

पेट्रो प्लस PETRO PLUS



Energising Employees

VOL - III / 2 August 2013



INVESTING IN PEOPLE



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“Treat people as if they were what they ought to be and you help them to become what they are capable of being,” said Goethe. HR has made tremendous efforts to develop our employees through a slew of initiatives, designed to tap their latent potential to advantage. “We cannot teach people anything; we can only help them discover it within themselves,” were Galileo Galilei’s famous words. Playing the role of a catalyst, HR has devised many innovative programmes to energise and engage our employees, motivating them to give of their best in their work. The feature article provides you with a bird’s eye view of the various HR initiatives at the Regional level.

The dedicated ATF pipeline from Kochi Refinery to Cochin International Airport was inaugurated and KR’s IREP site was declared as a strike-free zone. BPCL also made tremendous strides in the Quality space, being the first oil company to be a certified Proficiency Testing Provider.

Awards have been showered on BPCL, signalling its outstanding performance in diverse spheres. Congratulations to all who’ve taken the company to lofty heights on the path of excellence.

World Environment Day was celebrated with great enthusiasm at all our locations, each one outdoing the others in verdant splendor and propagation of the ‘Think. Eat. Save.’ message. Skim through the feature article in Hindi for the details.

We bring you the results of the Candid Click Contest in this issue. Do participate wholeheartedly in our contests for that uplifting sense of fulfillment; the added bonus is that you may even win a prize !

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Investing in People :

FEATURE

Success Stories of Regional HR Teams

"I believe the real difference between success and failure in a Corporation can be very often traced to the question of how well the organization brings out the great energies and talents of its people," averred Thomas J. Watson, Jr. BPCL is proud to count 'Development of People' as one of its core values, as

it firmly believes that Human Resources are our biggest asset and human capital is a source of sustainable competitive advantage. The focus of all aspects of HR is on developing the most superior workforce so that the organization and individual employees can accomplish their work goals in service to customers.

HR DreamPlan

- Make Talent Management DNA for the organization
- HR as Strategic Business Partner
- Engaging Employees
- Energizing Workplaces
- Build HR Capabilities
- Enable "Every Line Manager to be an HR Manager"
- One Company One HR

"The task of the leader is to get his people from where they are to where they have not been," stated Henry A. Kissinger. With an organization of such great dimensions as ours, HR has a formidable task - to focus their energies on people and processes, to catapult BPCL into the big league. HR put their thinking caps on and using a multi-pronged approach, designed a plethora of initiatives (people centric as well as process improvements), all geared towards realization of HR DreamPlan objectives and enhancing our human resources equity to enviable levels. Some of the initiatives steered by our HR teams in Regions in the domains of 'People-Development, Engagement & Well-being' and 'Processes Improvements for a Better Tomorrow' are captured here.

PEOPLE DEVELOPMENT, WELL-BEING & ENGAGEMENT

"The greatest good you can do for another is not just share your riches, but to reveal to him, his own," stated Benjamin Disraeli. We list the various initiatives, which focus on various aspects of enhancing/rewarding individual performance, resolving his HR issues or providing him with health tips !

❖ Daksh Manch

Launched in 2011 in Northern Region, the 'Daksh Manch' platform recognizes the outstanding contributors amongst non-management staff at the

workplace, who have created value for BPCL by excelling in their jobs as well as by contributing beyond the realms of their routine job. To become a 'Daksh,' a staff has to do exceedingly well on critical attributes such as performance, problem solving, discipline, boundary management and being a team player in the past three years.

Nominations from Line Managers (who validated the critical attributes with specific instances) are evaluated and 'Super Seven' are adjudged as 'Daksh'. The first set of 'Daksh' were recognized and rewarded on 5th January, 2012 and their achievements and contribution stories were shared in a glittering award ceremony. Their Line Managers were also felicitated for their support and guidance. It is notable that five of them were selected for promotion to the management cadre. Subsequently, in view of an overwhelming response, the concept of self-nomination by the workmen was introduced. There were 79 for 'Daksh Manch -2012' and 'Super Ten' Daksh were honoured by Director (HR) during a grand award ceremony at NRO on 25th May, 2013.

"We are full of appreciation for holding such a competition for us." - Mr. Ved Prakash, Assistant, Piyala Installation

Many thanks for creating a new platform for the non-management staff. This would encourage many staff to showcase their outstanding performance in the coming years. - Mr. Shyamal Bhattacharya, then GM (Aviation)

We should publish the names, along with the good work they are doing, on Intranet for all the finalists. Trying to do something differently or innovatively, needs to be communicated to the entire community. I am sure it will spread a positive work culture across the organization. Well done, HRS North team." - Mr. Pramod Sharma, then GM (Retail) North.

❖ Mentoring

Every year, the organization inducts young, talented and energetic individuals, bright-eyed and eager beaver, ready to scale peaks of performance and make a difference in the organisation. We need to share knowledge, experience, insight and guidance to support the progress of these future managers. BPCL thus, provides a role model to the new recruits in the form of a Mentor, who nurtures them by giving them psycho-social support, aligning them to corporate values and supporting their growth and development.

After mapping the new recruits with highly skilled Mentors, Regions conduct a Mentor Mentee Review to evaluate the efficacy of the Mentoring process in nurturing young minds. During the review, the Mentees narrate touching stories of how their Mentors had supported them and given them useful advice about handling situations at work as well as resolving personal dilemmas. With their creativity at peak levels, the Mentees also depict their expectations and experiences with their Mentors in the form of colourful charts. The Mentors also share interesting anecdotes of their experiences.



Mentoring in WR

❖ HR For Line Managers

In order to implement the DreamPlan initiatives, Line Managers working at locations need to have strong people management skills and a high degree of sensitization towards the critical HR practices, which have a direct bearing on their teams and business. In Eastern Region, this initiative, called 'Mission Prayas,' was rolled out for Line Managers, with about 6 years of experience, who directly interact with employees, contractors, Unions, PCVOs, dealers/distributors, Police etc. on a routine basis. The critical areas identified were statutory compliance on labour laws, Standing Orders and CDA rules, policies, benefits and entitlements, domestic enquiry, communication, negotiation, conflict, change, people and boundary management, contracts and administration. Eminent Training Organisations designed a comprehensive module and two workshops were held.



HR For Line Managers in ER

Western Region subscribes to the view that a good line manager is one who is not only adept at handling business issues, but is equally skilled at leading his team, resolving interpersonal issues and motivating his team members to perform at their best. Learning Center West held two workshops on this theme, which delivered a perfect mix of behavioural skills, people management, performance planning, discipline, interpersonal competence and employee counselling

❖ Skill Building/Upgradation

Owing to the changing business scenario and competition, an urgent need was felt to upgrade the skills of our existing manpower so as to be competent to face future challenges. In consideration of these Organisational imperatives, under 'Project Praveenta,' Regional HR teams have initiated massive upskilling/re-skilling programs for the workmen category, commensurate with expected role changes and job content influenced by Business process changes, technological upgradations and process improvements. Workmen are sent to Advanced Training Institutes for training/upskilling purpose to perform enriched roles in their domains. There are also capsule Technical Refresher programs for employees working in operating locations, to update and refresh their knowledge/skill continuously through internal faculty. Through these programs, any latest process/technology developed is also imparted to the operating staff to execute their work efficiently.

❖ HR Camps

In 2010, HRS North mooted the concept of 'HR Aapke Dwaar' (HR at Your Doorstep) as an effective means of reaching out to employees to facilitate resolving all HR related issues at their location on the spot. While HR reps from different sections visit the location as a team, another set of HR reps in the office provide back-end support, if required. Inputs and suggestions for process improvements are sought and synergy is created.



HR Camp in Khurda

Every year, HR Camps are organized at identified hub locations across Regions by Regional HR Teams.

The primary objective of HR Camps is to cater to staff at the Location level, by enlightening them on the various HR policies and entitlements and solving their queries. If ever there was an offering to evoke ecstasy from our internal customers, this was it! The modus operandi is as follows: Representatives from HRS (Employee Relations, Benefit Admin. and Admin.) go to the Location and interact with the employees, both management and non-management separately, elicit their views and resolve their problems on many HR aspects.

“This is a good initiative towards transparency.”

“We had a very good interactive session with all the employees for over 90 minutes and many queries on their entitlements and medical benefits were clarified.”

❖ Promoting Employee Wellness

All the Regions have organized a number of onsite health camps and health awareness talks to sustain the wellness quotient of our employees. Talks cover a range of topics like kidney diseases, arthritis & joint pain, diabetes and life style management, a healthy heart, cancer prevention, stress management, health during the monsoons, cardiac disorders, gynaecological problems, chest/spine care etc. All the programs were a stupendous success.

Teamwork is the fuel that allows common people to achieve uncommon results. Henry Ford's familiar adage – “Coming together is a beginning. Keeping together is progress. Working together is success.” – has been the backbone of many an HR initiative, designed to glue people together to synergize their efforts to achieve outstanding results. Some of the initiatives have been described here.

❖ Samvaad

While restructuring brought the customer in absolute focus, it also encouraged businesses to work in their own verticals, unintentionally leading to silos. Collaboration within teams was sporadic and not systematic, which led to confused customers and loss of business opportunities. Therefore, collaboration at the inter- and intra-business level was the need

“From day one I used to look forward to such initiatives, as we are attached to one business and for me, BPCL was only about 8 employees working at my location. Today, I have created new bonds and my family is larger. This initiative will definitely help in collaboration.” – Balakrishnan, Saleempur LPG.

of the day. To bring people together, especially within their territories, HRS North initiated an open forum called ‘Samvaad,’ meaning ‘discussion.’ The idea was to share and discuss inter-business achievements, challenges and issues at the local level, find common ground for combining efforts and resources and build camaraderie amongst the ranks and cross-sections of the Corporation.

“Very good initiative. It has successfully broken the ice and we look forward to collaborating with other businesses.” – Raman Dhillon, TM (Retail)

“Such initiatives should happen more frequently.” – Vikram Thakur, TM (LPG)

❖ Vertical Integration

HR teams in Regions initiated this powerful process that weaves together the entire team at the location to enhance business performance and achieve concrete results. The uniqueness of the program lies in the fact that the goal of the team is evolved by the team members themselves and the team composition cuts across levels and cadres.

In Western Region, such programs were completed successfully at Bhitoni LPG, Bhilai Depot, Miraj Depot and Wai LPG. The methodology adopted was similar. With a sharp focus on business results, the team reflects on the four key parameters of Cost Reduction, Quality, Productivity and Safety. Based on group discussions, each team puts down goals which are specific and measurable, along with clear timelines. These goals are enriched by the larger group's perspective and suggestions. The final refined version of goals, activities and timelines for achievement are signed by the Location Incharge and individual participants, which exhibits their commitment towards achieving it. The progress on the achievement of goals is monitored through regular follow-up and support to the location.

PROCESS IMPROVEMENTS FOR A BETTER TOMORROW

“We may be very busy, we may be very ‘efficient’, but we will also be truly ‘effective’ only when we begin with the end in mind.” - Stephen Covey's sage advice. Continuous improvement or kaizen is the tried and trusted path to success and HR professionals have always strived to enhance their offerings and enrich our lives.

❖ Quality Circles

Quality Circles encompass Self Help Groups at locations that sort out the day-to-day work problems at their level by closely coordinating the process and desired output. This brings about a lot of motivation and

belongingness to the organization and the enthusiasm arising out of such groups helps the individual to tirelessly work towards achievement of goals. The facilitator could be the Supervisor at the shop floor level or Line Manager/Officer and his team of workmen.

OASIS – The HR Quality Circle Story in Southern Region

The Quality Circle team, 'Oasis,' comprising volunteers from management and non-management staff, had vowed to make a difference to the lives of those in Annanagar Colony, right from its inception in December 2012. They were ably guided in their efforts by Mr. M.V. Prabhakaran, DGM HRS South. The starting point was an innovative survey to the residents to generate ideas for improvement.

The cotton-clad, small frame of 70 year old Lakshmiamma was tense as she was all set to hit



Women's Day Celebration

the ball on the cricket stump. "Haiyya Appadi Podu!" she exclaimed through her paan stained buckled teeth. She had hit the bull's eye and all her friends were clapping noisily. This was not a scene from a Tamil movie, but part of the activities organized on the Women's Day celebration for the housekeeping staff and the domestic help of the Annanagar Staff Colony, Chennai.

"This was the best day in my life. I have never taken an off for the past 20 years and I am unable to express my gratitude"
- Muthulakshmi

she exclaimed through her paan stained buckled teeth. She had hit the bull's eye and all her friends were clapping noisily. This was not a scene from a Tamil movie, but part of the activities organized on the Women's Day celebration for the housekeeping staff and the domestic help of the Annanagar Staff Colony, Chennai.

"I can sign my name!" – Rani

The Basics of Learning program for the housekeeping staff had an interesting story. The contractor was upset that some of his workers were always late, only because they took the wrong bus to work. So the team hit on the idea of teaching the workmen numbers and alphabets.



Basics of Learning

A Yoga Camp was conducted free of cost by a representative of the Pathanjali Yoga Peeth, Chennai.

"My sugar levels have come down! Thank you so much for bringing yoga into my life" – Mr. Srikanth, Chief Manager (R & RE).

Adhering to the 'keeping fit and healthy' motto, the Oasis team went on to arrange supply of organic leafy greens for the residents. Feeling very buoyant and happy with the positive response, the team then set out to win their hearts by having a Community Kitchen, which could be the surrogate cook for the women folk of the colony.

"I need not worry on the days I am late from my school; thanks to the hot phulkas and sabzis from the Oasis Kitchen"
- Mrs. Roy.

The team then improved the Waste Management System in the colony, taking the help of Ex No Ra (Excellent Novel and Radical), one of the largest environment & civic movements in India. Dr. M.B. Nirmal, Founder and Chairman of ExNoRa, gave a talk on the Waste Management System to the residents. "Children are tomorrow's society. So we must educate our children on the importance of conservation and creating a greener world."

"Dr. Nirmal's talk has changed my entire attitude towards waste and waste management."
- Mrs. Kamath

A competition on creating objects out of waste and a drawing competition on 'Waste is not a waste until wasted' was also organized.

From bringing happiness to the less fortunate ones to being instrumental in changing one's attitude - Oasis has indeed come a long way. They are excited about their future projects and are determined to make Annanagar Colony an 'Oasis' indeed !

PRERNA - The Quality Circle in HRS West

Prerna made its presence felt through two powerful workshops - for Finance Dept. and Lubricants HQ, CO – with the theme of 5S, a workplace organization method that uses a list of five Japanese words: seiri,



Prerna in WR

seiton, seiso, seiketsu and shitsuke. The list describes how to organize a work space for efficiency and effectiveness by identifying and storing the items used, maintaining the area and items, and sustaining the new order. Both the teams participated enthusiastically in the workshop and co-created a clean, systematic and organized workplace. The significant achievement was that approximately 35 kgs of waste material was unearthed and disposed off by the team through the application of 5S principles. The participating teams lived up to the corporate theme of creating an energized workplace while demonstrating strong teamwork and commitment.

❖ HR Best Practices-Evaluation & Recognition

This initiative is aimed at increasing the productivity of people at locations by focusing on certain HR practices, which, when effectively implemented, motivates people and generates a more satisfied workforce. This has been rolled out for LPG Plants and Depots/Installations in Western & Eastern Region. Audits were carried out based on the following parameters in Eastern Region : 1) Muster monitoring, leave administration, punctuality 2) Administration of benefits 3) Welfare measures, picnic 4) Wearing of uniforms/safety shoes/ Identity cards 5) Periodic meeting with employees 6) Labour Law compliances 7) Strike, work to rule / loss of production 8) Grievance redressal 9) Training 10) Housekeeping 11) Awards 12) Climate survey and on Statutory Compliance, Welfare Measures and Productivity Improvement Measures in Western Region. The winning locations were then felicitated.

❖ Statutory Compliance

• **Best Statutory Compliance Location Scheme** : Being a PSU under the administrative control of Ministry of Petroleum & Natural Gas, GOI, BPCL has to ensure compliance of the provisions of various labour laws in the true sense and spirit. In order to recognize the Best Statutory Compliant Locations and also to encourage others to strive hard to make their locations fully statutory compliant, HRS-North introduced the Best Statutory Compliant Location Award Scheme in 2011. Based on the level of compliance, each location

was rated and the findings were validated by Ex. Chief Inspector of Factories, Delhi. The winning locations, alongwith the concerned role holders, were felicitated by Director (HR).

• **'Right Track'** : A bi-monthly communiqué on Statutory Compliance from HRS, North which, inter-alia, guides the locations on the main provisions of various labour laws, shares the main observations of the Labour Authorities during their inspection / our internal audit observations at locations, minimum wages payable in different States etc.

• **'Maarg Darshan'** : A half day workshop on Statutory Compliance conducted at major / hub locations to acquaint our Officers about their obligations under various acts. A separate session is also held for the contractors engaged at the locations.

• **Statutory Compliance Quiz** : This is conducted on a quarterly basis, to improve the knowledge of our employees and educate them on the requirements under various labour laws. So far, 16 quizzes have been held in NR.

❖ Employee Suggestion Scheme

'Meri Vaani'/'My Voice'- a platform created by Regional HRS Teams to foster employee involvement, encourage their sense of ownership and accountability and capture their valuable suggestions on a regional basis. The suggestions are to be preferably based out of their job profile and responsibility. Suggestions are sought mainly under the following six categories: a) Production/ Productivity Enhancement b) HSSE c) Energy Conversion d) Waste Elimination/ Reduction e) Improved Quality f) Improvement in Tools, Machinery, Work Procedure etc. In the first round, the four best suggestions (which incidentally came from the non-management cadre) were rewarded. This initiative has received an overwhelming response.

❖ 'My Portal'

'My Portal' is a remarkable example of convergence of HR & Technology and was the result of dedicated efforts put in by HR Team members involved in its development. It is a one stop dash board available

Best Statutory Compliant Locations in NR



to employees and provides facilities to make online claims, online requests, get info etc. In the recent past, certain applications like holiday home/transit flats bookings have been added, which have truly energized employees by offering simplification, speed and transparency. 'My Portal' also provides information related to various policies/benefits/transit flats/holiday homes/employee search/birthdays etc. Whilst management and clerical staff have access to 'My Portal' through their personal computers, for workmen, kiosks have been set-up in locations for access to 'My Portal'. Other initiatives include mobile-based applications for information on salary, leave balance, claim status, holidays etc.

The list does not end here and neither do the efforts of our HR Teams in Regions who are always enthused to 'Energise Lives.'



Director (HR) receives the NIPM Gold Award for Best HR Practices.

The Seven Habits of Highly Effective People

- ❖ **Be Proactive**
Take the initiative. Your decisions are the primary determining factor for effectiveness in your life. Take responsibility for your choices.
- ❖ **Begin with the End in Mind**
Self-discover your deeply important character values and life goals. Envision the ideal characteristics for each of your various roles and relationships in life.
- ❖ **Put First Things First**
A manager must manage his own person. Personally. Rule two is the mental creation; rule three is the physical creation.
- ❖ **Think Win-Win**
Genuinely strive for mutually beneficial solutions or agreements in your relationships.
- ❖ **Seek First to Understand, Then to be Understood**
This creates an atmosphere of caring, and positive problem solving.
- ❖ **Synergize**
Combine the strengths of people through positive teamwork, so as to achieve goals no one person could have done alone.
- ❖ **Sharpen the Saw**
Balance and renew your resources, energy, and health to create a sustainable, long-term, effective lifestyle. It primarily emphasizes exercise for physical renewal, prayer (meditation, yoga, etc.) and good reading for mental renewal. It also mentions service to society for spiritual renewal.

- Stephen Covey

AWARDS & ACCOLADES

Several of these HR initiatives have won accolades in various external/internal forums.

- **National Institute of Personnel Management (NIPM) Award 2012** – BPCL bagged the Gold Award for Best HR Practices in recognition of the various HR initiatives in the past year and the performance continuum that makes Bharat Petroleum a great place to work.
- **Indian Society of Training and Development (ISTD) 2011-12- National Award for Innovative Training Practices 2011-12.**
- **NHRD Award at 3rd Women Conference** - BPCL was awarded among the top 10 organizations in terms of creating a conducive environment for women at the workplace.
- **Best Run Award in Human Capital Management-** BPCL was bestowed with the 'Best Run Award in Human Capital Management' for empowering a large number of employees at all levels with access and responses to their HR queries.
- **Confederation of Indian Industry (CII) HR Excellence Award** – BPCL was awarded for its strong commitment to HR excellence.

Internally, the most coveted 'IDEAS' Award as the 'Winner-in Marketing Systems & Process Improvements' was bagged by 'Samvaad' for the year 2010 and 'Daksh Manch' for the year 2012.

FUTURE OUTLOOK

"Equipment, procedures – those things can be duplicated. Human capital is the only area where companies can really differentiate themselves," declared a wise man. Armed with this nugget of info, our dynamic HR team has pulled out all the stops in its endeavours to make BPCL a great organization, worthy of emulation.



Lifeline for Cochin International Airport



Shri K.M. Mani, Hon'ble Minister of Finance and Law, Govt. of Kerala inaugurates the dedicated ATF pipeline to Cochin International Airport

On 6th July, 2013, Shri K.M. Mani, Hon'ble Minister of Finance and Law, Govt. of Kerala inaugurated the 33 km 8" dia dedicated ATF underground pipeline from Kochi Refinery to Cochin International Airport (CIAL). The 1200 KL capacity pipeline has been built at a cost of Rs. 41 crores. Other dignitaries who graced the occasion were Shri K. Babu, Hon'ble Minister for Fisheries, Ports & Excise, Kerala Govt., Mr. V.J. Kurian,

IAS, Additional Chief Secretary, Govt. of Kerala & MD, CIAL, Shri K.P. Dhanapalan, Hon'ble MP, Mr. R.K. Singh, IAS, Jt. Secretary (Refinery), MoP&NG, our C&MD, Mr. R.K. Singh and Mr. K. K. Gupta, our Director (Marketing) and senior executives of BPCL, CIAL, DGCA and important stakeholders. By laying the pipeline, BPCL has contributed in a small way to keep the ecosystem of Kerala healthy and safe.

MAK makes 'Genuine' offers in Sri Lanka

On 2nd July 2013, Mr. K.P. Chandy, our ED (Lubes) launched Honda Genuine 4 Stroke Engine Oil in Sri Lanka in the presence of MD, Stafford Motor Co. (Pvt) Ltd. Approval has been obtained from Honda Motors Japan for the sale of 1 ltr packs and 210 ltr barrels exclusively for the Sri Lanka market by leveraging the relationship of Stafford Motors Co. (Pvt) Ltd., who are one of the oldest exclusive distributors for all Honda products in Sri Lanka. The product would be marketed and distributed through their countrywide network. On 3rd July 2013, ED (Lubes) inaugurated the second regional warehouse of our distributors, M/s. TVS Automotives (P) Ltd. in Sri Lanka located at Embilipitya, 165 kms from Colombo. Expanding our distribution network in the southern and eastern provinces of Sri Lanka, this new warehouse would enable us to significantly improve service to our



customers by reducing lead time for delivery, facilitate delivery of smaller drop size and also reduce secondary transportation charges. ED (Lubes) also held discussions with Additional Secretary, Ministry of Petroleum Industry to explore avenues for new opportunities and to further consolidate our business in Sri Lanka.

IREP site declared as strike-free zone



Kochi Refinery's Integrated Refinery Expansion Project (IREP) Site has been declared as a 'Strike-Free Zone' to facilitate fast track implementation through active labour participation. Hon'ble Union Minister of State for Labour, Mr. Kodikunnil Suresh announced it at a press conference after a two hour meeting with all stakeholders of the project, including trade union leaders and major contractors on 5th July, 2013.

Mr. Shibu Baby John, Hon'ble Minister for Labour & Rehabilitation, Govt. of Kerala, Mr. K.P. Dhanapalan, Hon'ble MP, Mr. V.P. Sajeendran, Hon'ble MLA, Mr. K.J. James, City Police Commissioner, Mr. K. Kandaswamy, Regional Labour Commissioner, Mr. Anathalavattom Anandan, State President, CITU, Mr. Elamaram Kareem, State Secretary, CITU, Mr. R. Chandrasekhar, State President, INTUC, Mr. T.P. Hassan, District President, INTUC and Mr. K.N. Gopinath, District level Secretary CITU participated in the meeting along with

Mr. Prasad K Panicker, ED (Kochi Refinery), Mr. S. Vijayakumar, GM (HR), Mr. P. Kumaraswamy, GM I/C (Projects), Mr. C.K. Soman, GM (O), and other senior executives of KR.

It was also decided to install a three tier labor grievance redressal mechanism for immediate resolution of labour disputes and other irritants affecting the progress. The Industrial Relations Committee (IRC) to be set up for this purpose will be headed by Assistant Labour Commissioner and will consist of District and Local level leaders of CITU & INTUC, Contractors Association and BPCL Management. In case IRC is unable to resolve any issue it will be escalated to RLC level and finally to the State/Central Ministerial Level. The IREP is expected to be completed by December 2015 by employing around 20,000 workers on 24 x 7 basis i.e. within 42 months.

Aviation strengthens relationship with Emirates

In view of its longstanding relationship, BPCL has extended its contract with Emirates for two more years, effective 1st December 2013. BPCL supplies Jet Fuel to Emirates in India at nine out of ten airports. They uplifted 192 TMT in FY 2013 from us and in volumetric terms, is our largest international customer.

On 18th June 2013, Mr. Saeed Mohammed, Divisional Senior Vice President, Emirates and Mr. Pramod Sharma, our ED (Aviation), signed the contract in Emirates HQ, Dubai.



MAK and channel partners reach their 'Zenith'



On 22nd July, 2013 two exciting events were rolled into one at Mumbai – the launch of MAK DZL Zenith as well as the Performance Award Ceremony for 2012-13 to the Channel Partners (Dealers & Lube Distributors) of Mumbai (Reseller) Lubes Territory. MAK DZL Zenith, a semi-synthetic premium diesel engine oil for passenger cars, MUVs and SUVs, was launched by Mr. K.P. Chandy, ED (Lubes), and Mr. K.H. Subramanian, GM (Retail) West. Formulated with the MAK Group III Base Oil and the latest additive technology, its key benefits are higher engine power, better fuel economy, engine durability and engine cleanliness, making it a game changer in the highly competitive lubricant market. An outstanding product and outstanding performers – a sure route to business excellence !

New AFS at Durgapur

BPCL signed a long term agreement with Bengal Aerotropolis Projects Ltd. (BAPL) to establish a Fuel Farm and provide exclusive services at the greenfield airport at Durgapur, West Bengal. This will be the 37th Aviation Fuelling Station of the BPCL Network. BAPL's Durgapur Aerotropolis is India's first Airport City coming up near Durgapur-Asansol region in West Bengal (175 km from Kolkata) and will have a catchment area of Durgapur, Bokaro, Dhanbad etc. The maiden flight was refuelled by BPCL at Bengal Aerotropolis, Durgapur Airport, on 27th June 2013. The soft launch of the airport was graced by - Mr. Alapan Bandopadhyay, IAS, Principal Secretary, Transport Dept., Govt of WB, Mr. Bacchawat, IAS, Principal Secretary, Finance, Govt of WB, Mr. O.S Meena, DM, Burdwan, Ms. Antara Acharya, CEO, ADDA, Mr. D Ghosh (AAI), Mr. R Srivastava (Pawan Hans), Mr. Partha Ghosh, Director, BAPL, Mrs. Anju Madeka, CFO, BAPL and Mr. Virender Singh, Chief – Airport Operations. BPCL was represented by Mr. Prabir Das, Aviation Manager East, Mr. Biswajit Mandal, Station Manager, Kolkata AFS & Mr. Saurabh Jain, Coordinator Aviation East.

BPC in Fortune Global 500

In the prestigious Fortune Global 500 list, Bharat Petroleum has retained the third position among Indian Companies, with a rank of 229. Retaining the top two spots in the Indian scene, are IOC, ranked 88th and Reliance Industries, ranked 107th. Topping the Global list are Royal Dutch Shell, followed by Wal-Mart and Exxon Mobil.

FORTUNE GLOBAL 500 (2013) INDIAN COMPANIES

Company	Revenues (\$ bn)	Profits (\$mm)	2013 Rank	2012 Rank
IOC	85.5	0.8	88	83
RIL	74.4	3.8	107	99
BPCL	44.8	11.3	229	225
HPCL	39.9	0.1	260	267
SBI	36.9	3.3	298	285
Tata Motors	34.7	1.8	316	314
ONGC	30.9	4.5	369	357
Tata Steel	24.8	-1.3	471	401





BPCL recognized as the first Oil Company to be a certified Proficiency Testing (PT) Provider



QUALITY ASSURED

Quality Policy

We at BPCL, Quality Assurance Laboratory, Sewree and its site testing labs at Borkhedi, Kandla & Manmad are committed to be leaders in providing value added services & support to all our valued customers & stakeholders.

We are dedicated to meet our customers'/ stakeholders' expectations by :

1. Providing prompt and effective Quality Assurance on all products marketed by us.
2. Extending continuous support & services to our customers.
3. Upgrading & improving our testing facilities, systems and services on a regular basis.

We are also committed to conform to all relevant National & International Standards while implementing the Quality System as per ISO/ IEC 17025 (latest version).

(Similar policy at Budge Budge, Tondiarpet and Bijwasan)

WHAT IS PROFICIENCY TESTING ?

Proficiency Testing is the use of inter-laboratory comparison for determining the performance of individual laboratories for specific tests. Participation in proficiency testing programmes provides laboratories with an objective means of assessing and demonstrating the reliability of data they are producing. The primary objective of proficiency testing is to provide the laboratories with an information and support to demonstrate and improve the quality of their analytical measurement. It also supplements the laboratories own internal quality control procedures by adding an additional external evaluation of their testing capabilities.

IS IT MANDATORY FOR QUALITY LABS TO UNDERTAKE PROFICIENCY TESTING ?

All NABL accredited labs are required to successfully participate in at least one Inter - Laboratory Proficiency Testing

in accordance with ISO / IEC 17043 in every four years.

WHAT IS PT ACCREDITATION ?

BPCL has received Proficiency Testing (PT) accreditation by NABL in Petroleum testing. The PT programmes are run only through nodal laboratories identified by NABL. This identification as a nodal agency for conducting PT for all labs is called as PT accreditation and the party accredited is called PT Provider. BPCL has become the first and only oil company to be accredited by NABL as a PT provider.

WHY HAS ONLY BPCL RECEIVED THE PT ACCREDITATION ?

NABL provides this accreditation only to parties who have necessary competence, expertise, lab facilities and skilled manpower to conduct and assess inter laboratory comparisons for Proficiency testing. Also, this accreditation needs the party to demonstrate their compliance with

a set of internationally-acceptable requirements as per ISO 17043:2010.

WHAT IS NABL ? IS IT AN INTERNATIONAL BODY ?

National Accreditation Board for Testing and Calibration Laboratories (NABL) is an autonomous body under the aegis of Department of Science & Technology, Government of India, established with the objective to provide Government, Industry Associations and Industry in general with a scheme for third-party assessment of the quality and technical competence of testing and calibration laboratories.

WHICH ARE THE OTHER COMPANIES IN INDIA THAT HAVE PT ACCREDITATION ?

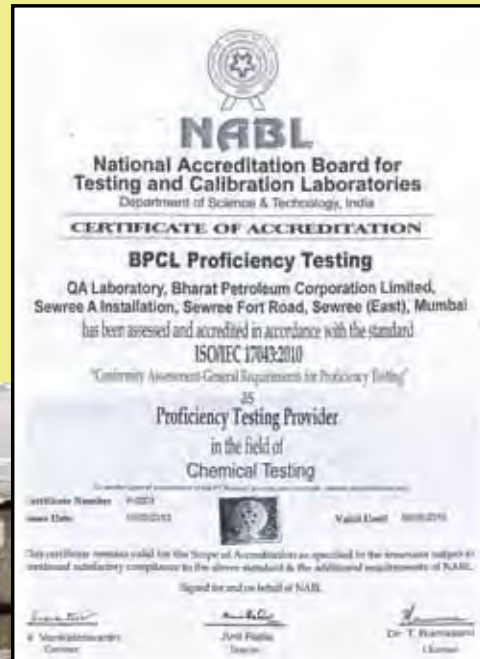
As on date, there are only two NABL Accredited Proficiency Testing Providers in India, National Council for Cement & Building materials (NCB) and Bharat Petroleum. However, for petroleum product testing, BPCL is the only accredited oil company.



NABL Proficiency Testing Accreditation For BPCL

BPCL is the pioneer in India to get accredited by NABL (National Accreditation Board for Testing and Calibration Laboratories) under ISO: IEC: 17043 as a PT (Proficiency Testing) Provider in Petroleum Testing. Mr. K. Ravi DGM (P&AD), Dr. PVSL Narasimham, Ch. Manager QA and Mr. S K Verma, Sr. Manager QA, NR were also present during the function. The BPCL team shared the experience of PT accreditation and the potential benefits which may be available to participating Laboratories in India and South East Asia.

Dr. T. Ramasami, Secretary DST & Chairman NABL presented the accreditation certificate to Mr. K. P. Chandy, ED (Lubes) during the celebration of World Accreditation Day on 10th June 2013, at New Delhi.



Laboratory Accreditations

- ◆ 15 BPCL QA Labs are NABL accredited.
- ◆ BPCL Proficiency Testing HQ at Services is NABL accredited.





AWARDS

OISD Awards



Mr. K.K. Gupta, Director (M) and Mr. George Paul, ED (LPG) receive the Award from Hon'ble Minister for Petroleum & Natural Gas, Dr. Veerappa Moily in the presence of Hon'ble Minister of State for P&NG, Smt. Lakshmi Panabaka, Mr. Vivek Rae, Secretary, P&NG and ED, OISD on 19th July 2013.

BPCL has been conferred with the OISD (Oil Industry Safety Directorate) Award for the 'Best Overall Safety Performance amongst LPG Marketing Organisations' for the year 2011-12 for the fourth consecutive year. It is an outstanding recognition for the LPG SBU's sustained high level of safety and operational excellence.

BPCL has been conferred with the OISD Award for 'Best Near Miss Incidents Reporting by Marketing Organizations' for the year 2011-12. A new category, BPCL has won this award amongst PSUs and private oil & gas companies. This is the positive outcome of engagement with all location based HSSE roleholders during regional HSSE workshops held in all regions. This proactive approach will certainly help us in having robust safety systems and would take us closer to our vision of 'Nil Accidents.'



Dr. Veerappa Moily, Hon'ble Minister for Petroleum & Natural Gas presented the Award to Mr. K.K. Gupta, our Director (M) and Mr. A.K. Gupta, GM (HSSE) in the presence of Smt. Lakshmi Panabaka, Hon'ble Minister of State for P&NG, Mr. Vivek Rae, Secretary, P&NG and Mr. Hiral Datta, ED OISD.



Mr. Sayyad receives the award from Dr. Veerappa Moily, Hon'ble Union Minister for P&NG.

It is a great honour for Mumbai Refinery to have won the award in the category of Individual Contribution Towards Safety by Mr. H.G. Sayyad, Loco Driver, Trombay Despatch Unit for his exceptional alacrity and action in preventing a major accident. On 30th March 2012 when Railway Loco engines were taking out 32 loaded TGs from refinery, the 27th wagon from the engine got derailed. The engine driver was not aware of the derailment and continued pulling the TG rake. Noticing this, Mr. H.G. Sayyad ran behind the last TG wagon and managed to close the air valve, whereby brakes got applied to all the wagons and the rake stopped. Had the rake not stopped, it could have resulted in a major accident. We compliment Mr. H.G. Sayyad (who incidentally retired on 30.6.2013) for his memorable achievement!



Mr. G.K. Vasan, Hon'ble Minister for Shipping, Govt. of India presented the award to our C&MD, Mr. R.K. Singh in the presence of Mr. Milind Deora, Hon'ble Minister of State for Shipping, IT & Communications and Mr. N.N. Kumar, Chairman, JNPT.

JNPT Award

BPCL has been associated with Jawaharlal Nehru Port since 2002, when it constructed the Liquid Cargo Jetty and has been operating it successfully till date. Surpassing all its throughput targets, BPCL has been handling POL products, various categories of Oils & Chemicals and LPG. Our milestone achievement has contributed significantly to JN Port's throughput and helped them to feature among the top 25 ports the world over. Celebrating its Silver Jubilee, JNPT gave BPCL a special Award for 'Outstanding Contribution by BPCL to JN Port's development.' BPCL was also awarded another plaque for achieving a record 5.88 MMT volume during the year 2012-13.

National Award for Best Innovative Training Practices 2011-12

Learning Center HRS North, represented by Ms. Ritu Mathur, Team Leader HR (Aviation) and Ms. Shilpa Surve, Asst. Manager, Training and Development, was awarded the National Award for Innovative Training Practices 2011-12 by Indian Society of Training and Development (ISTD), an autonomous body for Training and Development under the Ministry of HRD. The Regional Team was adjudged as the Second Best in the Corporate Sector amongst 18 competitors.



BPCL receives the Award from Mr. S. Ramadorai, Advisor to PM and ex-CEO of TCS, Mr. Arun Maira, Member of the Indian Planning Commission and ex-head of Boston Consulting Group and Mr. B. Prasada Rao, CEO, BHEL.

Lifetime Achievement Award

Ms. Anupama Gokhale, Manager (ESE) was recently conferred with the Lifetime Achievement Award by the Petroleum Sports Promotion Board (PSPB) at a glittering function at New Delhi. In her career in the game of Chess, spanning over 25 years, Anupama has won many medals at the Asian, Commonwealth and National Championships representing India. She has been honoured with the prestigious Arjuna Award and Padmashri by the Government of India.



Dr. Veerappa Moily, Hon'ble Minister of Petroleum & Natural Gas presents the Lifetime Achievement Award to Anupama Gokhale.

Petrofed Awards 2012

Mumbai Refinery bagged a Special Commendation Award for 'Refinery of the Year' by PetroFed for leadership in performance in refining of petroleum in India during 2011-12. The award honours BPCL for its achievements in production and operational efficiencies in refining operations, while meeting the norms of health, safety and environment protection. The award was presented during PetroFed's Awards 2012 ceremony held on 28th June 2013, at Hyatt Regency, New Delhi



Dr. Veerappa Moily, Hon'ble Minister for Petroleum & Natural Gas and Mr. Vivek Rae, Secretary, MoPNG, presented the award to Mr. S.P. Gathoo, Director (HR) and Mr. S.S. Sunderajan, GM I/C (MR).

Corporate R&D team comprising Dr. P.S. Viswanathan, Dr. Jaya Rawat, Mr. V.S. Dhaneesh and Dr. Sudha Tyagi received the Special Commendation Award for 'Innovator of the year - Team' from PetroFed. The innovation award was for the in-house development and successful commercial trials of Bharat Ethanol Corrosion Inhibitor (BECI). It is a cost effective and multi-metal corrosion inhibitor, developed at CRDC for use in ethanol-gasoline blends, resulting in recurring monetary benefits for the Corporation. The product has been extensively evaluated and meets the NACE and ASTM standards. National and International Patent applications have been filed to protect the IPR for this innovative product. The invention has a good potential in Indian as well as in overseas markets. CRDC and Retail teams are further working on creating a corrosion inhibitor production facility at Mathura Installation.



The Innovation Team of CRDC with Hon'ble Petroleum Minister and Secretary MoPNG.

Pollution Control Excellence Award

Kochi Refinery bagged the Excellence award for pollution control among very large industries in Kerala for making substantial and sustained effort towards pollution control in the year 2012 from Kerala State Pollution Control Board (KSPCB). This is for the seventh time in a row Kochi Refinery is getting recognized for its pollution control efforts by KSPCB. The award is in recognition of the conscious efforts to mitigating pollution and the concerted greening drive by Kochi Refinery. With each expansion and major projects, full-fledged green belts have been developed around the refinery. KR's eco-park housing different varieties of medicinal herbs, coconut tree garden named 'Kalpakodyan', grape wine garden 'Sougandhikam', rainwater harvesting facilities and the roof-top solar power system are some of the main initiatives. Kochi refinery has an effective effluent management system right from its inception days in 1966 and is the first industry in Kerala to

be permitted by the State Pollution Control Board to discharge treated liquid effluent into nearby surface water bodies. The two large fire ponds containing treated effluent water attract countless migratory birds.



Prasad K. Panicker, ED (KR) and Mr. P.K. Thampi, DGM (Technical) I/C receiving the Kerala State Pollution Control Board Excellence Award from Shri Oommen Chandy, Hon'ble Chief Minister of Kerala. Shri K.Muralidharan, MLA and Shri C.N. Balakrishnan, Hon'ble Minister for Cooperation look on.

Technology Premier League 2013

A team from BPCL, captained by A. K. Kaushik, GM IS (I&S) comprising Asit Kumar Sethi, Rushoti Roy, Pawan Kumar and Rupjit Chaudhary participated in the prestigious Technology Premier League (TPL 2013) and rallied into the top five teams amongst a total of 22 corporate teams. Hosted by 9.9 Media Group, it focused on intensive case study based presentations on different industry sectors and strategizing to solve problems faced using cutting-edge IT solutions

BPCL Wins Prize in NHRD Competition

A team comprising Mr. K. Mahendra Kumar, Ms. Narmatha T. and Mr. Ingocha Singh N. represented BPCL in the Performance Management Practice Sharing Competition organized by the National Human Resources Development (NHRD) Chennai Chapter. The team made a presentation on 'Effective Goal Setting at BPCL' and won the Second Prize amongst leading corporates.

Learn as you Earn

"Today a reader, tomorrow a leader," stated Margaret Fuller. On 11th July 2013, Mumbai Refinery embarked on a unique learning initiative, a 'Book Review Contest,' to encourage and inculcate the reading habit among our employees. Eight books were handpicked for reviews on their relevance in the current business context and environment. They were :

- Good to Great' by Jim Collins
- Getting things done' by David Allen
- Execution – The discipline of getting things done' by Larry Bossidy, Ram Charan and Charles Burck
- Fish!' by Stephen C Lundin, Harry Paul and John Christensen
- The 7 Habits of Highly Effective People' by Stephen R. Covey
- Swim with the Sharks Without Being Eaten Alive' by Harvey B Mackay
- JUGAAD Innovation' by Navi Radjou, Jaideep Prabhu & Simone Ahuja
- The Professional' by Subroto Bagchi

The reviews were evaluated by a panel of judges - Mr. Arvind Krishnaswamy, GM (Strategy), Mr. C.J. Iyer, GM (Technical) MR and Mr. G. Krishnakumar, Chief Mgr.T&D, BPLC. The top three winners were Mr. Rituraj Mishra, Sr.Maint.Officer (Mech) MMBPL, Mumbai, Mr. Suresh Zanwar, Manager Maint (Elect) VBPL, Vadinar and Mr. Subhaschandra R. Rao, C/H Craftsman.

Enhancing Crude Security

"In order to enhance crude oil security for BPCL group of refineries, International Trade signed several term contracts. The BPCL delegation was headed by Mr. R.K. Singh, our C&MD, along with Mr. B.K. Datta, our Director (R) and Mr. R.K. Mehra, our ED (IT) accompanied by Dr. S.C. Khuntia, Additional Secretary & Financial Advisor, MOP&NG.

- M/s. Chevron Inc. USA : For supply of Agbami crude oil – explored from West Africa, becoming the first Oil PSU to do so at Official Selling Prices (OSP). Discussions centered on exploring options for term contracts for other crude oil grades, E & P activities, new crude oil grades, products traded by Chevron & LNG volumes. Mr. R.K. Mehra signed the agreement for supply of 8 cargoes (1 million barrels) during the year 2013-14 with Ms. Lok Kheng Ling, GM Crude Supply & Trading, Chevron at Singapore.
- PETRONAS Trading (PETCO), Malaysia : IT signed the term contract agreement for supply of 10,000 barrels per day (bpd) Malaysian crude oil grades during the year 2013-14.
- M/s Brunei Shell, Brunei : IT signed the term contract agreement for supply of firm 5,000 bpd Brunei crude oil grades along with an option of buying additional 5,000 bpd during the year 2013-14.

We Care For You !

Endeavouring to raise the bar of excellence in the area of Complaint Redressal, the Integrated Customer Care System (CCS) for Retail, LPG, I&C & Lubes, was flagged off at the 14 BPCL First locations. "Providing a single window for complaints and anchored through a Mumbai based Call Centre, the system has a robust software framework provided by our own IIS team. The CCS has additional features that make it more customer friendly than the existing complaint redressal system," said Mr. K.K. Gupta, Director (Marketing), while launching the CCS in Mumbai on 9th July, 2013.

The CCS is an integral part of the BPCL First initiative currently undertaken at the 14 BPCL-First cities through the Toll Free number 1800-22-4344. The Complaints / Feedback section in the Corporate Website has been modified and linked with the CCS, thus making it available to all the locations in the country for Retail, LPG, Lubes and I&C customers. Based on the experience at the 14 cities, the CCS (toll free) will be extended to more locations later this year.

Director (M) averred, "People, more than technology will decide the success of such initiatives. Therefore, the sanctity of the CCS should be maintained by gaining proficiency in resolving complaints and accepting suggestions with an open mind." He also called for closer involvement of the Regional Offices and HQ, including the carrying out of root cause analysis of important complaints that would systemize the activity and generate long term benefit.

To achieve this, extensive training was conducted for the sales force of the BPCL First locations and role holders at the Regional and HQ level, covering more than 200 BPCL officers. The officers, in turn, will further train the Channel Partners and their staff. An exclusive training module was also developed for the Call Centre staff.

Director (M) also stated that our dealers and distributors should be given all possible support to assume leadership roles in the areas that they operate. Exhorting intense participation, he said that Territory teams will have to be proactive in conducting Dealer Workshops and DSM/ Deliverymen training to facilitate attitudinal improvement and ensure smooth implementation of the CCS.

We're at your beck and call, customers ! Experience our unique brand of Customer Care !



BPCL Fuel Finder

BPCL Fuel Finder is an Android application which can be supported on Android Phones and Tablets with minimum version of 2.2. Brought to you by the Bharat Petroleum Retail Technology Centre, this mobile application can be downloaded absolutely free from Google Play Store.

When GPS is enabled, the app fetches the current location of the user's device and plots BPCL petrol pumps within a radius of 3 km. When GPS is not enabled, the app fetches the location from the network service provider. The user can click on the petrol pump and get information like the name, address and facilities.

Say goodbye to fuel care ! BPCL is always there ! Happy driving !





Rising shuttler PV Sindhu created history by becoming the first Indian woman singles player to win the Bronze medal at the World Badminton Championships, after scoring an upset win over local favourite Shixian Wang of China.



Playing in her maiden World Championships, Sindhu, seeded 10th, had an easy outing against the World No. 8 and seventh seeded Wang. The Indian took just 55 minutes to get the better of her fancied Chinese opponent 21-18, 21-17. In the semi-finals, Sindhu lost to Thai teenager, Ratchanok Intanon, who went on to win the World title.

In the semi-finals, Sindhu lost to Thai teenager, Ratchanok Intanon, who went on to win the World title.



India's young paddler, Soumyajit Ghosh, did the country and BPCL proud by winning his first ever U-21 boys ITTF World Tour crown in the Brazil Open Table Tennis Championships, when he defeated Benjamin Brossier 4-3 in the finals. Soumyajit had represented the country in the 2012 London Olympics and is also the current National Champion. He is currently training under former World Champion, Peter Karlsson.



Atanu Das, our new recruit, won the Mixed Team Bronze Medal partnering Deepika Kumari at the World Cup Archery Stage III event at Columbia. The top Indian pair won the title with an 18-point margin (150-132) against the Mexicans. Earlier while playing for a place in the finals, they lost a very close match against the team from USA by 146-150 points.

Volleyball Victory



BPCL's Volleyball team clinched the 33rd Petroleum Sports Promotion Board Inter Unit Volleyball tournament organised by IOC (AOD) at Digboi, Assam. In a thrilling 5-setter match played between BPCL and ONGC in the final, BPCL emerged the champions with a score of 25-23, 25 -23, 28-30, 14-25,18-16). Mr. Vibin M. George of BPCL was adjudged the best player of the tournament.

"You are never really playing an opponent. You are playing yourself, your own highest standards, and when you reach your limits, that is real joy."

— Arthur Ashe

"The five S's of sports training are: stamina, speed, strength, skill, and spirit; but the greatest of these is spirit."

— Ken Doherty

Winning means you're willing to go longer, work harder, and give more than anyone else.

— Vince Lombardi



Young Managers Win Laurels

National Competition for Young Managers (NCYM) provides a unique platform to young managers to demonstrate their creativity, knowledge, professional prowess, problem solving, teamwork and leadership skills in a national level competitive setting.

Rahul Tandon, Deep Arora, Rahul Dongre and Amit Agarwal qualified amongst 41 teams from Western Region for the All India Finals of the 39th NCYM conducted by the All India Management Association (AIMA).

Pravin Kumar, Pramit Kumar Ghosh and Piyush Agarwal were adjudged as winners from Eastern Region amongst 30 teams.



The Eastern Region team.



The Western Region team.

Obituary



Mr. J.W. Dharmameher, Manager (Quality Assurance) working in Technology (Laboratory), Mumbai Refinery expired on 19.5.2013 in a road accident. Aged 59, he had joined the Corporation on 9.10.1978. He is survived by his son.



Mr. V.K. Narayana Panicker, (Retd.), aged 84, expired on 22.7.2013 due to old age. He had served at Tondiarpet Installation and Ernakulam Installation for 39 years. He is survived by his wife, two sons and two daughters.

In the Robotic League

RoboCup has a mission on earth – to encourage students to take up science and to defeat the human World Cup winners by 2050. Kaustubh, son of Mr. Shrikrishna Nawade, Sr. Manager LPG Logistics, West was one of the team members of the BITS Pilani team, which stood fourth, representing India in RoboCup 2013 held at Eindhoven in Netherlands recently. Thousands of robots from 40 countries competed under different categories. Their invention, AcYut, which means 'the imperishable,' was India's first indigenously developed autonomous humanoid robot, in the teensize category.



Looking Back



Seated are Mr. Rajgopal Subramanian and his wife, Savitri. Standing are Mr. R. Ramakrishnan, Retd. Chief Divisional Manager, Madras and his wife, Savitri and Mr. K. Jayaraman, Retd. Chief Manager, Dealer Relationship & PFS, South and his wife, Padma.

Way back on 1st October, 1952, I joined the great Burmah-Shell Oil Storage and Distributing Company of India Ltd. as a typist on a salary of Rs. 75/- p.m. My appointment letter was signed by Mr. H.W. Horton, who himself tested my capacity; later he promoted me as a stenographer within 6 months. As a steno, I was asked to take dictation/ notes, from so many British Executives like S.L.T. White, Max W. Wholey, C.W. Crawshaw, C.H. Neiler, Peter Baren Maynard, C.H.B. Wauton, I.W. Little, apart from many Indian Executives like S. Rengaswamy, S.K. Parthasarathy, Chaman Lal Nayar, Harish Bhargava, E.L.R. Phillip, K.A. Abraham, T.K. Nayar, T.N. Puri, Puran Chandra Giri, Viren Kumar, Mario Miranda, to name a few.

I am also India No. 1 in shorthand – 150 words per minute in 1958. My name appeared on the front page of many newspapers like the Times of India, Hindu, Indian Express, The Mail, to name a few. In the night 9 o'clock All India Radio News also, they broadcast my name as India No. 1 in shorthand.

I had many promotions during my career of 38 odd years - steno-clerk, confidential stenographer, sales clerk, Sales Officer, Senior Sales Officer, Dy. Manager, and retired finally as Manager on 31st December, 1990. I have also been transferred from one Division to another - Madras, Coimbatore, Madurai, Goa, Ahmedabad, Jammu & Kashmir and then finally again to Madras. My family and I travelled widely from place to place in the North, South, East and West of India and my wife has physically shifted to 29 houses, as we sometimes shifted to two or more company quarters in the same town!

My main job was Retail Marketing; then I handled LPG, direct customers and others. I handled more than 3000

retail outlets, numerous agents, dealers and direct customers.

Interesting stories en route were many. SBP Spirit is used in Benson Burners, for dust allaying in Thread Mill, example, Jumna Thread, Koratti Angadi in Kerala. Ship launching oil used for launching very heavy ships built on the sea shore and then pushed into the sea through these launching oils, in Goa. Malariol B Oil (malaria tablets are made from the bark of the chincona tree), was brought by rail from Digboi exclusively for this purpose in those days, and taken by road to Valparai in the Anamalais in the Tamil Nadu Hills, where one has to go through 40 hair pin bends within 41 miles. Shell Donax B/Dromus B was a cooling agent being used in engines and also for breaking ships in the Alang region of Gujarat. I was attached to the Technical Service Dept. for some time, when there were more than 675 specialities of oils, lubes, greases, etc.

I have commissioned many retail and consumer outlets at places like Uri and Udampur in J&K. Out of 58 hill stations in India, physically I was in charge of 26 locations during my service. Himachal Pradesh and Valparai in the Anamalais are the beautiful hill stations covered by me in those days. One of the Divisional Managers made a humorous remark, after seeing me working in many States, towns and villages, "Raja joined Burmah-Shell and had Bharath Darshan!" A very true statement. My wife and I have also visited more than 2000 temples throughout India, including Vaishno Devi, Chamba, Vaidyanath, Jwalamukhi and Mangeshi.

Many of the new officers who joined the company were trained by me in the Retail sector mainly and also in LPG, as I was called a Retail expert. When Burshane was introduced, I was the one asked to develop distributors in many places for marketing LPG - Brand name Burshane. I was also responsible for getting the land for the present very large Coimbatore Installation, where all products are stored and delivered through tanklorries etc.

I am today in the evening of my life, living with my wife, two sons and grandchildren, 20,000 miles away and crossing two oceans from my mother country, in the land of prosperity called the United States of America. What else can I say except that this is my success in life!! I am grateful to this wonderful organisation, who till this day is taking care of me in all respects - getting my pension on the first day of every month, medical benefits and what not. Both my sons are also Merit Scholarship holders of BS/BPCL and are from IIT Madras. After living happily for 80 years, on 20th May 2013 my family conducted our Sathabhishekam i.e. when one has seen 1000 moons - he is honoured this way and everyone prays for the welfare of our family for a very long, happy, healthy, wealthy, prosperous, successful and satisfied life.

- Mr. R.Subramanian,
(Retd.) Manager, BPCL Madras Division



As the name suggests, the Essential Commodities Act, 1955 has been enacted for control of production, supply and distribution and other related matters for certain commodities. The list of such Essential Commodities includes various foodstuffs, fertilizers, edible oil, and most importantly for us, petroleum and petroleum products. The Government has retained powers to intervene and lay down the law for production, supply, distribution and availability of these products, because these are necessities of life for common citizens. Under the Essential Commodities Act, the Central Government or State Government, wherever applicable, if it feels necessary to maintain or increase the supply or secure equitable distribution or availability at a fair price, may by notification, issue an Order under Section 3, called a Control Order. These 'Control Orders' become part of the EC Act and are required to be laid down before both the Houses of Parliament. As such, the specific provision as to what is required to be done or what is prohibited is not provided in the EC Act, but in the relevant Control Order for that product.

Violation of any provision of the Control Orders is considered violation of the Essential Commodities Act and is liable for prosecution under penal provisions. The Collectors and some other authorities are empowered to seize such essential commodities, packages and conveyance used. Thereafter, a hearing is to be given and final order of confiscation or release of such commodities, packages and conveyance, can be made by the Collector. Persons aggrieved by such orders may appeal to the judicial authorities.

Further, a complaint is filed in court and a person contravening the provisions of the Control Orders are also liable to be punished with imprisonment for a term which may extend up to 7 years, as well as a fine. In case of an offence by companies, every person who at the time of contravention was in charge or responsible to the company for conduct of the business as well as the company itself, would be deemed to be guilty of contravention and liable for prosecution.

Since petroleum and petroleum products are Essential Commodities, the Central Government has issued various Control Orders for different products, such as Motor Spirit and High Speed Diesel (Regulation of Supply, Distribution and Prevention of Malpractices) Order, 2005; Liquefied Petroleum Gas (Regulation of Supply and Distribution) Order, 2000; Kerosene (Restriction on Use and Fixation of Ceiling Prices) Order, 1993 and Petroleum Products (Maintenance of Production, Storage & Supply), Order 1999.

The MS and HSD Control Order defines MS and HSD and lays down the list of malpractices such as adulteration, stock variation, overcharging, short delivery etc. Further, the procedure for product supply, transportation and

sampling has been laid down. It also provides that no person other than a dealer of an oil company would be engaged in the function of sale of MS and HSD and no product other than MS or HSD or any other fuel authorized by the Central Government in any form would be sold for use as a fuel in any type of automobile vehicle fitted with spark/compression engines. Officers of the oil companies have also been given the power of 'search and seizure.' Various State Governments have also, vide separate Control Orders, provided for 'selling licenses' for running Retail Outlets.

Under the LPG Control Order, separate provisions are there for distributors of Government oil companies under the Public Distribution System and parallel marketers. It prohibits possession and use of LPG cylinders, unless an authorized connection is received and even in that case, possessing only one connection under PDS is permitted. Use of LPG for any purpose other than cooking is prohibited. Similarly, distributors of Government oil companies are prohibited from supplying LPG to unauthorized persons. Conditions for storage and transportation of LPG, sale and distribution of LPG below or in excess of the standard weight etc. has been laid down. Provisions for raid and seizure have also been provided. Various prohibited activities for distributors of Government oil companies and parallel marketers have also been listed in separate schedules.

Under the Control Order for Kerosene, persons receiving Kerosene under PDS are prohibited from using it for any purpose other than cooking and illumination. Besides, for procurement, storage and sale of Kerosene under PDS, regulations have been provided. For parallel marketers, the Control Order provides for maintenance of records and furnishing of information, besides credit rating.

The Maintenance Order, 1999 provides for power of the Central Government in case of certain emergencies. It empowers the Central Government to direct the oil refining and marketing companies to maintain a particular level of production of such product mix as it directs, maintain stock of the petroleum product at locations or regulation of supply and distribution or retail sale. The Order also provides for taking over of the business premises of the dealer in case of particular emergencies. These directions can only be issued after hearing of the affected parties and providing for adequate compensation. The oil companies are also required to submit relevant information sought by the Central Government.

The above are only a few examples of Control Orders. There are many more for other petroleum products as well as for other Essential Commodities. As an offence under the Essential Commodities Act is considered to be criminal in nature, we have to ensure strict adherence to the provisions of the Control Orders.

- Mr. S.K. Agrawal, GM (Legal)



Daddy Cool

FAMILY

There are tons of fatherhood variables, but there's one simple truth: The only times you'll fail at being a dad are the moments you fail to put your kids' needs first.

If you're ready to prioritize them consistently, you'll cruise. Fathering instincts may come easily, or they may have to be cultivated. Here are a few ways.

The manly way of caring

Children need a kiss, a hug, "love you" - all of which come naturally to mothers. Fathers, however, interact with their kids in more playful ways: They tease, use more wordplay. So, go ahead — give your private pet names, trash-talk during a game. Emails and cellphones make long distance parenting easier, too. If you spend stretches of time away from home you tend to lose daily connections, like how your kid did on that test she was studying for. A simple SMS keeps you in the loop, reinforces for her how important her schoolwork and other activities are to you.

Don't forget your wife. Demonstrating affection to their mother is a stabilising and reassuring element for your children. Just don't fake it: Kids pick up on marital tension and blame it on themselves.

Connect in minutes

Think back. Most of the memories that we cherish are of Dad's just being there. Routine moments in family life which endure are kicking a ball, carrying him piggy back for a walk to the park, anecdotes, learning the guitar together, teaching her to dance while she stands on your feet, taking her for a blood test. Give your child time — quality, quantity, any kind of one-on-one time.

Lay the ground rules

Some Dads leave all the discipline to Mum. They want to be Good Guy and Best Pal, rolled into one. A child respects and needs limits. Sometimes a father is afraid to discipline because he may be rejected by the child. The truth is, when discipline is fair, and ground rules are set against a backdrop of love, the kids feel protected. Discipline is one of the most durable gifts you can give your child because it involves a clear loving purpose to correct behaviour. Whether it is grounding or no TV or a pocket money cut, discipline is designed to teach a lesson.

Go back to school

Fathers need to be "highly involved" in their kid's schooling. Attend PTA meetings and Open Days and make yourself a part of the vocal male minority. Teachers communicate more with parents if they've met them in person. Build relationships with them and your kids won't get away with anything. Boost your child's strengths with words and labels that are build-ups, not put-downs. Praise genuine good qualities. Present tests as a problem to be solved, not as a personal threat or the end of the world.



Enjoy your boy

A father's less-fearful approach to parenting - letting the kids climb higher on the monkey bars, playing tackle instead of touch - develops their cerebrums in ways weekly lessons in GK can't. Yet men tend to have an uneasy relationship with their male offspring. Striving for perfection you may want him to live up to your own sports and scholastic expectations or to accomplish your own unfulfilled dreams. But constant criticism and carping can make a boy feel inferior, peculiar and rebellious. You want your kid to love cricket, but drinking beer and ignoring him all through the space of a One-Day match isn't going to turn him into a die-hard fan — or help your relationship. Interaction with your son is not Play Stations and mobile phones, but a positive relationship, which will direct how he will feel about his friends, his work, his future wife and kids.

Don't waste the nightly 20-minute drive to Taekwondo classes tuning in to FM. Instead, pay attention to what your son is saying. Doing so now makes it more likely he'll listen to you later. Trouble getting through to your teen? Get pally with his friends. Teenagers are more forthcoming when they're with peers. So you're more likely to hear about a bully or a bad teacher from your boy's buddy than from him.

Face up to Daddy's girl

A father is more lenient to his daughter than to his son. Quite often this can annoy the son and undermine the wife's discipline, and turn the girl into a manipulator. Some fathers are overprotective about their daughters. Difficult and embarrassing as it may be, you have to face up to the fact that your baby is growing up to have private thoughts and problems, and boyfriends, who you will never feel are as good enough. Try to understand the facts of life as they affect your daughter. Learn to trust, to cope with things as they are, not as they used to or should be. Let your doubts be backed by good reason. Instead of laying down the law, build up your daughter's confidence by showing interest in her activities, achievements, aspirations. By teaching your daughter about relationships via your attitudes, you are readying her for a world that is half male. You influence the way she interacts with the opposite sex, her crushes, her husband, her children.

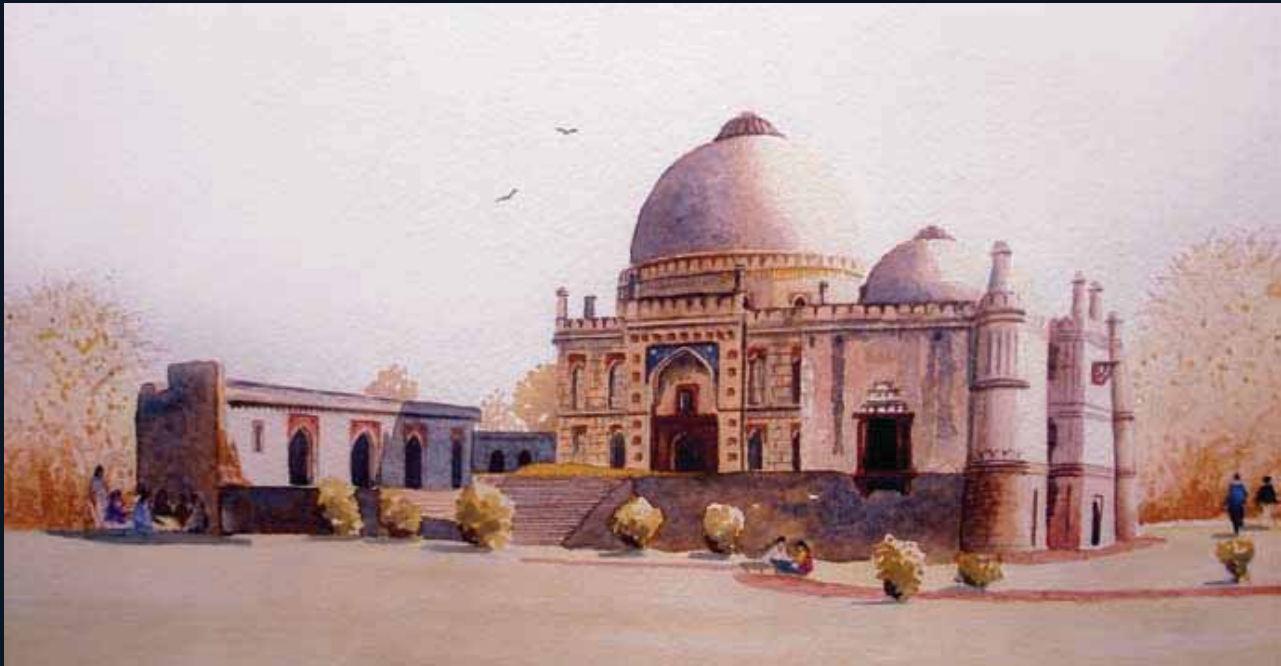
Set an example

The adult defeats — job losses, divorces, family estrangements — are the ones that cut deep into the ego, because they spotlight failure of temper, character, and adaptability. Are you able to limp to your feet, spit the turf out of your mouth, and smile with your two front teeth missing? You'd better be. Because your kids are observing and learning from you. Grumble and complain about your responsibilities, and so will your kids. Show them the importance of fulfilling your commitments to other people, like when you must work overtime and can't be with them.

Demonstrate

- ... an appetite for adventure rather than shrinking, by taking up rock climbing classes with them.
- ... courage rather than fear, by the way you deal with your mother's illness and death.
- ... warmth and affection rather than indifference, by the way you keep Sundays sacred for your family.
- ... being humble in the face of knowledge.

The Splendour of Lodi Road



My brush with heritage

Ravi Batra



'The Splendour of Lodi Road is a wonderful "must" for Dilliwallahs as well as for the thousands of tourists and other people who visit this city. Ravi Batra has captured the historical essence of the monuments on this road in utterly delightful paintings. There is a gentle transparency, a lyrical fluidity, a dreamlike impression when reality is rendered in watercolours.'

– Malvika Singh

In the words of Ravi Batra 'There is perhaps no other road in Delhi, or even the whole world, which connects, over a distance of just four kilometres, a unique heritage – gateways, mosques, tombs, gardens and even a step-well and a bridge. They were built during successive empires and over several centuries, with different architectural styles and building materials. They include Humayun's Tomb – a UNESCO World Heritage site'. The text provides historical, architectural and anecdotal information on each monument.



Ravi Batra is a Distinguished Fellow at TERI, with whom he has been associated for 20 years. Earlier he worked in the oil industry for 35 years in Kolkata and Mumbai with Burmah-Shell and Bharat Petroleum. As an engineering student in the 1950s he started contributing full-page cartoons and humorous pieces to *The Illustrated Weekly of India*. He admits it was a heady experience to be featured in the same magazine with cartoonists R K Laxman and the late Mario Miranda.

In Kolkata, he drew weekly cartoons for *The Statesman*. When in Mumbai his humorous pieces started appearing the *The Times of India*. He took to painting in watercolours after he retired from corporate life and moved to New Delhi in 1992 where he lives with his wife Anita. He has held two exhibitions of his paintings in 1999 and 2003.



The Energy and Resources Institute

Gateway to Safdarjung's Tomb



Athpula Bridge in Lodi Garden



The Splendour of Lodi Road

A Coffee Table Book

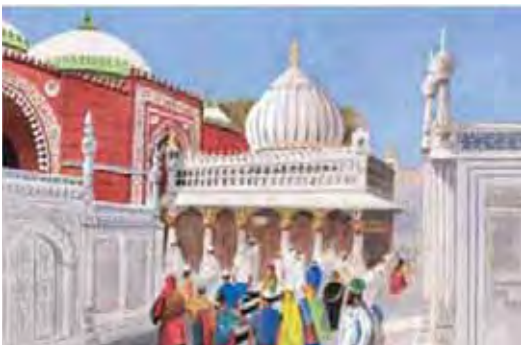
by Mr. R.K. Batra

ex-Director (Marketing), BPCL

Chausath Khamba in Nizamuddin Basti



The dargah of Hazrat Nizamuddin Aulia in Nizamuddin Basti



Subz Burj





You already know how to 'catch' the rhinovirus. Learn how to knock it out !

A million purported cold cures exist, chiefly because science has yet to come up with a cure for this common winter affliction. While some remedies do assuage symptoms, none can prevent the rhinovirus from reproducing. The problem is that once you notice cold symptoms, the bug has probably already released hundreds of new particles. Symptoms typically begin 10 to 12 hours after the virus hits the back of your nose and peak about 36 to 72 hours later. Signs such as runny nose, watery eyes and scratchy throat come from your body's response to the virus - not the virus itself. There's no vaccine for colds, but it is still possible to protect yourself from infection.

Breakfast like a King

The right morning meal can help quash the cold virus. Eating big and eating early increases blood levels of gamma interferon, a natural antiviral agent, by 450 %. (Going hungry actually causes a 17 % decrease.)

Adopt defensive tactics

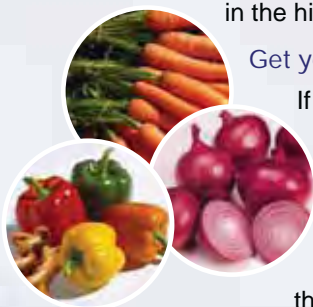
The virus that causes the common cold can only hurt you if it gets into your nose, either directly or via the tear ducts in your eyes. So unless someone has sneezed or coughed near you, your own (contaminated) hands are probably to blame. Keeping your hands clean is one of the most important steps to avoid getting sick and spreading germs to others. Wash as soon you enter the office/home after your commute. Take a cue from politicians, medical representatives, doctors, celebs and those in the business of shaking hands with countless people: Keep antibacterial wipes handy. Just don't assume you're safe if you haven't been near someone who has a cold. Researchers have found live cold viruses on hard surfaces in a hotel room up to 24 hours after cold sufferers checked out. What about the airborne attack? Hold your breath for as long as you can after someone sneezes or coughs near you.

Go green

Green tea stops the adenovirus (one of the bugs responsible for colds) from replicating due to EGCG, a chemical compound found in certain kinds of tea, but in the highest concentrations in green tea.

Get your 8 hours

If you're chronically sleep deprived i.e. getting just 4 hours instead of the usual 7, the effectiveness of your immune system will decline by 50 %. And for the immune system to operate at full strength, you'll need to sleep a straight 8, the amount shown to produce the highest levels of "natural killer cells" which attack viruses.



Exercise your immune system

Physically active people had 25 % fewer upper-respiratory infections. Exercise may strengthen immune function, in part by increasing the body's production of white blood cells. Just 60 to 90 minutes of moderate activity daily, be it walking or weight training, will get you twin benefits: One, a reduced risk of catching a cold, and two, if you're unlucky enough to get a cold, you should have it for a shorter period of time.

Do drugs

At the very first hint that a cold is starting, take a antihistamine (the kind that can make you drowsy) and a nonsteroidal anti-inflammatory drug (like aspirin or ibuprofen) every 12 hours and keep taking them even if you feel better, until the cold symptoms clear (3 to 7 days). If your stuffy nose or cough doesn't seem to be getting better, add an oral decongestant and a cough suppressant. If your cold isn't better after a week, check with your doctor to make sure you haven't developed a secondary bacterial infection.

Breathe Steam

Steam liquefies and loosens mucus, allowing clearance of the airways that can relieve coughs and nasal congestion.

Don't Chicken Out

Once a cold takes hold, you need to minimize the symptoms and shorten the duration. Chicken soup does both effectively. Heat is the key, so almost any soup will work to a degree as it promotes airway secretions and has a calming action on inflamed throats. But chicken soup's combination of fats, spices, and water seems to work best when it comes to breaking up mucus. Moreover, chicken supplies zinc, which can reduce the symptoms and duration of a cold. You can make your chicken soup even more potent against the cold virus by adding the following ingredients to it :

- **Carrots:** Beta-carotene in these root veggies helps make immune-system cells better at fighting off infection.
- **Onions and garlic:** These bulbs are powerful antivirals. Corn-pounds in garlic and onions are readily passed to the lungs and respiratory tract, where they can be most effective against cold viruses.
- **Ginger:** Also an antiviral, its warming properties promotes sweating and acts as an expectorant.
- **Egg noodles:** They're a good source of selenium; too little selenium makes it easier for the cold virus to multiply and mutate. Plus noodles make the soup more satisfying and filling.
- **Red, yellow and green capsicum:** Peppers are packed with salicylates — the active ingredient in aspirin.
- **Chilli powder & black pepper:** Supplies more salicylates, and the heat in these spices acts as a decongestant.

The Oracle of Omaha's simple but sensible gems can make you a better investor in any economic climate. What they mean for common investors is explained by Mukund Seshadri (MS) (MS Ventures Financial Planners, Mumbai) and Sanjay Mehta (SM) (independent financial adviser).

"Don't save what is left after spending. Spend what is left after saving"

As investors, we always postpone our investments, waiting for the month-end and hoping for some leftover cash to invest. But sadly it never works that way. Right at the outset, we have to earmark 10- 25 % of our income towards savings and learn to run our households with the rest, however hard that may be. — SM

"Chains of habit are too light to be felt until they are too heavy to be broken"

In a financial plan, the income and expenses sheet speaks a lot about the person and his/her lifestyle. We are seeing a surge among people's expenses not because of consumer price inflation but due to lifestyle inflation. The magnitude of extravagant spending habits is not felt now but when the same starts hovering around us when we are due for retirement or there is a sudden job loss. It indeed makes sense to pull your reins now rather than totally losing control tomorrow — MS

"If you buy things you don't need, you will soon sell things you need"

No matter how rich you are, spending just for the heck of it is sheer wastage and ends badly. So only buy things that you need and not necessarily things you want, but may actually do even without it. — SM

"Someone is sitting in the shade today because someone planted a tree a long time ago"

Investing is not always short term. Our children will reap the benefit of most of our investments just as we

are today enjoying the fruits of our parents' savings. That is the circle of life. — SM

"Should you find yourself in a chronically leaking boat, energy devoted to changing vessels is likely to be more productive than energy devoted in patching leaks"

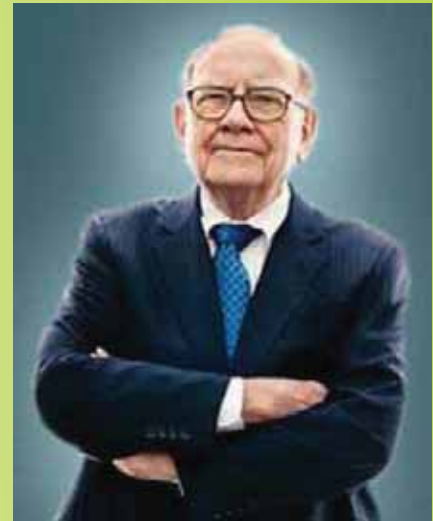
This is so true for the investors of today. We often come across cases where the client is holding on to his/her investments and trying to average it out from time to time so that he/she can reduce the impact of losses. Rather than this, all he/she has to do is to review his/her financial situation and understand whether he/she actually needs to be with that asset. If the answer is in the negative, he/she should focus the available resources towards avenues which actually would yield better results in achieving his/her financial goals.- MS

"Risk comes from not knowing what you're doing"

Please remember that investing is not a rollercoaster ride where you plunge in and out of hot tips. If you want financial security and eventually seek to grow your wealth, following simple investing techniques like systematic investment plans and diversified asset allocation, along with the power of compounding, are what will eventually help you achieve your financial targets. —SM

"No matter how great the talent or efforts, some things just take time. You can't produce a baby in one month by getting nine women pregnant"

Investing is a marathon and not a 100-metre dash. Take your time.



There is no rush. You are investing for the rest of your life. — SM

"The business schools reward **difficult complex behaviour** more than simple behaviour but simple behaviour is more effective"

This is so true in financial planning. The most difficult thing in financial planning is to keep things simple. However, investors keep looking for something new and different and many a times in the process end up losing the very purpose for which they invested. It is always effective to have simplistic solutions which help us achieve our financial milestones. — MS

The happiest people do not necessarily have the best things. They simply appreciate the things they have. — Buffett



For investing success, we simply attempt to be fearful when others are greedy and to be greedy only when others are fearful. — Buffett

Source : Times of India 9.7.2013

पेट्रोलियम एवं प्राकृतिक गैस मंत्री का मुंबई रिफाइनरी आगमन

दिनांक 8 जून, 2013 को डा. एम.वीरप्पा मोईली, माननीय केन्द्रीय मंत्री, पेट्रोलियम एवं प्राकृतिक गैस ने हमारी रिफाइनरी का पहली बार दौरा किया। इस अवसर पर हमारे अध्यक्ष एवं प्रबन्ध निदेशक, श्री आर.के.सिंह जी ने निदेशक गण एवं वरिष्ठ अधिकारीगण की उपस्थिति में उनका परम्परागत स्वागत किया। रिफाइनरी के संबंध में संक्षिप्त विवरण महाप्रबंधक प्रभारी, श्री एस.एस.सुन्दराजन तथा निगम के बारे में संक्षिप्त विवरण कार्यपालक, (एचआरडी), सुश्री दीप्ति संझगिरी द्वारा प्रस्तुत किया गया। वृक्षारोपण के पश्चात मंत्री महोदय को रिफाइनरी विजिट के लिए ले जाया गया, जिसमें डीएचडीएस एवं एमएमबीपीएल नियन्त्रण कक्ष शामिल थे।

माननीय मंत्री जी रिफाइनरी देखकर बहुत प्रभावित हुए और उन्होंने वर्ष 1955 में 2 एमएमटीपीए की क्षमता से प्रारम्भ की गयी रिफाइनरी की वर्तमान 12 एमएमटीपीए परिशोधन क्षमता पर अपनी प्रसन्नता जाहिर की। उन्होंने कहा कि यद्यपि यह रिफाइनरी काफी पुरानी है परन्तु फिर भी एक नवीन और सक्षम रिफाइनरी के रूप में कार्य कर रही है। अपनी क्षमता का 106% उपयोग इस बात का प्रमाण है। उन्होंने कहा कि स्थान सीमितता के होते हुए भी रिफाइनरी को भविष्य में अपने निष्पादन में और अधिक वृद्धि करनी चाहिए ताकि विश्वस्तरीय सेवा मानकों एवं प्रक्रियाओं से स्पर्धा की जा सके। उन्होंने कंपनी के निगमित सामाजिक दायित्वों के द्वारा स्थानीय लोगों से और अधिक जुड़ने की आवश्यकता पर जोर दिया। उन्होंने कहा कि सभी सार्वजनिक उद्यमों को अन्वेषण और विकास क्षेत्र में और अधिक निवेश करना चाहिए ताकि ग्राहकों को और अधिक बेहतर तथा अन्तर्राष्ट्रीय स्तर की सुविधाएं प्रदान की जा सकें। डा.मोईली ने बीपीसीएल के सम्पूर्ण कार्यनिष्पादन



के प्रति संतोष व्यक्त किया, विशेषतय: रिटेल मार्केटिंग में, जहाँ बीपीसीएल ने अनेक अभिनव कार्यक्रम हाथ में लिए हैं। उन्होंने कहा कि रिटेल आउटलेट की सेवाओं में सुधार की ओर बीपीसीएल द्वारा काफी कार्य किया गया है, परन्तु विश्वस्तरीय आउटलेटों की संख्या और बढ़ायी जानी चाहिए। उन्होंने कहा कि सरकारी उद्यम वाली कंपनियों को अन्वेषण एवं विकास में और अधिक निवेश करना चाहिए ताकि वे ग्राहकों को बेहतर से बेहतर स्तर की अन्तर्राष्ट्रीय सुविधाएं प्रदान कर सकें।

माननीय मंत्री जी ने कहा कि बीपीसीएल जैसी कंपनियों को अपने निवेशों के लिए अन्तरिक संसाधनों का अधिकाधिक विकास करना चाहिए ताकि बाहरी वित्तीय सहायता पर निर्भरता को कम किया जा सके। उन्होंने कहा कि बीपीसीएल को अब एक नवरत्न कंपनी से महारत्न कंपनी बनने की ओर कदम बढ़ाना चाहिए। माननीय मंत्री जी ने रिफाइनरी विजिटर बुक में लिखा कि 'मैं इस अदभुत रिफाइनरी, इसकी कार्य पद्धति तथा उत्पाद गतिविधियों को देखकर अत्यंत उत्साहित हूँ।'

हज़ार योद्धाओं पर विजय पाना आसान है, लेकिन जो अपने ऊपर विजय पाता है वही सच्चा विजयी है।

- गौतमबुद्ध

विश्वास वह पक्षी है जो प्रभात के पूर्व अंधकार में ही प्रकाश का अनुभव करता है और गाने लगता है।

- रवींद्रनाथ टागोर

मनुष्य का सबसे बड़ा यदि कोई शत्रु है, तो वह है, उसका अज्ञान।

- चाणक्य



आईएण्डसी दिल्ली ने किया कमाल

बीपीसीएल के प्रमुख मूल्य (केयर) को आईएण्डसी दिल्ली ने सच्चा साबित करके दिखा दिया। 16.6.2013 की रात में जब उत्तराखण्ड में भयंकर बाढ़ आयी और हम इस भयंकर नजारों को टीवी पर देख रहे थे, उसी समय इस आपदा से जूझ रहे लोगों की सहायता के लिए कुछ लोग काम भी कर रहे थे, जिसमें हमारे आईएण्डसी दिल्ली का स्टाफ भी शामिल था। हमारे एरिया मैनेजर मेरठ, श्री सुमेश नायर ने, जीएम रिटेल नॉर्थ, श्री गौतम मुखर्जी एवं टीएम आईएण्डसी दिल्ली, श्री एमएचए खान के दिशा निर्देशन में बाढ़ग्रस्त उत्तराखण्ड के जोशीमठ आर्मी कैम्प को अति आवश्यक ऑयल 'एसकेओ' की आपूर्ती बनाये रखना सुनिश्चित किया।



उत्तराखण्ड की जनता द्वारा बीपीसीएल से तेल की मांग की जा रही थी। क्योंकि सड़क मार्ग के अस्तव्यस्त हो जाने के कारण उन्हें आपूर्ती देना संभव नहीं था, इसके लिए हमारी कंपनी द्वारा जोशीमठ आर्मी कैम्प से सहायता ली गयी। श्री सुमेश नायर ने हमारे जीएम(रिटेल) एवं टीएम, आईएण्डसी के दिशा निर्देशानुसार मेसर्स आटो एवं साईकिल स्टोर्स, हरिद्वार के ट्रान्सपोर्टर श्री करन सहगल को इस कार्य के लिए नियुक्त किया और नजीबाबाद से जोशीमठ/ रूद्रप्रयाग के लिए टैंक ट्रकों की व्यवस्था की। आर्मी कैम्प जोशीमठ तक, तेल पहुँचाने के लिए, लगभग 3 दिनों का समय लगा, जहाँ से आर्मी ने बाढ़ प्रभावित क्षेत्रों को एसकेओ पहुँचाया। हमारे अधिकारी निरन्तर इस दौरान सम्पर्क में बने रहे। टैंक लॉरी कर्मचारियों ने भी इस कार्य में अपनी जान लड़ा दी। बाढ़ग्रस्त उत्तराखण्ड की अंधेरे में डूबे पहाडी क्षेत्रों में रोशनी बनाये रखने के इस महत्वपूर्ण कार्य को करके हमारे आईएण्डसी विभाग दिल्ली ने यह साबित कर दिया कि हम केवल तेल का व्यापार ही नहीं करते, हम जिन्दगियों को रोशन बनाए रखने में भी विश्वास रखते हैं।

पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय राज्य मंत्री का आगमन



दिनांक 31.7.2013 को श्रीमती लक्ष्मी पनाबाका, माननीया राज्य मंत्री, पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय हमारे जयपुर एलपीजी प्लांट में आयीं। उन्होंने जयपुर शहर में एलपीजी मार्केट की स्थिति के बारे में जानना चाहा। श्री डी.एन.माथुर, आरएलएम एवं श्री संजय चौबे, टीसी जयपुर ने माननीय राज्य मंत्री जी को जयपुर में एलपीजी सुविधाओं, हमारे एलपीजी प्लांट की विशेषताओं, स्वास्थ्य एवं सुरक्षा, बीपीसीएल द्वारा ग्राहक सेवा क्षेत्र में उठाये गये अभिनव अभिक्रमों आदि के बारे में विस्तार से बताया। माननीया मंत्री जी ने प्लांट परिचालन, सुरक्षा तथा जयपुर एलपीजी टेरिटरी द्वारा ग्राहकों को 48 घंटों में 94% रिफिल डिलिवरी तथा ग्राहक शिकायत निवारण पद्धति के बारे में विस्तार से चर्चा की। उन्होंने भूमिगत भंडारण सुविधाओं के लाभों के बारे में भी जानना चाहा। ग्राहक सेवा के क्षेत्र में बीपीसीएल द्वारा प्रयोग में लाये जा रहे अभिनव कार्यक्रमों के बारे में माननीय मंत्री जी ने संतोष व्यक्त किया।

मिनिस्ट्री ऑफ होम अफेयर के अधिकारी

श्री एस.के.चौबे और श्री दीपक ग्रोवर, डेप्युटी सेंट्रल इंटेलिजन्स अधिकारी, सब्सिडरी ऑफ इंटेलिजन्स ब्यूरो (मिनिस्ट्री ऑफ होम अफेयर) ने दिनांक 12 और 13 जून को शिवड़ी संस्थापन में कार्यरत पेट्रोलियम एम्प्लॉइज यूनियन(पीईयू), भारत पेट्रोलियम कर्मचारी युनियन (बीपीकेयू) एवं पेट्रोलियम कर्मचारी नवनिर्माण यूनियन (पीकेएनयू) के प्रतिनिधियों से वार्तालाप किया। सभी प्रतिनिधियों ने उनका तहे दिल से स्वागत किया।



अध्यक्ष एवं प्रबंध निदेशक ग्रामीण बाजारों में



इलाहाबाद एलपीजी टेरिटरी के लिए, यह एक यादगार दिन था, जब हमारे अध्यक्ष एवं प्रबन्ध निदेशक श्री आर.के.सिंह जी ने जौनपुर में मेसर्स सिद्धार्थ भारत गैस का उद्घाटन किया। इस अवसर पर श्री धनंजय सिंह, माननीय संसद सदस्य भी उपस्थित थे, जो पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय की स्थायी समिति के सदस्य भी हैं। इस अवसर पर ग्राहकों की एक बड़ी भीड़ को संबोधित करते हुए उन्होंने बीपीसीएल द्वारा लिए गए अनेक ग्राहकोन्मुख अभिक्रमों के बारे में बताया, जिनमें भारत सरकार द्वारा प्रारम्भ की गयी डायरेक्ट बेनिफिट ट्रांसफर स्कीम भी शामिल थी, जिसमें ग्राहकों के बैंक अकाउन्ट आधार कार्ड से जुड़े होंगे और सब्सिडी सीधे ग्राहक के बैंक अकाउन्ट में जमा की जायेगी।

माननीय संसद सदस्य, श्री धनंजय सिंह जी ने श्री आर.के.सिंह जी को उत्तर प्रदेश के ग्रामीण क्षेत्र में आने के लिए धन्यवाद दिया और कहा कि ग्रामीण क्षेत्रों में आरजीजीएलवी स्कीम द्वारा अधिक से अधिक ग्रामीण जनता को एलपीजी गैस की सुविधा सभी तेल कंपनियों द्वारा उपलब्ध करायी जानी चाहिए।

दौरा

वाडीलूब इंस्टालेशन को दिनांक 22.5.2013 को लेफ्टीनेंटकर्मल ए.के.पाण्डे, संयुक्त निदेशक, आपूर्ति एवं परिवहन (एसटी-9), (डीजीएस एण्ड टी), नई दिल्ली की मेहमान नवाज़ी का मौका मिला। आपूर्ति एवं परिवहन महानिदेशालय के इस वरिष्ठ अधिकारी की विजिट का मुख्य उद्देश्य था, वाडीलूब प्लान्ट में मशीनरी तथा ब्लेन्डिंग एवं गुणवत्ता अश्युरेन्स की जाँच करना, ताकि बीपीसीएल द्वारा लूब्रिकेन्ट्स के 'स्व: प्रमाणीकरण' को अनुमोदन प्रदान किया

हमारे अध्यक्ष एवं प्रबंधक महोदय ने बनारस की धार्मिक नगरी के अनेक वितरकों से भेंट की तथा उन्हें ग्राहक सेवा में सुधार लाने के लिए कंपनी द्वारा प्रारम्भ की गयी नई योजनाओं को अपनाने के साथ-साथ अपनी कार्य पद्धतियों में सुधार लाने के लिए भी प्रेरित किया। उन्होंने उन स्थानीय वितरकों को भी सम्मानित किया, जिन्होंने 25 वर्ष पूर्ण कर लिए हैं। इस अवसर पर इलाहाबाद टेरिटरी के टीएम श्री एस. के.पट्टही द्वारा टेरिटरी में उपयोग में लाये जा रहे अभिनव कार्यक्रमों, जैसे आईवीआरसी बुकिंग आदि के बारे में अवगत कराया। आरएलएम उत्तर ने इस अवसर पर अध्यक्ष एवं प्रबन्ध निदेशक को उनके वहाँ आने के लिए, तथा भारत गैस की ब्राण्ड इमेज में सुधार के लिए वितरकों को प्रोत्साहित करने के लिए धन्यवाद दिया।

जा सके। उनके साथ डीजीक्यूए के अधिकारी श्री आर. एस.दिवाकर, नियन्त्रक सीक्यूए (पीपी), कानपुर एवं श्री सी.बी.पाण्डे, एसक्यूएओ (जीएस), विक्रोली भी उपस्थित थे। अपनी विजिट के दौरान लेफ्टीनेंटकर्मल ए.के.पाण्डे ने वाडीलूब प्लान्ट के नियंत्रण कक्ष, ब्लेन्डिंग केटिल, बेस ऑयल स्टोरेज टैंक, वैरल स्टिन्सिलिंग, बैरल फिलिंग मशीन, स्मॉल पैक फिलिंग मशीन एवं क्वालिटीअश्युरेन्स लेब्रोटीरी देखी। उन्होंने शिवड़ी का हमारा आरएण्डडी सेन्टर भी देखा। विजिट रिपोर्ट के आधार पर सीक्यूए (पी1) कानपुर द्वारा बीपीसीएल लूब्रिकेन्ट्स के लिए 'स्व: प्रमाणीकरण' प्रमाण-पत्र जारी किया जायेगा। श्री संदीप शामर्था (वरिष्ठ प्रबंधक, परिचालन) ने विजिटिंग टीम के समक्ष प्लान्ट के बारे में विस्तृत प्रस्तुतीकरण प्रस्तुत किया तथा श्री एस. के.महेन्द्रू (प्लान्ट मैनेजर, वाडीलूब) ने अन्य अधिकारीगण की उपस्थिति में इस महत्वपूर्ण अवसर पर स्व: प्रमाणीकरण टीम को धन्यवाद दिया।



रिफाइनरीज़ के संयुक्त सचिव



दिनांक 6 जुलाई, 2013 को पेट्रोलियम एवं प्राकृतिक गैस मंत्रालय के संयुक्त सचिव रिफाइनरी, श्री आर के सिंह, आईएस ने हमारी कोच्चि रिफाइनरी का दौरा किया। इस अवसर पर उन्हें कोच्चि रिफाइनरी एवं इंटीग्रेटेड रिफाइनरी एक्सपेंशन प्रोजेक्ट के बारे में जानकारी दी गयी और विभिन्न मुद्दों पर ईडी (कोच्चि रिफा.) श्री प्रसाद के पनीकर ने चर्चा की। संयुक्त सचिव ने कोच्चि रिफाइनरी की योजनाओं, गतिविधियों पर संतोष व्यक्त किया और रिफाइनरी के इकोपार्क में वृक्षारोपण भी किया।

इंडिक सॉफ्टवेयर प्रशिक्षण

दिनांक 15.07.2013 को अहमदाबाद प्रादेशिक कार्यालय (रिटेल/एलपीजी/ आईएंडसी / लूब्ज) के कर्मचारी एवं अधिकारियों के लिए हिन्दी कार्यशाला एवं हिन्दी यूनिकोड इंडिक सॉफ्टवेयर प्रशिक्षण का आयोजन किया गया। इस अवसर पर श्री सैबल मुखर्जी, प्रादेशिक प्रबंधक (रिटेल), ने सभी उपस्थितों को हिन्दी में कार्य करने की आवश्यकता के बारे में बताते हुए हिन्दी का पत्राचार बढ़ाने का अनुरोध किया। श्री एच वी गिरीश, प्रादेशिक, प्रबंधक (लूब्ज) ने इस यूनिकोड सॉफ्टवेयर को आसान बताते हुए ईमेल द्वारा पत्राचार बढ़ाने का अनुरोध किया। श्री दीपक शाह द्वारा किए जाने वाले हिन्दी कार्य के प्रति प्रसन्नता दर्शाते हुए उन्होंने बताया कि सुरक्षा पर आधारित हिन्दी में चलाई जाने वाली ऑनलाइन प्रश्न मंच प्रतियोगिता के द्वारा हर कर्मचारी से हररोज एक प्रश्न ऑनलाइन पूछा जाता है और फिर पूरे माह में सही उत्तर देनेवाले कर्मचारियों के नाम क्रमानुसार सूचना बोर्ड पर दर्शाये जाते हैं और पहले तीन कर्मचारियों को प्रादेशिक प्रबंधक (एलपीजी) द्वारा पुरस्कृत किया जाता है। वरिष्ठ प्रबंधक तथा हिन्दी समन्वयक(रिटेल) श्री बी.आर.खर्चे सही मायने में

गुणवत्ता नियंत्रण पर बैठक

दिनांक 8 जून, 2013 को पूर्वी क्षेत्रीय कार्यालय की क्यूसीसी टीम ने जमशेदपुर टेरिटरी कार्यालय का दौरा किया। इस बैठक में ग्राहकों के मन में बीपीसीएल ब्रैंड सर्वोच्च रखने के लिए इस अवसर पर एक विस्तृत योजना बनाई गई। बैठक का उद्देश्य था बाट और माप स्टैम्पिंग के दौरान एमपीडी पर सेट किये गये कैलीब्रेशन फैक्टर तथा सीलिंग प्रक्रियाओं के बारे में फील्ड स्टाफ में जागरूकता बढ़ाना। गुणवत्ता नियंत्रण के संबंध में इस अवसर पर काफी चर्चा हुई और यह तय हुआ कि यदि हम क्यूसीसी टीम के साथ कार्य करते हैं तो अपने नेटवर्क पर बेहतर नियंत्रण कर सकते हैं, जिससे कंपनी की छवि बढ़ेगी। टीम क्यूसीसी के लीडर श्री. एस. चटर्जी ने फील्ड अधिकारियों के साथ ऐसी बैठक आयोजित करने के लिए जमशेदपुर टेरिटरी की सराहना की।

अहमदाबाद प्रादेशिक कार्यालय में हिन्दी की प्रगति के लिए प्रयासरत हैं, वे हर तिमाही के अंत में सभी चारों प्रादेशिक कार्यालयों की हिन्दी प्रगति के बारे में जायजा लेते हैं तथा पत्राचार बढ़ाने के लिए मार्गदर्शन करते हैं। इस अवसर पर श्री विद्याधर जोग, सहायक प्रबंधक, हिन्दी पश्चिम ने इंडिक सॉफ्टवेयर का प्रयोग तथा इंस्टलेशन एवं प्रोत्साहन योजना तथा पश्चिम क्षेत्र में होने वाली हिन्दी की गतिविधियों के बारे में प्रतिभागियों को जानकारी प्रदान कर हिन्दी में कार्य करने के लिए सभी प्रतिभागियों को प्रेरित किया। इस कार्यक्रम में कुल 20 अधिकारी एवं 5 कर्मचारियों ने भाग लिया।



ड्राइवरों के लिए प्रशिक्षण



टैंक लॉरी ड्राइवरों में सुरक्षित ड्राइविंग की आदतों को उत्पन्न करना एक बड़ा काम है, कंपनी इसी बात को दृष्टि में रखते हुए समय-समय पर डिपो में इस प्रकार के प्रशिक्षण कार्यक्रमों का आयोजन करती रहती है। तिरूनेलवेल्ली डिपो ने अपने डिपो के टैंक लॉरी ड्राइवरों के लिए इस प्रशिक्षण कार्यक्रम का आयोजन दिनांक 8.7.2013 से 11.7.2013 तक पीसीआरए के सहयोग से आयोजित किया। कार्यक्रम के अन्तर्गत 75 प्रतिभागियों को शहरी तथा भीड़ भरे क्षेत्रों में तथा खतरनाक मोड़ों पर ड्राइविंग की विशेष तकनीकियों, विहिकल पार्किंग, दुर्घटनारहित ड्राइविंग, ट्रॉफिक सिग्नल एवं पोस्टों की पहचान आदि के बारे में विस्तार से बताया गया। पीसीआरए की ओर से प्रवक्ता श्री जी. करम चन्द्रमोहन ने खतरनाक रसायनों के परिवहन से जुड़े मुद्दों एवं शराब पीकर वाहन चलाने के खतरों पर विस्तार से चर्चा की तथा तेल बचाने की तकनीक के बारे में बताया। उसके बाद एक लिखित परीक्षा के बाद प्रतिभागियों को पुरस्कृत भी किया गया।

उत्तराखण्ड के लिए सहायता की पेशकश



अहमदाबाद प्रादेशिक कार्यालय



दिनांक 15.07.2013 को श्री विनोद कुमार शर्मा, उप निदेशक, राजभाषा कार्यान्वयन, गृह मंत्रालय, मुंबई द्वारा अहमदाबाद प्रादेशिक कार्यालय (रिटेल/एलपीजी/आईएंडसी/लूबज) कार्यालय का राजभाषा कार्यान्वयन संबंधी निरीक्षण किया गया। इस अवसर पर चारों प्रादेशिक कार्यालयों के प्रादेशिक प्रबन्धक तथा हिन्दी समन्वयक उपस्थित थे। सर्व प्रथम श्री सैबल मुखर्जी, प्रादेशिक प्रबंधक (रिटेल) ने श्री विनोद कुमार शर्मा जी का पुष्पगुच्छ देकर स्वागत किया। इस अवसर पर श्री विनोद कुमार शर्मा जी का स्वागत करते हुए उन्हें सभी प्रादेशिक कार्यालयों द्वारा की जाने वाली अन्य गतिविधियों के साथ, हिन्दी की गतिविधियों के बारे में श्री विनोद कुमार शर्मा को अवगत कराया। इस अवसर पर पश्चिम क्षेत्र (हिन्दी) के सहायक प्रबंधक, श्री विद्याधर जोग उपस्थित थे। श्री विनोद कुमार शर्मा, उप निदेशक, राजभाषा कार्यान्वयन, गृह मंत्रालय, भारत सरकार ने अहमदाबाद प्रादेशिक कार्यालय द्वारा किए जाने वाले कार्य के प्रति अपनी प्रसन्नता व्यक्त करते हुए ऐसा ही कार्य जारी रख का हिन्दी की प्रगति जारी रखने का अनुरोध किया।

जब उत्तराखण्ड में आयी भयंकर तबाही से पूरा देश दुखी था और हर क्षेत्र से सहायता भेजी जा रही थी, हमारी पटना रिटेल टेरिटरी ने भी इस महान कार्य में अपने कर्मचारियों, डीलरों, ठेकेदारों के साथ मिलकर सहायता सामग्री भेजने का प्रबन्ध किया। श्री दिवेश सेन शर्मा (टीएम) रिटेल, एवं श्री गांधी रॉय, परिचालन प्रभारी टीओपी पटना ने सहायता सामग्री से भरा एक ट्रक 9.7.2013 को टेरिटरी टीम, डीलर्स की उपस्थिति में बीपी पटना से रवाना किया।

सुरक्षा की दिशा में एक अनोखा कदम

सुरक्षा

दुनिया भर में तथा हमारे इर्द-गिर्द आतंकवादी गतिविधियाँ चरम सीमा पर हैं। ऐसी परिस्थितियों में सतर्क रहकर, देश के संसाधनों की सुरक्षा करना हमारा प्रथम कर्तव्य है। इस बात को मद्देनजर रखते हुए और हमारे तेल के भंडार की सुरक्षा की दिशा में एक महत्वपूर्ण कदम उठाते हुए, शिवड़ी संस्थापन में दिनांक 19.06.2013 को सुरक्षा रक्षक कर्मचारियों के लिए 'बम धमकी प्रशिक्षण' कार्यशाला का आयोजन, मुंबई पुलिस के बम डिटेक्शन और डिस्पोजल जत्थे के सहयोग से सम्पन्न हुआ। इस कार्यशाला में शिवड़ी संस्थापन के 15 सुरक्षाकर्मियों ने हिस्सा लिया।

कार्यशाला में निम्नलिखित प्रशिक्षण/जानकारी दी गई :

- ▶ बम के विभिन्न प्रकार।
- ▶ बम खोजना।
- ▶ सुरक्षा जाँच की नयी पद्धतियाँ (एक्सेस कंट्रोल, सीसीटीवी, मेटल डिटेक्टर इत्यादी) का प्रशिक्षण।



▶ बम धमकी के समय जवाबी कारवाई तथा बम धमकी के समय सुरक्षा व्यवस्था। हमें विश्वास है कि हमारे संस्थापन की सुरक्षा में, हमारे सुरक्षाकर्मी हमेशा एक कदम आगे रहेंगे।

एनडीएमए ऑफ साईट माँक ड्रिल



राष्ट्रीय आपदा प्रबन्धन प्राधिकरण (एनडीएमए) के माँक एक्सरसाईज विशेषज्ञ, ब्रिगेडियर बी.के. खन्ना तथा जिलाधिकारी द्वारा चेन्नई कलेक्टरेट में जिलाधिकारी श्रीमती ई सुन्दरावल्ली

की उपस्थिति में की गयी टेबल टॉप एक्सरसाईज के दौरान बीपीसीएल तॉडियारपेट इन्स्टालेशन को दिनांक 12.06.2013 के इस अभ्यास के लिए चुना। अभ्यास के लिए सीन यह था कि एक आतंकवादी संगठन द्वारा इन्स्टालेशन के एमएस/एचएसडी और एटीएफ भंडार टैंकों पर आक्रमण किया गया है। सूचना 10.45 पर दी गयी और अभ्यास 10.53 पर प्रारम्भ हो गया और 12.30 पर समाप्त हुआ। इन्स्टालेशन की सम्पूर्ण अग्निशमन कार्यप्रणाली को, पूर्ण क्षमता के साथ प्रयोग में लाया गया जिसकी बहुत प्रशंसा की गयी।

दुर्घटनाग्रस्त 34 व्यक्तियों को बचाने के कार्य में जो टैंक फार्म तथा टैंक लॉरी गैन्ट्री एवं पार्किंग क्षेत्र में फैले हुए थे, हमारी टीम की सहायता एचपीसीएल/सीपीसीएल/आईओसी एवं

नेशनल डिजास्टर रिस्पॉन्स फोर्स (एनडीआरएफ), एरोक्कम तामिलनाडू ने की।

एनडीआरएफ द्वारा टीएलएफ गैन्ट्री के पास एक अस्थायी प्रथमोपचार सहायता केन्द्र स्थापित किया गया था जहाँ दुर्घटनाग्रस्त लोगों को प्रथमोपचार देकर 5 एंबुलेन्सों द्वारा निकट के चिकित्सालय में भेजा गया। जहाँ जिले के अधिकारियों द्वारा इंसीडेंट कमान्ड पोस्ट (आईसीपी) की स्थापना की गयी थी। म्युच्युअल ऐड के रूप में तामिलनाडू सरकार द्वारा 3 फायर टैंडर्स तथा सीपीसीएल द्वारा एक फोम टैंडर भेजा गया था। तामिलनाडू पुलिस ने दुर्घटनाग्रस्त क्षेत्र को चारों ओर से अपने कब्जे में लेकर ट्रैफिक को डाईवर्ट किया और फायर टैंडर्स, एंबुलेन्स तथा अन्य आवश्यक सहायताओं को इन्स्टालेशन में अबाधित रूप से पहुँचाना सुनिश्चित किया। चेन्नई नगरपालिका द्वारा स्थानीय निवासियों को वहाँ से हटाने में बसें उपलब्ध कराकर सहायता केन्द्रों तक पहुँचाने में मदद की गयी। हमारी तॉडियारपेट इन्स्टालेशन टीम की जिलाधिकारी, सुश्री ई. सुन्दरावल्ली एवं ब्रिगेडियर बी.के.खन्ना (अवकाश प्राप्त) द्वारा बहुत प्रशंसा की गयी। इस अभ्यास के समय इंडस्ट्रियल सेफ्टी एवं हेल्थ, बीएसएनएल, रेल्वे, टीएनपीसीबी एवं टीएनईबी भी मौजूद थे।

पोस्ट रिव्यू के दौरान ब्रिगेडियर खन्ना ने बीपीसीएल टीम की बहुत प्रशंसा की और कहा कि उन्होंने करीब 530 इस प्रकार की ड्रिल देखी हैं परन्तु ऐसा प्रदर्शन पहली बार देखने को मिला।

विश्व पर्यावरण दिवस



किसी भी कार्यक्षेत्र में सफलता पाने में उसके मानव संसाधन के सहयोग की अहम भूमिका होती है। इसी को मद्देनज़र रखते हुए,

इस तरह के कार्यक्रमों से निश्चय ही कर्मचारियों का उत्साह बढ़ेगा, जिससे सौहार्दपूर्ण औद्योगिक संबंध बढ़ाने में सहायता मिलेगी और उत्पादन क्षमता बढ़ेगी।

वृक्ष धरा के आभूषण हैं,
यह करते दूर प्रदूषण हैं,
इनको मत काटो, ऐ भाई,
ऐ करते हैं प्रकृति की सफाई

- श्यामस्वरूप बी.कटारिया
(जीओ), राजकोट एलपीजी

दिनांक 5 जून 2013 को हमारे प्लांटवाडीलूब, बजबज, तोंडियारपेट एवं लोनी लूब प्लांटों में विश्व पर्यावरण दिवस मनाया गया, जिसका उद्देश्य लोगों में पर्यावरण के प्रति उनकी जिम्मेदारी का उन्हें एहसास कराना था। इस अवसर पर कंपनी स्टाफ तथा कैजुअल वर्कर, लोडर्स एवं कारगो ड्राइवरों द्वारा वृक्षारोपण किया गया। एचएसएसई रोल होल्डर्स भी इस मौके पर मौजूद थे। प्लांट प्रबन्धकों ने पर्यावरण रक्षा, जलवायु परिवर्तन, ग्लोबल वार्मिंग आदि के संबंध में चर्चा की। मुख्य द्वार, प्रशासनिक इमारत तथा गार्डन क्षेत्र में बड़े- बड़े बैनर्स लगाये गये थे जो पर्यावरण सुरक्षा का संदेश दे रहे थे। लोनी डिपो में टैलि मैन श्री होसाला प्रसाद ने एक कविता भी पर्यावरण सुरक्षा पर सुनाई।

मुंबई रिफाइनरी ने विश्व पर्यावरण दिवस केवल अपने कर्मचारियों को ही लेकर नहीं मनाया, बल्कि इस कार्यक्रम में माहुल गाँव के लोग और बीपीसीएल चेम्बूर स्टाफ कॉलोनी के निवासी भी शामिल थे। क्योंकि रिफाइनरी का कार्य पर्यावरण से मुख्य रूप से जुड़ा हुआ है, महाप्रबंधक टेक्नीकल, श्री सी.जे.अय्यर ने रिफाइनरी के समस्त कर्मचारियों, ठेका कर्मियों को इस बात की शपथ दिलायी कि वे पर्यावरण सुरक्षा और इसके संरक्षण में पूर्ण रूप से अपना योगदान देंगे। इस अवसर पर पर्यावरण सुरक्षा पर एक फिल्म, प्रश्नोत्तरी, जल संरक्षण, 3 आर संकल्पना: (रिसाईकिल, रिड्यूस एवं रियूज,) से नो टू प्लास्टिक तथा बच्चों के लिए पेंटिंग प्रतियोगिता आदि जैसे कार्यक्रमों का आयोजन किया गया।



पियाला प्रोजेक्ट साईट पर विश्व पर्यावरण दिवस 2013 दिनांक 5.6.2013 को मनाया गया जिसमें 89 कर्मचारियों, सुपरवाइजर्स, कॉन्ट्रैक्टर्स ने भाग लिया। पियाला इन्स्टलेशन के सुरक्षा अधिकारी ने कामगारों को संबोधित करते हुए थिंक- ईट एण्ड सेव की संकल्पना पर चर्चा की। बताया गया कि विश्व में 20,000 बच्चे भूख से प्रति वर्ष मर जाते हैं, अतः हमें भोजन नष्ट नहीं करना चाहिए। पॉलीथिन के प्रयोग को नकारना, सेप्टिक टैंक की सफाई, उर्जा बचत, भोजन बचत, जीवन में वृक्षों का महत्व आदि विषयों पर चर्चा की गयी। इस अवसर पर स्लोगन प्रतियोगिता के साथ-साथ 25 वृक्ष भी इन्स्टलेशन में लगाये गये।



कोच्चि रिफाइनरी में, विश्व पर्यावरण दिवस का उद्घाटन पर श्री सी.के.सोमण, महाप्रबंधक (परिचालन) ने रिफाइनरी प्रांगण में एक वनरोपण कार्यक्रम का आयोजन कर के किया।कोच्चि रिफाइनरी वनरोपण का एक हिस्सा है। इस अवसर पर स्कूल विद्यार्थियों के लिये पेंटिंग प्रतियोगिता, प्रश्नोत्तरी तथा पौधों के बीजों का वितरण किया गया। पर्यावरण अनुकूलन अभिक्रम के मद्देनजर श्री वेनूगोपाल कुरूप वी, उप प्रबंधक (प्रोजेक्ट यूनिट्स) ने कर्मचारियों को कपडे के बैग भी वितारित किये।



हल्दिया कोस्टल इन्स्टलेशन में पौधारोपण के साथ-साथ पर्यावरण के प्रति अपनी आस्था व्यक्त करने के उद्देश्य से स्लोगन प्रतियोगिता आयोजित की गई।

पर्यावरण सुरक्षा का सन्देश प्रसारित करने के उद्देश्य से **पियाला इन्स्टलेशन** ने दिनांक 5 जून 2013 को पर्यावरण दिवस मनाया। इस अवसर पर प्रदूषण रोकने तथा उर्जा बचत के संबंध में जागरूकता लाने के लिए इन्स्टलेशन के सभी कर्मचारियों, ठेकेदार कर्मियों, वाहन चालकों आदि को शामिल किया गया। श्री अमित श्रीवास्तव, वरिष्ठ इन्स्टलेशन प्रबंधक ने कार्यक्रम का उद्घाटन किया। इस अवसर पर ग्लोबल वार्मिंग, जल संरक्षण के बारे में क्लिप्स और चित्रों के द्वारा जानकारी दी गयी कुल 63 प्रतिभागी इस कार्यक्रम में शामिल हुए। 18 लोगों को इस अवसर पर प्रोत्साहन स्वरूप पुरस्कृत भी किया गया। श्री योगेश चिंचोले, उप प्रबंधक एचएसएसई ने प्रतिभागियों को पर्यावरण सुरक्षा की शपथ भी दिलवायी। वृक्षारोपण तथा ग्रीन स्लोगन प्रतियोगिता भी इसका कार्यक्रम का हिस्सा थे।





इस वर्ष विश्व पर्यावरण दिवस समारोह का विषय था- थिंक, ईट एण्ड सेवा यदि भोजन की बरबादी होती है, तो इसका अर्थ है कि- पानी, ऊर्जा जैसे अनेक संसाधनों की भी हानि होती है। देवणागुंठी इन्स्टलेशन ने सभी को इस अवधारणा में शामिल करके और निरंतर विकास का संदेश देकर सही अर्थ में यह दिवस मनाया। इस अवसर पर ऑन मदर अर्थ तथा “फॉसिल फ्युएल” नामक फिल्में भी दिखाई गईं तथा प्रतियोगिता आयोजित की गई। इन्स्टलेशन ने निरंतर विकास कार्यक्रम के तहत मार्च, 2013 में वर्षा जल संचय हेतु जलाशय तैयार किया जिसमें मानसून में पूरी क्षमता से वर्षा जल का संचय हुआ। इस अवसर पर लोकेशन में पौधारोपण भी किया गया। सभी ने मिलकर 102 पौधे लगाये। इन्स्टलेशन को हराभरा और स्वच्छ रखने में अपना पूरा सहयोग देनेवाले श्री मरूप्पा को सम्मानित किया गया।

सुल्तानपुर एलपीजी टेरिटरी ने बड़े जोश के साथ पर्यावरण दिवस मनाया। सभी ने मिलकर 200 पौधे लगाये। पर्यावरण संरक्षण पर स्लोगन एवं निबंध लेखन प्रतियोगितायें रखी गई थीं तथा पर्यावरण के महत्व पर महत्वपूर्ण जानकारी सभी को दी गई।



राँची डिपो में विश्व पर्यावरण दिवस समारोह मनाया गया। टेरिटरी मैनेजर, सह झारखंड राज्य समन्वयक, श्री देवाशीष पालित के अलावा डिपो, टेरिटरी, लुब्रिकेंट एसबीयू, एलपीजी एसबीयू, डीजीआर तथा कंपनी सिक्युरिटी के अलावा काँट्रैक्टर स्टाफ इत्यादि ने इसमें भाग लिया। विश्व पर्यावरण दिवस के अवसर पर वृक्षारोपण का भी आयोजन किया गया। चूँकि इस साल के पर्यावरण दिवस की थीम “सोचें, खाएं, बचाएं” था उसी विषय पर डिपो में सभी स्टाफ के बीच लेखन प्रतियोगिता का आयोजन किया गया।

चेरलापल्ली एलपीजी प्लान्ट ने 5.6.2013 को विश्व पर्यावरण दिवस मनाया। प्लान्ट में विभिन्न महत्वपूर्ण स्थानों पर पर्यावरण संरक्षण और जल संरक्षण से संबंधित बैनर और पोस्टर लगाये गये थे। सभी ने पर्यावरण संरक्षण कार्यक्रम में भाग लेकर इसे बढ़ावा दिया। इस दौरान हरित क्षेत्र में 60 पौधे लगाये गये।





किडनी रोग, उसके लक्षण एवं रोकथाम ▶▶

वाडीलूब इन्स्टालेशन द्वारा स्टाफ के लिए किडनी रोग, उसके लक्षण एवं रोकथाम के बारे में जागरूकता लाने के लिए, एक वार्ता का आयोजन दिनांक 15 जुलाई, 2013 को किया गया।

इस अवसर पर आमंत्रित प्रवक्ता थे, डॉ. हरेश डोडेजा, जो फोर्टीस अस्पताल, मुलुंड के एक जाने माने नेफ्रोलॉजिस्ट हैं और जिन्होंने गुर्दा प्रत्यारोपण क्षेत्र में काफी नाम कमाया है। अच्छे स्वास्थ्य के लिए किडनी की विशेष भूमिका होती है। एक स्वस्थ शरीर में किडनियाँ जल एवं खनिजों (सोडियम, पोटेशियम, क्लोराईड, कैल्शियम, फॉस्फोरस, मैग्नीशियम, सल्फेट) का संतुलन बनाये रखती हैं। जिन अम्लीय चयापचय तत्वों से, शरीर, श्वसन के द्वारा छुटकारा प्राप्त कर सकता है, किडनियाँ उनका उत्सर्जन करती हैं। डायलिसिस किडनी के कार्य को पूर्ण रूप से नहीं कर पाता है, क्योंकि यह किडनी के इंडोब्रॉईन फंक्शन को ठीक नहीं करता। डायलिसिस इलाज, इनके कुछ फंक्शनों को, डायफ्यूशन तथा अल्ट्रा फिल्टरेशन के माध्यम से पूर्ण करने में सहायता करता है। डॉ. डोडेजा ने



विस्तार से डायलिसिस के बारे में समझाया। उन्होंने प्रतिभागियों को अंग प्रत्यारोपण के महत्व के बारे में भी बताया और लोगों से अंगदान की अपील भी की ताकि अंगदान की मांग को पूर्ण किया जा सके। अधिक प्रसन्नता की बात यह है कि डॉ. डोडेजा ने यह सम्पूर्ण व्याख्यान हिन्दी में दिया जिसका सभी कर्मचारियों ने लाभ उठाया। यहाँ यह बता देना भी आवश्यक है कि फोर्टीस अस्पताल के चिकित्सक, ऐसे कार्यक्रमों का संचालन, अपनी सीएसआर अभिक्रमों के अन्तर्गत करते हैं।

नाड़ी परीक्षा ▶▶



कर्मचारी संतुष्टि संवर्धन कक्ष ने अपने विभिन्न कर्मचारी स्वास्थ्य अभिक्रमों की श्रृंखला में एक और कार्यक्रम “नाड़ी परीक्षा” का आयोजन स्वप्नशिल्प सभागार सीओ में आयोजित किया। आर्ट ऑफ लिविंग की सुश्री वैशाली गनोरकर ने नाड़ी परीक्षा को एक स्वस्थ व्यक्ति के लिए भी लाभदायक बताया। उन्होंने आयुर्वेद के सिद्धांत वात, कफ और पित्त के सम्बन्ध में भी चर्चा की और बताया कि किस प्रकार समस्या को जान लेने के बाद केवल खानपान की आदतों और नियमित आचार से स्वस्थ रहा जा सकता है। उसके बाद 2 दिन के कैम्प में 160 कर्मचारियों ने अपनी नाड़ी परीक्षा कराई, जिन्हें आयुर्वेदिक दवाईयाँ भी लिख कर दी गईं।

स्वास्थ्य जागरूकता ▶▶

बजबज इन्स्टालेशन में दिनांक 12.6.2013 को एचआरएस ईस्ट द्वारा वुड लैन्ड हॉस्पिटल की सहायता से सामान्य यूरोलॉजिकल समस्याओं, जैसे किडनी स्टोन व प्रोस्टेट पर विशेष कार्यक्रम का आयोजन किया गया। डा.तपन कुमार, सिनियर कन्सल्टेंट यूरोलॉजिस्ट ने इस अवसर पर किडनी स्टोन एवं प्रोस्टेट तथा किडनी की अन्य बीमारियों के बारे में प्रतिभागियों को जानकारी दी। उन्होंने कम कैलरीज़ वाले भोजन करने तथा रेड मीट का उपयोग न करने की सलाह दी। कार्यक्रम में लगभग 40 प्रतिभागियों ने भाग लिया। इसके आयोजन में श्री जे. के. बैनर्जी, उप प्रबन्धक परिचालन, बजबज तथा श्री सोम्पाजो मण्डल ने विशेष भूमिका निभायी।



सक्षम ►►

आजकल की कामकाजी महिलाओं द्वारा निभायी जा रही विभिन्न भूमिकाओं को ध्यान में रखते हुए **लर्निंग सेन्टर पश्चिम** ने स्वास्थ्य, फिटनेस और डाईट पर एक परिचर्चा का आयोजन दिनांक 10 जुलाई, 2013 को स्वप्नशिल्प में आयोजित किया। डा. स्वाती भावे, कार्यपालक निदेशक, एडोलसेंट एण्ड चार्डल्ड केयर इन इंडिया इस परिचर्चा की प्रवक्ता थी। कार्यक्रम का उद्घाटन सुश्री सुजाता चोगले, महाप्रबंधक, मानव संसाधन सेवाएं, पश्चिम द्वारा किया गया। उन्होंने ने भी कामकाजी महिलाओं के स्वास्थ्य को चिन्ता का विषय बताया। लगभग 70 महिला कर्मचारियों ने इस परिचर्चा में भाग लिया। डा. भावे ने अनेक स्वास्थ्य मुद्दों जैसे एक स्वस्थ जीवनशैली की आवश्यकता, तनाव प्रबंधन, भरपूर नींद, घर तथा कार्यालय में कसरत करने के सुलभ तरीके आदि पर विस्तार से चर्चा की।



फर्स्ट ऐड ट्रेनिंग कैम्प का आयोजन ►►

हमारे निगमित सामाजिक दायित्व का एक महत्वपूर्ण अंग स्वास्थ्य देखभाल है। इसी दृष्टिकोण को ध्यान में रखते हुए हमारी **सुलतानपुर एलपीजी टेरिटरी** ने अपने मैनेजमेंट, नॉन-मैनेजमेंट कर्मचारियों, सेक्यूरिटी, कॉन्ट्रैक्ट, पीसीवीओ क्लू स्टाफ के लिए एक स्वास्थ्य जांच कैम्प का आयोजन दिनांक 16 जुलाई 2013 को किया, जिसमें ब्लड प्रेशर, ब्लड शुगर, नेत्र जांच, कलर एवं नाईट ब्लाइंडनेस आदि की जांच की गयी। लखनऊ शहर के एक विख्यात विशेषज्ञ डॉ. ओ.पी.श्रीवास्तव ने चिकित्सक टीम का नेतृत्व किया। मेडीकल कैम्प का उद्घाटन श्री अमित नरुला, टेरिटरी मैनेजर सुलतानपुर द्वारा किया गया। उन्होंने दुर्घटना एवं व्यावसायिक जोखिम रहित प्लांट परिचालन की संकल्पना पर जोर दिया। कुल मिलाकर 69 लोगों ने इस कैम्प का लाभ उठाया।

इसके अतिरिक्त टेरिटरी में प्राथमिक चिकित्सा सहायता के ऊपर भी एक प्रशिक्षण कार्यक्रम डॉ. ओ.पी.श्रीवास्तव के नेतृत्व में ही आयोजित किया गया। अनेक बीमारियों तथा आघात जैसे, दौरे पड़ना, जल जाना, साँप द्वारा काटलेना, कुत्ते

द्वारा काटना, साँप काटने पर रक्त बहाव रोकने के लिए रस्सी बांधना, रक्त स्राव रोकना, हृदय गति रूक जाने पर पुनः चालू करने के लिए प्रथमोपचार, कृत्रिम श्वास, बिजली का झटका लगने पर श्वासारोधन, बेहोश होने पर प्रथमोपचार आदि पर विस्तृत चर्चा की गयी। इस अवसर पर सुलतानपुर एलपीजी प्लांटके उप प्रबंधक एचएसएसई ने कहा कि इस प्रकार के कार्यक्रमों से कर्मचारियों को स्वास्थ्य के संबंध में विशिष्ट जानकारी प्राप्त होती हैं।

स्वास्थ्य वर्चा ►►



एचआरएस पूर्व द्वारा **राजबन्ध टीओपी** में कॉरीनेरी आर्टरी डिजीज की रोकथाम के लिए टीओपी के कर्मचारियों तथा ठेकेदार कर्मचारियों के लिए 'दि मिशन हॉस्पिटल दुर्गापुर' की सहायता से एक विशेष कार्यक्रम का आयोजन किया। इस अवसर पर श्री कोदाती सीनिवासुलु, प्रबंधक (ऑप्स) राजबन्ध टीओपी उपस्थित थे। श्री दिपायन राव उप प्रबंधक (ऑप्स) राजबन्ध टीओपी ने कर्मचारियों ठेकेदार कर्मचारियों लेबर तथा मिशन अस्पताल के सदस्यों का स्वागत किया। डा. जयदीप भादुडी, मेडीकल डायरेक्टर, मिशन अस्पताल ने हृदय रोग बीमारी और उसकी रोकथाम पर विस्तार से चर्चा की।



स्वास्थ्य जागरूकता ▶▶

मानसून के आते ही पेट की बीमारियाँ शुरू हो जाती हैं, जिनमें से मुख्य है, पाचन क्रिया में खराबी होना। पाचन क्रिया को स्वस्थ रखने के लिए जागरूकता लाने के उद्देश्य से, **मुंबई रिफाइनरी मेडिकल सेन्टर** ने 'नो योर डाइजेस्टिव सिस्टम' स्वास्थ्य वार्ता का आयोजन, दिनांक 23 जुलाई, 2013 को किया, जिसका संचालन ग्लोबल अस्पताल के पद्मश्री पुरस्कार से सम्मानित डॉ. अमित मेडियो द्वारा किया गया। डॉ. अमित मेडियो ने मानव शरीर संरचना एवं पाचन क्रिया के दर्शन तथा पाचन से संबंधित सामान्य स्वास्थ्य समस्याओं के बारे में बताया। उन्होंने एक स्वस्थ जीवन जीने के लिए बहुत ही आसान तरीके बताये तथा प्रश्नोत्तर सत्र के दौरान अनेक प्रतिभागियों की समस्या का भी समाधान किया।



स्वास्थ्य परीक्षा कैम्प ▶▶

मनमाड इन्स्टलेशन में दिनांक 25 एवं 26.6.13 को अधिकारियों, कर्मचारियों तथा ठेकेदार कर्मियों की स्वास्थ्य परीक्षा के लिए वरिष्ठ चिकित्सकों के सहयोग से एक 2 दिवसीय कैम्प का आयोजन किया। कई बीमारियों जैसे मधुमेह, उच्च रक्तचाप, ब्लड शुगर, आँखों की तकलीफ, सामान्य स्वास्थ्य परीक्षा, रंगांधत्व, फेफड़ों की तकलीफ आदि पर इस परीक्षा कैम्प में ध्यान दिया गया। गुरुकृपा हॉस्पिटल के वरिष्ठ चिकित्सक डा.डी.जी.पंडित एवं उनकी टीम ने स्वास्थ्य जाँच कैम्प में जाँच के अलावा वार्ता सत्र भी लिये, जिसमें प्रतिभागियों को स्वास्थ्य संबंधी विभिन्न जानकारियाँ दी गईं तथा कर्मचारियों को अच्छी खानपान आदतों, धूम्रपान से दूर रहने तथा कसरत आदि के फायदों के संबंध में जानकारी दी गयी।



वेनाइन एनो-रेक्टल कंडीशंस ▶▶

गुदा रोग जैसे, फिस्टुला, पार्डिल्स एवं फिशर, जब एक-साथ हों, तो उसे वेनाइन एनो-रेक्टल कंडीशंस कहते हैं। यह स्थितियाँ जानलेवा भले न हों, पर अत्यन्त कष्टदायक होती हैं। गुदा रोग आजकल बहुत आम है। अधिकांश स्थितियों में इन परेशानियों से आसानी से छुटकारा पाया जा सकता है। पार्डिल्स, फिस्टुला और फिशर जैसी बीमारियों के संबंध में जागरूकता एवं भ्रम के संबंध में **मा.सं.से.पश्चिम** की ओर से मेकर टॉवर कार्यालय में दिनांक 18.7.13 को एक परिचर्चा का आयोजन किया गया। डा. प्रवीण गोरे जैन, गुदा रोग विशेषज्ञ, भाटिया हॉस्पिटल ताडदेव को इस विषय पर चर्चा के लिए आमंत्रित किया गया था। जिन्होंने इस विषय में विस्तार से चर्चा की।



निद्रा विकार ▶▶

वाडीलूब इन्स्टलेशन ने मानव संसाधन सेवाएं (पश्चिम) की सहायता से सेवेन हिल्स हॉस्पिटल के विख्यात पलमोनीलॉजिस्ट डॉ. अमित पंजवानी द्वारा 'निद्रा विकार' पर एक चर्चा सत्र का आयोजन किया। एक घंटे की लम्बी वार्ता के बाद, आपसी बातचीत का सिलसिला चालू हुआ। इस मौके पर विख्यात चिकित्सक ने खास तौर पर यह बताया कि खरटे क्या होते हैं। एक आदमी नींद में खरटे क्यों लेता है और इसका ज्यादा वजन और मोटापे से क्या संबंध है ? उन्होंने बताया कि निद्रा विकार हृदय रोग, स्ट्रोक, उच्च रक्तचाप, हृदय स्पंदन, मधुमेह एवं गाड़ी चलाते समय दुर्घटना होने का मुख्य कारण है। डॉ. पंजवानी ने निद्रा विकार के समाधान और रोकथाम हेतु खास जानकारी दी। उन्होंने कहा कि पैदल चलना, धूम्रपान से बचना, जोखिम भरे स्थानों में कार्य करते समय फेस मॉस्क पहनना, फल और सब्जियों का अधिक प्रयोग करना बहुत फायदेमंद होता है।



हृदय रोग की रोकथाम ►►

कर्मचारियों के प्रति हमारी स्वास्थ्य जागरूकता के अपने दृढ़ निश्चय को दोहराते हुए मा.सं.से. पूर्व क्षेत्र ने अपने कर्मचारियों एवं ठेका कर्मियों की हृदय रोग संबंधी जांच के लिए दिनांक 28 जून, 2013 को **अलुबेरिया एलपीजी प्लांट** में एक कैम्प का आयोजन किया। इस स्वास्थ्य परीक्षा कैम्प का आयोजन फोर्टीस हॉस्पिटल कोलकाता के सहयोग से किया गया। श्री पन्ना लाल (टीसी) उलुबेरिया एलपीजी प्लांट इस मौके पर उपस्थित थे। श्री रजत बसु, उप प्रबंधक वेन-एडमिन पूर्व ने सभी प्रतिभागियों एवं चिकित्सा दल को धन्यवाद दिया। कार्यक्रम के दौरान अनेक परीक्षण, जैसे ब्लड शुगर, ब्लड प्रेशर, ईसीजी तथा हृदय स्क्रीनिंग की गयी तथा परामर्शदात्री चिकित्सकों द्वारा कर्मचारियों व ठेका कर्मियों को दवाईयां भी लिख कर दी गई। हृदयरोग विशेषज्ञ डा. संजीव मुखर्जी ने हृदय रोग की रोकथाम के लिए दैनिक जीवन में क्या करना चाहिए, क्या नहीं करना चाहिए, और क्या एहतियादी कदम उठाने चाहिए, इस संबंध में विस्तार से चर्चा की। करीब 64 प्रतिभागियों ने इस जाँच शिविर का लाभ उठाया।



सकारात्मक जीवन शैली ►►

वाडीलूब इन्स्टलेशन ने 9 जुलाई, 2013 को सकारात्मक जीवनशैली से जुड़ने के लिए एक कार्यशाला का आयोजन किया। जिसका नाम था 'एक दवा निराली, 15 सेकण्ड की थाली'। कार्यशाला का संचालन करते हुए श्री अरूण रिषी, जो इस क्षेत्र में एक विख्यात प्रवक्ता है, ने वर्तमान तनावपूर्ण जीवनशैली को बदलने के लिए विस्तार से चर्चा की। लगभग 300 से अधिक लोग, जिसमें वाडीलूब इन्स्टलेशन का स्टाफ, ट्रान्सपोर्टर्स, ठेकेदार कर्मी आदि शामिल थे ने इस कार्यशाला से लाभ उठाया। इस कार्यशाला की विशेषता यह थी कि इसे पूर्ण रूप से हिन्दी भाषा में संचालित किया गया, जिससे सत्र अत्यधिक इंटरैक्टिव रहा।



जाँच शिविर ►►



मा.सं.से. पूर्व क्षेत्र की ओर से **पटना टीओपी** में दिनांक 7.6.2013 को एक स्वास्थ्य जाँच शिविर का आयोजन किया गया। 'जगदीश मेमोरियल हॉस्पिटल' के चिकित्सकों की एक टीम ने अनेक जाँचें कीं, जैसे बीपी, ब्लड शुगर (रैन्डम),

एवं ईसीजी इत्यादि। लगभग 58 कर्मचारी एवं ठेका कर्मियों ने इस शिविर से लाभ प्राप्त किया। इस अवसर पर श्री देवेश सेनशर्मा, टीएम(रिटेल) पटना, श्री गांधी राँय, प्रबंधक परिचालन प्रभारी पटना टीओपी एवं श्री रजत वसु, उप प्रबंधक (मेन एडमिन) पूर्व उपस्थित थे।

स्वास्थ्य शिविर ►►

लोनी एलपीजी टेरिटरी में दिनांक 19.7.2013 को सभी स्टाफ, ठेका श्रमिक, ड्राइवर और सिक्युरिटी के लिए, आरजी स्टोन युरॉलॉजी और लैप्रोस्कोपी हॉस्पिटल, नई दिल्ली द्वारा निःशुल्क युरॉलॉजी जाँच शिविर का आयोजन किया गया।

शिविर में बड़ी संख्या में लोगों ने स्वास्थ्य जाँच कराई। इस दौरान हर्निया, गॉल ब्लैडर स्टोन, बढे हुए प्रोस्टेट और किडनी स्टोन पर एक मार्गदर्शी पुस्तिका भी वितरित की गई।





श्रीमती हेलेन अल्मेडा,
शेयर्ड सर्विसेस, सीओ - 25 वर्ष



श्रीमती मीना सामंत,
शेयर्ड सर्विसेस, - 25 वर्ष



श्री बंसीलाल शर्मा,
एलवीडी, प्रशासन, नोएडा कार्यालय, - 30 वर्ष



→ श्री राजेन्द्र शर्मा,
एलवीडी, प्रशासन, नोएडा कार्यालय - 30 वर्ष



शिवड़ी इन्स्टालेशन - श्री भानुदास जगदाले, सुरक्षा रक्षक, - 30 वर्ष
श्री सदाशिव उनावणे, ऑपरेटर फील्ड - 30 वर्ष, श्री राजाराम गाडेकर, सुरक्षा रक्षक - 30 वर्ष
श्री पांडुरंग एस. काते, इंजन पंप ऑपरेटर, दिनांक 30.6.2013 को 34 वर्ष 10 महीनों की लंबी सेवा के बाद सेवानिवृत्त हुए।

दिल की बीमारी पर वार्ता

बीपीसीएल चूंकि हमेशा ही अपने कर्मचारियों के स्वास्थ्य के प्रति जागरूक रहा है, इसी तथ्य को ध्यान में रखते हुए मानव संसाधन सेवाएं पूर्व ने अपने कर्मचारियों, तथा ठेकेदार कर्मचारियों के लिए बीपी पोद्दार हॉस्पिटल एवं रिसर्च लिमिटेड कोलकाता की सहायता से एक 'ऑन साईट हेल्थ चैक अप कैम्प' का आयोजन दिनांक 20 जून, 2013 को किया। इस कैम्प के अन्तर्गत ब्लड शुगर/ब्लड प्रेशर/ईसीजी आदि विभिन्न परीक्षण किये गये तथा कर्मचारियों को दवाईयाँ भी लिखकर दी गयीं। इस हेल्थ चैक अप केन्द्र का 116 कर्मचारियों द्वारा लाभ उठाया गया। इस अवसर पर कोलकाता के विख्यात कार्डिओलॉजिस्ट डा. पी.के.हाजरा ने हृदय रोग के संबंध में विस्तार से चर्चा की और हृदय रोग को अपने लाईफ स्टाईल, खाने की आदतों तथा कसरत आदि के द्वारा नियन्त्रण में रखने के लिए प्रतिभागियों को टिप्स दीं।



शिवड़ी इन्स्टालेशन - श्री प्रदीप एम. दर्णे, एलवीडी - 30 वर्ष, श्री सखाराम डी. पोखरकर, ऑपरेटर फील्ड- 30 वर्ष, श्री मोहन एम. तलगांवकर, तकनीशियन-30 वर्ष

सेवानिवृत्ति



श्री मोहन लाल कपूर, अधीक्षक, रिटेल, उत्तर नोयडा 30 वर्ष 4 माह के बाद सेवानिवृत्त हुए।



शिवड़ी इन्स्टालेशन - श्री दीपक एल. वनगे, तकनीशियन (प्लांट) दिनांक 31.7.2013 को 31 वर्ष 7 महिनों की सेवा के पश्चात सेवानिवृत्त हुए।

हम सभी सेवानिवृत्त स्टाफ को सेवानिवृत्ति पश्चात सुखी एवं स्वस्थ जीवन की शुभकामनाएं देते हैं।

शतरंज चैंपियन



झांसी में महात्मा हंसराज मॉडर्न स्कूल में हुई जिला शतरंज चैंपियनशिप में विभिन्न वर्गों के विजेता खिलाड़ियों में हमारे स्टाफ श्री ओमवीर सिंह, झांसी, एलपीजी के सुपुत्र बृजवीर सैनी ने १५ वर्ष आयु समूह के अंतर्गत तीसरा स्थान प्राप्त किया। बृजवीर को जिला चैस स्पोर्ट्स एसोसिएशन के वरिष्ठ उपाध्यक्ष संजीव सरावगी ने सम्मानित किया। बृजवीर को हार्दिक बधाई।

निधन सूचना



मुंबई रिफाइनरी के अनुरक्षण विभाग में कार्यरत श्री पी. पी. माहुलकर

का दिनांक 18.7.2013 को दुःखद निधन हो गया है। वे 46 वर्ष के थे। श्री माहुलकर दिनांक 1.2.1997 को कॉर्पोरेशन में नियुक्त हुए थे। उनके परिवार में पत्नी एवं दो बेटे हैं।



मुंबई रिफाइनरी के वेयरहाउस में कार्यरत श्री ए.ए.तारकर, जनरल

ऑपरेटिव (फील्ड) का दिनांक 30.7.2013 को दुःखद निधन हो गया। वे 59 वर्ष के थे। श्री तारकर कॉर्पोरेशन में 12.04.1977 को नियुक्त हुए थे। उनके परिवार में पत्नी, पुत्र एवं पुत्री हैं।



श्री पार्थ प्रतीम दास, रिटेल टेरिरी, कोलकाता का दिनांक

15.8.2013 को दुःखद निधन हो गया। वे 50 वर्ष के थे। उन्होंने कॉर्पोरेशन में 23 वर्ष सेवा की। श्री दास के परिवार में पत्नी एवं एक पुत्री है।

हम शोक संतप्त परिवार के सदस्यों के प्रति अपनी शोक संवेदनाएं व्यक्त करते हैं व प्रार्थना करते हैं कि ईश्वर उनकी आत्मा को शांति प्रदान करें।



श्री राजपूत हनुमानसिंग यू., ऑपरेटर (फील्ड), सोलापुर एलपीजी प्लांट का दिनांक

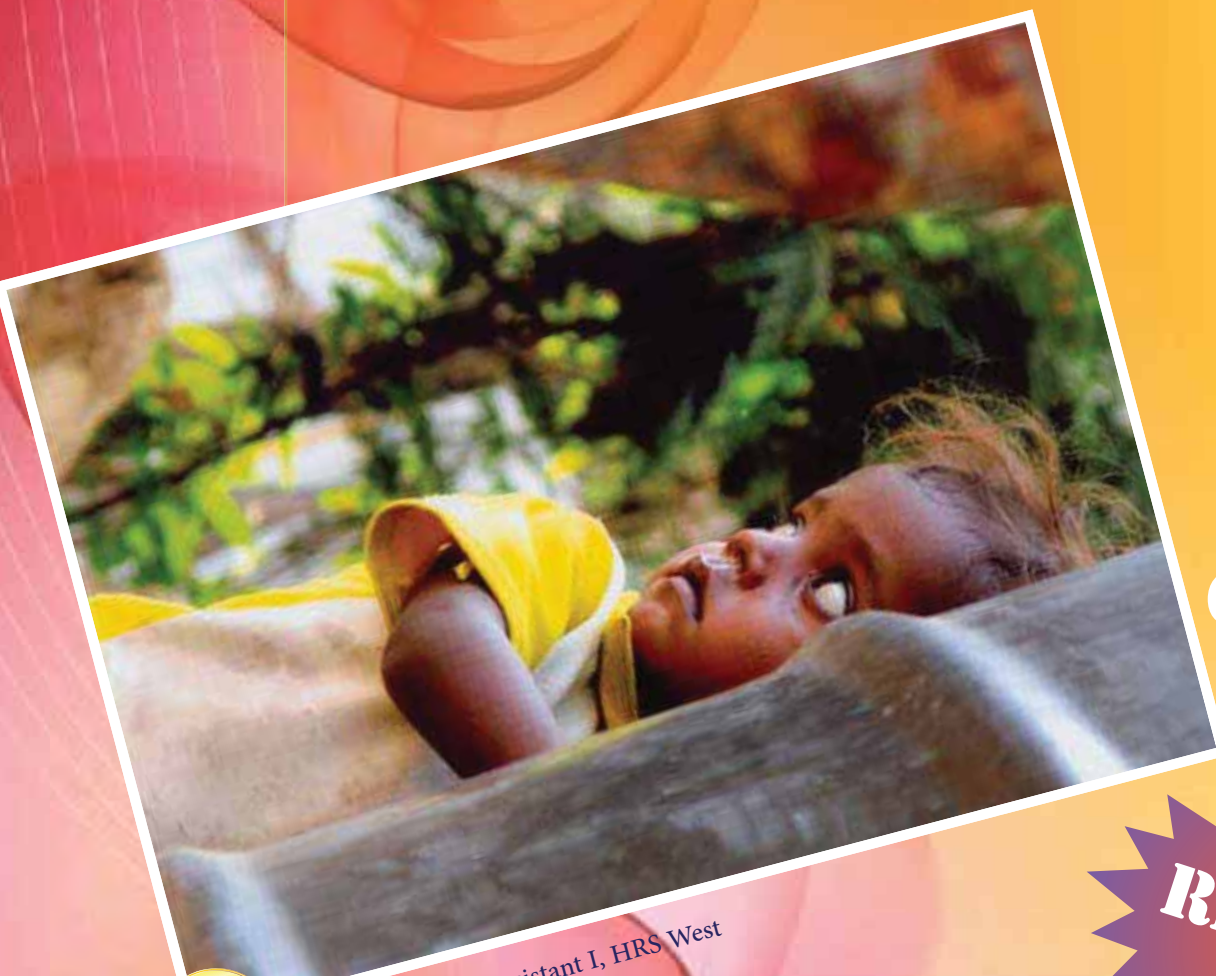
25.06.2013 को दुःखद निधन हो गया। वे 52 वर्ष के थे। उनके पीछे उनकी पत्नी, एक पुत्री और दो पुत्र हैं।

एकता मंच

शिवड़ी इन्स्टालेशन ने अधिकारियों एवं कर्मचारियों के आपसी संबंधों को मजबूत करने के लिए एकता मंच नामक एक नया अभिक्रम शुरू किया गया है, जिसके अंतर्गत हर माह एक कार्यक्रम किया जाता है जिसमें बिक्री और सुरक्षा के अलावा शिवड़ी इन्स्टालेशन की मासिक प्रगति के बारे में बताया जाता है। इसके अलावा, हर स्टाफ का जन्मदिवस और शादी की सालगिरह की बड़ी धूमधाम के साथ मनाते हैं तथा कॉर्पोरेशन में लंबी सेवा पूर्ण करनेवाले स्टाफ को भी सोने का सिक्का और प्रशंसा पत्र देकर सम्मानित किया जाता है। इस मंच के माध्यम से संस्थापन प्रभारी, संस्थापन के भावी कार्यक्रमों, थ्रुपुट, बिक्री आदि के बारे में सभी को अवगत कराते हैं।

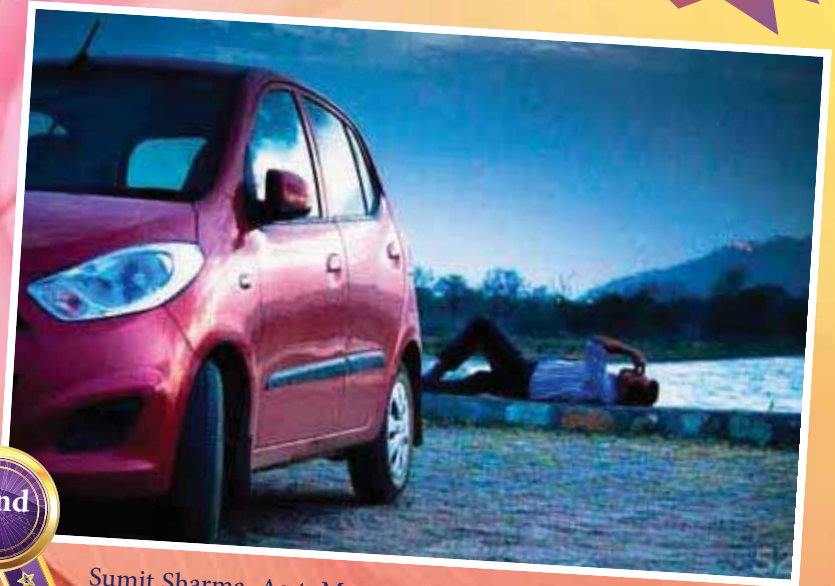


**CANDID
CLICK
CONTEST**

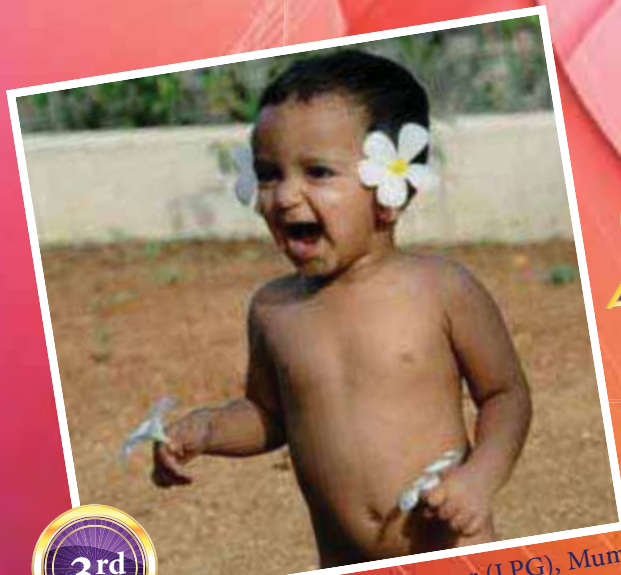


Tushar Samant, Assistant I, HRS West

RESULTS



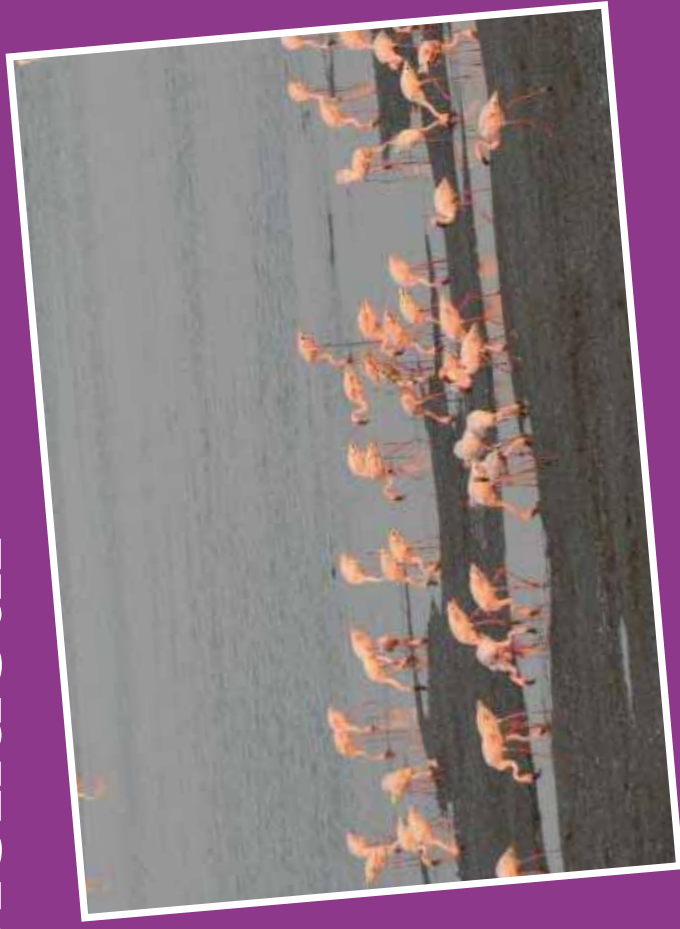
Sumit Sharma, Asst. Manager Sales (LPG), Roorkee



P.H. Bagdekar, Sr. Manager (LPG), Mumbai Refinery

**HEARTY
CONGRATULATIONS !**

Nature's Splendour



Pics by R.Mohan, Chief Mgr. Mktg. Coordn. (LPG), West



Pics by P.H.Bagdekar, Sr. Mgr. (LPG), Mumbai Refinery