवं अधिकारियों के लिए हर दिन कंप्यूटर या लैपटॉप का लॉगिन करते ही दिये जाने वाले हिन्दी शब्द या वाक्यांश की साइट का भी उद्घाटन किया और सभी को हिन्दी में कार्य करने के लिए प्रोत्साहित किया। इस अवसर पर "सुरश्री" द्वारा प्रस्तुत सदाबहार हिन्दी गीतों का कार्यक्रम "सुनहरी यादें" का आयोजन भी किया गया था, कार्यक्रम का संचालन श्रीमती सुषमा जाधव, वरिष्ठ प्रबंधक, हिन्दी, निगमित ने किया। श्री एस. एस. देसाई, उप महा प्रबंधक, प्रशासन विशेष अतिथि के रूप में उपस्थित थे।

पूर्वी क्षेत्रीय कार्यालय

भारत पेट्रोलियम, **कोलकाता क्षेत्रीय कार्यालय** में विश्व हिन्दी दिवस बहुत ही उत्साह पूर्वक मनाया गया। इसका उद्घाटन श्री के.पी. चाँडी, महाप्रबंधक (रिटेल), पूर्व ने किया। इस अवसर पर श्री एम. पी. गोविन्दराजन, महाप्रबंधक (एच.आर.) मुख्यालय के साथ।

समारोह में श्री ए.आर. दासमुन्सी, उप महाप्रबंधक (मासंसे), श्री एस.सी. साहू, उप-महाप्रबंधक (परिचालन), श्री पी.के. मुकर्जी, उप-महाप्रबंधक (लॉजिस्टिक), श्री एस.के. श्रीवास्तव, क्षेत्रीय प्रबंधक (ल्यूब) श्री पी.के. रामनाथन, क्षेत्रीय एलपीजी प्रबंधक, पूर्व तथा बड़ी संख्या में वरिष्ठ



अधिकारीगण एवं कर्मचारी उपस्थित थे।

श्री के.पी. चाँडी ने विश्व हिन्दी दिवस पर सभी को हार्दिक बधाई दी तथा कहा कि यह प्रसन्नता की बात है कि हिन्दी का विकास एवं प्रचार-प्रचार भारत से भी बाहर अनेक देशों में हो रहा है। उन्होंने विश्व स्तर पर हिन्दी भाषा के महत्व तथा देश विदेश में हो रही हिन्दी गतिविधियों को जानकर कहा कि इस जानकारी से हम सभी लाभान्वित हुए हैं। श्री एम.पी. गोविन्दराजन ने हिन्दी भाषा के महत्व को लेकर अपना अनुभव बताया। प्रबंधक (हिन्दी), पूर्व श्री उपेन्द्र मिश्र ने विश्व स्तर पर हिन्दी भाषा के महत्व पर प्रकाश डाला तथा विदेशों में हिन्दी की स्थिति से सभी को परिचित कराया। कई रोचक जानकारियाँ भी दी गईं। इस अवसर पर हिन्दी भाषा के संबंध में दी गई जानकारी के आधार पर प्रश्नमंच प्रतियोगिता का आयोजन किया गया तथा उपरोक्त सभी वरिष्ठ अधिकारियों द्वारा पुरस्कार प्रदान किये गये। पूर्वी क्षेत्र का वर्ष 2013 का कलेण्डर मानव संसाधन सेवाएं द्वारा द्विभाषी जारी किया गया। इस दिन 15 उच्च अधिकारियों को हिन्दी सॉफ्टवेयर "इंडिक" का प्रशिक्षण दिया गया। भुवनेश्वर / पटना / राँची प्रादेशिक कार्यालयों तथा बजबज संस्थापन में भी विश्व हिन्दी दिवस धूम-धाम के साथ मनाया गया।

उत्तर क्षेत्रीय कार्यालय

निगम अनुसंधान एवं विकास केंद्र, ग्रेटर नोएडा, उत्तर प्रदेश में विश्व हिन्दी दिवस को "काव्य संध्या" के रूप में मनाया गया। जिसमें 16 स्टाफ द्वारा स्व. रचित कविता-पाठ के दौरान हास्य, करुण, वीर रस तथा कई मार्मिक विषयों पर गान किया गया। कार्यक्रम की अध्यक्षता डॉ. पी. एस. विश्वनाथन, उप महाप्रबंधक(सीआरडीसी) ने की।

नोएडा क्षेत्रीय कार्यालय में विश्व हिन्दी दिवस के दौरान पत्रलेखन प्रतियोगिता का आयोजन किया गया जिसमें कार्यालय के अधिकारियों, कर्मचारियों ने भाग लिया। श्री एम. एम. चावला, ईडी (ई एण्ड पी) यहाँ मुख्य अतिथि थे। श्री ललित वत्स के मार्गदर्शन में एक सांस्कृतिक कार्यक्रम का भी आयोजन किया गया। श्री रामजीलाल, प्रबंधक (राजभाषा) उत्तर ने पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय द्वारा जारी संदेश को पढ़कर सुनाया।



हिसार एलपीजी संयंत्र में विश्व हिन्दी दिवस कार्यक्रम का संचालन ऋषि कुमार, हिन्दी समन्वयक ने किया। इस अवसर पर आयोजित विभिन्न प्रतियोगिताओं में स्लोगन एवं हिन्दी कविता लेखन प्रतियोगिता प्रमुख रही। श्री दलीप खोखाल (टीएम) ने समारोह की अध्यक्षता की।





जालंधर रिटेल टेरिटरी ने 10.1.2013 को विश्व हिन्दी दिवस बड़ी धूमधाम के साथ मनाया। इस दिन सभी स्टाफ ने अधिक से अधिक कार्य हिन्दी में करने का प्रयास किया। हिन्दी दिवस के अवसर पर आयोजित कार्यक्रम में भी सभी ने उत्साह से भाग लिया और हिन्दी में कार्य करने के प्रति अपने विचार प्रकट किये। टेरिटरी प्रबंधक श्री राकेश सिन्हा ने हिन्दी की महत्ता स्पष्ट करते हुए अपने दैनिक कार्यों में हिन्दी के प्रयोग को प्राथमिकता देने का आह्वान किया।

पियाला एलपीजी संयंत्र में विश्व हिन्दी दिवस के अवसर पर कई स्थानों पर विश्व हिन्दी दिवस से संबंधित बैनर लगाये गये थे। स्लोगन, मुहावरा और श्रुतलेख लेखन प्रतियोगिताओं का आयोजन किया गया। श्री सुनील कुमार बरार (प्रादेशिक समन्वयक) ने सभी को विश्व हिन्दी दिवस के सफल आयोजन पर बधाई देकर उन्हें हिन्दी में कार्य करने के लिए प्रेरित किया।



मुगलसराय इन्स्टलेशन में विश्व हिन्दी दिवस वरिष्ठ संस्थापन प्रबंधक श्री सी.पी.सिंह की अध्यक्षता में मनाया गया। इस दौरान सभी को हिन्दी कार्य के बारे में अवगत कराया गया और हिन्दी सॉफ्टवेयर इंडिक के बारे में जानकारी दी गई। सभी अधिकारियों एवं स्टाफ के लिए एक क्विज़ आयोजित किया गया और श्री अनिल मौर, हिन्दी समन्वयक को मुगलसराय में हुई हिन्दी की प्रगति में महत्वपूर्ण योगदान के लिए पुरस्कृत किया गया।



चण्डीगढ़ कार्यालय द्वारा अत्यन्त उत्साह से विश्व हिन्दी दिवस मनाया गया। अध्यक्ष श्री वी.ए.टंडन जी ने विश्व हिन्दी दिवस मनाने की पृष्ठभूमि पर प्रकाश डाला। समारोह के दौरान मुहावरा एवं निबंध प्रतियोगिताएं आयोजित की गईं।

दक्षिण क्षेत्रीय कार्यालय

पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय में हिन्दी सलाहकार समिति की बैठक में राजभाषा के प्रयोग को बढ़ावा देने के लिए 10 जनवरी को "विश्व हिन्दी दिवस" के रूप में मनाने का निर्णय लिया गया था। इस अवसर पर दक्षिण क्षेत्रीय कार्यालय में दिनांक 10 जनवरी 2013 को "विश्व हिन्दी दिवस" धूमधाम से मनाया गया। दक्षिण क्षेत्रीय कार्यालय के कर्मचारियों के लिए हिन्दी सुगम संगीत (ग्रूप एवं सोलो), टिप्पण एवं आलेखन, अनुवाद प्रतियोगिताएं आयोजित की गईं। सभी कर्मचारियों ने इन प्रतियोगिताओं में बड़े ही उत्साह से भाग लिया। अण्णा आदर्श कॉलेज के प्राध्यापक को बाहरी संकाय के रूप में आमंत्रित किया गया एवं प्रतिभागियों को पुरस्कार प्रदान किये गये।



कोच्चि रिफाइनरी में भी विश्व हिन्दी दिवस 2013 जोर शोर से मनाया गया। इस अवसर पर प्रश्न मंच प्रतियोगिता का आयोजन किया गया।

प्रत्येक वर्ष की तरह इस वर्ष भी 10 जनवरी को **मुंबई रिफाइनरी** में विश्व हिन्दी दिवस जोर शोर से मनाया गया। इस अवसर पर हिन्दी कक्ष, मुंबई रिफाइनरी द्वारा स्लोगन प्रतियोगिता आयोजित की गयी जिसमें कर्मचारियों से पूरे विश्व में फैले हिन्दी विषय पर स्लोगन मंगाए गए। कार्यशाला के दौरान श्री आर आर नायर, उपमहाप्रबंधक प्रभारी (एचआर) - मुंबई रिफाइनरी के कर कमलों द्वारा स्लोगन प्रतियोगिता के विजेताओं को पुरस्कृत किया गया।



लंबी सेवा का सम्मान



सुश्री स्नेहल दरवे, (सचिव महाप्रबंधक
ईएसई) सीओ - 30 वर्ष



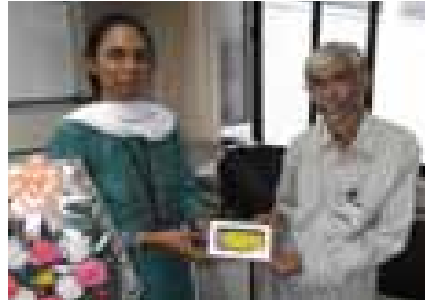
श्री संदीप आनंद, सहायक-1,
प्रशासन, मासंसे, उत्तर- 25 वर्ष



श्री अजय तिवारी, परिचारक,
आई एंड सी, सीओ- 25 वर्ष



एच.के यमगार, एमएचईओ
वाडीलूब इन्स्टलेशन - 35 वर्ष



श्री सी.वी.सुकुमारन, जीओ, शेअर्ड
सर्विसेस, दक्षिण क्षेत्र - 25 वर्ष



श्री राजेश ठाकुर, प्रशासन, मासंसे,
उत्तर- 30 वर्ष



श्री सुभाष मदाने, ऑपरेटर फील्ड,
वाडीलूब इन्स्टलेशन - 30 वर्ष



पी.आर.हलवाई, ऑपरेटर फील्ड,
वाडीलूब इन्स्टलेशन - 30 वर्ष



बी.डी.झिपरेपाटिल, ऑपरेटर फील्ड,
वाडीलूब इन्स्टलेशन - 30 वर्ष



पी.टी.ढवले, ऑपरेटर फील्ड,
वाडीलूब इन्स्टलेशन - 30 वर्ष



ए.जे. म्हात्रे, ऑपरेटर फील्ड
वाडीलूब इन्स्टलेशन - 30 वर्ष



श्री मधुकर पाटिल, एमएचईओ,
वाडीलूब इन्स्टलेशन - 30 वर्ष

सेवानिवृत्तियाँ



श्री हरेश वरलीकर, जीओपी वाडीलूब इन्स्टलेशन - 32 वर्ष

श्री अशोक परब, जीओपी, वाडीलूब इन्स्टलेशन - 20 वर्ष

श्री नामदेव पाटिल सिक्युरिटी गार्ड, वाडीलूब इन्स्टलेशन - 20 वर्ष

निधन -सूचना



रिटेल टेरिटरी, गोवा के श्री अनील नाईक, टेक्निशियन का दिनांक 26.1.2013 को सड़क दुर्घटना में दुःखद निधन हो गया। वे 56 वर्ष के थे तथा उनके परिवार में दो पुत्रियाँ हैं।



ई एवं पी, उत्तर में तैनात श्री राम आधार महतो, अटेन्डन्ट का दिनांक 7.1.2013 को दिल का दौरा पड़ने से निधन हो गया। वे 57 वर्ष के थे। उन्होंने कॉर्पोरेशन में 33 वर्ष की सेवा की। उनके परिवार में 3 पुत्रियाँ और एक पुत्र है।



श्री जगन्नाथ, अधिकारी वरिष्ठ सहायक, शिबपुर लूब्स डिपो का दिनांक 11.12.2012 को दुःखद निधन हो गया। वे 54 वर्ष के थे। उनके परिवार में पत्नी, और दो पुत्रियाँ हैं।



पुणे रिटेल टेरिटरी में सहायक पद पर कार्यरत श्री दिनकर केशव नाईकवाडी का दिनांक 29.12.2012 को दुःखद निधन हो गया। वे 54 वर्ष के थे। उनके परिवार में पत्नी, एक पुत्री और एक पुत्र हैं।

हम शोक संतप्त परिवार के सदस्यों के प्रति शोकसंवेदनाएं व्यक्त करते हैं व ईश्वर से प्रार्थना करते हैं कि उनकी आत्मा को शांति प्रदान करे।

ऊर्जावान कवि



हमारे रिटेल, पुणे में कार्यरत हमारे स्टाफ श्री पी.एम.शिंगवी के पिता श्री मदनलाल दलचिंद शिंगवी के वर्ष 2007 और 2009 में गर्जा भारत और स्फूर्ति नामक दो मराठी काव्य संग्रह प्रकाशित हुए। श्री शिंगवी ने काव्य साहित्य में महँगाई, मोबाईल, गुनहगारी, नशाबंदी इन सामाजिक विषयों के साथ-साथ त्योहारों पर भी काव्य रचना की है। विषयों की विविधता से भरपूर इन कविताओं में श्री शिंगवीजी का जीवन के प्रति आशावाद दिखाई देता है। सीधी, सरल कविता लिखनेवाले इस कवि ने अपनी रचनाओं में किसी की भी नकल नहीं की है। 82 वर्षीय श्री शिंगवी ने अब अपना तीसरा काव्य संग्रह "हिरवे पान" भी प्रकाशित किया है। हम सब उन्हें हार्दिक बधाई के साथ लंबे सुखी जीवन की शुभकामनाएं देते हैं।

कोकराझार

जब मैं
छोटा बच्चा था
किरायेदार अब्दुल के बेटे
आतिफ के साथ ताश के पत्तों का
मकान बनाया करता था।

और हम दोनो ही उसके
बिखर कर न गिरने की
प्रर्थना करते थे
वो अपने अल्लाह से
और मैं अपने राम से।
पत्तों के मकों का गिरना तो
समय के साथ तय था
फिर भी हम दोनों में ही
अजीब सी प्रतिस्पर्धा हो जाती
कि किसके भगवान ने
किसकी प्रार्थना ज्यादा देर तक सुनी।

हम लड़ पड़ते अपने आप को
श्रेष्ठ साबित करने के लिए
और फिर कभी घंटो
कभी दिनों
और कभी महीनों बात नहीं करते।

ताश के पत्ते पड़े रहते
वहीं उसी खाली पड़ी मेज पर
पर न मैं, और ना ही वो कभी कोशिश करते
अकेले मकान बनाने की।

फिर कुछ दिनों बाद
या तो ईद आ जाती या होली
और साथ में आ जाती
या तो उसकी सिवईयाँ
या मेरी गुज़ियाँ
और फिर हम भूल जाते
पुरानी राम या अल्लाह की लड़ाई

और हंसते खेलते
जुट जाते
ताश के मकान बनाने में।

अब बड़े होने पर
कोकराझार से
अब्दुल की खबरें
आती हैं..

सुना कि फिर दंगे हुए
और मैं अकेला
कटोरी में लिए

ईद की सिवईयाँ
और होली की गुज़ियाँ
आज भी इंतजार करता हूँ
किरायेदार अब्दुल के बेटे
आतिफ का ?

- पवन कुमार
आई. एस विभाग, सीओ



कैंडिड क्लिक प्रतियोगिता

हम अपने एक पसंदीदा विषय 'फोटोग्राफी' पर 'कैंडिड क्लिक प्रतियोगिता' का आयोजन कर रहे हैं। आपकी प्रविष्टियाँ विभिन्न गतिविधियों एवं परिस्थितियों को चित्रित करनेवाली सरल और स्वाभाविक होने चाहिए, जिन्हें देखते ही मुँह से "वाह" निकल पड़े।

फोटोग्राफी में रचनात्मकता के साथ-साथ हरेक कृति को आपके द्वारा एक शीर्षक भी दिया जाना चाहिए जो अंग्रेजी या हिन्दी में हो सकता है। प्रविष्टियों को मौलिकता, प्रस्तुतीकरण, सुन्दरता एवं फोटोग्राफी गुणों के आधार पर आकर्षक पुरस्कार दिये जायेंगे।

कृपया आपकी प्रविष्टियाँ (3 से अधिक नहीं) जन संपर्क विभाग (पी.आर.डिपार्टमेंट), सीओ को अपना नाम, पदनाम और लोकेशन का विवरण देते हुए दिनांक 31 मई, 2013 तक भेज दें।

सॉफ्ट कॉपी निम्नलिखित पते पर भेजी जा सकती है।

karmarkarmc@bharatpetroleum.in अथवा marianne.karmarkar@gmail.com

CANDID CLICk CONTEST

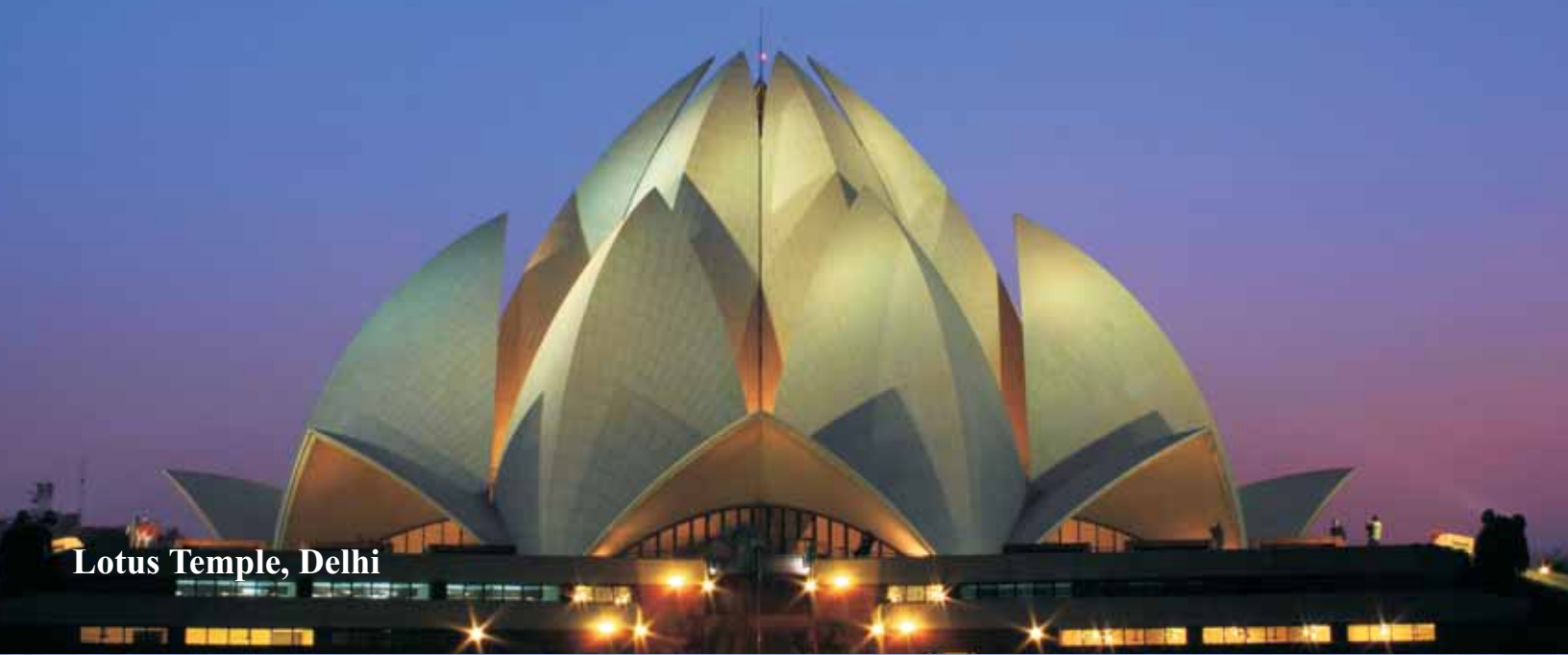
We're conducting a Photography Contest on one of our favourite themes - 'Candid Shots'. Entries should feature subjects caught unaware in various activities and situations evoking mirth, surprise or a compulsive 'Ah!' Besides creativity in photographic content, each photograph should also sport a catchy caption, which may be in English or Hindi. Attractive prizes will be awarded, based on originality, presentation, aesthetic appeal and photography merit.

Please send in your entries (not more than three) to PR Dept., CO stating your name, designation and location.

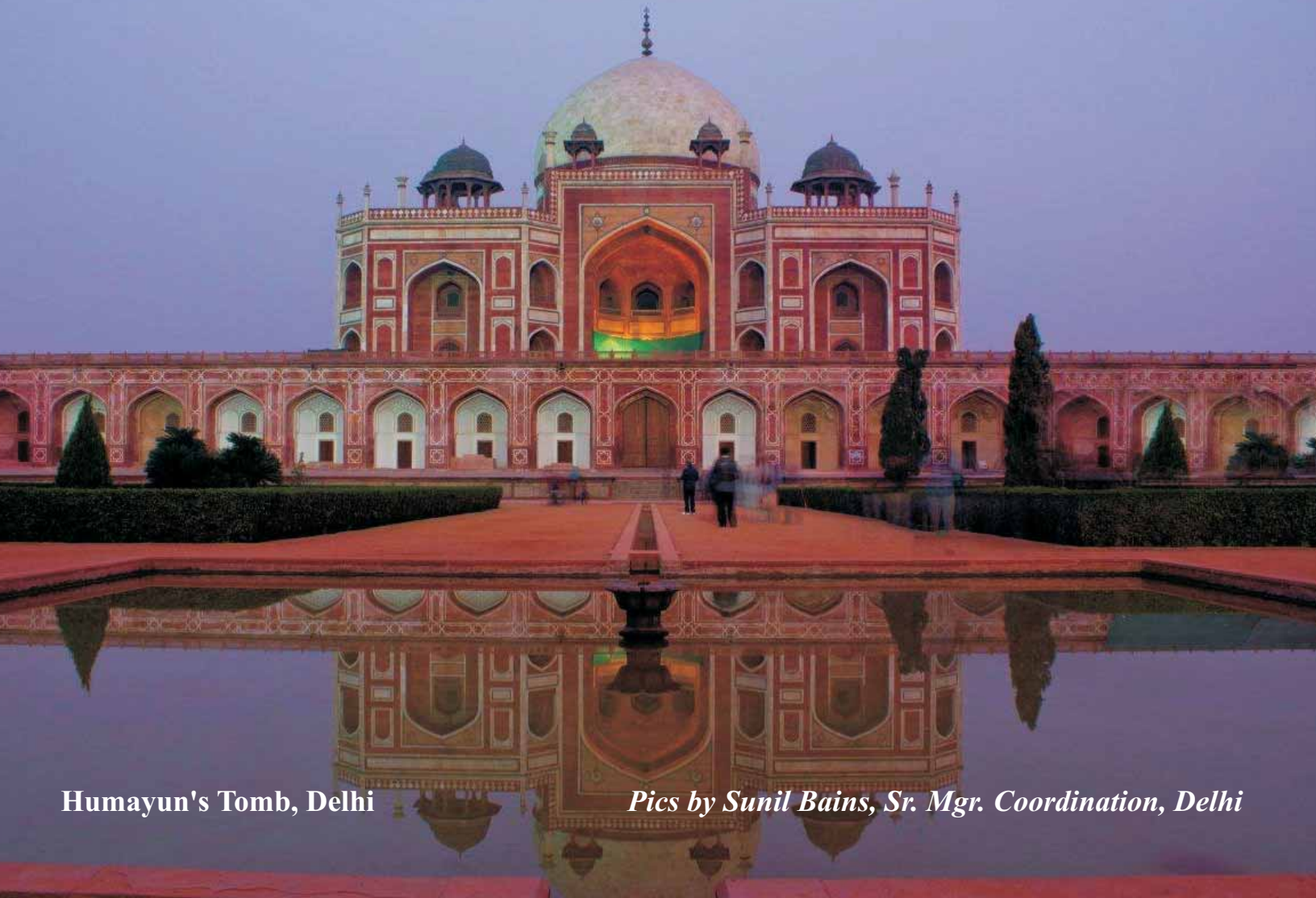
Soft copies may be sent to karmarkarmc@bharatpetroleum.in or marianne.karmarkar@gmail.com

Last date for entries is 31st May, 2013.

Wondrous Splendour



Lotus Temple, Delhi



Humayun's Tomb, Delhi

Pics by Sunil Bains, Sr. Mgr. Coordination, Delhi