

पेट्रो प्लस PETRO PLUS

Energising Employees
VOL - III/1 June 2013



**BPCL'S PERFORMANCE
PAR EXCELLENCE**

Editorial

The Bharat Petroleum team has done it ! They've broken all the records for performance with élan, breasting the tape far ahead of the industry and setting new benchmarks for excellence ! More importantly, they've proved beyond doubt that no mountain is too high, no ocean too deep, no journey too arduous, if one is fired with the passion to excel ! Confucius had declared, "The will to win, the desire to succeed, the urge to reach your full potential... these are the keys that will unlock the door to personal excellence." These are the tenets that each employee has lived by and the results are stupendous ! Take a look at our feature and the detailed overview of our performance.

Our sports stars were felicitated with great pomp and splendour for their superb performance, which has brought glory to our company and to our country. It was a treat to meet and greet the famous sports figures and learn about their life and aspirations. The photo feature is worth it !

We've introduced two Contests, which will be a regular feature in every issue. One is the 'Creative Caption Contest,' where you have to coin a catchy caption and the other is 'A Point of View Contest' where your views on contemporary issues are being sought. Do give your imagination full rein as you participate in these trendy talent taps.

We also bring you a Petro Plus Readership Survey in English and Hindi, on the back cover, to elicit your views, so that we can aim for 'customer ecstasy.' Do write in !

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C & MD's Message

I would like to congratulate the employees for putting in their best efforts which has led to our phenomenal performance during the year 2012-13. I urge you to sustain the momentum with added zeal so that we can continue to surpass the goals we have set in all spheres of our operations.

I would like to lay special emphasis on project management and refinery operations where we face major challenges. This will require renewed vigour to ensure execution of projects without time and cost overruns. Refinery GRMs would be under pressure on account of the increased cost of crude due to the depreciation of the rupee and the proposed changes in the pricing formula and we will need to take effective steps to ensure healthy margins. I have no doubt that we can confront all difficulties through improved operational efficiencies and cost controls.

The current year is brimming with opportunities and latent discoveries. Let's continue to work with commitment and passion, innovating continuously so as to catapult BPCL to an enviable position in the days ahead.

R. K. Singh
Chairman & Managing Director

अध्यक्ष एवं प्रबंध निदेशक का संदेश

मैं सभी कर्मचारियों को बधाई देता हूँ कि उनके सर्वोत्तम प्रयासों से वर्ष 2012-13 के दौरान हमारा निष्पादन अद्वितीय रहा। मैं आग्रह करता हूँ कि इसी प्रकार अपने प्रयास जारी रखें ताकि हम परिचालन के सभी क्षेत्रों में लक्ष्य पार कर सकें।

मैं परियोजना प्रबंधन और रिफाइनरी परिचालनों पर विशेष जोर देना चाहूंगा जहां हम बड़ी चुनौतियों का सामना कर रहे हैं। इसके लिए समय और लागत बढ़ाए बगैर, परियोजना निष्पादन सुनिश्चित करने के लिए, दुगुने उत्साह से काम करना होगा। रुपये का मूल्यहास होने के कारण कूड की बढ़ी हुई लागत और मूल्य निर्धारण फॉर्मूले में प्रस्तावित परिवर्तनों के कारण रिफाइनरी जीआरएम पर दबाव होगा और स्वस्थ लाभ पाने के लिए हमें प्रभावी उपाय करने होंगे। निःस्संदेह हम सुधारित परिचालनीय कुशलताओं और लागत नियंत्रणों के जरिए सभी मुश्किलों का सामना कर सकते हैं।

वर्तमान वर्ष, अवसरों एवं अव्यक्त खोजों से भरा हुआ है। आइए, हम प्रतिबद्धता एवं उत्साह से काम करना जारी रखें और निरंतर नयापन लाते रहें ताकि आगामी दिनों में बीपीसीएल और अधिक ऊँचाईयों को छू सके।

आर. के. सिंग
अध्यक्ष एवं प्रबंध निदेशक

For the French, it would be 'Par Excellence'; to the English, it would be 'Simply Splendid'; in business terms, it would be 'Phenomenal, Outstanding, Stupendous'! BPCL's performance this year has been astounding, almost double that of the oil industry, far beyond one's wildest imagination! The BPCL team has a lot to be proud of - we've earned our stripes. But we also have a long and arduous journey ahead, to sustain our growth and momentum and keep exploring new opportunities while we continuously surge forward. Let's take an appreciative look at our fabulous all-round performance for the year 2012-2013.

GROUP PERFORMANCE

- ◆ Crude throughput at BPCL's Refineries (Mumbai, Kochi, NRL & BOREL) : 28.55 MMT (6.8 % ↑)
- ◆ Market sales : 33.67 MMT (6.96 % ↑)
- ◆ Exports of petroleum products : 3.22 MMT
- ◆ Gross Revenue from Operations : ₹ 2,53,265.57 crores (13.42 % ↑)
- ◆ Net Profit : ₹ 1,936.15 crores (127.44 % ↑)
- ◆ Earnings per share : ₹ 26.01 (140.83 % ↑)

BPCL'S FINANCIALS

- ◆ Revenue from Operations : ₹ 2,50,649.26 crores (12.65 % ↑)
- ◆ Net Profit: ₹ 2,642.90 crores (101.55 % ↑) - Highest Net Profit achieved by the company in a single financial year
- ◆ Net worth : ₹ 16,634.02 crores (11.53% ↑)
- ◆ Earnings per share : ₹ 36.55 (101.6% ↑)
- ◆ Internal Cash generation : ₹ 4001.68 crores (27.65%↑)
- ◆ In October, 2012, BPCL issued its first USD 500 million, 10-year Senior Unsecured International Bonds with a coupon rate of 4.625%.
- ◆ Issued Secured Non Convertible Debentures amounting to ₹ 700 crores carrying an interest of 8.85%.
- ◆ Capital Expenditure : ₹ 3,544.40 crores (28.34% ↑)

REFINERIES

- ◆ Crude throughput : 23.2 MMT (1.31% ↑)
- Mumbai Refinery - 13.1 MMT; Kochi Refinery -10.1 MMT, crossing the level of 10 MMT for the first time in its history)
- ◆ Capacity utilisation : 107.9%
- ◆ Highest Gross Refining Margin (GRM) achieved - amongst the highest of the public sector refineries in the country!
- GRM at MR - USD 4.67 per barrel (109.94% ↑) (Rs. 2499 crores)
- GRM at KR - USD 5.36 per barrel (73.46% ↑) (₹ 2211 crores)
- ◆ "Refinery Performance Improvement Program" (RPIP) at MR for energy saving and improving bottom line
- ◆ MR conferred the Jawaharlal Nehru Centenary award (Instituted by MOP & NS) for Energy Performance of Indian Refineries for 2010-11.
- ◆ MR implemented state-of-the-art "Business Process Monitoring and Intelligence" system (BPMI) to monitor Key Performance Indicators of Refinery performance (won the Nasscom IT User Award 2012)
- ◆ KR has 18 Quality Circles spanning functional areas like Manufacturing, Power & Utilities, Maintenance, Oil Movement & Storage, Finance and Human Resources.
- ◆ KR achieved 30.4 million man hours without LTA; MR achieved 3 million man hours without LTA
- ◆ KR received the State Pollution Control Award 2011 from Kerala State Pollution Control Board

MARKETING

- ◆ Market sales : 33.20 MMT (6.94% ↑)
- ◆ Market share amongst public sector oil companies : 23.14 %

On the refining side, we have demonstrated excellent performance, particularly on throughput and Gross Refining Margins. The growth in sales and the increase in our market share has reflected in our outstanding financial results.



Mr. S. Varadarajan
Director (Finance)

- ◆ Our strong fundamentals have augmented our ability to raise funds from international markets for BPCL & BOREL.
- ◆ In addition, our enhanced profitability ratios have given us the competitive edge in a dynamic market environment.
- ◆ Our high internal generations support major capital investments, which are of vital importance for the long term growth of the organisation.
- ◆ We have made considerable investments in technology, supporting governance and enhancing efficiencies.

The challenge for each one of us will be to sustain and even improve our superlative performance, so that the major projects that we have embarked upon are successfully completed. Let's all strive to give our very best to ensure that the company retains its vaunted position as a leader in the industry.

RETAIL

- ◆ Sales volume : 22.45 MMT (9.6% ↑), the highest sales growth amongst the oil marketing companies.
- ◆ MS sales : 4.42 MMT (7% ↑), the highest in the industry.
- ◆ HSD sales : 16.55 MMT (12.15% ↑), the highest in the industry.
- ◆ CNG sales : 257.6 TMT (10.9% ↑)
- ◆ 1257 new retail outlets commissioned
- ◆ Throughput per outlet : 188 KL per month, the best in the industry, higher than the industry average by almost 20%.
- ◆ 'PetroBonus' and 'SmartFleet' programs turnover : ₹ 18,000 crores
- ◆ Allied Retail Business (ARB) turnover : ₹ 405 crores, the largest non-fuel revenue generator in the oil industry and amongst the leading retail networks in the country.
- ◆ ARB income : ₹ 21.84 crores
- ◆ Convenience Shopping (174 In & Out Stores and 38 ROs of Alternate Retail Formats), the largest organized convenience retailing proposition in the country.
Turnover : ₹ 183 crores (5.7 % ↑) Income : ₹ 5.73 crores.
- ◆ "Pure for Sure" (PFS): 4152 ROs re-certified; launched the PFS Platinum program covering 200 ROs
- ◆ Automation of 3520 outlets
- ◆ BRASS (Bharat Petroleum Retail Outlet Automation System & Solution) : 3208 ROs are NANO (No Automation No Operation). BPCL is the only OMC with this functionality in the automation system touching 2.5 lakh customers every month.
- ◆ Cross country pipelines : product movement of 12.17 MMT through Mumbai-Marrad-Mangla-Bijwasan pipeline, Kochi-Coimbatore-Karur pipeline and Bina-Kota pipeline.
- ◆ All India rail movements : 10.98 MMT (7.7% ↑)

INDUSTRIAL & COMMERCIAL

- ◆ Sales volume : 4.70 MMT (0.9% ↑) BPCL remained the only public sector OMC to record a positive growth this year
- ◆ Naphtha and LSHS have registered an impressive growth of 30%
- ◆ Leader in the industry in Fuel Oil sales (the market shrank by 17% and BPCL's sales reduced by 5.6%)
- ◆ Bitumen Export markets of Bhutan and Nepal are promising
- ◆ New products like Pet Coke and Polymer Grade Propylene

LUBRICANTS

- ◆ BPCL has achieved the highest sales growth of 7.5%, while sales of the public sector OMCs show a growth of 1.3%
- ◆ Sale of base oil grew by 17% as compared to an industry average of less than 1%.
- ◆ MAK QUK and One Day Wonders provide better visibility of the MAK brand at RQs
- ◆ MAK is available at 60,000 retail counters apart from small mechanic shops and authorized service stations etc.
- ◆ Direct channel posted a healthy growth of 6% through aggressive customer acquisition process.
- ◆ New products were launched for specific applications like MAK 4T NCT, MAK Trac Magic ↑, MAK DZL ZENITH and MAK Gold Plus GF420W 40 for automotive manufacturers.
- ◆ Growth in Nepal market : 35%.
- ◆ Direct exports to Afghanistan, South Korea and Sri Lanka
- ◆ Two new grades introduced in the existing product portfolio of OEMs
- ◆ Rigorous trials successfully completed of newly developed Gas engine oil in Stationary Gas Engines for a leading multi-national Gas engine manufacturer. MAK is the only Indian Brand and 5th Global Brand to be approved by this global player
- ◆ New products developed like advanced diesel oil for new generation Diesel engine vehicles, Universal Tractor Transmission oil, Agriculture oil, customer specific shock absorber oil.

LPG

- ◆ LPG sales : 3934 TMT
- ◆ Market share : 25.9%
- ◆ Enrolled 30.6 lakh domestic customers, taking the customer base to 373.8 lakh
- ◆ 219 RGLV Distributors appointed, total is 532, serving 7.9 lakh households in 17 States
- ◆ 60 regular LPG Distributors commissioned; total is 2949.
- ◆ Packed commercial sales - 361 TMT (7.6% ↑)
- ◆ BMCG sales : 6371 MT (9% ↑); 200 MT sold in Oman, Saudi Arabia, United Arab Emirates and Sri Lanka.
- ◆ 'Beyond LPG' turnover : ₹ 900 Crores
- ◆ 'Transparency portal' launched in 'e-Bharatgas' site for refill booking and delivery, 'rate' the Distributor and lodge complaints.
- ◆ Govt. launched Direct Benefit Transfer of LPG Scheme in 20 districts
- ◆ Commissioned a new LPG Bottling Plant of 30 TMT/PA capacity at Bakania in Madhya Pradesh at ₹ 22 Crores.
- ◆ 3590 TMT filling was carried out in 49 LPG plants with installed capacity of 2976 TMT, registering capacity utilization of 120%
- ◆ Commissioned LPG Import facility at Uran in January 2012 at JNPT, which handled 300 TMT of Imported LPG. 'Blender' added to facilitate import of Propane and Butane separately

AVIATION

- ◆ ATF Sales : 1171 TMT - While ATF sales for public sector OMCs fell by 5.3%, BPCL's ATF sales reduced by 1.4%
- ◆ Market share : 23%
- ◆ Long term contracts with two new foreign airlines
- ◆ Operations commenced thru' Pipeline connecting Mumbai Refinery to the fuel farm at Mumbai Airport. Pipeline connecting Kochi Refinery to the fuel farm at Kochi Airport commissioned. Besides operational convenience, these two projects have saving potential of Rs. ₹ 8 crores annually
- ◆ MOU signed with Kannur International Airport Ltd. for taking up an equity stake in the upcoming Greenfield airport in Kannur in Kerala.
- ◆ Agreement signed with Bengal Aerotropolis Projects Ltd. for setting up the Fuel Farm at the Greenfield airport at Durgapur in West Bengal.

Congratulations to each one of you for the Company's outstanding performance last year. We will have to work with even greater intensity to retain our leadership position this year.



K.K. Gupta
Director (Marketing)

Every SBU has made important contributions to our growth. In Retail, the commissioning of new Retail Outlets and automation has given us great impetus. Implementing new LPG policies has promoted greater transparency and streamlining of the distribution system.

In Lubes, the MAK brand has worked towards consolidating its presence through innovations and promotions. In the B2C businesses, we need to motivate our network partners since they are the face of the company. Field officers should groom GenNext dealers and distributors to achieve the desired standards. There is huge potential in the rural and semi-urban areas, which needs to be tapped.

The focus for the B2B businesses and in particular I&C should continue to be on maximizing value and ensuring timely service. The Gas SBU has drawn up an elaborate long term plan to invest in pipelines and infrastructure. The Aviation team has demonstrated versatility to operate in the changed scenario involving a new business model. It should be our mission to retain and acquire customers through world class service levels.

The benefits of Inter-SBU collaboration have been borne out in Project CUBE locations, where a single face of the company is being presented to the customer and the same process should be adopted at other locations as well. BPCL FIRST is a step in the right direction to create better visibility, enhanced levels of service, structured customer interface and an upgraded complaints redressal system.

Having laid the foundation for progress last year, let us work together to exceed the targets set and thereby, craft a glorious future for BPCL.

GAS

- ◆ Sales : 1228 TMT of RLNG (14.8% ↑)
- ◆ 316 TMT of gas to Mumbai refinery; balance to customers in the fertilizer, power and other sectors.
- ◆ Commissioned 4 new customers for supply of LNG thru' Tank Trucks
- ◆ Portal launched to enable customers for online nomination, and monitoring of contracted quantities
- ◆ MOU signed with ONGC for setting up a re-gasification terminal at Mangalore.

PROJECT CUBE

- ◆ 'Project CUBE' - Customer Understanding for Business Excellence was launched with key deliverables of driving Volume, Value and Growth.
- ◆ Aims at re-orienting the Company's approach to customer centricity and ensuring that BPCL makes available its entire product portfolio to the customer.
- ◆ 'BPCL First' brings about significant alignment among the businesses to meet the customer expectations in the best possible manner. 2000 customer engagements in 14 cities.
- ◆ Specific areas identified include Enhanced Customer Service, Complaint Redressal System (CRS), Visibility and Predictive Analytics for taking key business decisions.



Mr. B. K. Datta
Director (Refineries)

Both the Refineries (MR and KR) have performed well and created certain benchmarks of excellence during the year 2012-13 among all the PSU refineries. I sincerely acknowledge the role each one of you has played and congratulate you on this achievement. We now have a double responsibility – firstly, to sustain this performance and secondly, to further improve it in the years to come. I am confident that all of you will maximize your efforts and continuously strive to perform better in all the spheres of activities,

improving margins by value addition and reducing all forms of waste.

The next few years will be critical in terms of execution of major projects in refineries. We shall do our best to commission the facilities without any cost and time overruns to start realizing benefits. Our dependency on material suppliers and service contractors is very high to achieve improved levels of performance; hence, we must persistently demand quality and timely delivery from them.

With this outstanding performance, we cannot allow ourselves to become complacent. Daily activities cannot be considered as routine and there must be value addition at each and every stage. I request everyone to gear up for the new challenges ahead with continuous learning and action. Let us move forward with collective determination and enthusiasm to achieve even greater heights.

MAJOR PROJECTS

- ◆ **Integrated Refinery Expansion Project at Kochi**
 - Capital outlay of ₹ 14225 crores.
 - Capacity expansion of KR by 6 MMTPA taking it to 15.5 MMTPA
 - Modernisation of processing facilities to produce auto-fuels conforming to Euro-IV/ V specifications
 - Refinery residue stream upgradation to value added products.
 - Plans to enter the Petrochemicals segment using feedstock produced after IREP
- ◆ **Capacity Augmentation of Kota-Phyale Section of MNBP Pipeline**
 - Capacity expansion from 2.54 to 4.4 MMTPA, at ₹ 152.89 crores.
- ◆ **Kota Jobner Pipeline Project:**
 - Laying of 210 km long and 14" dia. cross-country pipeline from Kota to Jobner at ₹ 276.27 crores.
- ◆ **Continuous Catalytic Regeneration Reformer (CCR) Facilities and Hydrocracker Revamp at Mumbai Refinery**
 - Aim to increase the production of Euro IV grade MS and HSD at MR
 - Revamp of HCU to increase its capacity from 1.75 to 2.0 MMTPA
 - Setting up new CCR of 1.2 MMTPA capacity with matching new Naphtha Hydro Treater Unit (NHT) and new Pressure Swing Adsorber (PSA) units at ₹ 1827 crores.
- ◆ **Replacement of CDU /VDU at Mumbai Refinery**
 - Installation of a state-of-the-art integrated CDU/VDU of 6 MMTPA capacity at ₹ 1419 crores.
- ◆ **Pipeline for Transfer of LPG from BPCR / HPCR Mumbai to Uran**
 - Laying 28 km pipeline (12 km offshore and 16 km onshore) and provision of 3 x 900 MT MSVs at BPCL's Uran LPG Plant at ₹ 183.92 crores

HUMAN RESOURCES

- ◆ Talent Management Framework – 'ASCEND' - will help placing the right candidate in the right role and build a robust leadership pipeline across multiple levels.
- ◆ Integrated Career Development Framework (ICDF) will bring transparency and consistency in HR Processes and also empower the individual to discuss his/her career aspirations.
- ◆ Engaged 'Success Factor,' an arm of SAP, to provide a robust technology platform for synchronizing the above frameworks
- ◆ Collaborated with Harvard, 24x7, a reputed business school etc. for training
- ◆ ESE Cell facilitated redressal of genuine employee grievances
- ◆ Through Employee Assistance Program ESE – Roshni, employees and their families can avail of counselling services
- ◆ Articles on work-life balance, parenting etc. positive messages, inspiring stories and articles help employees in dealing with stressful situations
- ◆ Aims to make BPCL 'A Great Place to Work'.

INTEGRATED INFORMATION SYSTEMS

- ◆ Implementation of process improvements
- ◆ B2B integration for Oil exchanges with the public sector OMCs facilitate quicker settlement of payments.
- ◆ 'BPLPG Next' application rolled out at all LPG distributors
- ◆ Service Tax under "Reverse Charge Mechanism" implemented to ensure correct service tax liability of vendor / BPCL and facilitate availing of faster credit
- ◆ Implementation of 'SuccessFactors' for enabling talent management and learning initiatives
- ◆ Implemented Security Incident & Event Management (SIEM) solution to proactively detect threats from hacking, virus and malware attacks.
- ◆ Implemented centralized procurement and distribution of desktops, laptops and printers to staff
- ◆ Awards from CIO magazine, CSI, EDGE and EMC for the implementation of the Virtualization project.
- ◆ SAP ACE Award 2012 for "Best run in Compliance" from SAP on the implementation of GRC processes.

INTERNATIONAL TRADE AND RISK MANAGEMENT

- ◆ Supply of Mumbai High crude to Mumbai and Kochi Refineries came down to 5.79 MMT
- ◆ Imports of crude oil : 17 MMT
- ◆ Ratio of "Term to Spot" was 72:28
- ◆ Average price paid for crude imported : USD 110.27 per barrel
- ◆ Total import of petroleum products : 0.87 MMT
- ◆ Export : 2081 TMT of refined petroleum products
- ◆ Naphtha exported : 1668 TMT
- ◆ Fuel oil exports : 413 TMT; sales realization USD 258 million
- ◆ BPCL retained its position as a Premier Trading House – a recognition granted by Directorate General of Foreign Trade.
- ◆ Optimisation of tanker freight cost - Very Large Crude Carriers (VLCC), Suezmax and Aframax vessels were used to bring crude oil from abroad to the refineries.
- ◆ Time chartered vessels, voyage chartered vessels and vessels on Contract of Affreightment (COA) for crude imports
- ◆ Freight cost : USD 178.69 million
- ◆ BPCL was conferred the prestigious award of "Derivatives House of the Year, Asia – Corporate".

EXPLORATION AND PRODUCTION OF CRUDE OIL AND GAS

- ◆ BPRL has Participating Interest in 25 exploration/appraisal blocks -11 in India and 14 abroad (Australia, East Timor, Indonesia, Mozambique and Brazil) BPRL's PI in these blocks range from 10% to 40%.
- ◆ Gas find in Mozambique to the tune of 35-65 tcf of recoverable resources
- ◆ BPRL consortium has set up a LNG liquefaction plant in northern Mozambique to monetize various large discoveries.
- ◆ Discovery of Oil & Gas was announced in India, in an onland well, in the Cauvery basin wherein BPRL has PI of 40%.

HEALTH, SAFETY, SECURITY & ENVIRONMENT

- ◆ "Train the Trainer for Workplace Health & Hygiene" programme sensitises workmen at operating locations.
- ◆ HSSE Governance Initiatives undertaken (i) Engagement of the field and Regional Role Holders (ii) Top Management Involvement (iii) Improvement in reporting/monitoring Systems (iv) Creating Systems (v) Improving Sustainability Developments (vi) Enhanced focus on Fire protection & Emergency Preparedness (vii) Constant Vigil at locations, contributed towards 'Excellent' rating in MOU Target for Accident Frequency Rate
- ◆ Achieved 'A+' level of reporting as per GRI-G3.1 (Global Reporting Initiatives) norms for Sustainable Development for 2011-12 for 5th consecutive year.
- ◆ SD policy in place and Board level Sustainable Development Committee reviews performance periodically
- ◆ Six SD projects completed
- ◆ Parivartan Sustainability Disclosure Leadership Award for year 2012.

RESEARCH & DEVELOPMENT

- ◆ Core research areas are Refinery processes upgradation / optimization, development of novel energy efficient technologies, product development and alternative fuels and energy.
- ◆ R & D capabilities at CRDC, P&AD Centre, Sewree, and R&D centre at Kochi Refinery are leveraged towards business growth by (i) Developing new cost effective product slate based on market pull, (ii) Deploying new technology for enhanced profitability, (iii) Development of platform products by building new products around current technological expertise (iv) Process intensification for GRM improvement and (v) Exploiting renewable and alternate energy portfolio
- ◆ R & D Centre at Sewree developed OEM Specific High Performance Passenger Car Engine Oil, Semi-Synthetic 4T Engine Oil, High Performance Hydraulic Oil, Super Tractor Oil Universal, environment friendly Cutting Oil & Defence Specific Hydraulic Oil
- ◆ CRDC filed six foreign patent applications ; four international patents and one in India have been granted.

AWARDS AND RECOGNITION

- ◆ For its outstanding global, financial and industry performance, BPCL has been ranked among the top 20 Oil and Gas Refining and Marketing companies in the Platts Top 250 Global Energy Company Rankings for 2012. BPCL ranks 12th in Oil & Gas Refining and Marketing in the Asia/Pacific Rim, 18th in Oil & Gas Refining and Marketing globally and 54th in overall performance in the Asia/Pacific Rim.
- ◆ In the list of the top 500 global companies released by Fortune magazine for 2013, BPCL was ranked at 220. BPCL was placed in third position amongst the eight Indian companies which have made it to the prestigious list.

The company has delivered record results this year, registering growth that is more than double of the industry! I can therefore, conclude that focus on performance and unrelenting quest to excel has started delivering dividends.

This is the second year of Project DreamPlan and the Performance Management Office set up is constantly monitoring the factors contributing to our success. We should not take our eyes off the ball at any point of time. As all the key performance parameters are being

monitored, the net result is the cumulative performance score on a continuous basis. Going forward, we have made a long term investment in Project DreamPlan, which has been sustained by dedication and a well crafted, thought process and executed through unrelenting focus.

From the HR perspective, Project ASCEND has been put in place and the progress has been significant in terms of Individual Development Plans and support mechanisms in all areas. Centres of operational excellence have been set up in Retail and LPG. Growth Factor Indicators for J6 A/B denote the next stage of the project. The objective is to do well and we'll be winners in the long run. We have already invested in our future through the DreamPlan. Now we should strive to improve our current performance and generate resources for such investments.



Mr. S. P. Goshwami
Director (HR)

- ◆ BPCL Corporate R&D team received the Special Commendation Award for "Innovator of the year- Team" from PetroFed
- ◆ For the seventh year in succession, the BPCL brand has featured among the top ten companies, ranking ninth, according to the valuation of India's Top 50 Most Valuable Brands performed by M/s. Brand Finance. This year, the Bharat Petroleum Brand has been valued at USD 2.46 billion.
- ◆ BPCL has been conferred with the prestigious Oil Industry Safety Awards for Best Overall Safety Performance amongst LPG Marketing Organisations for the years 2009-10 and 2010-11.
- ◆ BPCL has bagged the prestigious National Institute of Personnel Management (NIPM) Gold Award for Best HR Practices – 2012 in recognition of the various HR initiatives in the past year and the performance continuum that makes Bharat Petroleum a great place to work.
- ◆ BPCL was awarded the Confederation of Indian Industry (CII) HR Excellence Award in the category "Strong Commitment to HR Excellence."
- ◆ BPCL won the Best Loyalty Program Award at the 3rd CMD ASIA Awards conducted for excellence in Branding Pan Asia held at Singapore.
- ◆ BPCL walked away with two prestigious Communication Awards at the Annual Association of Business Communicators of India (ABC) Awards, lifting the Bronze Awards for the corporate film, "Empowering a billion lives" and Mumbai Refinery's in-house magazine, 'Att Bharat.'

FUTURE OUTLOOK

The horizons are bright and beckoning, and the opportunities are limitless. We have all the ingredients for success, apart from being a dynamic, innovative, energetic team – let's make all-out efforts to better our record this year!



Hon'ble Union Minister of Petroleum and Natural Gas, Dr. M. Veerappa Moily launches DBTL

Along with the monsoons, benefits were showered on consumers, when the Aadhar based Direct Benefit Transfer of LPG (DBTL) Scheme was launched by our Hon'ble Union Minister of Petroleum and Natural Gas, Dr. M. Veerappa Moily at a grand ceremony at Tumkur, Karnataka on 1st June, 2013. "DBTL is a game changer in delivery of public services. I'm grateful to the OMCs for bringing it out for a huge service like LPG," he stated.



Mr. R.K. Singh, our C&MD felicitates Mr. Nandan Nilekani.

Chief Minister of Karnataka, Shri Siddaramaiah thanked the Union Govt. for launching the scheme in Tumkur out of all the 18 Districts across the country. Chairman UIDAI, Mr. Nandan Nilekani appreciated the co-ordination among various stakeholders in bringing out the scheme and assured more help in launching it across the country. Joint Secretary (Marketing) MOP&NG, Mr. Neeraj Mittal said that the estimated savings on LPG subsidy through DBTL would be up to Rs.10,000 Crores for the OMCs once it is operational across the country. Pilferages in subsidy could be plugged by DBTL. He called upon all the stakeholders to come together in this nation building exercise. Other dignitaries present on the occasion were Minister (I/C) Food & Civil Supplies Karnataka, Shri Dinesh Gundu Rao, C&MD HPCL, Mr. S. Roy Choudhury, MLAs, MP etc.

Intensive background work for roll out of DBTL was put together by OMCs under the guidance of Joint Secretary, MOP&NG. For instance at BPCL, facility to upload and verify the Aadhar number of consumers

was provided on 'ebharatgas' by IIS department. The distributors' desktop package has moved to a new server based platform developed by ERPCCL named as LPGONE. This advanced package captures in real time refill booking & delivery details of consumers and synchronizes the same with NPCI (National Payment Corporation of India) for the transfer of subsidy to consumers' bank accounts.

Kudos to the entire LPG SBU under the guidance of ED (LPG), Mr. George Paul, who worked for more than six months in developing systems and hand holding distributorships to implement this mammoth exercise. In the first phase, it covers over 12 lakh LPG consumers of 108 LPG distributors in 18 districts across India for BPCL. Based on Aadhar coverage, DBTL would be launched across the country in an intensive and time-bound manner.

What is the DBTL Scheme?

LPG is a clean fuel; hence, the Government of India wanted to popularize it by subsidizing LPG for domestic use, making it affordable for the consumer. However, dual pricing in the market has led to unscrupulous elements misusing subsidized LPG for commercial purposes. The DBTL Scheme curbs diversions and ensures that subsidized LPG is available to genuine users. Under the scheme, customers will have to pay the non-subsidised price for the cylinder and the subsidy amount will be credited to their bank account.

How does it work?

The Government notifies the districts for the launch of the DBTL scheme. The customers in the DBTL districts need to be Cash Transfer compliant (CTC) i.e. the customer has to obtain an Aadhaar number, get the Aadhaar linked to his bank account and also to his LPG consumer number. On launch of the scheme, all Cash Transfer Compliant Customers will get a fixed advance subsidy amount when they book a cylinder for the first time after the scheme is launched. This advance is given so that the Customer does not have difficulty in paying for the cylinder at the non-subsidised rate. On delivery of the cylinder, they will also get the actual subsidy amount for that cylinder. Effectively they will always have subsidy amount in advance for one cylinder.

For more info on the DBTL scheme, visit MOP&NG's website <http://petroleum.nic.in/dbtl/index.htm>

Caring for the Community



Concern for people has always been BPCL's forte, demonstrated through its various CSR activities. The latest community building

initiative – a functional Community Hall at Village Jagdishpur, District Kushi Nagar – was inaugurated on 12th April, 2013, by our Hon'ble Minister of State for Home, Shri R.P.N. Singh in the presence of our C& MD, Mr. R.K. Singh, Mr. S. Banerjee, GM-Retail (North), Mr. D.J.N. Methur, RLM North and Mr. Srikanth Desai, DGM (Admin), CO. Sporting a main meeting hall, health care room, vocational study room and toilets with all the necessary facilities, the hall can be used for social, health and developmental activities. Kudos to the tireless efforts of the Gorakhpur Retail Territory team.



BPCL Is First Always



BPCL was the first PSU to sign a formal side letter to Crude Oil Sales Agreement (COSA) on 6th May 2013 to operationalize the direct loading from ONGC's first Floating Production Storage and Offloading (FPSO) commissioned at D1 field at Mumbai offshore. Our Mr. R.K. Mehra, ED(TT) and Mr. Yash Malik, GGM Ch.Midg. Services, ONGC signed the side letter in the presence of Director (R), Mr. B.K. Datta & Mr. Borahakur, Director (Offshore), ONGC.

The FPSO will help in improving the quality of crude oil (no free water and BS&W (Basic Sediments and Water) to be less than 0.2 %) being supplied from the D1 field to our Kochi refinery. The FPSO also has a Custody Transfer Meter for measuring the crude oil quantity being loaded on tankers. BPCL is a beneficiary of the increased allocation of MH crude this year as ONGC has projected a threefold increase in production from the D1 field post commissioning of FPSO. The BPCL allocation of MH crude in the current year has increased by 560 TMT.

Check Out RTI News

On 27th April 2013, a quarterly E-journal on RTI was released by Mr. M.L. Sharma, Information Commissioner during the CPIOs Meeting at New Delhi. This will cover important articles, case studies and recent landmark decisions.



ATF Electrostatic Coalescer Commissioned

Mr. B.K. Datta, Director (R) commissioned the Electrostatic Coalescer installed for ATF production at FCCU area on 24th May, 2013. The Coalescer would aid in producing ATF from all types of crude through the Merox route, which is more economical, compared to the conventional hydro-desulphurisation route. The complete engineering and construction of this project was carried out in-house with the team effort of Process Engineering, Manufacturing, E&C, P&CS departments.





BPCL Secures Crude for Refineries



The BPCL team with Saudi Aramco officials. Mr. R.K.Singh, our C&MD and Mr. S.Varadarajan, our Director (F) are seen 4th & 2nd from right respectively.



Term Contract signing ceremony with Kuwait Petroleum Corpn. (KPC)

Securing Crude Oil supplies for the refineries is of paramount importance for BPCL and also, the energy security of our country. A high level delegation, headed by Mr. R.K. Singh, our C&MD accompanied by Dr. S.C.Khuntia, Addl. Secretary and Financial Advisor, MOP&NG, Dr. B.K. Das, MD (BORL), Mr. S. Varadarajan, Dir (F), Mr. R.K. Mehra, ED (IT), signed up the term contract of 4.6 MMT of Saudi Arabian grades of crude oil for 2013-14 and also facilitated renewing the term contract for 2.5 MMT of SA crude oil for BORL as well. The Saudi Aramco delegation was headed by Mr. Abdulrahman F. Al-Wuhab, Senior Vice President Down Stream. They also met the Advisor to the Saudi Petroleum & Mineral Resources Minister, His Excellency, Dr. Ibrahim A. Al-Muhanna. Meeting the Ambassador of India to Saudi Arabia, His Excellency, Mr. Harid Ali Rao, they discussed strategies to increase investments by Saudi Arabia in the energy sector and increase the crude oil and LPG volumes for Indian companies. The team also conducted meetings at International Energy Forum (IEF) at Riyadh.

International Trade has also finalized procurement of 3 MMT of Kuwait grades of crude oil (KEC) and 3 MMT of Abu Dhabi grades (Murban, Lower Zakum, Umm Shaif, Upper Zakum), under term contract for 2013-14. IT also facilitated in renewing the term contract for 2.1 MMT of Kuwait grades for BORL for 2013-14. A delegation headed by Mr. R.K. Singh visited Kuwait & Abu Dhabi to strengthen business relations with Kuwait Petroleum Corporation (KPC) and Abu Dhabi National Oil Co. (ADNOC) and discuss further on individual term contracts for assuring continuous crude oil supplies to our Mumbai, Kochi and BORL refineries. They also met the Ambassador of India to UAE, His Excellency Mr. M.K. Lokesh at Abu Dhabi and discussed the strategies to increase investments of Abu Dhabi/UAE block in the Indian energy sector and also increase the crude oil/ LPG volumes for Indian companies. The delegation also had a meeting with M/s Oman Trading International (Trading arm of Oman Oil, the national oil company of Oman) for potential supply of Oman Crude Oil to BORL.

Relationships never die a natural death ...
They are murdered by ego,
attitude and ignorance

Two things define you.
Your patience when you have nothing,
and your attitude when
you have everything.

**URGENT
NEED
OF
TODAY**

An **ELECTRICIAN** ... to restore the current between people that do not speak to each other anymore.

An **OPTICIAN**... to change the outlook of people.

An **ARTIST**... to draw a smile on everyone's face.

A **CONSTRUCTION WORKER**... to build peace.

A **GARDENER**... to cultivate good thoughts.

And a **MATHS TEACHER**... for all of us to relearn how to count on each other !



Kochi Refinery Wins Best Customer Award



Mr. C.K. Soman, GM (Operations) and Mr. G. Radhakrishna Pillai, DGM (O&MS) receive the award from Mr. K. Babu, Hon'ble Minister for Excise, Ports and Fisheries.

Cochin Port Trust (CPT) gave away the Best Customer Award to BPCL KR during the celebration of Port Day on 24th May, 2013, which was commemorated to mark the arrival of the first tanker in the Port limits on 26th May, 1928. While CPT extends all support for BPCL at SPM and other oil jetties in Ernakulam, Kochi Refinery is the biggest customer of CPT, contributing to more than 85% of the Port's revenue. Mr. Paul Anthony, Chairman, CPT and Dr. Unnikrishnan Nair, Traffic Manager, CPT were also present during the function.

Good Green Governance Awards

Trivandrum LPG plant won Srishti's Good Green Governance Award for 2012 viz. G Cube Award in the Category : Services, Level Two. Certificates of Merit were earned by Coimbatore & Cherlapalli LPG Plants. Runners-up prizes were given to Kurnool, Solur and Dharwad LPG Plants. In the Category: Services, Level One, a Certificate of Merit was awarded to Mangalore LPG Plant. Mr. Sudhir Vasudeva, C&MD QMGC presented the awards to the winners in a function held at The Garden of Five Senses in New Delhi.



Mr. N. Krishna Murthy, TC LPG Trivandrum receives the G Cube Award from Mr. Sudhir Vasudeva.

Safety Awards Galore

Trivandrum LPG Plant bagged the First Prize in Safety Award 2012 given by Dept. of Factories & Boilers, Govt. of Kerala in the Medium Factories category of Chemical, Petroleum & Petrochemical. The award was presented by Mr. Shibu Baby John, Minister for Labour and Rehabilitation, Govt. of Kerala. Trivandrum has bagged the First Prize for the second time in succession.



Bijwasan Installation won the Runner-up prize in the Delhi Safety Awards 2013 in the category of CNG Stations/Petrol Pumps/Oil Installations/LPG Plants (Factories engaging more than 100 workers) for 2012. This award function was organized as a part of the International Labour Day celebrations being celebrated worldwide by Ministry of Labour, Delhi Govt. on 1st May, 2013.



Delhi Chief Minister, Smt. Sheila Datta and Shri A.K. Wadia, Minister of Labour present the Safety Award to Mr. P.K. Srivastava, SGM Bijwasan.

HR Awards : HR

Rewarding individuals and teams who have significantly contributed to make BPCL a great place to work, HRB-North organised a HR Awards Function on 23rd May 2013 at Noida Regional Office.

• Best Statutory Compliant Location Awards

Category	Winner	Runner-up
Large Locations	Jalpur LPG Plant	Udaipur LPG Plant
Small & Medium Locations	Sulawesi TOP	Roorkee LPG Plant

• Daksh Manch - Driving a performance oriented work culture at the grass root level by building a pool of role models to inspire others

• Mani Vaani - Employee Suggestion Scheme



Tarang-Reference Tracking System Makes Waves

Designed to track references such as Parliament Questions, VP References, MOP&NG References, RTI Queries and even complaints received from the public at large, the Tarang-Reference Tracking System is the answer to one's search for info. The package, developed by ERPCC in consultation with Coordination Dept. & Marketing Corporate, CO and feedback from SBUs & Entities, would replace the existing standalone package used by Coordination Dept. for sending these references. It is user friendly and has new functionalities for tracking references. Extra features provided in this Web-based Application Integrated with Exchange are the ability to track references entered by designated users of all SBUs / Entities pertaining to their SBUs/ Entities, besides those being tracked by Coordination, maintain confidentiality, enabling a configurable email Text Editor, facilitating Bilingual mode (for few reference types as per need), On the fly profile/ role creation, besides automatically converting the excel file received from MOP&NG to Data Base for tracking replies. Old data at Coordination Office is also made available seamlessly. The twin benefits of 'Tarang' shall be (i) substantial savings of bandwidth for the Corporation and (ii) MIS data on various references.



The Application was launched on 3rd May, 2013 by Ms. Monica Widhani, ED (Coordination) in the presence of Mr. Arjun Hira, ED (Mktg. Corporate), Ms. Carmen D'Costa, GM Retail (Brand & ARB).

Recycling Plastic at Sabarimala



The acceptance letter is handed over to Hon'ble Chief Minister of Kerala, Sri Commen Chandy by Mr. Keshav V. Shenoy, ED (Retail), SR.

Sabarimala Sree Ayyappa Temple is one of the most ancient Sastha Temples in India attracting crores of pilgrims from all over the country from November to January every year. About 100 million PET bottles and a huge amount of non-degradable packaging materials, get accumulated along the trekking path of the holy hillock from Pampa to Sabarimala. This vast pollution leads to animal deaths, due to waste being eaten, as well as contamination of soil and ground water. The Kerala Government, along with Travancore Devaswom Board have initiated a Master Plan for Sabarimala, along with setting up of a eco-friendly Plastic Recycling Plant, estimated at a cost of Rs.10 Crores. As part of our CSR and Environment Protection Programmes, BPCL has given a commitment to contribute Rs.5 Crores for this project.

Border Business

A prestigious wing of the Indian Army and Defence Ministry, Border Roads Organization (BRO) looks after the infrastructure needs of the Army in border areas and high altitude areas of J&K, Himachal, Uttarakhand etc. BRO undertakes the herculean task of constructing and maintaining roads, tunnels, bridges, helipads, runways etc. in the most difficult and demanding terrains and adverse climatic conditions, for the safety and security of our nation. 4th April, 2013 was a red letter day for the I&G SBU, when Mr. S.K. Malik, GM (Sales), I&C signed a MOU with BRO for supply of packed Blumen and other PDL products to the tune of 30 TMT annually. To meet this commitment, I&C plans to install Kerb Side Pumps at BRO locations in North India.



- ◆ Many people are so poor because the only thing they have is money.
- ◆ When you choose to see the good in others, you end up finding the good in yourself.
- ◆ You don't drown by falling in the water. You drown by staying there.
- ◆ There are things that we don't want to happen, but have to accept, things we don't want to know, but have to learn and people we can't live without, but have to let go.
- ◆ Happiness is not determined by what's happening around you, but rather what's happening inside you.



Pearls of Wisdom



From left are Mr. B.K.Datta, Mr. S.P. Gathoo and Mr. R.R. Nair, GM(HR), Mumbai Refinery.

Come, youngsters, listen to sage words of advice! Mr. B.K. Datta, Director (R) & Mr. S.P. Gathoo, Director (HR) interacted with the young brigade at Mumbai Refinery on 9.5.2013 in a thrilling session. Director (R) emphasized that youngsters should utilize all the learning opportunities and stretch themselves to gain knowledge beyond their boundaries. Director (HR) advised, "To grow in this Corporation, you have to perform the job assigned by the company, as well as do whatever you want for its improvement. The satisfaction will be more from the second part. BPCL provides ample opportunity and freedom for both."

Bharatgas Centre of Excellence

On 29th April, 2013, the Bharatgas Centre of Excellence was inaugurated by ED (LPG), Mr. George Paul, starting the journey to enable the LPG team to take on emerging business challenges and sustain BPCL's leadership in the marketplace. The activity at the Centre was kicked off with a 6 day Basic LPG Operations Course, which was attended by 20 LPG Operations executives. In his key note address, ED (LPG) called upon the young officers to put basic knowledge into practice, quickly understand the business environment, hone skills and think beyond boundaries to remain ahead of the competition, when it comes to excellence in operations, safety & customer satisfaction.



Mr. George Paul, ED (LPG) being welcomed by Mr. S.S. Bangopadhyay, Head, Centre of Excellence (Ops) LPG. Also seen are Mr. Suresh Nair PLM (West), Dr. D.C. Patra, DGM Strategy (LPG), HQ and Mr. S.S. Ghude, Sr. Mgr. Centre of Excellence (Ops), LPG.

MMBPL Votes for Green Power

MMBPL commissioned the first 5 KW wind turbine generator at SV 10 near Sinner, Nashik. Surrounded by Sahyadri Mountains, SV 10 has ideal wind speed for power generation of 12-15 KWh/day. They are now setting up a 3 KW solar panel; along with a water harvesting and treatment plant, the location will be a model of self-sufficiency for its requirements of energy and water and no effluent discharge.



Mr. Anurag Deepak, ED (Pipelines) inaugurates the wind generator control panel.

Winners Of 'What's App?' Quiz

We have screened the entries and found that there are a few more who qualify as winners for the top honours:

- Mr. Rajesh K. Sippy - Manager Legal (East)
- Mr. M. Nataraj - Manager (Logistics) Industrial, Southern Region
- Ms. Jackie C. Almeida - Secretary to ED (Logistics), RHQ, Natar Towers
- Ms. Bahinder Kaur Nohra - E & P (MMPL Project), Noida
- Ms. Payal Malhotra - Steno Assistant - I, E & P (Pipeline Projects) Noida.
- Ms. Sneha Jetwani - Steno Assistant, Regional Office Noida

Congratulations !



Ms. Carmen D'Costa
General Manager
Retail HQ (Brand & ARB)

A B.A. (Hons.) in Psychology from Bombay University, Ms. D'Costa has subsequently done her Postgraduate Diploma in Marketing Management and joined BPCL In June 1980 in the Marketing Coordination set-up. She has successfully traversed many boundaries in BPCL – as one of the first three lady LPG Sales Officers in the early '80s; thereafter, In 1993 she established the Pune LPG Division as the first lady Divisional Manager in the Oil Industry in the country.

During 1996-98, she was actively involved in Project CUSECS and was one of the founder members of the Brand team that was set up. Besides building the BPCL Corporate Brand, she was instrumental in boosting the Bharatgas brand – 'Cook Food, Serve Love.' She has been a key person in designing the Leadership Development Programme for BPCL (Project CALIBER – an offshoot of Project DESTINY), which has since transcended into ASCEND.

She is also the Convenor of the Women's Complaints Committee in BPCL. She has had the distinction of being honoured with the Women Achiever's Award 2011 for her excellent contribution to LPG / Petroleum Marketing, which was a felicitation by the Yaduvanshi Foundation, Delhi, in association with the Russian Centre of Science & Culture (RCSC). She is an avid reader with a very keen interest in music. She started playing the piano at the young age of five and accomplished a number of levels with Honours in Piano through the Trinity College of London, under the guidance & tutorship of the distinguished Ms. Norma Carneiro Alphonso.



Mr. Suresh P.K.
General Manager
(Finance), Kochi Refinery

Mr. Suresh graduated from Govt. Victoria College, Palakkad, Kerala, in Commerce with a University rank. He then qualified as a Chartered Accountant with the highest marks all India on Company Law and Auditing and also passed the Intermediate exam. of the Institute of Company Secretaries of India. Joining Kochi Refineries Ltd. in 1984, he has worked in all sections of Finance Department, was Head of Internal Audit Dept., has worked in HR for about 6 years and has also held charge of the Computer & Automation Dept.

Among his career defining moments are Steering Committee member in implementation of SAP in KRL in 2002-03 and restructuring of Finance Dept.; Member in Merger Committee and SAP Integration Committee constituted between KRL and BPCL; Export promotion capital goods scheme availed for Capacity Expansion and Modernization Project commissioned in 2010 -11 thereby saving Customs duty to the extent of Rs. 80 crores in Project imports; Key member in obtaining fiscal concessions amounting to Rs.8250 crores for a period of 15 years from Government of Kerala for Integrated Refinery Expansion Project and Project Import Regulation scheme put in place for IREP, thereby enabling imports of Rs.1600 crores at customs duty rate of 5% in place of general rate of 7.5%.

His wife, Geetha, a postgraduate in Maths, is a senior school teacher in an elite school in Kochi. Their son, Sachin, is a Mech. engineer, employed in NTPC. He is an ardent lover of arts and sports and has been Kochi Refineries club president. Daily diary writing is his main hobby. He has travelled widely in India and abroad.



Mr. C.J. Iyer
General Manager (Technical),
Mumbai Refinery

Mr. Iyer graduated in Chemical Engg. from IIT (BHU), Varanasi in 1983, followed by a postgraduate Diploma in Systems Management from Jajmalal Bajaj Institute of Management Studies, Mumbai. Having joined BPCL in 1983 as a Graduate Engineer Trainee, he has worked in various functions across Mumbai Refinery in Operations & Technology, including Plant Operations in the Aromatics Complex, Process & Project Technology, Energy & Environment, Scheduling & Blending, Quality Assurance Laboratory, Process Safety, Utilities, Operations and as Executive Assistant to Director (Refineries).

He is a certified Lead Auditor for both ISO 9001 (Quality Management System) & ISO 14001 (Environmental Management System) & has worked as a Management Representative. He was actively involved in development of the Mumbai Refinery DreamPlan and implementation of the Shell Refinery Performance Improvement Program.

He has been involved in the conceptualization and approval of the new Crude Distillation Unit and Isomerization Project, which would improve Refinery yields and increase production of high value products and margins. He is currently heading the task force for commissioning of the new CCR complex. He believes in constantly raising the performance bar by excellent teamwork, with a special focus on execution strategies.

In his spare time, he enjoys playing lawn tennis & cricket. On the family front, his wife, Anita works for an NGO in the field of education for under-privileged children. Their son, Akash, a graduate of BITS Pilani, works as a Hardware Engineer in Intel, Bangalore, while their daughter, Akshatha is doing M.Sc. (Statistics) from Mumbai University.



Mr. N. Manohar Rao
General Manager
(Retail Operations) HQ

A Civil Engineer from Mysore University, Mr. Rao had a brief stint as a Research Engineer on volutes and a lecturer in an Engineering college in Mysore before joining BPCL in September 1982. During his career, he was fortunate to be Site-in-Charge during construction of the LPG filling plant at Coimbatore and Mangalore before embarking on the construction of the mega terminal at Irimpanam, Kochi and associated pipeline from Kochi Refinery to the terminal and tanker jetties with the pipeline passing through the heart of the city. He played a major role in the DFR preparation for the Kochi-Coimbatore-Karur pipeline, which was later constructed by Petronet India Ltd.

In 1995, he was involved with the laying of the first cross-country pipeline from Mumbai to Manmad and after its commissioning in 1998, was in charge of Maintenance and Operations. Further, based on the experience gained from the industry and fellow operators, it was possible to smoothly commission Manmad-Manglyla, Manglyla-Piyala-Bijwasan and Vadinar-Bina pipelines, using the SCADA system, apart from the two smaller ATF pipelines in Mumbai and Kochi. The most memorable moment in his career was completion of the pipeline in Majiwade junction overnight, which made it possible to commission it on 29th March 1998!

His wife, Thanuja is a devoted housewife. Their elder son Thejas, has graduated in Engg. (Information Science) and younger son Shreyas, is currently pursuing his Engg. (Computer Science). In his spare time, he contributes towards creating awareness about corrosion, which is valued at 4% GDP today. Hence, the India Section of NACE International had awarded the Corrosion Awareness Award for Excellence in Corrosion Science during 2006. He is fond of reading and watching cricket matches. He also enjoys doing social work and does his utmost to keep all happy.



Mr. P. S. Ramachandran
General Manager (Projects-Units),
Kochi Refinery

Fondly known as PSR, Mr. Ramachandran is a Mechanical Engineer from the College of Engineering, Trivandrum. He joined the erstwhile Cochin Refineries Ltd. as an Engineering Trainee in 1981 and gained experience in working in various departments viz. Design Engineering, Maintenance, Materials, Shift Administration, Marketing and Projects. Project management is his passion and he was fortunate to be involved in important projects like Capacity Expansion Project, CPP Expansion Project, DHDS, GEMP-II and presently in the Integrated Refinery Expansion Project (IREP). His current responsibilities include construction and procurement activities of IREP.

An exponent of vocal music, violin and harmonium, he is actively involved in the field of Sampradaya Bhajan. He is also running a



Mr. Satrughna Rath
Marketing Manager
(Lubes) HQ

After completion of postgraduation in Botany under Berhampur University, Orissa in 1976, Mr. Rath joined a Govt. College as a Lecturer for a brief period. Subsequently, he joined UGC, Delhi and thereafter CSIR, Delhi as Senior Research Fellow to carry out research in fresh water pollution. He published many research papers in International Journals and attended national and international conferences. He then joined BPCL in 1981 in Lucknow Division as SO (then DSR) and held various important positions like Divisional Manager, Area Marketing Manager, Territory Manager (Retail) and Regional Manager (Lubes).

After moving to Lubes SBU in 2005, he worked successfully on One Day Wonder Programs, MAK Garages, MAK Mobile Van, Quick Oil Change etc. which have become the key marketing initiatives for the Business. In the Industrial segment, he initiated development of a new grade in the Steel Sector which won the Chairman's Trophy in Ideas 2012. Wartsila approval for our Gas Engine Oil and Genuine Oil tie-up with Honda Motors Scooters in the bike segment are some of the other major achievements, apart from introducing new products like MAK 4T NXT, UTTO, PGDO and many new industrial grades.

His wife, Arundhati is working as a Senior Professor of Home Science in Berhampur University with specialization in Child Development. Their elder son Anant is with TCS and the younger son, Adit is with National Insurance Co. His hobbies are reading books on fiction, especially Astro Science and listening to Indian Classical Music.

charitable Institution called Sampradaya Bhajana Vidyalayam to propagate this ancient cultural legacy to the masses. He firmly believes that these extracurricular activities are real stress busters, which enable successful performance on the job and maintain a work life balance.

His wife, NS Hema is a Civil Engineer working as Assistant Executive Engineer in the Public Works Dept., Govt. of Kerala. Poornima, the elder one is married to Srikanth and has settled down at Tripunithura and their son, Sarang is aged 3 years. The younger son, Harish, has recently completed his B.Tech. and has joined BPCL as a Management Trainee in Retail Engg., Vijayawada.



Mr. K. Ravi
Sr. Vice President
(HR and Infrastructure), BORL

A Mechanical Engineering graduate, who passed out in 1981, Mr. Ravi has done his Postgraduate Diploma in Computer Management and Postgraduate Diploma in Human Resources Management from Univ Canada Business School, specializing in Competency Development. In 1983, he joined BPCL as an Officer and worked in Refinery Maintenance. He was posted in Workshop, Rotary & Condition Monitoring Cell, Field Maintenance and Inspection Services before moving to Projects for a short spell.

From 1993 to 1995, he was on deputation to KNPC, Kuwait where he worked on the Refinery restoration project after the Gulf war. In 1996, he was associated with our BORL project at Bina at the design stage. In 1999, he took over as Sr. Training Manager, MR and then worked in all functions of HR at Mumbai refinery for about 10 years. He is also an internal coach, actively facilitating staff for learning, change management and meeting challenges passionately. He was Head of Procurement and Contracts since January 2010 and then moved to Bina refinery in December 2011.

He is married to an Advocate who is employed in Life Insurance Corporation, Mumbai and has a daughter who is pursuing her MSHRM from Purdue University, USA. His hobbies are reading, listening to music and travelling.



Mr. H. S. Paranjape
General Manager (Finance),
Mumbai Refinery

After a B.Com. from Mumbai University in 1977, Mr. Paranjape completed his Chartered Accountancy Course in 1980, and continued working with M/s. Sharp & Tannan, Chartered Accountants in Mumbai, where he had done his Articles. Then came a short stint in Shaw Wallace, before joining BPCL as Sr. Audit Officer, Mumbai Refinery in Dec. 1983. In 1989, he was posted to Payroll & Retirement Benefits and in 1992, he was appointed as SFM, WR. 1993 saw him in Stocks section as CFM, 1996 as CFM, WR and 1997 as Chief Manager Audit. In June 2010, he was posted as DGM (Finance) Mumbai Refinery and took over as GM (Finance) on 1st April 2013.

His wife, Medha did her M.Com. and was working in a Nationalised Bank. She took VRS recently. Their daughter, Gaufl has completed her postgraduation in Industrial Psychology and is presently pursuing a postgraduation in French at Mumbai University. Their son, Akshay has completed his B.Com. at Mumbai University and is pursuing his C.A. He secured the 36th rank in the IPCE exam held by The Institute of Chartered Accountants of India in Nov. 2010. Mr. Paranjape likes to listen to Marathi and Hindi music and also enjoys watching long distances on vacations with his family. Reading Marathi novels is his favourite pastime.



Mr. Rajiv Bakhshi
General Manager (Finance)
Petroleum & Natural
Gas Regulatory Board

Mr. Bakhshi obtained his B.Com. degree from Bombay University in 1981 and became a Chartered Accountant from the Institute of Chartered Accountants of India, Mumbai in 1986. He joined BPCL in September 1987 after an earlier stint with Voltas and worked in CO and NR Finance. During the APM era, he worked with the Oil Coordination Committee (OCC); consequent to disbanding of OCC, he continued with the Petroleum Planning and Analysis Cell (PPAC) to ensure a smooth transition.

On the statutory enactment of the Petroleum and Natural Gas Regulatory Board (PNGRB) Act, he was posted to PNGRB, and dealt with areas related to regulatory oversight of oil and gas pipelines and city gas distribution networks. He has been associated with the Oil Cost Review Committee – Pricing of petroleum products: 1991; "R" Group, which prepared the blueprint for pricing & tax reforms in the

Indian oil industry: 1996; Expert Technical Group - 2nd Report on Deregulation of Refineries: 1996-97; Expert Technical Group - 3rd and Final Report on Marketing & Pipelines: 1998-99; Task Force for suggesting the methodology for computation of refinery gate prices on Import parity basis: 1999; Inter-Ministerial Group on Duty Structure in Hydrocarbon Sector: 2001; Rangarajan Committee, which recommended rationalization of pricing & taxation of petroleum products : 2006; Joint initiative with Institute of Energy Economics, Japan (IEEJ) in a research project on "measures for stabilizing the Asian oil market": 2006 and Framing & implementation of PNGRB regulatory architecture: 2010.

He is fond of reading and travelling. His wife, Rashmi is a homemaker and daughter, Roshni and son, Rohan are in high school.

**When you're happy, you enjoy the music,
But when you're sad, you understand the lyrics**



Mr. P. C. Siva
President (Assets & Ops.),
BPRL

Mr. Siva is a Mechanical Engineer from College of Engg., Anna University, Chennai. He initially served at Simpson & Co.Ltd., as a Production Engineer for 5 years, before joining BPCL in 1984. During his long and illustrious career, he has held responsible positions in various departments/ Business Units including Engineering & Projects, Retail Marketing and I&C in several capacities, across all the four regions of India. He was fully involved and instrumental in the design and implementation of many greenfield projects like Petroleum Storage Installations, LPG Storage & Bottling Plants, Flagship Retail Outlets etc. across India.

In 2009, Mr P.C.Siva moved to Bharat PetroResources Ltd.(BPRL). Currently, as President, he heads the vertical which looks after operations in the entire American continent, an assignment which requires him to manage and steer BPRL in its Rio based JVC in Brazil - IBV Brasil, a company which has interest in ten blocks in offshore Brazil. As the team leader of the operatorship team (BPRL is the lead operator in an onland block in the Cambay basin in India), he is contributing in navigating BPRL through uncharted waters, meeting the challenges of this new space in the upstream value chain. Well versed with technical and techno-commercial aspects of Exploration & Production, he also handles Ministry matters, new opportunity evaluations and PR.

His wife, Lakshmi is a housewife. Their son, Dinesh, is employed as HR Manager in Bank of America, New Delhi and their daughter, PDivya, is currently pursuing a graduation course in Fashion Design. Mr.Siva has multifaceted interests - his hobbies include aero-modelling, listening to music and solving puzzles of all kinds. He plays chess, table tennis and golf. As a 'hands-on' person when it comes to problem solving, his areas of interest also include Automobile Engineering, Project Management and HR counseling.



Mr. Ashim K. Dutta
Director Commercial,
Central UP Gas Ltd.

A Chemical Engineer with a Postgraduate diploma in Business Administration, Mr. Dutta joined BPCL in 1981 and has had enriched experience working in Operations, Sales, Quality Control, Technical Services, Materials, Projects, City Gas Distribution and Energy Conservation when on deputation to PCRA. Amongst his various landmark achievements are construction of the first Automated Terminal at Vishakhapatnam and the fuel handling system for NTPC, Kayamkulam. Under his leadership as DGM (Engg.), the architecturally creative RVI of NRL ROs constructed by E&P won the Silver Medal Award at the prestigious POPAI India's OMA Award contest (Point-of-Purchase Advertising International, Outstanding Merchandising Achievement) in the Marketing Engineering Ingenuity for Sales Profitability Category.

E&P provided its first ever international engineering consultancy services to L&T for their Turnkey contract job at Kuwait for KAFCO and also for FEED (Front End Engineering Designs) Consultancy for Hyderabad HIAL AFS. With an air force officer for a father, he spent his childhood moving between cities and acquiring an appreciation for different cultures. He is presently on deputation at CUGL, Kanpur, where the sales volume, turnover & profitability have quadrupled, despite the challenging market situation. He is an active pursuer of energy conservation, environmental issues and knowledge management and has written several papers on these subjects.

A self-confessed workaholic, he doesn't let work spill into the next day. Morning walks and yoga help him stay fit. His reading interests are eclectic including technical, management and religious books. His wife, Chaitali is a home maker with a passion for music. She is a good singer in both, classical and light music. Their elder daughter is a MBA employed with ICICI Bank at Greater Noida and son-in-law, Mohit is in a multinational Bank in Delhi. Their younger daughter, Sukriti is pursuing her final year in Engg. She follows in her mother's footsteps in her fondness for music. Having learnt classical vocal music for several years, she has now turned to rock music, and has completed a four year course from Trinity College, London with distinction.

BPCL Wins CWI Golf Tournament

Competition was at its height at the maiden CWI Golf Tournament organized by Corporate Warranties India at ITC Luxury Resort Classic Golf course, Gurgaon on 6th April, 2013. 22 teams with 90 players comprising the Embassies of Korea, China, Zimbabwe, Sri Lanka, Lt.Generals and corporates like Standard Chartered and HDFC participated with verve in this tournament. Our BPCL team - Romeo James, Nadeem Khan & Lt.Shankar Karajagi - won the 2nd Runner-up prize with 3 birdies & 15 pars. Mrs. Jaiswal, wife of CWI Chairman, presented the trophy to BPCL.



SPORTS

Saina Nehwal



Morjan Chandra



Jaiy Maheshwari



Jhanki Gada



Anubh Thakur



P V Sindhu



Abhishek Datta



G N Gopal



Shival Kariem



S Kishore



Pankarjan Negi



M R Vasudevan



Anup Shridhar



Sourabh Ghosh



Aditya Prakash



Geet Shetty



Poudini Ghatak



Neha Agarwal



Devendra Joshi



Aravind Bask



Shahbaz Ali Khan



P Harshitha



Mahima Kumari



Amal Mahesh



Arun Prasad



Our C & MD honours Saina Nehwal



Hansa Singh interviews our C & MD



Saina enthals the NextGen



Sports Stars Illuminate BPCL Nite

The night sky shone with the brilliance of our Sports Stars, as they smiled, posed and shot off repartees, as fluent as their strokes on the field. Stars from a plethora of games, right from mind games like chess and bridge to sporting thrills like Arm Wrestling, Kabaddi, Volleyball, Badminton, Hockey, Billiards, Badminton, Cricket and Table Tennis took their roll of honour at the BPCL Felicitation Nite at Trombay Club on 3rd May 2013. They were happy to soak in the adulation and the audience was delighted to bask in their reflected glory. Our C&MD, Director (R), Director (M) and Director (HR) felicitated the highly acclaimed International and national level players, who are also proud members of the BPCL parivar, for their outstanding contribution to the sporting world and the laurels they brought to Bharat Petroleum. Hats off to the Corporate HRS team for winning game, set and match in hosting a great evening for our sporting sensations.



Director (R) rewards the Hockey team



Director (M) rewards the Veteran Badminton team



Director (HR) rewards the Volleyball team



Director (M) rewards the Cricket team



Sporing Entertainment



Mr. M.C. Rehl

After 10 years of successful marketing in Pharmaceuticals, Mr. Rehl joined BPCL in May 1987 in Northern Region at Panik Despatch Unit and Pattala Depot. Next, as Manager VC Bijwasan Installation he learnt to appreciate human values. In 1994, as Sr.Mgr Direct Mktg. Delhi he coordinated with MOP&NG officials as well as senior board level bosses of Railways, NTPC etc. Among his prized catches were Naphtha for NTPC Kayamkulam / Tanibevi, Army Winter Stocking for J&K, Railways RR Oil Lubricants, RCDs at Vatwa, Kathar etc. Working in close coordination with BPCL Board of Directors was a great learning experience for him. Post restructuring in 1998, Mr. Rehl took over as TM Retail, Kolkata, effecting a mindset change in our staff and dealer network working styles, especially as they shifted office from Kolkata to Budge Budge. In 2000, he took over as Chief Distribution Manager WR and then as DGM Logistics NR, from where he retired on 30.4.2013. Handling Distribution and Operations at both Western and Northern regions was a satisfying experience, especially interacting with other oil industry members, private players, Railway & Govt. officials. His wife, Madhu has been a constant support and inspiration to him. Their sons, Vivek and Abhishek, are well settled after completing their education.

**Mr. E. Mukundakumar**

After his B.E (Mech.) from Calicut University, he worked in several industries before joining the erstwhile Cochin Refineries Ltd. as Senior Engineer in the Power & Utility dept. Apart from commissioning and stabilization of new facilities, like the Gas Turbine in the Captive Power Plant, he worked in P&U in various capacities and finally superannuated as Chief Manager (P&U) on 31.5.2013. For a short spell of 3 years he worked in Product Dispatch section in Oil Movement & Stock (OM&S) department as section head. His wife, Ambika is a home maker. His only daughter, Sraelekha is presently at Perth, Australia along with her husband, Nirmal Nanda kumar. Both of them are electrical engineers employed in Australia.

**Mr. Ashim R. Das Munshi**

Mr. Das Munshi started his journey in BPCL on 4th June 1986 in Personnel & Administration, Delhi, handling recruitment and placement. When transferred to Eastern Region P&A, he introduced a Training & Development dept. to create a knowledge environment for workmen. In 1989, in Sales, Kolkata Division, he captured huge market shares of Furnace Oil and other petroleum products specially for tea garden consumers and Bhutan Govt. In 1992, a great achievement was acquisition of 65 acres of land from Govt. of West Bengal for a LPG bottling plant at Uluberia. In 1993, he successfully hoisted the BPCL flag in the north east by commissioning outlets, railway consumer depots etc. In 1996, as Staff Manager, he arranged land for construction of our own office building. He played a key role in 2001 for implementation of SAP in ER. His noteworthy contribution was establishing our own office premises at Golf Greens and the Residential Training Centre, BPRLC adjacent to it. In addition, he developed excellent public relations with the State Government bureaucrats and police to ensure smooth business of BPCL in Eastern Region. Mr. Das Munshi finally superannuated as DGM (HR) East on 30.4.2013.

**Mr. V.L. Kalley**

After stints at Godrej & Tata's, on 22.10.1981, Mr. Kalley joined BPCL as a Mumbai Direct Sales Officer at CO, where he captured high volume direct businesses of ONGC Nhava-Sheva, Mazagon Docks, 18 MSRTC HSD fuelling depots, HSD Rlys fuel sheds, BEST fuelling depots etc. As SSO, Pune in 1986, he introduced the segregated lady driven 2/3 wheeler - DSW fuelling concept. As Dy. Mgr. (D) & Mgr. Trans. WR, he mobilized a sizable 9.7 MMT POL by road. As Regional Facilitator WR Retail, he introduced popular retail initiatives like Pure for Sure, CSS & H* etc. also created H* training Module & conducted large scale behavioural training for TMs, SSOs, ZOO ROs & field staff. In LPG HQ in 2008, he developed the Bharatgas Brand Manual 2010, the BMCB new colour scheme, Bharatgas customer Idt and the Entrepreneurship Training Module that helped enhance the performance of qualified Distributorship signatories significantly. LPG also bagged the Bharatgas Superbrand 2011 Award. He finally superannuated as Brand & Distributors Training VC, LPG HQ.

**Mr. J.A. Braganza**

Mr. Braganza joined BPCL on 20th December 1978 in the Computer Operations wing of EDP after working for 5 years in two private sector companies (totalling almost 40 years in IT). In 1986, he moved to Systems & Programming for a short spell before returning to Computer Operations till his retirement as DGM (IS Services) on 31.5.2013. Some of his major contributions were computerization of transport charges payment to PCVDs and site rent payment at all Regions, implementation of LAN based weigh bridge package at TDU for sales and stocks documentation, implementation of BPCLIP package at all locations, setting up IT facility management services at all India level and keeping the IS Net group (Location IT Champions) active by involving / supporting them in various IT related activities at locations. He also handled the additional role of GM (IS) for about a year during 2000-01. His wife is a housewife, though she had worked earlier for about 21 years. Their daughter, who has completed her MD in Psychiatry, is married and has a 2 year old daughter; their son is a Computer Engineer, working in the private sector. He plans to concentrate on social service and community development activities. He also has a passion for travelling, which he'll do now with his family.

**Mr. Shivram Karkera**

Having joined BPCL on 1.10.1980 at Sewree Installation as a clerk, he worked in PDP, CSCA and Cash Section, before progressing to the management cadre in April 1992 in Stocks, CO. His career took him to Sales Analysis, Product Exchange and Inventory Sections, and finally to Mumbai Refinery-Finance Oil Accounts. He was effectively involved in the MES and SAP implementation of Oil Accounts. During Legacy suspense clearance prior to 1998, he recovered approx. Rs.7 crores from OMCs. While his wife works for Bank of Baroda, his son completed his B.E. in Industrial Electronics and his daughter is in her second year of Engg.



Literary Recognition

On 25.1.2013, the Maharashtra State Literary and Cultural Dept., Mumbai presented an award to Mr. Joseph Toscano, our Manager (Quality Assurance) Lubes West, for his book, 'Vidnyan Vata' (The Ways of Science). The prestigious best literature award of 2011 was given for his tremendous contribution in the literary field. Earlier, he had presented a paper on Science Literature in Marathi at an interdisciplinary seminar on Indian Science Literature organized at Shiv Shahu College at Kolhapur on 21 & 22.12.2012. This seminar was sponsored by University Grant Commission, New Delhi and was attended by prominent science writers. Congrats on yet another stellar achievement !

Down Memory Lane

The Bharat Petroleum Retired Management Staff Association, Delhi honoured six of its members in the age group of 82+ at its AGM. Mr. S.C. Mathur, President of the Association presented a Silver Plate as a memento to M/s. Kuldip Rai, M.L. Sharma, B.S. Bhatnagar, S.N. Mehta, Mrs. Lalita Kinra and Mrs. Padam Mehra.



Mr. S.C. Mathur presents Silver Plates to Mr. Kuldip Rai, Mr. M.L. Sharma, Mrs. Lalita Kinra and Mr. B.S. Bhatnagar.

Reminiscences

1914- born Mr. A.L. Sambamoorthy, our retired staff, goes on rewind mode

For a person in his hundredth year, A.L. Sambamoorthy has vivid memories about the day he joined Burmah Shell in the 1930s, the Second World War, the Madras then, and how it became a ghost city during the evacuation.

Born in the North Arcot town of Ranipet in 1914, Sambamoorthy lived a short while there, with his advocate grandfather, before his father, who ran a furniture business, shifted the family to Singanna Chetty Street in Chintadripet. "From here, we would go to the beach occasionally. Madras was very thinly populated, so you saw neither a lot of people nor traffic," he reminisces. "During Christmas week, a place behind Moore Market would have celebrations. Fireworks and all, the whole city would burn bright. Christmas in Madras was a big deal those days."

Burmah Shell accounts for most of his stories, and he traces the company's journey during the World War. "When the Second World War happened in 1939, we were wondering how it would turn out. There were large oil fields in Burma and when the Japanese entered the War in the 1940s, a lot of fear took hold. There was a rumour that they were going to attack the eastern shores and this prompted the evacuation of Madras in 1942," he says. The Japanese invaded Burma in 1942 and burnt their oil fields when they left. "Scorched Earth' policy," he says.

Even as other companies and families shifted from the city, Burmah Shell stayed till the end. "The city was deserted at one point, but we were waiting to see where the Government was moving, and when it shifted to Ooty, we moved base to Salem for exactly 100 days," says



Mr. M.K. Narayanan and Mr. S. Krishnamurthy, both retired staff of BPCL flank Mr. A. L. Sambamoorthy.

Sambamoorthy. We came back when we thought there was no more threat. There were regular air-raid warnings and we were trained to handle it. Bomb shelters appeared everywhere — even in places such as Nungambakkam, Mylapore and George Town. One night, we heard an explosion and thought that it was just a firecracker. The next morning, we realised a bomb had been dropped near Fort St. George."

After Independence, however, Burmah Shell looked to leave the country. "They wanted to quit and were trying to sell their properties, lock, stock and barrel. The Government purchased the company and it was renamed Bharat Petroleum," he says.

(Source : The Hindu(10.4.2013) by Anusha Parthasarathy)



"I do," sounds very romantic on the silver screen, but marriage entails a lot more than moonlight and roses. We present a treatise on 'Marriage' according to the various religions and the legal standpoint.

1. MARRIAGE :

1.1 According to Hinduism, marriage is a sacred relationship, a sacrament, and a divine covenant meant for procreation and continuation of family lineage. It is a vow between two people to stay together and uphold traditional family values in accordance with Dharma. In the traditional Hindu system of marriage, there is no role for the State, as marriage remained a private affair within the social realm. Within this traditional framework reference, marriage is undoubtedly the most important transitional point in a Hindu's life and the most important of all the Hindu "sanskaras" (life-cycle rituals). Marriage is necessarily the basis of social organization and the foundation of legal rights and obligations. Hindus are governed by the Hindu Marriage Act, 1955 which broadly provides the following conditions:

- The marriage must be solemnized in accordance with the customary rights and ceremonies of either party, including satyapati (taking of seven steps by the parties before the sacred fire).
- Should not be a subsisting valid marriage of either party with any other person.
- The parties should be of appropriate age viz. girl to be above 18 years and boy to be above 21 years, and have a mental capacity competent to undergo marriage.

This Act applies to all Hindus who are within the territories of India and also to all Hindus outside India who are domicile in India. Its purpose was to regulate personal life among Hindus, especially the institution of marriage, its validity, conditions for invalidity and applicability. When a woman born in a scheduled caste or a scheduled tribe marries a person belonging to a forward caste, her caste by birth does not change by virtue of the marriage.

1.2 Under the **Muslim Marriage Act, 1939**, the "Nikah" (Marriage) is a contract, which may be permanent or temporary and permits a man four wives, if he treats all of them equally. To have a valid Nikah, presence of a Kazi (Priest) is not necessary. Merely, a proposal in the presence of hearing of two sane (sound mind) adults (male or female Muslims) and acceptance of the proposal constitute a valid Nikah.

1.3 Under the **Indian Christian Marriage Act, 1972**, a marriage among Christians is traditionally understood as the voluntary union for life of one man and one woman to the exclusion of all others. Every marriage in India between two persons, one or both of whom is a Christian or Christians, shall be solemnized in accordance with the provisions of the Act, rules, rites, ceremonies and customs of the Church or in the presence of a Marriage Registrar appointed under the Act. A Christian can marry a non Christian, but the marriage will have to be solemnized under this Act. All Marriages are required to be registered under the Act.

1.4 The **Special Marriage Act, 1954** was enacted to provide a special form of marriage by any person in India and all Indian nationals in a foreign country, irrespective of the religion of either party to the marriage. For the benefit of Indian citizens abroad, it provides for appointment of a Diplomatic and Consular Officer as the Marriage Officer for solemnizing and registration of marriages for citizens of India in any foreign country.

1.5 The following conditions are necessary for marriage :

- That neither party has a spouse living at the time of marriage
- That neither party is incapable of giving a valid consent to the marriage due to unsoundness of mind.
- That neither party has been suffering from mental disorder of such a kind or to such an extent as to be unfit for marriage and the procreation of children.
- That neither party has been subject to recurrent attacks of epilepsy or insanity.
- That the bridegroom has completed the age of 21 years and the bride the age of 18 years at the time of marriage.
- That the parties are not within the degrees of prohibited relationship. However, where a custom governing at least one of the parties permits a marriage between them, such marriage may be solemnized notwithstanding that they are within the degrees of prohibited relationship.

2. MARRIAGE REGISTRATION :

2.1 The Supreme Court has said in its landmark reportable judgment that "compulsory registration of marriage" would be a step in the right direction for the prevention of child marriage still prevalent in many parts of the country. Thereafter, marriages are made compulsorily registered in most of the States by notification. Still, a large number of marriages have been solemnized prior to the decision and even after the decision.

2.2 Purpose : Marriage registration is substantial proof of marital relationship and the validity of the child reproduced from the marriage. It helps the court and authorities to decide various issues arising out of marriage and custody, property dispute, family matters etc. arising out of a marital relationship. The Visa authorities accept the marriage certificate issued by Additional Divisional Magistrate/Registrar Marriage. It is very important and now becoming compulsory to register the marriage and it is better to opt for registration when parties have clean intention for marital relations and wish to help the spouse and children.

2.3 Provisions Regarding Marriage Registration

- The Hindu Marriage Act, Section 8 lays down the provision of marriage registration and gives the State Government ample power to make rules in this regard.
- Muslim personal laws recognize the registration of marriages through Public or Private Kazis.
- The registration of marriage is compulsory under the Indian Christian Marriage Act, 1872 by the concerned Church soon after the marriage ceremony, along with the signatures of the bride and bridegroom, the officiating priest and the witnesses.
- The Special Marriage Act, 1954 applies to Indian citizens and their marriage can be registered and solemnized by the Marriage Officer specially appointed for the purpose. Persons of any religion can directly approach the Officer for a new marriage solemnization or registration of previously solemnized marriages.
- The Parsi Marriage and Divorce Act, 1936 makes registration of marriages compulsory.

- V. Jawaharlal, Chief Manager (Legal), CO

How to Navigate Through Your First Year of Work

Congratulations! You've got your first job and your confidence is high. However, it's time to get your feet back on the ground and evaluate the future realistically. To your first employer, your existence is marginal, so you need to prove to yourself and to him that you can deliver the goods and be counted in the ranks of the best among your peers. Here is how to do it.

1. Complete the year :

Work for the whole year at the job, irrespective of how bored you are or how terrible the organisation appears to be. The first year is typically grunt work and has little to do with work content or reputation of the organisation. It has more to do with learning how professional life works. Quitting the job in search of another merely delays your learning curve. On your resume, it signals an inability to persevere, adapt and learn.

2. Be on time for 3,000 hours :

Half the battle is won by showing up, so make sure you reach the office before time every day. Do not come up with poor excuses, such as a taxi strike, traffic jam or faulty alarm clock. Respect time and you will be seen as a professional serious about work. Also, stay back with team mates who are working overtime on projects. You will learn a lot and engage with your team better. Pundits say it takes 10,000 hours of effort to be world class in any sphere. Let your first year contribute at least 3,000 hours to this number.

3. Double your job description :

Did your job profile include fetching coffee for your team? If you argue that it didn't, you are wrong. Each job description leaves a lot unsaid. Being a great team member, go-getter, volunteer for all occasions, and a person who gets things done, comprise the critical half that was left unsaid. Understand your requirement and increase it to include the unsaid terms. You will stand out from your peers as a bright spark who is destined for greater things.

4. Remember names :

Do you know everyone's name in the office? Good. Do you know their roles, where they stay, how they prefer their communication (in person or in writing)? The list is long. First, get to know your team mates well. Then find out about everyone else in the office. Keeping track of personal details builds camaraderie. It will also get your work done much faster and make you feel welcome at the workplace.

5. A favour a week :

Always lend a helping hand to your team mates. Aim for an extra task every week and a favour to a co-worker. It may be as simple as photocopying 100 pages for an over-burdened colleague or filling up an Excel sheet with data for your supervisor. You will learn more and build a strong bank of favours that will stand you in good stead over the year.

6. Share your meal times :

Make it a point to join your team mates during lunch hour. Do not avoid your supervisor or senior colleagues. This is the best time to build positive workplace relationships and become part of the team. In most professional organisations, it is also a time when the trickiest and most challenging issues are sorted. Being around will help you learn how things work and how the team members relate to each other.

7. Stick to the best :

Get attached to the best people and habits at the workplace. Try to be friends with the best professionals in the team – people who are positive about their work, the firm and its employees, and great at what they do. Avoid the members who complain, back-bite and are negative. The same is true of your work habits, where you need to sweat the small stuff and work hard on getting the details right. Mind your emails, language, even the typos. The little things that you believe everyone ignores will actually get you noticed in the long term.

8. Get out of school :

Unlike school, you are not judged by your performance only on the day of the exam. This is not about a system, where the emphasis is on treating everyone equally and carrying together underperformers at the cost of over-achievers. You are judged every single day and underperforming freshers are the first to be axed. Building a reputation takes time and requires you to deliver high-quality results consistently.

9. Know your boss :

Understand that your team leader is not your friend, relative or teacher. Your supervisor may take the time and effort to treat you like a friend or be concerned about your problems. However, he does not owe you any of these. Your boss needs to ensure that work gets done. Do not slip up by not delivering on results expected from you or take him for granted either in your conversation or behaviour. Learn to take criticism and adapt quickly from the feedback.

10. Be a professional :

Professionalism in its simplest avatar means doing what is expected. Start by following the dress code. Your communication and impeccable manners come next. Complete your tasks on schedule, report back both accomplishments and problems well in time. Work towards your team's goals and be flexible in your attitude. When in doubt, seek the counsel of senior colleagues to figure out the right professional approach in a situation.

Source : ET Wealth (28.1.2013) (The writer, Devashish Chakravarty, is the CEO of Quetzal, an executive recruitment firm)



"I've been arguing for a while that connection to nature should be thought of as a human right," said Richard Louv

Louv, the author of the bestsellers, *Last Child in the Woods* (2005) and *The Nature Principle* (2011), coined the term "nature-deficit disorder" to describe the loss of connection children increasingly feel with the natural world. Nature-deficit disorder is not a clinically recognized condition, he explains, but rather a term to evoke a loss of communion with other living things. Nevertheless, he argues, nature-deficit disorder affects "health, spiritual well-being, and many other areas, including people's ability to feel ultimately alive."

The causes of the disorder include loss of open space, increasingly busy schedules, an emphasis on team sports over individualized play and exploration, competition from electronic media, and what Louv and others call a "culture of fear," in which people are afraid to visit natural areas or even go outside due to heavy media coverage of violent events.

To dive deeper into Louv's ideas, National Geographic interviewed him.

It has been a few years since you published *Last Child in the Woods* in 2005. What has changed since then?

Quite a bit. I wrote another book, called *The Nature Principle*, extending the idea of nature-deficit disorder to adults. I didn't know it would have the impact it has. I never claim *Last Child in the Woods* started anything, but it proved to be a very useful tool, and things took off. Today, if you look at childrenandnature.org [the website of the Children & Nature Network, a group Louv founded], you'll see all kinds of good news from all over the country, and it's increasingly international. Nature preschools are beginning to take off. There are 112 regional, provincial, or state campaigns in the U.S. and Canada that are working on getting kids outdoors.

Can you share some specific examples of how a connection to nature improved someone's life?

Juan Martinez is one example. He grew up in South Central Los Angeles, where he was headed for gangs and trouble. A principal told him he'd have to go to detention or join the eco club. He thought the club sounded like a bunch of nerds, but he joined. He resented it at first, but then had an assignment to grow something. He had seen his mother break up concrete behind their house to grow chilis to eat. So he grew a jalapeno chili plant and took it home to show her that he could nurture life too. That plant, and later an eco club trip to the Grand Tetons, changed his life. He is now an environmentalist and head of the Natural Leaders Network, which is part of the Children & Nature Network. He is also a National Geographic explorer and has spoken at the White House twice. So nature can transform your life. He found not only nature, he found people through nature. He reconnected to South Central in a new way.

How can city dwellers connect with nature?

As of 2008 more people lived in cities than the countryside. That marked a huge moment in human history, and it means one of two things: Either the human connection to nature will continue to fade, or it means the beginning of a new kind of city.

One way is through "biophilic design" [nature-inspired design], which is the incorporation of nature where we live, work, learn, and play, not only as something we drive an hour to visit. Not only parks, but also in the way we design our neighborhoods, our backyards, and our buildings.

(Excerpted from an interview by Brian Clark Howard published in National Geographic on June 28, 2013)

I believe cities can become engines of biodiversity. It starts with planting a lot of native plants, which revive the food chain and bring back butterfly and bird migration routes.

The word "sustainability" is problematic, because to most people it means stasis, survival, and energy efficiency. We have to do those things, but that only goes so far in igniting the imagination. Increasingly, I talk about a "nature-rich society," a different way to look at the future that is not just about survival, but about something much better.

How do we get to a greener future?

Martin Luther King demonstrated and said that any movement will fail if it can't paint a picture of a world people will want to go to. That world has to be more than energy efficient, it must be a better civilization.

I think we're in a cultural depression. The number one young adult literature genre today is something called dystopic fiction, which portrays a post-apocalyptic world in which vampires aren't even having a good time. I have a theory that most Americans carry images of the far future that look a lot like *Blade Runner* and *Mad Max*. If those are the dominating images, and we don't have a balancing set of images of a great future, then we better be careful what we imagine.

You have written about the impacts of "nature time" on problems like anxiety, depression, ADD, and obesity. How important is that?

If you look at a new body of research on depression, ADD, physical health, child obesity, and the epidemic of inactivity, nature is a good antidote to all of that. I didn't coin it, but I like the phrase "sitting is the new smoking," because new evidence shows that sitting long hours every day can have serious health risks similar to those caused by smoking.

Researchers are investigating whether time in the woods could be used to supplement treatment of ADD. A study found that young people who backpacked for three days showed higher creativity and cognitive abilities. People in hospitals who can see a natural landscape have been shown to get better faster. As an antidote, we need to figure out ways to increase nature time even as technology increases. It has to be a conscious decision.

Speaking of technology, how much are "screens" like TV, the Internet, video games, and smartphones to blame for keeping kids indoors?

I always resist demonizing technology and video games, specifically, partly because when people write about this issue they go immediately to that. But then they ignore these other things, like "stranger danger" [Louv has argued that sensationalist media has made parents fearful of letting children go outside] and bad urban design, the fact that our education system needs a lot of work, the fact that we are canceling recess and field trips—there are a lot of other reasons out there.

Having said that, there's no doubt that electronics have something to do with this. The Kaiser Foundation found that kids spend 53 hours a week plugged in to some kind of electronic medium, and I imagine that's true of adults too. I have an iPhone and iPad, I spend a lot of time with screens, but I think the more high-tech our lives become, the more nature we need as a balancing agent.

Aaaaah! Just a bend or a twist or a fall – and lower-back pain can take permanent residence in your body. Here's some info that can help you deal with back pain, prevent recurrence and avoid needless procedures.

Possible Reasons : A herniated disk (where a spiral-cushioning pad ruptures and protrudes, potentially pressing on a spinal nerve), a worn-out disk (which could allow painful contact between the vertebrae), or spinal stenosis (narrowing of the spinal canal caused by excessive bone growth, which could impinge on a nerve).

Wait and watch : Fortunately, most bouts of back pain get better on their own within two to four weeks. Take it easy – cut back on your usual activity level or even stay in bed for a while; but don't spend more than 24 hours between the sheets, because it won't speed your recovery and may even slow it down. Although people often worry about making a wrong move or seriously harming their aching back, inactivity is the enemy because it can stiffen and weaken the muscles. You can safely follow your normal routine: moving around, doing chores, and walking. However, it's better not to exercise, lift heavy objects, or twist your trunk until the pain has eased considerably.

It can be a serious problem : Only about 5 per cent of acute cases of low-back pain involve serious, potentially treatable disease or nerve involvement. In general, undergo an X-ray or MRI for back pain only if the pain lasts for more than about a month, or you have one or more of the following:

- Severe or progressive leg weakness, or pain radiating down from the buttock to below the knee, usually with numbness or tingling. (Possible problem: either sciatica, caused by a badly herniated or fragmented disk, or a spinal tumour.)
- A recent accident or a history of high risk of osteoporosis. (Possible problem: spinal fracture.)
- Fever, night sweats, or a recent bacterial infection, particularly if the immune system has been weakened. (Possible problem: spinal infection.)
- Unexplained weight loss, a history of cancer, or incontinence. (Possible problem: spinal cancer.)

Note that all of these indicators become increasingly important after middle age, when the risk of tumour, osteoporosis, and infection all start to rise.

Surgery as a cure : Before you agree to undergo spinal surgery you should have a clear-cut diagnosis and assurance that the surgery would provide lasting relief and know the operator's potential risks. Be especially wary of doctors touting new, unproven surgical techniques.

Ease the pain : Apply an ice pack or even a bag of frozen peas for the first day or two to curb pain and swelling. Then switch to a heat pack, separated from the skin by a towel, to promote healing blood flow. For temporary relief, rub in a deep-heating balm or cream (but never use it with a heating pad). Over-the-counter nonsteroidal anti-inflammatory drugs (NSAIDs) such as aspirin, ibuprofen or naproxen should help relieve mild to moderate pain. For more severe or persistent pain, your doctor may prescribe muscle relaxants, low doses of tricyclic antidepressants, or, if need be, opioid drugs, such as codeine or morphine. Corticosteroids are potent anti-inflammatory drugs that can relieve certain types of back pain when injected directly into the spinal canal near a pinched, inflamed nerve. Sciatica sufferers may benefit from those injections, which can reduce pain for several weeks or months, sometimes permanently.

Spinal Manipulation : Chiropractors aim to restore range of motion and ease pain by manipulating or realigning the spine. Some osteopaths perform spinal manipulation. However, chiropractic care, like medical care, produces only slight improvements in pain, mobility or recovery speed.

Massage Therapy, Physical Therapy and Acupressure : Massage therapists often treat back pain with four aggressive methods — deep tissue massage, myofascial release, or rolfing, all designed to stretch the muscle and connective tissue by applying steady, even slightly painful pressure; and neuromuscular massage, where strong pressure is applied to painful knots in the muscles. Physical therapists combine massage and perhaps manipulation with advice on exercise, posture and body mechanics. Acupressure practitioners apply pressure to various points on the body believed to stimulate the flow of "energy" to the back.

Alternative treatments : Acupuncture, back belts, magnets, and supplements such as glucosamine and chondroitin are of questionable aid for an ailing back.

Exercise : During the first few weeks of a back attack, exercise probably won't lessen the pain or speed your recovery. But exercise can help prevent recurrence of the pain and ease a chronically aching back – in some cases providing enough relief to save you from surgery. A combination of strengthening and stretching exercises for the back, trunk, and legs, as well as aerobic activities like walking, swimming, or cycling may be the most effective regimen. Pick an exercise programme you enjoy. Keep your abs and back in balance. Expect some discomfort, but avoid anything that worsens pain or causes substantial pain, either during or after the session. Be patient and flexible.

Prevention : The following steps can all help:

- Reduce stress. Back muscles tighten when you're under pressure.
- Stop smoking. The habit can damage the disks, weaken spinal ligaments, and thin the bones.
- Lose weight. Shedding excess pounds will reduce the load on your spine.
- Sleep right. Choose a mattress that exerts pressure evenly on your body.
- Learn to lift. Keep the object you're lifting close to your body and keep your trunk upright.
- Stay balanced. When carrying two or more objects, try to hold roughly the same total weight in each hand.
- Don't overreach. Stand on a stool or step ladder to grasp objects above shoulder level.
- Push, don't pull. Moving heavy objects by pushing them is easier on your spine.
- Move naturally. Trying to sit or stand in what you think is the "correct" way may cause you to stiffen muscles that would otherwise be properly relaxed if you just did what felt comfortable. People often try to minimize their back pain by lifting slowly while contracting unrelated muscles — both of which increase pressure on the spine. So once you're pain free, consider practicing an activity that emphasizes fluid, coordinated motions, like tai chi or dancing, to help you "unlearn" those counter-productive habits.



Here are tips that will help to make your monsoon motoring experience an enjoyable one.

Preparing for the Monsoon

Essential things to keep in your car

- **An umbrella** : People who are soaked in the rain will leave moisture on the seats which must be dried quickly lest they start to smell.
- **Tow rope and shovel** : A tow rope will be useful if you are stuck in the mud and need to be towed out. A shovel will be needed to loosen the muck around the tyres and gain traction to extricate yourself.
- **Medical kit, food and water** : A medical kit can come in handy for bruises and first aid when required. If you're stuck in a traffic jam for hours, biscuits and power bars will quench the pangs of hunger.
- **Phone charger** : A phone charger will help when you're stuck in a traffic jam to ensure that your mobile phone will not run out of charge.
- **Newspaper and flashlight** : The newspaper can be placed over the foot mats to soak water from wet footwear. A flashlight will help when you're stuck somewhere in the dark and need to change a tyre etc.

Protect your car from the rain

- **An underbody anti-rust treatment and wax polish** will protect the car and prevent rust formation.
- **Waterproof covers** will keep the water away and the porous fabric will let the humid air inside to escape, keeping the car dry.
- **Keep the car clean and close all drain plugs** as rain water and mud contain contaminants that affect the paint.
- **Rain guards/window visors and bug deflectors** may also be used.

Prepare your car for the monsoon

- **Tyres**: Tyres must be in good shape with enough tread depth. The tread pattern on your tyres is the single most important thing in the rains that can keep you safely on the roads. Water on the tarmac gets expelled from under the tyres through the treads and prevents aquaplaning. Make sure your treads are deep enough by simply using a coin and checking if the depth is within safe limits – usually 3-5mm. Keep tyres inflated with the correct air pressure.
- **Wipers**: Wipers have to be of good quality and need to be cleaned with soap solution.
- **Lights**: The lights, which seem okay in summer, may be inadequate in the monsoons because wet roads absorb light and visibility suffers to a great extent. Lighting must be checked for brightness and correct pattern. If inherently the lights are bad, do have auxiliary lights fitted – yellow lights give a better contrast. Fog lights cover only the kerbs and not distant objects.
- **Mud Flaps**: Make sure you fit mud flaps on all four wheels before you start off. After all, driving safely also means driving responsibly.

Driving in the Monsoon

• Skidding and aquaplaning

Rains bring with them the twin hazards of skidding and aquaplaning. It can be a scary situation to be caught in either of them and can spell disaster if reacted to in an instinctive manner. A skid usually occurs when there's a loss of traction due to hard braking on a slippery road or when you're taking a sharp turn at high speeds. Aquaplaning, on the other hand, occurs when water builds up in front of your car's tyres with such pressure that your car loses contact with the road, rises up and slides, or rather floats, over a thin layer of water between the tyres and the surface. It can occur at any speeds – even 50 kmph – though at higher speeds, the danger rises exponentially. During aquaplaning, you may even lose steering ability briefly as the tyres are unable to draw any traction from the road.

What must you do in case your car still skids or aquaplanes?

- While your instinct would be to slam the brakes, stay calm and refrain from hard braking. If your car has antilock braking system or ABS, then brake normally. Pump the brakes with gentle thrusts and steer the car into the direction you want it to go.
- Do not accelerate either. Gently lift your foot off the gas pedal to slow down the car until it regains traction.
- During aquaplaning, your car might start swaying sideways over the water. Try steering the car in the direction you want it to go until your tyres reconnect with the surface.

• Prevent windscreen and window fogging

Visibility is already low during heavy downpours and mist on the front and rear windshields only aggravates the problem. Driving in such conditions compromises safety. If your windscreen fogs up from the inside, switch the air-conditioner on to the ventilation mode until the fogging clears up. For windscreen fogging on the outside, use the wipers to get rid of the mist or roll down the windows to balance the temperature and switch on the heater and put it on the windshield mode. The key is to regulate the temperature inside so it is on par with the temperature outside.

• Driving through puddles and waterlogged roads

Speeding your car through a puddle of water comes with the risk of causing serious damage to your car. Keep in mind that you don't know what's lurking underneath it – maybe a deep pothole or an open manhole. Driving through such surprises can cause you to lose control of your car. It is best to stay in the centre lane, as water tends to pool on the outer lanes. If the water is deep enough to submerge your exhaust pipe, consider taking an alternative route. Venture out only if the water is half a foot lower than the air inlet to avoid the water from entering the engine. If you suspect water has entered the engine, immediately switch off the car to avoid any further damage.

Attempting to wade through deep water can ruin the electrical systems. Driving through waterlogged roads gets trickier at night, as gauging the depth of the water becomes difficult. On such occasions, check the level of the water against dividers, trees or pavements before going ahead.

In the event you do have to drive through flooded streets, do not panic. Keep your foot on the gas, and continue driving slowly, maintaining a constant speed. As you drive through the water, keep the throttle pedal pressed at all times, even when you need to shift gears or regulate your speed with the clutch, otherwise the water in your exhaust could stall the engine. In case your car stalls in deep water, do not open the bonnet to avoid further entrance of water. In the interim, call for someone who can have another vehicle to tow you out with a rope or a cable winch.

- If you get locked in due to electrical failures, you can use the car's headrest to break open the windows in an emergency.
- Visibility and traction are your biggest challenges during the monsoons. Drive cautiously.

If you don't want to be ill...

...Speak your feelings

Emotions and feelings that are hidden or repressed, end in illnesses such as gastritis, ulcers, lumbar pains or spinal. With time, the repression of the feelings degenerates to cancer. Then, we go to a confidante, to share our intimacy, our "secret", our errors! The dialogue, the speech, the word, is a powerful remedy and an excellent therapy!

...Make Decisions

The undecided person remains in doubt, in anxiety, in anguish. Indecision accumulates problems, worries and aggressions. Human history is made of decisions. To decide is precisely to know to renounce, to know to lose advantages and values to win others. The undecided people are victims of gastric ailments, nervous pains and problems of the skin.

...Find Solutions

Negative people do not find solutions and they enlarge problems. They prefer lamentation, gossip, pessimism. It is better to light a match than to cur the darkness. A bee is small, but produces one of the sweetest things that exist. We are what we think. The negative thought generates negative energy that is transformed into illness.

...Don't Live By Appearances

Who hides reality, pretends, poses and always wants to give the impression of being well. He wants to be seen as perfect, easy-going, etc. but is accumulating tons of weight. A bronze statue with feet of clay. There is nothing worse for the health than to live on appearances and facades. These are people with a lot of varnish and little root. Their destiny is the pharmacy, the hospital and pain.

...Accept

The refusal of acceptance and the absence of self-esteem, make us alienate ourselves. Being at one with ourselves is the core of a healthy life. They who do not accept this, become envious, jealous, imitators, ultra-competitive, destructive. Be accepted, accept that you are accepted, accept the criticisms. It is wisdom, good sense and therapy.

...Trust

Who does not trust, does not communicate, is not open, does not create deep and stable relations, does not have true friendships. Without confidence, there is no relationship. Distrust is a lack of faith in you and in faith itself.

...Do Not Live Life Sad

Good humour. Laughter. Rest. Happiness. These replenish health and bring long life. The happy person has the gift to improve the environment wherever they live. "Good humor saves us from the hands of the doctor". Happiness is health and therapy.

*Contributed by Sanchay Lahari,
Operations Officer, Barkala Depot*

14 अप्रैल 1944 को मुंबई के विक्टोरिया डॉक्स में बोर्ड शिप एस एस 'फोर्ट स्टीकीन' में भयंकर आग लग गई थी। जान माल का भारी नुकसान हुआ और घायलों, मृतकों एवं सामान की सही-सही हानि का हिसाब कभी नहीं लगाया जा सका, केवल इस बात को छोड़कर कि पोर्ट फायर सर्विसेस मुंबई फायर ब्रिगेड और ऑक्सीलियरी फायर सर्विस के 66 फायरमेन ने आग बुझाते हुए अपने प्राणों की आहुति दे दी और सदा के लिए शहीद हो गए। 14 अप्रैल का दिन 'अग्नि सेवा दिन' के रूप में उन शहीदों की याद में मनाया जाता है जिन्होंने मुंबई डॉक विस्फोट में अपनी जानें गवां दीं और साथ ही उन सभी अन्य फायर मेन के प्रति समर्पित है जिन्होंने देश भर में अलग-अलग स्थानों पर आग बुझाने के दौरान अपने प्राणों को न्योछावर कर दिया। देश भर में अप्रैल 14 से 20 के दौरान मारे गए लोगों की याद में अग्नि सेवा सप्ताह (एफएसडब्ल्यू) मनाया जाता है। हम इस सप्ताह को इस उद्देश्य से मनाते हैं कि कर्मचारी, उनके परिवार, जनता के बीच अग्नि सुरक्षा जागरूकता का प्रचार हो तथा सभी उद्योगों एवं अन्य स्थानों में आग से बचाव के उपाय उपलब्ध हों।

**'इस वर्ष की विषय-वस्तु है
आग तो आग है - दोस्त या दुश्मन, हमें चुनना है'**



तिरुनेलवेली डिपो में अग्नि सेवा सप्ताह के दौरान अर्थात् 14.4.2013 से 20.4.2013 तक सभी पीसीवी क्रू के लिए सुरक्षित रूप से वाहन चलाने की आदतों पर चर्चासत्र रखा गया था जिसमें टायर, बैटरी की देखभाल, यात्रा शुरू करना, टोल प्लाजा पर जाना, बारिश में वाहन चलाना, एक्सप्रेस वे पर होनेवाली दुर्घटनाएं, लंबी यात्रा के दौरान विश्राम करना, वाहन की सुरक्षा, मोटरसाइकिल चलानेवालों के लिए सुरक्षा टिप्स आदि कई बातों की जानकारी दी गई। शराब पीकर गाड़ी चलाने के खतरों पर अधिक जोर दिया गया। इस अवसर पर पीसीवी क्रू, स्टाफ, सिव्युरिटी स्टाफ, ठेका वर्कमैन को टैंकलॉरी में सुरक्षित फिटिंग्ज, उसके कार्य एवं महत्व, आपूर्ति केन्द्रों पर सुरक्षित लोडिंग प्रणालियां, आरओ पर सुरक्षित अनलोडिंग प्रणालियां आदि की जानकारी से परिचित कराया गया। इसके साथ ही उन्हें अग्निशामकों की भी जानकारी दी गई। उक्त गतिविधियों के अलावा सभी अधिकारियों एवं स्टाफ के लिए सुरक्षा पर प्रश्नमंच का आयोजन भी हुआ। कुल मिलाकर सुरक्षा की भावना से प्रत्येक कर्मचारी को दिया सुरक्षा प्रशिक्षण सबके लिए यादगार रहा।

अहमदाबाद एलपीजी टेरिटरी में

14.4.2013 से 20.4.2013 तक अग्नि सेवा सप्ताह मनाया गया। सप्ताह के दौरान फायर पैनल, जीएमएस पैनल, फायर होज, हायड्रैन्ट्स, वॉटर मॉनिटर, पीपीई आदि के उपयोग पर प्रशिक्षण, पीसीवीओ चालक प्रशिक्षण तथा सुरक्षा क्विज़ आदि का आयोजन किया गया।



गोवा रिटेल टेरिटरी ने अपने आरओ में अग्नि सुरक्षा के प्रति जागरूकता के लिए निदेशक, अग्नि सुरक्षा एवं संकट प्रबंधन की सहायता से डीलरों और डीएसएम के लिए प्रत्यक्ष अग्निशमन प्रशिक्षण आयोजित किया। इसके उद्घाटन अवसर पर श्री श्रवण कुमार, टीएम (रिटेल), गोवा ने उपस्थित जनसमूह को अपने दैनिक आरओ परिचालन में सतर्कता बरतने के लिए कहा। उन्होंने कहा कि आरओ में सुरक्षा सुनिश्चित करने के लिए प्रशिक्षण देना एक बड़ा कदम है। सभी डीएसएम को फायर सूट, हेलमेट और सुरक्षा जूते दिये गये थे जिसके बारे में मुख्य प्रशिक्षक ने सही और सुस्पष्ट जानकारी दी। उन्होंने विभिन्न प्रकार के अग्निशामक, फायर होजेस, नोजल्स और उनके परिचालन आदि के बारे में बताया। तत्पश्चात, प्रशिक्षण का मुख्य भाग लाइव अग्निशमन था जिसमें आग जलाकर डीएसएम को बुझाने के लिए कहा गया। इसमें कुछ डीलरों ने भी आग बुझाने का प्रयास किया। इस अवसर पर गोवा के 43 डीलर तथा डीएसएम्स मिलकर 130 व्यक्ति उपस्थित थे। टेरिटरी के इस प्रयास की सभी डीलरों ने सराहना की। वे लाइव अग्निशमन देखकर खुश हुए थे। आग की स्थिति को संभालने के विश्वास की भावना के कारण डीएसएम को दिया गया 'लाइव अग्निशमन प्रशिक्षण' काफी प्रभावी रहा।



लोनी एलपीजी प्लान्ट में अग्नि सेवा सप्ताह के दौरान अग्नि निवारण गतिविधियों को बढ़ावा देने के लिए व्याख्यानो/ प्रदर्शनों, घटना के अनुभव बाँटने तथा छोटी-छोटी फिल्मों के प्रसारण द्वारा कामगारों/ड्राइवरो और लेबर के बीच अग्नि सुरक्षा के प्रति जागरूकता निर्माण की गई। सप्ताह के दौरान अग्नि सेवा सप्ताह की जानकारी दी गई। लोकेशन में स्वास्थ्य, सुरक्षा, संरक्षा और पर्यावरण को मजबूत करने के लिए शपथ दिलाई गई। निःशुल्क चिकित्सा जाँच का आयोजन, सड़क सुरक्षा तथा ईंधन संरक्षण पर पीसीवीओ कू को प्रशिक्षण के साथ-साथ कू को विभिन्न लॉरी दुर्घटनाओं के फोटो दिखाये गये ताकि वे सुरक्षित रूप से गाड़ी चलाने की जरूरत को जान लें। इसके अलावा, प्लान्ट उपकरण की ऊर्जा क्षमता बढ़ाने और उपकरण की देखभाल के लिए पीसीआरए टीम द्वारा इंजीनियरिंग अधिकारियों और तकनीकी स्टाफ के लिए प्रशिक्षण कार्यक्रम, फायर एक्स ऑपरेशन का प्रदर्शन, होते-होते बचनेवाली दुर्घटनाओं पर सुरक्षा वार्ता, स्लोगन एवं निबंध लेखन आदि का आयोजन भी किया गया।

14 अप्रैल 1944 को बॉम्बे डॉक्स में हुए भीषण विस्फोटों में बचाव कार्य के दौरान अपनी जान गँवानेवाले बहादुर अग्निशमनियों को श्रद्धांजलि अर्पित करने के लिए **पियाला एलपीजी संयंत्र** में अग्नि सेवा सप्ताह उत्साहपूर्वक मनाया गया। इस सप्ताह के दौरान, कर्मचारियों, अनुबंधित मजदूरों और ड्राइवरो के लिए कई गतिविधियों एवं प्रतियोगिताओं का आयोजन किया गया :

- कर्मचारियों के लिए सेफ्टी क्विज़ और सुरक्षा स्लोगन ।
- परस्पर सहायता बैठक।
- ड्राइवरो के लिए सुरक्षा प्रशिक्षण एवं क्विज़।
- अनुबंधित मजदूरों का प्रशिक्षण।
- आपदा नियंत्रण प्रबंधन योजना।



डेसूर डिपो में 14. 04. 2013 से 21. 04. 2013 तक अग्नि सुरक्षा सप्ताह मनाया गया। सभी गतिविधियों में कंपनी के सभी स्टाफ, सुरक्षा, कॉन्ट्रैक्टर के लोगों और पीसीवीओ कर्मी दल ने उत्साहपूर्वक भाग लिया। स्टाफ की उपस्थिति में अग्नि शमन सुविधाओं जैसे फायर इंजिन, फायर एक्सटिंग्विशर, वॉटर कम फोम मॉनिटर्स, स्प्रिंकलर्स, एमईएफजी आदि का परीक्षण किया



गया ताकि उनकी जागरूकता को और समृद्ध बनाया जा सके। जिला फायर ऑफिसर श्री रवि प्रसाद को उनको दल के साथ आमंत्रित किया गया था जिन्होंने आग बुझाने के दौरान फायर होसेस को संभालने और राहत कार्य का प्रदर्शन कर दिखाया। एम एस टैंक फार्म पर एक आकस्मिक मॉक फायर ड्रिल भी आयोजित किया गया। फायर चीफ के साथ डीएफओ ने अग्निशमन परिचालनों को नियंत्रित किया। बीपीसीएल स्टाफ ने अग्नि शमन दल के साथ मिलकर उत्कृष्ट टीम वर्क प्रदर्शित किया और आग बुझाने का काम किया। फायर फाइट असेम्बली के पश्चात डीएफओ ने टीम के साथ मिलकर कई चीज़ें प्रदर्शित कीं जैसे कनेक्शन, अनफोल्डिंग, ट्रेनिंग, फायर होसेस फोल्ड करना और घायल कर्मियों को अपने बीपीसीएल स्टाफ तथा अन्य टीम सदस्यों तक पहुंचाना। टीसी (रिटेल) श्री बी विजयकुमार ने डीएफओ और उनके टीम के सदस्यों को धन्यवाद दिया। डिपो प्रभारी श्री के.मुरलीधरन ने डिपो के अंदर और बाहर आग बुझाने के दौरान पीसीवीओ और कॉन्ट्रैक्टर के लोगों की भूमिकाओं और जिम्मेदारियों पर एक सुरक्षा वार्ता आयोजित की। इस वार्ता के दौरान आपातकालीन स्थिति में टैंक लॉरी कर्मी दल की ड्यूटी के बारे में सुरक्षा अनुदेश कार्ड में उल्लिखित बातें बतायी गईं। बीपीसीएल के सुरक्षा अधिकारी श्री मिलिन्द वी रानगटे ने स्टाफ, डीजीआर सुरक्षा कार्मिक और कॉन्ट्रैक्टर के लोगों के लिए एक प्रशिक्षण कार्यक्रम आयोजित किया जिसमें अग्नि शमन यंत्रों, फायर होज़, फायर इंजिनो का परिचालन आदि को हैण्डल करने के बारे में बताया गया। एक सुरक्षा प्रश्नावली आयोजित की गई और विजेताओं को पुरस्कृत किया गया। कार्य घंटों के बाद सुरक्षा स्टाफ द्वारा कुशलता बढ़ाने के लिए फायर ड्रिल आयोजित की गई।

सालावास टीओपी ने सप्ताह के दौरान अत्यंत उत्साहपूर्वक विभिन्न कार्यक्रम आयोजित किए। टैंक लॉरी कर्मीदल, सुरक्षा स्टाफ और कंपनी स्टाफ द्वारा रोजाना सुरक्षा शपथ और विभिन्न प्रकार के अग्नि शयन यंत्रों के इस्तेमाल के प्रशिक्षण के अलावा सालावास सरकारी स्कूल के बच्चों के लिए एक पोस्टर प्रतियोगिता भी आयोजित की थी और सर्वोत्तम पोस्टर को पुरस्कृत किया गया। इसी सप्ताह के दौरान एक और अनोखा अग्नि शमन प्रशिक्षण मेसर्स शंकरलाल रामरतन बीपीसीएल रिटेल आउटलेट, जोधपुर में आयोजित किया गया जिसमें जोधपुर शहर के सभी आर ओ के डीएसएम और डीलरों को शामिल किया गया था। गर्मियों के दौरान अतिरिक्त सुरक्षा उपाय अपनाने पर विशेष जोर दिया गया।



फायर सर्विस सप्ताह आयोजनों के दौरान **देवनगौठी इंस्टलेशन** ने 18 अप्रैल 2013 को जिला फायर फोर्स बंगलोर के साथ मिलकर एक प्रशिक्षण कार्यक्रम आयोजित किया। श्री एम.जी. विजयकुमार डीएमओ बंगलोर पूर्व ने आग बुझाने, ऊंचे-ऊंचे भवनों का राहत परिचालन और गैसीय वातावरण से बाहर निकालने से जुड़े अपने अमूल्य अनुभवों को साझा किया। इसमें स्टाफ, कॉन्ट्रैक्ट स्टाफ और सुरक्षा कर्मियों ने भाग लिया। इसके बाद डीएफओ और उसके 5 सदस्यों के दल ने होसकोटे से फील्ड प्रशिक्षण शुरू किया। डीएफओ और उनकी टीम ने यूनिवर्सल, फॉग और जेट नोज़ल का प्रयोग, CO2 अग्नि शमन का सही उपयोग और होस हैण्डलिंग प्रक्रियाओं का प्रदर्शन किया। हमारे सुरक्षा स्टाफ और कॉन्ट्रैक्ट वर्कमेन को हैण्ड्स-ऑन प्रशिक्षण प्रदान किया गया। इस कार्यक्रम में प्रबंधक ऑप्स श्री पी पी सिंह ने काफी मदद की और एचएसएससी अधिकारी सुश्री दीपा उदयकुमार ने समन्वयन का कार्य किया।



कन्या का गौरव

यदि भ्रूण है कन्या,
तो काहे को डरना,
वह है खुशियों का झरना,
सौगातों का बरसना।

तेरा ये किलकारी मारना,
घर खुशियों से भर जाना,
संकट सब दूर हो जाना,
सब तरफ उल्लास छा जाना।

तू इतनी पढ़ लिख जाना,
कि तुझे देखे सारा ज़माना,
समाज को तू सही राह दिखाना,
और माँ बाप का नाम रोशन करना।

- ओमिश बैनाड़ा
ईआरपीसीसी

रचनात्मक शीर्षक प्रतियोगिता

क्या यह चित्र आपको कुछ लिखने के लिए प्रेरित करता है? तो चलिए अपना कलम उठाइये और एक या दो पंक्तियों में कोई आकर्षक शीर्षक लिखकर karmarkarmc@bharatpetroleum.in को या chavansk@bharatpetroleum.in को भेज दीजिए। यह शीर्षक अंग्रेजी या हिन्दी में भेजा जा सकता है। शानदार इनाम आपका इंतजार कर रहे हैं!



अंतिम तारीख है 31 अगस्त, 2013

Creative Caption Contest

Does this photograph evoke deep emotions in you or inspire you to pen a couplet? Don your thinking cap and e-mail a catchy caption in one or two lines only to (karmarkarmc@bharatpetroleum.in or chavansk@bharatpetroleum.in). The caption could be in English or Hindi. Great prizes are in store for you!

Last date is 31st August, 2013

समाज सेवा की मिसाल



पुणे के रिटेल कार्यालय के श्री प्रदीपकुमार शिंगवी, विक्री सहायक के 82 वर्षीय पिताजी एक अच्छे कवि हैं जिनके 'गर्जा भारत', 'स्फूर्ति' और 'हिरवे पान' नामक तीन मराठी कविता संग्रह प्रकाशित हुए हैं। अच्छे कवि होने के साथ-साथ वे समाज सेवा में भी रूचि रखते हैं। पुणे में भारी गर्मी के दौरान अपनी छूट्टी निभाने-वाली ट्रैफिक पुलिस के लिए ठंडे पानी का प्रबंध करने का विचार उनके मन में आया और उन्होंने पुणे के विभिन्न सिग्नलों पर खड़ी पुलिस को ठंडे पानी की बोतलों का वितरण कर इसे पूरा भी किया। उनके इस विचार को सभी ने काफ़ी सराहा और दैनिक सकाल में इस अनोखे कार्य को कवरेज भी दिया गया।

संघत का विशेष ख्याल



हरियाला प्लांट ने हर वर्ष की तरह इस वर्ष भी 31 मई, 2013 को 'तंबाकू विरोधी दिवस' मनाया। इस अवसर पर मुख्य अतिथि के रूप में डॉ. गीता जोशी, उप निदेशक, गुजरात कैंसर एंड रिसर्च एसोशिएशन, अहमदाबाद को आमंत्रित किया था। डॉ. गीता जोशी ने सामान्य जन की भाषा में उदाहरणों सहित तंबाकू के परिणामों के बारे में बताया। उन्होंने कहा कि 60% कैंसर तंबाकू के कारण होते हैं। उनका प्रभावशाली भाषण सुनकर 13 लोगों ने तंबाकू छोड़ने की शपथ ली। इस दौरान स्टाफ, ठेका श्रमिक और पीसीवीओ क्लू, लॉडिंग एवं अनलॉडिंग स्टाफ, वितरक एवं डिलीवरी बॉय उपस्थित थे। हरियाला में इसी दिन कैंसर अस्पताल, अहमदाबाद के सहयोग से एक 'रक्तदान शिविर' भी आयोजित किया गया। शिविर में 34 बोटल रक्त जमा हुआ। ब्लड बैंक ने हमारे इस प्रयास की तारीफ कर प्रत्येक रक्त दाता को एक स्मृति चिह्न प्रदान किया।

हरित अभिक्रम



नोएडा रीजनल कार्यालय में उद्यान प्रेमियों के लिए फ्लोरिकल्चर सोसायटी नोएडा के सहयोग से एक अनूठी कार्यशाला 'गो ग्रीन' का आयोजन किया गया। कार्यशाला में बागबानी के विभिन्न विषयों पर पूरी जानकारी दी गई। स्टाफ एवं फ्लोरिकल्चर सोसायटी के सदस्यों ने इसमें उत्साह के साथ भाग लिया। इस दौरान प्रमुख प्रवक्ता श्री माथुर, श्री एल.के.वास तथा अन्यो ने सुंदर-सुंदर पुष्प रचनाएं प्रदर्शित कीं। उपस्थित लोगों ने इस कार्यशाला की प्रशंसा कर इस विषय के बारे में उपयोगी जानकारी इकट्ठा की। इस गतिविधि को मिला प्रतिसाद काफ़ी उत्साहवर्द्धक था जो निश्चय ही भविष्य में इस प्रकार की गतिविधियों के लिए प्रेरक होगा।

बरेली प्लान्ट में रजत जयंती समारोह

बरेली एलपीजी प्लान्ट में एलपीजी परिचालनों के सुरक्षित एवं गुणवत्तापूर्ण श्रेष्ठता के 25 वर्ष तथा इस सफलता में अपना योगदान देनेवालों के प्रति आभार व्यक्त करने के उद्देश्य से दिनांक 31 मई, 2013 को 'रजत जयंती समारोह एवं पारिवारिक सम्मलेन' का आयोजन किया गया। प्लान्ट का उद्घाटन श्री एन. डी. तिवारी, तत्कालीन वित्त एवं वाणिज्य मंत्री, भारत सरकार ने तथा अध्यक्षता श्री ब्रह्म दत्त, तत्कालीन राज्य मंत्री,



एमओपीईडएनजी, भारत सरकार ने की थी। छह मैनुअल फिलिंग मशीनों के साथ शुरू हुआ यह प्लान्ट मार्च 1997 में 12 स्टेशन मैकेनिकल एमएंडपी कैराउजल के साथ अपग्रेड किया गया था। दिसम्बर 2010 में इसे 24 स्टेशन कोसान मेक इलेक्ट्रॉनिक कैराउजल के साथ और अपग्रेड किया गया। एक बंजर भूमि पर शुरू हुआ यह प्लान्ट अब हरी-भरी भूमि और विभिन्न क्यारियों के बीच स्थित है। इस अविस्मरणीय पल में श्री डी.एन.माधुर, रीजनल एलपीजी प्रबंधक, उत्तर की उपस्थिति बरेली प्लान्ट के लिए बड़े गौरव की बात थी। उन्होंने 'रजत जयंती फलक' का अनावरण किया और पौधारोपण किया। उन्होंने सभी को सुरक्षित और गुणवत्ता उन्मुख परिचालन के 25 वर्ष पूर्ण करने के लिए बधाई दी। इस अवसर पर पारिवारिक सम्मेलन भी आयोजित किया गया था जिसमें परिवारों ने सक्रिय भाग लिया। इसके साथ वर्ष 2012-13 में वितरकों को उनके निष्पादन के लिए सम्मानित किया गया। श्री अनिल कुमार वर्मा, प्रादेशिक प्रबंधक (एलपीजी), बरेली ने वितरकों को बरेली टेरिटरी की उपलब्धियों के बारे में बताया। श्री डी. एन. माधुर, रीजनल एलपीजी प्रबंधक, उत्तर ने वितरकों को बीपीसीएल की ओर से शुभकामनाएं दीं। उन्होंने एलपीजी विपणन के सामने आई चुनौतियों पर प्रकाश डाला। ग्राहकों पर अधिक ध्यान देने पर जोर देकर भारत गैस उपभोक्ताओं की अधिकाधिक बैठकों का आयोजन करने के लिए कहा ताकि नियमित रूप से ग्राहक की अपेक्षाओं के बारे में हम जान सकें। उन्होंने अधिक कनेक्शन रखने वाले ग्राहकों के प्रति सतर्क रहने के लिए भी कहा। आरएलएम, उत्तर द्वारा ग्राहक सेवा एवं टीडीटी मानक, पैकड कमर्शियल, बीएमसीजी और बीएलपीजी सेल्स जैसी विभिन्न कैटेगोरियों में वितरकों को पुरस्कार दिये।

सुरक्षा संस्कृति - दुर्घटना मुक्त कार्यालय



अकोलनेर डिपो में एचएमएसई प्रशिक्षण कार्यक्रम दुर्घटना मुक्त कार्यस्थल 15 अप्रैल 2013 को आयोजित किया गया। यह कार्यक्रम पीओएल लोकेशनों में विभिन्न प्रकार के कार्य से संबंधित खतरनाक स्थितियों के बारे में जागरूकता विकसित करने और उनसे निपटने के संभावित तरीकों के सिद्धान्त पर आधारित था। कार्यक्रम का उद्घाटन श्री अमित गुंजन (टी एम रिटेल, अहमदनगर) और श्री सुरेन्दी पी (उप प्रबंधक ऑप्स आई एंड सी, अकोलनेर डिपो) ने किया। वक्ताओं ने कार्य स्थल सुरक्षा और नजरअंदाज करने के दुष्परिणामों पर बहुत जोर दिया। इसमें भाग लेने वाले कर्मचारी और कॉन्ट्रैक्ट वर्कमेन थे। इस अनोखे प्रशिक्षण कार्यक्रम में कार्य से संबंधित खतरों के विश्लेषण और सुरक्षा कार्यवाही योजना के बारे में पूरी जानकारी प्रदान की गई।

हिन्दी कार्यशाला एवं इंडिक सॉफ्टवेयर प्रशिक्षण

मिरज डिपो के कर्मचारी एवं अधिकारियों के लिए हिन्दी कक्ष (पश्चिम) द्वारा आषे दिन की हिन्दी कार्यशाला का आयोजन कर उन्हें हिन्दी इंडिक यूनिकोड सॉफ्टवेयर का प्रशिक्षण एवं हिन्दी में कार्य बढ़ाने संबंधी अन्य जानकारी दी गई। इस अवसर पर श्री डी.टी.निम्बालकर, उप प्रबंधक, रिटेल, मिरज ने सर्वप्रथम उनकी तुरंत आवश्यकता अनुसार इस कार्यक्रम के आयोजन के लिए हिन्दी कक्ष, पश्चिम क्षेत्र को धन्यवाद दिया और सभी प्रतिभागियों से अनुरोध किया कि अधिक से अधिक पत्राचार हिन्दी में कर, मिरज डिपो कार्यालय को हिन्दी कार्यान्वयन में पहले स्थान पर रखने का प्रयास करें। मिरज डिपो प्रभारी (रिटेल) श्री दिनेश ठाकुर जी द्वारा हिन्दी कार्यान्वयन के प्रति मिलने वाले प्रोत्साहन के बारे में बताते हुए श्री भरत बंदे, सहायक प्रबंधक (रिटेल) ने सभी उपस्थितों से अनुरोध किया कि अब बहुत ही सरल एवं आसान इंडिक सॉफ्टवेयर के माध्यम से अधिक से अधिक पत्राचार हिन्दी में करने का प्रयास कर हिन्दी प्रोत्साहन योजना का भी लाभ उठाएं। श्री विद्याधर जोग, सहायक प्रबंधक, हिन्दी, पश्चिम ने इंडिक सॉफ्टवेयर का प्रयोग तथा इन्स्टालेशन, हिन्दी कार्य बढ़ाने के लिए आवश्यक जानकारी, हिन्दी प्रोत्साहन योजना एवं ऑनलाइन हिन्दी तिमाही रिपोर्ट भेजने संबंधी जानकारी प्रदान की। अंत में श्री प्रकाश कुंडु एवं सुश्री जयश्री बोरकर, मैनेजमेंट ट्रेनी, मिरज डिपो ने सभी उपस्थितों को धन्यवाद दिया और हिन्दी के आगामी कार्य के लिए शुभकामनाएं दीं। इस कार्यक्रम में डिपो में उपस्थित सभी अधिकारी एवं कर्मचारियों ने भाग लिया।



विश्व स्वास्थ्य सप्ताह

विश्वभर में 7 अप्रैल विश्व स्वास्थ्य दिवस के रूप में मनाया जाता है और इस वर्ष की थीम है- 'उच्च रक्तचाप- खामोश जानलेवा बीमारी'। मुंबई रिफाइनरी मेंडिकल सेंटर ने 7 से 12 अप्रैल, 2013 के दौरान विश्व स्वास्थ्य सप्ताह मनाया। इस अवसर पर विभिन्न कार्यक्रम एवं प्रतियोगिताएं आयोजित की गईं ताकि कर्मचारियों को अपनी जीवनशैली बदलने के लिए जागरूक किया जा सके।



सप्ताह के दौरान निम्न कार्यक्रम आयोजित किए गए :

- ऑनलाइन हेल्थ विवज़
- स्लोगन प्रतियोगिता जिसका विषय था 'हायपरटेंशन एण्ड वर्ल्ड हेल्थ डे'
- सीआयएसएफ कर्मचारियों के लिए हेपीटाईटिस बी टीका और स्वास्थ्य शिविर का आयोजन किया गया।
- डॉ. गौरांगी शाह, कार्डियोलॉजिस्ट और सुश्री जमुरद पटेल (रजिस्टर्ड डाएटिशियन), ग्लोबल हॉस्पिटल, परेल ने 'हायपरटेंशन ए सायलेंट किलर' इस विषय पर व्याख्यान दिया।
- पूरी रिफाइनरी में स्वास्थ्य संदेश फैलाने के उद्देश्य से डॉ. वंदना शिंदे, डॉ. संजय पाटील, डॉ. नितिन सोनावणे, डॉ. महेश डोंगरे और श्री सैम्युअल सुखधान ने जीवनशैली बीमारियों, आहार, व्यक्तिगत स्वच्छता पर विभिन्न व्याख्यान दिए। कर्मचारियों ने इस पहल की अत्यंत सराहना की।

फोकराझार

जब मैं छोटा बच्चा था
किरायेदार अब्दुल के बेटे आतिफ के
साथ ताश के पत्तों का मकान बनाया
करता था।
और हम दोनों ही उसके
बिखर कर न गिरने की
प्रार्थना करते थे,
वो अपने अल्लाह से
और मैं अपने राम से।



पत्तों के मकान का गिरना तो
समय के साथ तय था
फिर भी हम दोनों में ही
अजीब सी प्रतिस्पर्धा हो जाती,
कि किसके भगवान ने
किसकी प्रार्थना ज्यादा देर तक सुनी।

हम लड़ पड़ते अपने आप को
श्रेष्ठ साबित करने के लिए
और फिर कभी घंटो, कभी दिनों
और कभी महीनों बात नहीं करते।
ताश के पत्ते पड़े रहते वहीं,
उसी खाली पड़ी मेज पर
पर न मैं, और ना ही वो कभी कोशिश
करते, अकेले मकान बनाने की।

फिर कुछ दिनों बाद,
या तो ईद आ जाती या होली
और साथ में आ जाती
या तो उसकी सिवईयाँ या मेरी गुज़िया,
और फिर हम भूल जाते
पुरानी राम या अल्लाह की लड़ाई
और हंसते खेलते जुट जाते
ताश के मकान बनाने में।

अब बड़े होने पर फोकराझार से
अब्दुल की खबरें आती हैं..
सुना कि फिर दंगे हुए और मैं अकेला
फटोरी में लिए ईद की सिवईया और
होली की गुज़िया आज भी इंतजार
करता हूँ किरायेदार अब्दुल के बेटे
आतिफ का।।

- सजन कुमार
आईएस विभाग सीओ

एक और कहानी

अचानक मेरे सर पर गिरा पाना,
लहुलुहान हुआ खुद, तब मैंने माना,
काश मैंने, सेफ्टी हेलमेट पहना होता
तो ना चोट मुझे इतना सहना होता।
जान, माल और समय की हुई हानि,
लो दुर्घटना की एक और बन गई कहानी।

चलते-चलते पैर मेरे, लोहे के ढेर से टकरा गये,
चोटिल हुआ, चीख निकली, साथी मेरे घबरा गये।
काश मैंने, सेफ्टी शूज पहना होता
तो ना तकलीफ मुझे इतना सहना होता।
तौबा, यह मुझसे कैसी हुई नादानी,
लो दुर्घटना की एक और बन गई कहानी।

ऊँचाई पर कार्य करते हुए पैर मेरा फिसला,
हाथ मेरा छूट गया।
ऊँचाई से मैं गिरा, हड्डी मेरे पैर का टूट गया।
काश मैंने, सेफ्टी बेल्ट पहना होता
तो ना दर्द मुझे इतना सहना होता।
भगवान यह मुझसे कैसी हुई असावधानी,
लो दुर्घटना की एक और बन गई कहानी।

ग्राइण्डिंग करते-करते, गर्म फण मुझ पर गिर गये,
आग की धिंगारियों से सारे अंग घिर गये।
काश मैंने, दस्ताना, एप्रन, चश्मा पहना होता
तो ना घाव मुझे इतना सहना होता।
हाय राम, यह मुझसे कैसी भूल हुई जानी-पहचानी,
लो दुर्घटना की एक और बन गई कहानी।

व्यक्तिगत सुरक्षा उपकरण हमें पहनना चाहिए।
जीवन है अनमोल, हमें समझना चाहिए।
हम नहीं अकेले, हमसे बीबी, बच्चे, परिवार बना है,
समाज, नगर, देश, सारा संसार बना है,
सुरक्षित कार्य करके हमें,
हर चेहरे पर मुस्कान है लानी,
करें संकल्प कि ना बने दुर्घटना
की अब कोई और कहानी।



- सुरज कुमार रामटेके
सहायक प्रबंधक
झांसी ईएचपी (उत्तर)



श्री एम.एम.चावला, कार्यपालक निदेशक
(ईईएपी) मुख्यालय - 35 वर्ष



सुश्री मधु सागर,
महाप्रबंधक (ईएस्टी) - 30 वर्ष



श्री नित्यानंद सार्वत, उप प्रबंधक
(एडमिन) पश्चिम - 25 वर्ष



श्री प्रशांत पोवले, सहायक,
मासंसे, पश्चिम - 25 वर्ष



श्री तारा चन्द मिश्रा, फाइलिंग
अटेन्डन्ट, उत्तर - 30 वर्ष



श्रीमती सुष्मा शर्मा, असिस्टेंट- 1,
ईसीई हाऊस, उत्तर - 25 वर्ष



श्री ए. एम. पवार,
सहायक, चाई एलपीजी - 30 वर्ष



श्री सुरेश नवाङकर, जीओ,
चाई एलपीजी - 30 वर्ष



श्री फूल कुमार राय, ईईएपी,
उत्तर - 30 वर्ष



श्री एम. बी. सूर्यवंशी, एचएफसी,
मुंबई एएफएस - 30 वर्ष



श्री मंगत राम, जीओ, श्री राजेन्द्र सिंह, जीओ,
सिरसा एएफएस - 25 वर्ष



श्री आशित कुमार अधिकारी, हेवी वेहिकल ड्राईवर, धनबाद डिपो - 25 वर्ष



श्री डूमरचंद सिंह, जनरल ऑपरेटिव, धनबाद डिपो - 30 वर्ष



श्री सरजू साव, जनरल ऑपरेटिव, धनबाद डिपो - 30 वर्ष



श्री आर. सुंदरैया, अटेन्डन्ट (पी) (सेवाएं), शेयर्ड सर्विसज दक्षिण - 30 वर्ष



श्री के. रामचन्द्र राव, जीओ, काकीनाडा इन्स्टलेशन - 30 वर्ष



श्री राजदेव महतो, अटेन्डन्ट, मा.स.से. उत्तर - 30 वर्ष

शिवड़ी इन्स्टलेशन में निम्नलिखित कर्मचारियों ने 30 वर्षों की सेवा पूर्ण की।



श्री मधुकर बी. महाडिक, ऑपरेटर फील्ड , श्री चंद्रकांत जे. नागांवकर, ऑपरेटर फील्ड
श्री बाबासाहब एम. कदम, टेलिफोन ऑपरेटर , श्री सीताराम एस. राणे, इंजिन पम्प ऑपरेटर
श्री भगवान डी. थोरात, इंजिन पम्प ऑपरेटर , श्री सय्यद खालिल अहमद, ऑपरेटर फील्ड
श्री परशुराम बी. दलवी, इंजिन पम्प ऑपरेटर , श्री सिद्धार्थ बी. रणदिवे, इंजिन पम्प ऑपरेटर



श्री जी. पी. धुसिया, लखनऊ (रिटेल) - 30 वर्ष



श्री सुन्दर लल, लखनऊ (रिटेल) - 25 वर्ष

कॉर्पोरेशन की ओर से सभी को अनेकानेक शुभकामनाएं।



श्री डी. पी. मिश्रा, मुख्य प्रबंधक समन्वयन, ईसीई हाऊस, नई दिल्ली, 20 वर्ष 10 माह की सेवा।



श्री पी. के. बाजपेयी, वरिष्ठ प्रबंधक, सतर्कता, उत्तर, नोएडा, 30 वर्ष 5 माह की सेवा।



श्री नामराज सिंह, सुपरिटेन्डेंट, उत्तर, नोएडा कार्यालय, 29 वर्ष 10 माह की सेवा।



श्री प्रकाश. आर. पाटिल, अटेन्डन्ट, शिवड़ी इन्स्ट्रुक्शन, 31 वर्ष की सेवा।



श्री विठ्ठल. एस. धामणकर, तकनीशियन, शिवड़ी इन्स्ट्रुक्शन, 32 वर्ष 11 महीनों की सेवा।



श्री वसंत. टी. सोनले, टैक लॉरी हेल्पर, 31 वर्ष 8 महीनों की सेवा।



श्री राजपाल पॉल (टेक्निसियन) लोनी एलपीजी प्लांट



श्री एम. बी. जगन्नाथन, सुपरिटेन्डेंट, रिटेल एसआरओ, 30 वर्ष की सेवा।



श्री धन सिंह, जी.ओ.पी. सॉलिसिज, ईसीई हाऊस, माससे, उत्तर, 29 वर्ष 4 माह की सेवा।



श्री अमनरेज जॉन, नोएडा कार्यालय, 30 वर्ष की सेवा।



श्री राधेश्वर, ईसीई हाऊस, 32 वर्ष की सेवा।



श्री पांडुरंग एस. काते, इंजिन फॉप ऑपरेटर शिवड़ी इन्स्ट्रुक्शन, 34 वर्ष 10 माह की सेवा।

कॉर्पोरेशन की ओर से सभी को सुखी और स्वस्थ सेवानिवृत्त जीवन की शुभकामनाएं।

कराटे चैम्पियन

हमारे जनसंपर्क विभाग में कार्यरत श्री जगन्नाथ चौरे, इनके सुपुत्र कुमार आदित्य चौरे ने मई, 2013 में हुई नेशनल कराटे चैम्पियनशिप में 15-18 वर्ष आयु की कैटेगरी में सुवर्ण पदक प्राप्त किया है। कुमार आदित्य ने इसके पहले भी वर्ष 2006-07 में रजत पदक, 2010 में अब्बल नंबर, 2011 में सुवर्ण पदक तथा ब्लैक बेल्ट प्राप्त किए हैं। साथ ही वर्ष 2011 में मुंबई मेयर कप कराटे चैम्पियनशिप में भी पहला स्थान प्राप्त किया है। आदित्य ने कराटे का प्रशिक्षण वर्ष 2006 से शुरू किया था। आदित्य ने इसके अलावा बहुत सारी प्रतियोगिताओं में बहुत सारे रजत तथा कांस्य पदक और ट्रॉफिज़ प्राप्त की हैं।



कुमार आदित्य अपने स्कूल पढ़ाई में भी अब्बल हैं। मार्च 2013 में हुई महाराष्ट्र राज्य के शिक्षा बोर्ड की एसएससी परीक्षा में 87.64 प्रतिशत अंक हासिल किये हैं तथा 11वीं कक्षा के लिए रूईया कॉलेज में प्रवेश लिया है। उसकी अगली पढ़ाई तथा सुनहरे भविष्य के लिए बहुत सारी शुभकामनाएं।

आपकी राय

हम विभिन्न विषयों पर आपके विचार जानने के लिए एक नया स्तम्भ लेकर आ रहे हैं।

विषय : क्या फिल्में समाज का दर्पण हैं?

कृपया इस अंक के लिए अपने संक्षिप्त लेख भेजिए और ध्यान रखें कि वे विचारशील हों और 300 शब्दों से अधिक न हों।

karmarkarmc@bharatpetroleum.in या

chavansk@bharatpetroleum.in को ई मेल करें।

अंग्रेजी और हिन्दी में सर्वोत्तम लेखों को पुरस्कृत किया जाएगा।

तो क्या सोच रहे हैं? लिखना शुरू कीजिए !

अंतिम तारीख है 31 अगस्त, 2013

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शोक संदेश

श्रीमती स्मिता एन. प्रभुदेसाई, सहायक, लुब्रिक मार्केटिंग, पश्चिम क्षेत्र, शिबड़ी का दिनांक 02.03.2013 को लंबी बीमारी के कारण दुःखद एवं असामयिक निधन हो गया। वे 47 वर्ष की थीं। उनके परिवार में पति एवं दो पुत्रियाँ हैं।



श्री जे. जी. खारकर, जीओ (सर्विसेस), मुंबई रिफाइनरी का दिनांक 29.04.2013 को दुःखद निधन हो गया। वे 54 वर्ष के थे। उनके परिवार में पत्नी, दो पुत्रियाँ और एक पुत्र हैं।

श्री ईस्माईल खली कासिम अली, टेक्निशियन, (प्लान्ट) वाडीलूव इन्स्ट्रुमेंटेशन का दिनांक 03.05.2013 को दुःखद निधन हो गया। वे 53 वर्ष के थे। उनके परिवार में पत्नी, दो पुत्रियाँ और दो पुत्र हैं।



श्री वी. एन. जाधव, जीओ (फील्ड), एलपीजी विभाग, मुंबई रिफाइनरी का दिनांक 12.05.2013 को दुःखद निधन हुआ। वे 56 वर्ष के थे। श्री जाधव 29.12.1980 को कॉर्पोरेशन में नियुक्त हुए थे। उनके परिवार में पत्नी, पुत्र एवं पुत्री हैं।

हम शोक संतप्त परिवार के सदस्यों के प्रति शोक संवेदनाएं व्यक्त करते हैं व ईश्वर से प्रार्थना करते हैं कि वो उनकी आत्मा को शांति प्रदान करें।

15 मई, 2013 का यादगार दिन मैं कभी भी अपने जीवन में भुला नहीं सकता। क्योंकि पिछले कई वर्षों की कोशिश के बाद, उस दिन मुझे अपने पत्नी-बच्चों के साथ पहली बार मुंबई से पटना जाने के लिए वाया नई दिल्ली हेतु इंडिगो फ्लाईट द्वारा सफर करने का सौभाग्य प्राप्त हुआ। यह बताने की आवश्यकता नहीं है कि यह केवल बीपीसीएल की एलटीसी स्कीम के कारण ही संभव हो पाया। लेकिन इस यात्रा के दौरान मुझे कई प्रकार के सुखद एवं कट्टु-अनुभवों का भी एहसास हुआ, जो मेरे सीधे-सादे स्वभाव के व्यक्ति के लिए बिल्कुल ही अलग थे। चूँकि मुझे पिछले 20 वर्षों से ट्रेन से ही पटना-दरभंगा तक जाने की आदत थी, अतः मेरा बैग एवं बैगेज बिल्कुल ट्रेन से सफर करने के ही अनुरूप था।

मैंने जब सर्वप्रथम सान्ताक्रूज एयरपोर्ट में प्रवेश किया, तो देखा कि सिव्युरिटी ऑफिसर और अनेक प्रकार के सुरक्षा मशीन एक साथ ही, हरेक गेट पर चेकिंग के रूप में अपना काम लगातार कर रहे थे। यहाँ तक कि जेब एवं पर्स में रखे छोटे-बड़े सामानों की जाँच-पड़ताल भी लगातार जारी थी। अपनी ओर से खाने-पीने से संबंधित कुछ भी वस्तु साथ में लेकर जाने की अनुमति बिल्कुल नहीं थी। जैसे-तैसे मैं अपने पूरे साज-सामानों के साथ करीब 1 किलो मीटर लम्बी दूरी तय करके हवाई-टर्मिनल तक पहुँचकर पति-पत्नी और मेरे दोनों बच्चों सहित हवाई-जहाज में बड़ी उत्सुकता से चढ़ने हेतु सभी 250 यात्रियों के साथ कतार में खड़ा हो गया। उस समय प्लेन छूटने में केवल 15 मिनट ही बाकी थे, कि अचानक 2 टिकट चेकरों ने हम सबको यह कहकर कतार से बाहर कर दिया कि आप सब पूरे बैग एवं बैगेज के साथ अन्दर तक कैसे आ गये? फिर मैंने उनसे विनती की कि चूँकि यह मेरी पहली हवाई यात्रा है। इसलिए मुझे पता ही नहीं था कि यह सब भारी-भरकम सामान सब पहले ही गेट नं. 1 पर, जहाँ से बोर्डिंग पास मिलता है, के पास पहले ही सुरक्षा बेल्ट के सहारे जमा करा देना चाहिए था।

जैसे-जैसे 15 मिनट से समय कम हो रहा था। मुझे एक-एक मिनट भारी लग रहा था और मुझे उम्मीद ही नहीं थी कि वे हवाई कर्मचारी जो बहुत ही सख्त नियम-कानून वाले थे, मुझे पहली हवाई यात्रा का अनुभव और आनन्द लेने देंगे। अन्त में, मेरे विशेष आग्रह करने पर उन्होंने ध्यान देकर मेरा सामान कहीं और भिजवा दिया और यह कहकर आश्वस्त किया कि आपका सामान अब डायरेक्ट पटना एयरपोर्ट पर मिल जायेगा। केवल अपनी रसीद सँभाल कर रखिए और इस तरह हमें प्लेन में आखिरी



समय में चढ़ने दिया गया। केवल ५ मिनट ही शेष बचे थे जब हवाई जहाज का दरवाजा फायनली लॉक कर दिया गया। अंदर जाते ही एयर-होस्टेस के रूप में चार बहुत ही खूबसूरत कन्यायें फर्निचर इंग्लिश बोलते हुए आर्यी और हम चारों की टिकट की जाँच कर पति-पत्नी और मेरे दोनों बच्चों को अलग-अलग दूरी पर बिठा दिया। मैं उस समय बिल्कुल अकेला महसूस करने लगा। मैं कुछ उनसे पूछने की कोशिश करता तो वह हाई-फाई इंग्लिश बोलकर मुझे बिल्कुल ही चुप करा देतीं। फिर ५ मिनट के बाद, फिर से दूसरी एयर-होस्टेस, सुरक्षा से संबंधित बहुत ही प्रभावशाली इंग्लिश बोलने लगी। लेकिन जब वह इसी बात को बहुत ही मधुर भाषा में हिन्दी में भी पूरे एक्शन के साथ बतलाने लगी तो मुझे बहुत ही खुशी और राहत महसूस हुई। लेकिन मुझे विशेष परेशानी और असुविधा तब होने लगी, जब उससे मैं कोई भी बात आदरपूर्वक हिन्दी में पूछने की कोशिश करता, तो वह मुझे बहुत ही हाई-लेवेल का इंग्लिश बोलकर चुप करा देती।

इसके बाद हवाई-जहाज के पायलट ने अपना परिचय बहुत ही कम शब्दों में इंगलीश में देते हुए, हवाई-जहाज को करीब 500 किलो मीटर प्रति घंटा की रफ्तार से रन-वे पर दौड़ाते हुए एकाएक ऊपर की ओर बहुत ही ऊँचाई पर टेक-ऑफ करते हुए काफी तेज गति पकड़ ली। जब हवाई-जहाज 35 से 40 हजार फीट की ऊँचाई पर आकर अपनी उड़ान भर रहा था, उस समय मुझे ऐसा लग रहा था कि मैं आसमान और काले-काले बादलों के करीब पहुँचकर बिल्कुल उसके पास से गुजर रहा हूँ। उस समय मुझे बहुत ही आश्चर्य हुआ, जब मुझे ऐसा लग रहा था कि हवाई-जहाज बिल्कुल ही शान्त और धीमी गति में चल रहा है। जब मैंने अपने बगलवाले हवाई यात्री से प्रेमपूर्वक इस बारे में इस बात का कारण पूछा, तो उसने मुझे इंग्लिश में झाड़ते हुए एवं अपनी अति व्यस्तता दिखाते हुए, मुझे परेशान और डिस्टर्ब न करने की हिदायत दे डाली।



फिर मैंने हिम्मत करके एक अन्य यात्री से पूछा कि भाईसाहब, यह हवाई-जहाज आसमान में आकर एकाएक रूक क्यों गया है? तो उस भले और सज्जन व्यक्ति ने मुझे इसका कारण समझाते हुए बतलाया कि यह हवाई जहाज इस समय 50 हजार फीट की ऊँचाई पर उड़ान भर रहा है। यही कारण है कि अत्यधिक तेज़ गति से चलने और बहुत ही अधिक ऊँचाई पर होने की वज़ह से ही आपको यह बिल्कुल स्थिर जैसा नज़र आता है। फिर देखते ही देखते एक नई एयर होस्टेस ने एलान किया कि अपनी-अपनी सुरक्षा पेटी कसकर बाँध लें, क्योंकि अब हम नई दिल्ली एयरपोर्ट पर लैंडिंग करने जा रहे हैं। इस सूचना के बाद, जब मैंने छोटी खिड़की से नीचे की ओर देखा तो मैं आनन्द विभोर के साथ-साथ आश्चर्यचकित रह गया। मैंने देखा कि नई दिल्ली शहर में कार-जीप नीचे ऐसे दिखने में लग रही हैं, जैसे उस सड़क पर कई चींटियाँ एक साथ झुंड में एक के पीछे एक दौड़ रही हों। साथ ही बड़ी-बड़ी बिल्डिंग एवं ऊँचे-ऊँचे महल सब ऊपर से मुझे ऐसे दिख रहे थे जैसे ढेर सारे छोटे-छोटे खिलौने एक साथ एक के ऊपर एक नज़र आ रहे हों। नई दिल्ली एयरपोर्ट पर लैंडिंग के वक्त मुझे ऐसा लगा जैसे आसमान की ऊँचाई से नीचे किसी ने मुझे जमीन पर एक साथ लाकर पटक दिया हो। यात्रा के दौरान, कई बार मैंने एयर होस्टेस से पानी माँगकर पीया। मगर उसमें से एक फिर से मुझे इंग्लिश झाड़ते हुए एवं डाँटते हुए बोली, जिसका अर्थ था कि कितनी बार पानी माँगोगे? साथ ही उनकी बातों से मुझे यह भी आशय नज़र आया कि उनके पास और भी बहुत सारी जिम्मेदारियाँ और महत्वपूर्ण काम हैं। केवल बार-बार पानी पिलाना ही उनका काम नहीं है। इसके बाद मैं सावधान हो गया और चुपचाप मन मारकर बैठा रहा।

मुंबई से नई दिल्ली केवल 2 घंटे के सफर के दौरान मैंने महसूस किया कि अधिकतर लोग इसमें बहुत ही महत्वपूर्ण काम-काज निपटानेवाले व्यक्ति होते हैं, साथ ही लैपटॉप लेकर कई आवश्यक एवं अनिवार्य कैलकुलेशन्स करने में अपने आपको व्यस्त बनाये रखते हैं। किसी से कुछ भी पूछो, तो डिस्टर्बन्स की बात कहकर चुप करा देते हैं। उस अकेलेपन के समय में मुझे अपने पत्नी-बच्चों की बहुत ही याद सताने लगी। लेकिन चारों की सीट अलग-अलग जगह होने की वज़ह से मुझे अन्त में तो ऐसा लगने लगा? कि कब जल्दी से जल्दी एक-आध घंटा और बीते और मैं हवाई-जहाज से उतरकर अपने पत्नी-बच्चों से जी-भरकर बातें कर सकूँ।

अब फिर से हवाई जहाज ने बिल्कुल पहले की ही तरह नई दिल्ली से पटना के लिए उड़ान भरी। ठीक पौने दो घंटे के बाद हमलोग पटना एयरपोर्ट पर उतरे। पटना एयरपोर्ट पर उतरते ही मेरा भाई, मेरा भतीजा, मेरे सगे-संबंधी पहले से ही एक जीप गाड़ी लेकर खड़े थे। एयरपोर्ट पर उतरते ही उनकी खुशी की सीमा नहीं रही और उन सबों ने मुझे फूलों की माला पहनाकर मेरा भरपूर स्वागत किया। साथ ही ढेर सारी शुभ-कामनायें भी देने लगे। उन सबों की खातिरदारी और खुशी देखकर तो मुझे ऐसे लगने लगा जैसे कि मेरे एयरोप्लेन का महंगा टिकट किराया, पूरा का पूरा एक साथ ही वसूल हो गया हो। इसके बाद, वे लोग तरह-तरह की बातें कहकर मुझे ऊँचा उठाने लगे। लेकिन अंत में, मैंने महसूस किया कि एक आध बार की हवाई यात्रा तो खुशी, उत्साह, इन्वॉयमेंट और आनन्द के लिए भले ही सही कदम हो, लेकिन अपनी सुखद यात्रा आगे से मुंबई से पटना की ट्रेन यात्रा ही रहेगी, जहाँ पर सुख, चैन एवं शान्तिपूर्वक पैर पसारकर सो भी सकता हूँ। खिड़की खोलकर प्राकृतिक हवा का आनन्द भी ले सकता हूँ। साथ ही, रंग-बिरंगी चीजें अपने बज़ट के आधार पर खा-पी भी सकता हूँ। इसके अलावा, अपने पत्नी-बच्चों के अलावा एक-दूसरे बगलवाले सहयात्री के साथ जी-भरके वार्तालाप भी कर सकता हूँ और इस तरह से आखिर में मैंने यह महसूस किया कि आसमान में उड़ते रहने के बावजूद भी एक समय तो ऐसा जरूर आता है कि हमें उसी जमीन पर उतरना, अर्थात् लैंडिंग करनी पड़ती है तो क्यों न मैं उसी जमीन पर रहकर ही सबके साथ मिल-जुलकर, कम खर्च में ही सफर का आनन्द हमेशा-हमेशा के लिए पूर्णतः सुरक्षित तौर पर लेता रहूँ।

**“शोहरत की बुलंदी भी, पल भर का तमाशा है,
जिस शाख पे बैठे हो, वह कभी टूट भी सकती है!”
अर्थात् हमें आकाश में पहुँचकर भी,
जमीन को नहीं भूलना चाहिए।”**

स्वयं के अनुभव के आधार पर वर्णित।
बीरेन्द्र कुमार सिंह, हिन्दी स्टेनोग्राफर
हिन्दी कक्ष, पश्चिम, सीओ



पेट्रो प्लस पाठकगण सर्वेक्षण

पेट्रो प्लस पाठकगण सर्वेक्षण में आपका हार्दिक स्वागत है। निवेदन है कि अपना धोड़-सा समय देकर हमें अपने मूल्यवान विचार बताएं।

1. आप पेट्रो प्लस कितनी बार पढ़ते हैं?

- हर अंक अधिकतर अंक कभी-कभार कोई अंक कोई अंक नहीं पढ़ा है

2. अपने मनवाहने विषयों को चिन्हित करें:

- कारोबार एवं कार्य-नीति: अध्यक्ष एवं प्रबंध निदेशक/निदेशकों/समूहोपनिवेश प्रमुखों के संदेश निगमित समाचार लेख एवं गैस उद्योग
- साप्ताहिक सचिवालय विषय: ऑटोमोबाइल उद्योग वैश्विक एवं अंतर्राष्ट्रीय मुद्दें प्रबंधन विषय
- व्यक्तिगत उपलब्धियाँ कला एवं संस्कृति स्वास्थ्य संरक्षण विधि पर्यावरण
- विज्ञान एवं प्रौद्योगिकी यात्रा एवं फुरसत संपादक को पत्र सुरक्षा परिवार

3. कृपया पेट्रो प्लस में शामिल करने के लिए कोई नया विषय सुझाएं:

4. कृपया निम्न पर पेट्रो प्लस की गुणवत्ता का वर्णन तय करें:

	उत्कृष्ट	अच्छा	औसत	बुरा	छद्म बुरा
विषय	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
आवृत्ति	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
पढ़ने में आसानी	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
लिखने की शैली	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
लेआउट एवं रूपरेखा	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
समाचार	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
समय पर सुपूर्दगी	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. * पेट्रो प्लस भारत पेट्रोलियम के साथ लेख संबंध मजबूत बनाता है क्योंकि*

- मुझे प्रोत्साहित करता है जानकारी का स्रोत है
- मेरे प्रदर्शन को बेहतर बनाने में सहायता करता है अन्य: _____

8. पेट्रो प्लस पढ़कर आपने क्या किया है?

- कोई गतिविधि शुरू की है या उसमें हिस्सा लिया है पेट्रो प्लस में लेख प्रकाशित किया
- स्टाफ/कार्यकारी के साथ जानकारी बांटी अन्य कारोबार सहयोगियों से संपर्क किया
- संपादक को पत्र या ई-मेल लिखा अन्य: _____

7. पिछले वर्ष में कौनसा लेख/विषय अत्यंत स्मरणीय रहा है?

8. आपको पेट्रो प्लस में सबसे अधिक क्या पसंद है ?

9. आपको पेट्रो प्लस में सबसे कम क्या पसंद है?

10. आप पेट्रो प्लस में कौनसे लेख/विषय पढ़ना पसंद करेंगे?

- व्यक्तिगत उपलब्धियाँ कहानियाँ कविताएँ यात्रा संस्मरण समाचार अन्य

11. क्या आप पेट्रो प्लस में कोई परिवर्तन या सुधार सुझाना चाहेंगे?

कृपया अपने बारे में निम्नलिखित जानकारी दें।

12. भारत पेट्रोलियम के साथ आप का क्या संबंध है?

- स्टाफ पेशा भोगी कारोबारी संबंध अन्य: _____

13. आपकी आयु क्या है?

- 25 वर्ष से कम 25 से 34 35 से 40 50 से 64 65 और अधिक

14. आप कौन हैं ?

- महिला पुरुष

आपका सम्पर्क पता: (वैकल्पिक)

नाम और पद:

लोकेशन/पता:

सम्पर्क नं:

ईमेल:

पेट्रो प्लस पाठकगण सर्वेक्षण में भाग लेने के लिए धन्यवाद!

आपके भेजे विचारों से हमें ऐसी पत्रिका बनाने में मदद मिलेगी, जैसी आप चाहते हैं।

कृपया अपना पौष्टिक क्षेत्रीय संचालकताओं को अपना निम्न के पास भेजें।

संपादक, पेट्रो प्लस, ब्राण्ड एवं वीआर, भारत पेट्रोलियम कॉर्पोरेशन लि.

भारत भवन, 4 एवं 5, कर्पूरमार्ग रोड, बेलारुई इस्टेट, पी.बी. नं. 658, मुंबई - 400031

PETRO PLUS READERSHIP SURVEY

Welcome to the Petro Plus Readership Survey! Kindly spare a few moments of your time to give us your valued opinion.

1. How often do you read Petro Plus?

- Every Issue Most Issues Occasional Issues Never read an Issue

2. Please tick the topics that interest you :

Business and Strategy:

- Messages from C&MD/Directors/ Business heads Corporate news Oil & Gas Industry
 Automobile Industry Global & International Issues Management Topics

General Interest Topics :

- Personal achievements Art & Culture Health Care Legal Environment
 Science & Technology Travel & Leisure Letters to editor Safety Family

3. Please suggest any new topics that you wish Petro Plus should cover :

4. Please rate the quality of Petro Plus on the following:

	Excellent	Good	Average	Poor	Very Poor
Content	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cover	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ease of reading	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Writing style	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Layout and design	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Photography	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Timely delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. "Petro Plus strengthens my personal connection to Bharat Petroleum as it ..."

- Motivates me Serves as a source of information
 Helps me improve my job performance Other: _____

6. What actions have you taken as a result of reading Petro Plus

- Initiated or participated in an activity Published an article in Petro Plus
 Shared information with staff/colleagues Contacted other business associates
 Wrote a letter or e-mail to the editor Other: _____

7. What article / topic has been the most memorable in the last year?

8. What is it that you like most about Petro Plus?

9. What is it that you like least about Petro Plus?

10. What are the articles/topics you would like to contribute to Petro Plus?

- Personal achievements Stories Poems Travelogues Photographs Others

11. Are there any changes or improvements you would like to suggest in Petro Plus?

Please provide the following information about yourself.

12. What is your relationship to Bharat Petroleum?

- Staff Patroner Business Contact Other

13. What is your age?

- Under 25 25 to 34 35 to 49 50 to 64 65 and over

14. What is your gender?

- Female Male

Your communication address: (OPTIONAL)

Name & Designation :

Location/Address :

Contact No: :

Email : :

Thank you for participating in the Petro Plus Readership Survey!

Your views will definitely help us to provide you with the kind of magazine you want

PLEASE SEND YOUR FEEDBACK TO:

THE EDITOR, PETRO PLUS, BRAND&PR, BHARAT PETROLEUM CORPORATION LTD.
 Bharat Bhawan, 4&5 Currimbhoy Road, Ballard Estate, PB No: 688, Mumbai - 400 001.

Stunning Sunset

Mandun Jetty, Alibag
Pic by Omkar A Kalekar,
Asst.Mgr. Ops.,
Sewree Installation.

