पेट्रो प्लस PETRO PLUS



Energising Employees

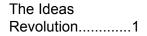
VOL - III / 4

December 2013

The Ideas Revolution

CONTENTS

EDITORIAL







7......Vigilance Promotes Good Governance

11...World Quality Day 2013

News.....12





18.....Awards

Farewells	20
People	22
Legal	25
Safety	26
Family	27
Health	28



30.....ईंधन बचाओ

समाचार	34
स्वास्थ्य	36
लोग	38

"All progress occurs because people dare to be different." Wise words from Harry Millner, spotlighting the impact of ideas in the evolution of the world. It was also famously said, "The power to question is the basis of all human progress." We're fortunate to have the 'ideal' platform to conceptualise, dream, translate our dreams into reality and be recognized and rewarded for it. The Ideas initiative has now become a revolution, transforming lives and changing the way we do things. Avenues like Socratix - the Case Study Challenge and Mercurix – the Art of Storytelling also tap other talents of people, resulting in an engaged and vibrant workforce. The winners take it all in our feature!

Vigilance Awareness Week was observed at locations throughout the country, all actively propagating the theme of 'Promoting Good Governance – Positive Contribution of Vigilance.' BPCL takes pride in adhering to all the Vigilance ideals in word and deed, striving to maintain the highest standards of integrity in all its endeavours. Do skim through our feature for a detailed report.

Promoting oil & gas conservation has always been a focus area of our operations and BPCL has excelled in its efforts to disseminate this message far and wide. We bring you an overview in the Hindi feature.

Results of the Energising Lives Contest adorn the Back Cover. Do congratulate the winners who've made a difference in people's lives.

The Creative Caption Contest is here again, enticing you to exercise your grey cells and come up with a catchy caption! Let's see how innovative you can be!

'A Point of View' Contest is specially designed to elicit your views on a debatable topic. Do give it your best shot and perhaps, you'll be in the running for a prize!

PETRO PLUS

Volume III / 4 : December 2013

Editor:

Ms. Marianne Karmarkar

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The Ideas Revolution

A tiny idea can bring about a drastic change and play an important role in developing the company, the nation or even the world! An idea has immense power - it can create wonders, it can spark an incredible revolution with its power. So, on the night of 20th December, 2013, we celebrated the tremendous power of ideas.

The eminent panel of judges comprised Prof. Arvind Khedker, Prof. V. G. Gaikar, Prof. Noel Machado, Mr. P. Padmanabhan, ED (Refineries-Coordination), Mr. K. B. Narayanan, ED (IIS), Mr. Arun Singh, President (BPRL), Mr. M.M. Somaya, GM (Brand & PR), Mr. M.N. Neelakanton, GM (Advisory Engineering) KR, Mr. P.V. Kumar, GM (Supply Chain Optimization) and

Mr. S.K. Goel, then GM (Operations), Mumbai Refinery. Ideas have always played important roles as motivators of future change. As Victor Hugo famously said, "There is one thing stronger than all the armies in the world, and that is an idea whose time has come." This statement captures the power of ideas and their ability to make earth-shaking reverberations at our workplace. While the Creative Stroke category caters to fresh ideas which have been implemented, the Mind's Eye category records ideas generated spontaneously within one's mind, with huge potential in terms of business benefits. The Echo category denotes replication of brilliant ideas.

The Power of Ideas impacts our lives

Chairman's Award

Use of Package Boilers (Temporary Power Source) at BORL Refinery in Place of CFBC Boilers (Permanent Steam Source) to Meet the Steam Requirement for Pre-Commissioning and Commissioning of Refinery

Refineries Limited (BORL) were mechanically completed and ready for commencing pre-commissioning activities. However, the commissioning of the Circulating Fluidised Bed Combustion (CFBC) Boilers in the CPP, which were to supply the steam for the STGs and Process units were inordinately delayed and were not ready to supply steam. To commission the Process Units, requirement of Power could be met by importing power from the State Grid. An alternate source was required for the supply of steam for pre-commissioning activities. Various alternatives were explored by BORL and as an outcome of internal discussions, the idea of hiring Package Boilers for the supply of high, medium and low pressure steam was evolved.

By December, 2009, all the Process units of Bharat Oman

BORL hired a total of 6 Package Boilers (2 HP, 3 MP and 1 LP steam boiler) for the supply of steam for pre-commissioning and commissioning activities. As

the MP steam Package boilers were designed only for saturated steam generation, as against requirement of superheated steam, separate superheaters were designed and fabricated by the package boiler manufacturer, with independent firing, for meeting the requirement of superheated MP Steam. With the help of these package boilers, BORL could complete the pre-commissioning and commissioning, start up and subsequent operations of individual units. By this time, the 2 CFBC Boilers were ready and integrated run of the units could be commenced. The Package Boilers were also used as back up steam supply source to take care of upsets in CFBC Boilers, during stabilisation of the CFBC Boilers.

The decision to hire Package Boilers for commissioning of Process Units in a Grass roots Refinery enabled BORL to start the Refinery in time, which otherwise would have been delayed by almost a year.

Team: Avijit Das, R. Rajesh Kumar and R. Ramachandran (BORL)



Creative Stroke - Refinery (Technical)

Winner: New Neutralising Amine Replacing the Vendor Supplied Amine

CRDC had formulated a neutralizing amine for prevention of overhead corrosion in the refinery. After several rounds of lab trials the final stoichiometry was arrived. Plant trials were conducted in Kochi Refinery and the product was found working better than the earlier vendor supplied amines. A margin of Rs 0.31 per MT of crude processed in the CDU-2 unit of BPCL-KR was obtained. The product formulated can also be used in other refineries.

Team: I. Sasi, Jaya Rawat, Prince George, D Rajeswari, A Mahendiran, C Rajeev, S Ramanathan, S Ajithkumar, MJ Jimmo, Saji Babu (Kochi Refinery)



First Runner Up

Hot Replacement of Reactor Overhead Piping Spring Supports

M.B. Sajish, Kurian P Alapatt, Sathyan V, Theo Rajan, Sabu C, Thomas K Abraham, Rajesh B K (Kochi Refinery)

Second Runner Up

Bifurcation of GE LM90 Tri-Modular Redundant Refinery PLC

Bibhuti Sarma, Devanjan Bora, Girish Kumar Bora, Nihar Prasad Sharma, Sanjiv Gogoi, Rahul Goswami, Rubul Baruah, Nilakshi Thakur, Devanjan Bora, Anjan Jyoti Dutta (NRL)

Creative Stroke - Refinery (Systems & Processes)



Winner: Reduction In PDS SKO-Sustaining Refinery Operation

Online blending of KO_LABFS returns (Also called as return Kero) received ex RIL in E3HSD product, to reduce SKO production. E3HSD density/KV changed to min 0.822 & 2.2cSt from Dec'12. SKO demand reduced in line with Government PDS quota. Typical domestic demand of SKO was reduced to 22-25 TMT/month as against 50-55 TMT/month.

Team: Radhika Raut, M. Dekate, S Rengarajan, SS Agrawal, VR Rajan, Ms. Agarwala, KU Tipnis, NG Mantri, SK Goel, HK Yadav (Mumbai Refinery)

First Runner Up

Recurring Value Addition of Rs 7.6 Crores By Increased Waxy 25 0N Production

N. Suresh Kumar, P.K. Kulkarni, SW Sethi, S Suresh, PG Muley, AR Wasamwar, Ranjeet Jog, Shashikant M Pawar, Neeraj Pancholi (Mumbai Refinery)

Second Runner Up

Special Sanction from Customs Department to Operate PIR Scheme For Project IREP Under a Single Customs Bond

CA Soman NL (Kochi Refinery)

Creative Stroke - Marketing (Technical)



Team: Naresh Kumar Ahuja, CV Ravikumar, PC Palwankar, Ravinder Singh (LPG Northern Region)

Winner: Manual CVT Developed for Checking of Lot Cylinders

Lalru Plant is supplying a huge number of LOT cylinders to the market. Safety of the customer premises is of prime importance. The quality of cylinders being delivered determines how safe we are making our customer. Also market returns due to quality issue is a big grey area for Lalru Territory. Besides market returns lead to loss to the company on account of transportation costs. Historically there was no method to check the quality of LOT cylinders being delivered to the customer; hence there's a need for developing such a CVT.

First Runner Up

Semi Automatic Telescopic Conveyor Controller Aravind Reddy, Latif Kumar, B Baburao, R Arumaiselvan, J Veeran, G Srinivasan (LPG Southern Region)

Second Runner Up

Environment Friendly Sugar Mill Grease

Dr. T. Singh, K. Karunkrishnan, K. Ravi, and Praveen Balini (Lubes Western Region)

Creative Stroke - Marketing (Systems & Processes)

Winner: PROMAN - SAP Based Project Monitoring Application

After the fire at Sanganer, implementation of OISD 117 and MB Lal Recommendations at all 84 POL locations in BPCL by December 2014 became non-negotiable.

The task encompasses multiple work and procurement packages being executed by more than 100 Project Leaders and Site Engineers in E&P along with more than 150 Location In-charges and Safety Officers at all 84 POL locations. The energy and actions of this entire work force has to be channelized to one single platform, from where authentic real time inputs for MOP&NG and OISD can be drawn and controls can be exercised to ensure MIS and timely implementation PROMAN knits various inputs and provides authentic and precise information anytime anywhere.



Team: Dhirendra Kumar, Himanshu Kumar Shah, Anil Singh Rawat, Varun Sharma (E&P Northern Region)

First Runner Up

Enhanced & Consistent Productivity at Dharwad With Automation

Vijay Murugesan, Pradeep Namdeo Tandel, Channappa S Mekkit, B Gopikrishna, Gopal Shivaji Hotkar (LPG Southern Region)

Second Runner Up

Dip Chart for Tilted U/G Tank

Peeyush Gupta, Basant Udai, Akshay Khandelwal, Aschint Bhavsar (Retail Northern Region)

Creative Stroke - Marketing (Customer Satisfaction Enhancement)

Winner: Auto Measurement of Temperature & Density in Refueller

Auto tank gauging system for mobile equipment has been installed in a Refueller which provides density, temperature and stock in the refueller. This has been introduced for the first time in the Aviation industry across India. This system consists of three components. Auto gauging unit, Console unit and Power supply system.

Team : Pardeep Goyal, Pramod Sharma, T Papa Rao, Atul Kumar (Aviation Northern Region)



An Innovative Way: Tool to Address Customer Complaints at Retail Outlets

R. Subramanian, Deepak Tawade, Dr. PVSL Narasimham, V Rajesh, Wagh Manini, Malusare Gajanan Namdeo, (Lubes Western Region)



Second Runner Up

LPG Refill Booking Through IVRS

V Natarajan, K Govind, Dinesh S More, Ashis Mondal (LPG Western Region)

Echo Award

74 Ideas of 2012 have been replicated resulting in a onetime approx. savings of Rs. 88 Lakhs. This is a record breaking effort of replicating the highest number of ideas so far.

Team: Retail Sewree Installation.





Mind's Eye - Marketing

Winner: Condition Monitoring for Second Hand Cars: A New Revenue Stream

Oil analyses are offered by many companies abroad for second hand cars. Presently BPCL offers condition monitoring to key industrial customers. By knowing the amount of each elemental metal in the sample, you are able to narrow down and monitor wear patterns of specific components in an engine, such as bearings or valve stems. An analysis can also detect various types of contamination like insoluble matter (carbon, dirt, etc), fuel, or coolant and abnormalities, before they become a costly or dangerous problem. This allows industries to increase an engine's service life, reduce repair bills, unscheduled downtime, and potential catastrophic failures. With respect to cars, it can identify contaminants that are leaking into the engine, such as antifreeze or fuel. It can assess whether the air and oil filters are



working properly. And it can determine the small metal particles that have worn off the inside of the engine and whether the levels are above, below or average for the type of engine and mileage.

Anil Jacob (Lubes Coimbatore)

First Runner Up

FRP Nosing

Niranjan Kumar (Retail Eastern Region)

Second Runner Up

Lock Management (Reconcilliation) Through SAP

Omkar A Kalekar (Retail Western Region)

Mind's Eye - Refinery

Winner: Impeller Trimming of 16-PA-CF-606 (Heavy Naptha Pump in HCU)

At 115% HCU throughput, both (working & standby) Heavy Naphtha pumps 16-PA-CF-606 A/B are being operated. By installation of new low pressure drop control valve (1.5 kg/cm²) and trimming the impeller, single pump can be made operational at 135 % HCU throughput. 15 kW power (equivalent to Rs 6.6 lakhs per annum) can be saved. Existing Motor is adequate at 135% HCU throughput, which saves the cost of a new motor.



Amit Dwivedi (BORL)

First Runner Up

Vacuum Slops Exchanger by Pinch Analysis

V. Prasad (Mumbai Refinery)

Second Runner Up

To Improve Pre-Heat Across Vacuum-Diesel Exchanger and Increase Desalter Efficiency In CDU-3 and Reduce Fuel-Gas Consumption

Hiraman Koli (Mumbai Refinery)



Regarded as the ultimate challenge to one's analytical and problem solving skills, Socratix has carved a niche for itself as the 'Golden Grail' of Case Study analysis. Stiff competition was witnessed across the country and eventually 51 entries qualified for stage 2 and only the top 10 teams made it to the finals. The panel members - Mr. Arun Singh, President BPRL, Mr. S.S. Sunderajan, GM I/C Mumbai Refinery and Mr. K Sivakumar, GM Corporate Finance – commented, "We are delighted to see more youngsters in the final round. Each team is different and their rigorous analytic & holistic approach towards problem solving is highly commendable."

Prashant M.	Winner
Gaurav Yadav	1st Runner Up
Nikhil Shinde & Vasudha Agarwal	2nd Runner Up
Pooja Tewary	3rd Runner Up
S. M. Hussain Fatmi & Anuj Peepre	4th Runner Up





It was the day of telling tales . . . The storytellers were in their elements, having honed their sutradhar skills with the one day workshop conducted by Ms. Faezeh Jalali, a renowned cinema & theatre personality, at BPLC. The 38 finalists (17 in the 'above 40 years' category and 21 in the 'below 40' zone) captivated the audience with their spellbinding stories, all with meaningful themes, based on our BPCL culture. The eminent panel comprised Ms. Dipti Sanzgiri, ED (HRD), Mr. George Paul, ED (LPG) and Mr. M.M. Somaya, GM (Brand & PR). This year, we went a step further, by beaming our event live across the globe, on our Facebook page for the first time, reaching over 400 people!

Above 40 category		
Subramanian Ramaswamy	Winner	
Ranjan Nair	1st Runner Up	
Jayaraman C & Ritu Mathur	2nd Runner Up	
Marianne Karmarkar & Narayanan M	Token of Appreciation	
Sanjay Kalra	Special Jury Award	

Below 40 category	
Phurba K Sherpa	Winner
Akash Deep Choudhury & Payal Agarwal	1st Runner Up
Rushoti Roy & Shilpa Surve	2nd Runner Up
Juhi Tirkey & Anurag Sarma	Token of Appreciation



Vigilance Promotes Good Governance

Central Vigilance Commission declared Vigilance Awareness Week to be observed by all organizations from 28th October to 2nd November, 2013, with the theme of "Promoting Good Governance — Positive Contribution of Vigilance." Without good governance, no amount of developmental schemes can bring in improvements in the quality of life of the citizens. Strengthening governance, therefore is vital and over the recent past, several initiatives have been undertaken to improve the quality of governance.

Experience has shown that increased transparency, competition, and leveraging of technology lead to decline in corruption. There is a need to institutionalise best practices and sustained efforts are required to identify and document such practices. The Commission, as the apex integrity institution, has also been advocating transparency, fairness, equity and encouraging competitiveness as well as leveraging of technology in all areas of functioning of the Government and its organisations. Promoting good governance is, therefore, the focus of the vigilance awareness campaign this year. Vigilance administration can contribute effectively in this regard by sensitising the people at large as well as the public servants in the organisations by showcasing the positive contribution of vigilance efforts in the organization.

Employees at locations throughout the country - Regional Offices, Installations, Depots, Aviation Stations, LPG plants and Lubes plants - collectively took a pledge to improved governance in eliminating corruption, increasing transparency, enforcing accountability, and effective public grievance redressal mechanism as a way forward.

Chairman's Office



"We need to have genuine integrity in thought and action to serve the cause of good governance," said Mr. S. Varadarajan, C&MD, at the Vigilance Awareness Week function at CO on 28th October 2013. Chief Guest, Mr. Johny Joseph, IAS (Retd.), former Chief Secretary, Govt. of Maharashtra peppered his speech with personal examples illustrating the theme of 'promoting good governance.'

A Vigilance Awareness Debate Contest on the topic "Corruption Free Society – Is It Possible?" was held

for school children from Kendriya Vidyalayas (KVs) No. 1, 2, 3, Navy Children School (NCS) and Army Public School (APS). Also, Vigilance Awareness Painting Contest on the theme "Corruption Kills Society" was organized the above schools which 268 children participated. The schools also participated in Vigilance Awareness Skit Contest on "Encouraging Ethical Dealings" and the audience was spellbound by the mature handling of the theme by the children. A Vigilance Awareness Quiz Contest was conducted for CO staff.

An All India Slogan Contest on "Positive Contribution of Vigilance in Governance" was organized online for all employees and 381 slogans in English and 30 slogans in Hindi were received.







Excerpts from Messages...

Message from President of India, Mr. Pranab Mukherjee

Good Governance is of utmost importance to ensure that the benefits of development schemes reach the common masses, particularly the underprivileged sections of society. An effective and proactive vigilance machinery can contribute towards improving the quality of governance. The observance of such events helps in generating greater awareness among the public servants and citizens alike about the ill-effects of corruption and the need to improve governance. Let us join together and work untiringly for eradication of corruption in all spheres of life.

Message from Vice President of India, Mr. M. Hamid Ansari

The 'Vigilance Awareness Week' is a commendable initiative as it provides all government organizations and personnel an appropriate occasion to recall and reaffirm their solemn duty and commitment to providing an efficient, transparent and clean administration for the progress and welfare of our citizens and the country.

Message from Prime Minister of India, Dr. Manmohan Singh

The ultimate objective of any vigilance activity should be to bring about improvements in governance. I hope that the events which will be organized in the Vigilance Awareness Week be organized towards making the role of our will contribute towards making the role of our vigilance mechanisms more positive and removing vigilance mechanisms sometimes the perception that these mechanisms sometimes the perception that these mechanisms from taking discourage government functionaries from taking decisions.

Online Vigilance Complaint Management System Launched



Mr. S. Varadarajan, our C&MD inaugurates the new system.

Leveraging technology to enhance transparency and customer relations in the organization, BPCL has introduced a Vigilance Complaint Management System to enable the Vigilance Dept. to record and maintain all the complaints received. Developed by the Mumbai Refinery IS team, the online system can track complaints through timely email alerts and user friendly reports. This new system will reduce cycle time from registration to closure of complaints. Improved transparency in processes facilitates effective vigilance inspection, better process adherence and good governance.

Vendors' Workshops

Premier Vendors' Workshops held in Mumbai and Kochi, witnessed an enthusiastic response from our strategic partners. The highlight was the inauguration of the 'GoGo' (Good Governance) tree, symbolizing the active participation required from vendors to ingrain the core principles of good governance in procurement like efficiency, transparency etc.

Vendor workshops were also held at Kolkata Regional Office, Mangalore LPG Plant, Patna LPG Plant, Budge Budge Installation, Paradeep Installation, Rajbandh TOP, Ranchi Depot & Kanpur Territory.

Message from Chief Vigilance Officer, Mr. Manoj Pant

Organisations, more importantly, the Public Sector Undertakings cannot expect to have sustained growth unless they have systems and institutions in place to ensure adequate emphasis on ethics, morals and systems. The role of vigilance is changing from punitive vigilance to preventive vigilance and ultimately, to participatory vigilance, where every individual in the organisation would be empowered to ensure that rules, regulations and guidelines are well defined for arriving at a decision, the decision making process is transparent and the decision itself reflects the approach and policy of the organisation.

Eastern Region

In ERO, Cjief Guest Mr. Pramod Kumar, Hon'ble Principal Director of CAG, East Circle, explained the relevance of good governance through vigilance and how vigilance can help to improve performance and quality of work. He also shared his experience of the quality of work and value system of people in the foreign countries where he was posted earlier. Mr. Siddhartha Banerjee, GM (Retail), East accented on how vigilance can improve day-to-day working and improve the quality of outcome of our efforts. He also stressed upon innovations and at the same time, maintaining and fulfilling vigilance needs. E&P East organized a Vendor Panel Meet, which was attended by Engineers of other SBUs and Entities associated with procurement activities along with their vendors. CEM (E&P), East emphasized on transparency public procurement, use of technology / Web transparency, integrity of thought, words and action in public life. At a Meet at Budge Budge Installation, BPCL's commitment to remove corruption from every sphere of its activities was reiterated by IM, BGB and cooperation of the transporters/contractors was sought for the success of our mission.



Northern Region



Taking a leaf from C&MD's mantra of 'Governance at all cost,' Mr. Gautam Mukerji, GM-Retail NR, gave an overview of efforts being made in BPCL to ensure transparency, fair play and equity in the decision making process by all. He also emphasized the need for vigilance to be proactive, participative and to be an advanced detection and warning system of the organization. He concluded with the words of William Shakespeare, "No legacy is as rich as honesty."

Chief Guest Mr. Keshav Rao, Director, CVC enthralled the audience with his mathematical expression of Corruption and concepts of CDMA (Corruption = Discretion + Monopoly – Accountability) and GSM (Greed + Selfishness + Muscle power) which is more relevant to the Indian context. He also dwelt on "Preventive Vigilance and Leveraging of Technology" and corruption due to "Conflict of Interests".

At a workshop on "Transparency and Good Governance in Procurement and Execution," Mr. R.K. Sharma, Technical Examiner, motivated young officers to take on new challenges. An Essay Competition and Vigilance Quiz were also organised during the week.

Southern Region

At SRO, Chief Guest Mr. V.R. Lakshminarayanan, IPS DGP (Retd.) stressed the need of education in our society and advised honesty to set an example. Mr. Keshav V. Shenoy, ED (Retail) South spoke on the corruption level /index, the role of Vigilance in PSUs and its importance for organizational growth and health. Dr.M.N.Krishnamurthy, IPS ADGP, CVO BEL Bangalore also addressed the employees.

At Coimbatore LPG, Mrs. Masutha Begum, Inspector of Vigilance Dept., Coimbatore district emphasized on the importance of a planned lifestyle, information sharing by the public; self introspection and emotional intelligence and how to contribute positively to fight against corruption. Mr. Sunny Joseph, TC Bangalore LPG averred that corruption is eroding the basic values of life and has a negative effect in social dynamics. It is

important that each individual, particularly the younger generation, plays a pivotal role in development of the country and fights against unethical practices.



Mumbai Refinery

In his inaugural speech, the Chief Guest, Shri S. Chakravarty, IPS, former Director General of Police (ACB) Maharashtra, exhorted "Over the past 60 years, India has progressed in various aspects. However, corruption also increased, which needs to be eliminated." He stressed upon the importance of being a vigilant individual in our daily life. "Vigilance has greater responsibility in promoting good governance in the current scenario. We are all custodians of the country to maximize output." Mr. S.K. Goel, GM (Operations) MR, mentioned the importance of vigilance in a BPCL officer's life and various steps to be taken for the overall benefit of the organization. This was followed by a Skit on "Sahib, Biwi Aur Punter," conveying the message of how to be vigilant in our day-to-day family and official life.



At a Contractors Meet, complaint registration and the Whistle Blower and Right to Information Acts in fighting against corruption were explained. An interactive training program was conducted for the employees of CCU Plant Maintenance Dept., which highlighted awareness of a vigilant employee and a vigilant organisation. An Online Vigilance Quiz and a Slogan competition was arranged for all employees. An Elocution competition in Hindi/Marathi was held for students of BMC School, Chembur on the subject of "Corruption."

At the Valedictory Program, Swami Vitthal, founder of a



Mumbai based NGO "Osho Anand Abhiyan" stressed upon importance of vigilance by narrating various parables appearing in Mahabharata, rhymes of Kabir Das and quotes of Ghorakh Nath. He shared his in-depth thoughts and ideas which were highly appreciated by the employees.

Kochi Refinery



At the Vendors' Meet, Mr.Manoj Pant IFS, CVO, stated, "Vigilance is a support system for good governance and not a hindrance." Mr. B.K. Datta, Director (R) stressed the vendors' responsibility to ensure quality and fairness as material suppliers, service providers and consultants and to meet high standards of reliability and accountability.

"Not being corrupt is your personal choice. If all the people follow this principle, the evil of corruption can to some extent be eradicated' said the Chief Guest, Mr. M.G.A. Ramen IPS (Rtd), Former DGP, Kerala Police. He opined that the younger generation will be the key to bringing good governance in India. The country now depends on them for the growth and prosperity of our nation.

Inter-School Poster and Quiz Competitions were held at Cochin Refineries School and a Poster competition for students of 'Nanma' Thripunithura and Puthuvypin units. "Be transparent in your activities and ensure

accountability," exhorted Mr. P.C. Cyriac, IAS (Rtd.), the former Chief Secretary to Government of Tamil Nadu at the meet of the Vigilance Study Circle-Kerala Chapter.



Crossword, Unscramble the Jumble, Quiz, Spot Quiz and Extempore Speech contests were held during the week. Variety programmes based on VAW were presented by the Integrity Club of Cochin Refineries School at the IREP Site for the benefit of the public/contract labourers. Invited talks were delivered at other PSUs/Central Depts. Chief Guest of the valedictory function, Hon'ble Justice (Rtd) C.N. Ramachandran Nair, Chairman Kerala Dam Safety Authority opined, "Kochi Refinery is one of the few companies that has imbibed the spirit of ethical way of doing business and that's why the company has been able to make good progress."

WORLD QUALITY DAY 2013 FEATURE

Message From Director (Marketing)



Mr. K.K. Gupta

Dear Friends,

This year, World Quality Day is being celebrated on 14th November, 2013, with weeklong celebrations around the world running from 11th to 15th November, 2013. World Quality Day was introduced by the United Nations in 1990, to increase global awareness about the importance of quality in the

overall improvement of product quality standards, leading to growth and prosperity of nation.

'Making collaboration count' is the theme for this year that reflects recent trends in increased collaboration between public, private and non-profit organisations and on the need for internal collaboration between quality professionals and the wider business. The theme also focuses inter alia on the importance of embedding quality management principles in collaborative efforts while working with colleagues and suppliers. This enables survival during uncertain times, apart from providing the competitive advantage that leads to unrivaled success.

I am delighted to note the stress given to collaboration in the theme, which coincides with the efforts under project 'CUBE'. Quality Management encompasses every sphere of business / organization and is not limited to product & processes. When collaboration is ensured for implementing Quality management systems, it helps to sustain excellence and helps to remain ahead of competition by minimizing the under mentioned risks to the organisation.

- Chance of failure in the quality of our product or service
- Failure in identifying trends in customer needs
- Failure to meet customer, statutory or industry requirements
- · Chance of our product, service or facilities harming an individual, society or the environment
- Suppliers compromising on our product or service quality, or delivery
- Losing customer data or property
- · Our product or service becoming too expensive for the target market.

The organization and its stakeholders can experience benefits in terms of improved value for the customer by treading collaborative path in implementing quality system.

I take this opportunity to convey my best wishes and encourage you all to continue to organize events, symbolic of making Quality a part of our life in our Organisation.

World Quality Day was celebrated with a lot of enthusiasm across all locations. The week witnessed several activities and awareness programmes for employees, customers, contractors, dealers, PCVOs, DSMs such as quiz contests, slogan contest, open day of lab for visits, Mobile lab visit to ROs, video shows on Quality etc. The Quality Assurance team was associated with the locations and territories in organizing the activities. To demonstrate our commitment to continually improve our Quality, these campaigns are going to be in place on a sustained basis much beyond World Quality Day!

The Kolkata Retail team invited customers to check the density of our products and note it on a Customer feedback board which was displayed in major Retail Outlets across Kolkata.



Quality is a measure of excellence or a state

of being free from defects, deficiencies and significant variations. As quality is one of the most important parameters for E&P, E&P East observed World Quality Day with zeal & enthusiasm at all sites. The theme - 'Making Collaboration Count' - reflected the importance of collaborating with colleagues, departments and partner organizations, in order to achieve the desired quality.

E&P East liaised with location teams for a joint quality inspection of all ongoing jobs like sand compaction test of tank pad foundation at Haldia, proper stacking of materials at Budge Budge, bending in horizontal joints of tank plate and proper alignment of shell plates at Paradeep, visual inspection and document review of the material supplied by the contractor at Patna & Paradeep and Welding Procedure Specification approved by TPIA in conformity with BPCL QAP at Patna & Balasore. With this, E&P's endeavor to maintain quality at sites was emphasized and the importance of collaboration to achieve this objective was reinforced.

World Quality Day was celebrated at Sidhpur TOP with dealers, transporters, contractors and TOP staff. After the Quality Pledge, Mr. Joseph Toscano, Manager, Quality Assurance, West enlightened the gathering on the importance of quality, its role for value addition in routine activities and procedures for checking the quality of petroleum products such as MDG Control Order, Mobile Lab operations and Sr. Level Inspections. An open session was followed by a Quality Quiz conducted by QC Co-ordinator, Sidhpur Mr. G. M. Gulwani.



Foundation Laid of IREP Main Control Room

Our C&MD laid the foundation stone of the Main Control Room of the Integrated Refinery Expansion Project by unveiling the plaque. The Main Control Room, which would be the cockpit of the IREP units, would receive signals from individual units. The building would have a total area of 62,000 sq.ft. (5760 sq.m.), would be blast resistant and would rest on 664 piles. The total RCC quantity would be 10,000 m3. CCTV camera network in the units and a large video wall are some of the highlights of the project.

Our C&MD laid the foundation stone of the Main Control Room of the IREP

MOT Celebrates Silver Jubilee of Safe Operations



On 3.12.2013, Marine Oil Terminal (MOT), Jawahar Island joyfully celebrated 25 years of accident free tank farm operations. Gracing the occasion were M/s. S.S. Sunderajan, GM I/C, S.K. Goel, then GM (Ops.), R.R. Nair, GM (HR), C.J. Iyer, GM (Tech.) and several HODS from Mumbai Refinery.

In view of increased production and volume of oil traffic at Mumbai Refinery, a need was felt to construct additional tankage at Jawahar Island (earlier known as Butcher Island) in 1981. Project work for constructing six storage tanks with a total capacity of 162,000 Kls commenced in 1984 and the tank farm was commissioned in 1988. Additionally, two new storage tanks with a total capacity of 17,190 Kls were added in 2008. Currently, the tank farm caters to HSD & Furnace Oil.

Some MOT veterans shared their own silvery threads of reflection during the development and growth of this location. Kudos to the MOT veteraus team who toiled with dedicated commitment throughout!



BPCL is Star PSU of the Year : Business Standard

BPCL was unanimously selected as the Star PSU for the Business Standard Awards for Corporate Excellence in 2013 for innovation in its business of refining and marketing. From the shareholder's perspective, BPCL stood out, having delivered 6.5% and 7.4% in the previous two years, which was far better than the 16-33% share price decline for its peers like HPCL and IOC. Another key factor was the successful foray into oil & gas exploration. In the past few years, the company has bought stakes in various global hydrocarbon assets, that are prized today.

BUSINESS STANDARD AWARDS 2013	
CEO Of the Year	N Chandrasekharan, CEO & MD, TATA Consultancy Services
Company of the Year	Sun Pharmaceuticals
Star MNC of the Year	Hindustan Unilever Ltd
Star PSU of the Year	Bharat Petroleum Corporation Ltd
Star SME of the Year	Astra Poly Technik

The eminent jury comprised six of India Inc's leading decision-makers. ICICI Bank Chairman, Mr. K.V. Kamath, who was also the jury's chairman, averred: "The success of the winners that we select should endure. Let's focus on companies of the future and those that had contributed and would contribute to a "new India." The jury included Cyril Shroff, Managing Partner at law firm Amarchand & Mangaldas, Noshir Kaka, McKinsey India Managing Director, Sanjay Nayar, KKR India CEO, Harsh Mariwala, Marico CMD and Kishore Biyani, Future Group CEO.

This is recognition of the highest order! Every member of the BPCL family should be proud of earning this award and strive to do even better in future!

Petroleum Secretary Visits Kochi Refinery

Mr. Vivek Rae, IAS, Secretary, Ministry of Petroleum & Natural Gas, visited Kochi Refinery on 11.11.2013 and reviewed the implementation of the expansion project and operational activities. He was given a warm welcome by our C&MD, Mr. S. Varadarajan and Director (R), Mr. B.K. Datta at the IREP gate along with Mr. Prasad K. Panicker, ED (KR), Mr. P. Kumaraswamy, GM (Project) I/C, Mr. Tomy Mathews, GM (Petrochem), Mr. S. Vijayakumar, GM (HR), Mr. M.N. Neelakanton, GM (Advisory Services), Mr. P. S. Ramachandran, GM (Project Units), Mr. P.K. Suresh, GM (Finance) and other senior executives.

During the project site visit, he witnessed the concreting of the foundation of the technological structure of the new Crude and Vacuum Distillation Unit. Mr. Rae then inaugurated the Re-gasified Liquefied Natural Gas (RLNG) driven Gas Turbine - II Unit, which converts the fuel in this power plant to RLNG. Thereafter, he planted



On 29.10.2013, our ED (Pipelines), Mr. Anurag Deepak, inaugurated the state-of-the-art 14 KWp and 6.4 KWp dual-axis tracker solar power plant, which meets the entire energy requirement of the Intermediate Pigging Station at Churela (BKPL) and SV-4 (Maharajpura). The entire Bina-Kota pipeline comprising 7 SV stations and 1 IP station is now solar powered, leaving a significant footprint in the green and clean energy domain.

the only solar powered pipeline in India

The system works on the principle of Maximum Power Point Tracking, where it tracks the movement of the

Sun (both azimuthal and altitudinal) throughout the day and produces the maximum output. This technology is 30% more efficient than the traditional stationary solar power plants. The continuous supply of cheap power results in more efficient and reliable operations.





a sapling in the Ecopark and visited the DHDS control room. "I have no doubt that IREP will enable BPCL to scale new heights as a company of global excellence. My compliments to all employees of BPCL for a bright and prosperous future," were his parting words.

EHMS Appreciation



Mumbai Refinery IS team received an Appreciation Certificate from CSI for the Case Study on 'Swasthiya Sampathi of BPCL Employees – Employee Health Management System' under the category of Health Care. The benefits of EHMS are well organized medical records accessible online; increased accuracy with improved Quality Control; Regulatory Compliance assistance to OSHAS 18001; ability to predict health trends through Wellness Index Analysis and an up-to-date Professional Medical Centre. The system is implemented in Mumbai & Kochi Refineries and all the four Regions.

Implementation of EHMS enables the Medical Centre to effectively manage occupational safety and its impact on the general health of employees. This solution offers a single window for accessing the information, performing analysis and monitoring the industrial hygiene. The team members who presented the paper were Dr. Vandana Shinde, Medical, Ms. Sangeeta Mithal, Dy. Manager-IS, Ms. Pushpalata Ravi, Manager-IS & Mr. Sukhadhan Samuel, Dy. Manager(Medical).

IDC Celebrates a Decade!



The Integrated Data Centre (IDC), Greater NOIDA, celebrated its 10th Anniversary on 18.11.2013 with Mr. K.B. Narayanan, ED (IIS), Mr. A.K. Kaushik, GM (IIS-Infra & Services), Mr. Anil Kumar B., DGM (IIS-Infra), Mr. P.S. Viswanathan, DGM (CRDC) and Mr. Lalit Watts, Chief Manager (Admin-HRS North) gracing the occasion. Mr. Narayanan congratulated the IDC team for maintaining and operating the Data Centre as a Disaster Recovery (DR) site successfully for ten years. Dwelling on the role of IT as a business enabler, he emphasized on the need for continual improvement of the IDC facility in view of its role as a Primary Data Center (PDC) in the near future. During its glorious journey, IDC served as PDC for more than three months in the year 2007, when PDC at Corporate Office was being migrated to Sewree, Mumbai. It has also been the nodal center of

VSAT connectivity in BPCL since 2004. With this ten year

milestone, Team-IDC pledged to take the Data Center to

higher levels of excellence and IT service.

GENIE 2013: YouNGAGE

"Each generation goes further than the generation preceding it because it stands on the shoulders of that generation. You will have opportunities beyond anything we've ever known," said Ronald Reagan. HRS South launched 'You-NGAGE,' an exclusive employee engagement initiative for 55 GEN Y officers on 5th & 6th December, 2013 at SRO, Chennai. The event started off with 'Meet the Leaders,' during which Mr. S.P. Gathoo, Director (HR) shared the DreamPlan vision of the organization and urged the young officers to dream big and make BPCL a global energy company.



Competitions such as Best Young Manager, Business Quiz, Paper Presentation (Future Market Landscape of Indian Oil Industry), Mad Ads, Dumb Charades and Cultural Evening were held, where the officers could showcase their skills/talents in the areas of Finance, HR, Marketing, Business Knowledge, Managerial Performance & Creativity, and also build strong bonding across SBUs. Ms. Sanchali Nag, Asst. Mgr. (Ops.) from Mangalore Installation was crowned as the "Best Young Manager" of GENIE 2013 after five rounds of competitions. Ms. Sushuma N., Mgt. Trainee, I&C Chennai and Mr. Sree Madavan, Asst. Mgr. Internal Audit (South) bagged 1st and 2nd runner up respectively.

Tejaswini – the spirit of womanhood

The woman of today balances myriad responsibilities in the corporate world and on the home front, which often shifts the focus away from her own development and growth. Learning Center, West took its first step in creating a developmental module especially for female management staff, with an objective of providing inputs on professional and personal growth for women.

The module, held on 21st & 22nd October, 2013 at Wadilube Training Center, aimed to develop awareness of self, inculcate pride in one's strength as a woman, discover the essentials of being a woman leader and learn the art of de-stressing oneself through meditation. Inaugurated by Ms. Sujata Chogle, GM (HRS) West, the program was characterized by rich experience sharing, wherein the participants rediscovered their passion areas

at work, experienced the joy of meditation and learnt how to use their emotions as their strength. Tejaswini has added to their joy of being a woman.



BPCL Partners Agarwal Movers Group

BPCL signed an agreement with APM Highway Terminal Pvt. Ltd., a subsidiary of Agarwal Movers Group (AMG), one of the largest Logistics companies in India. The agreement is to bring them under the ambit of the BPCL Loyalty Program and BPCL would develop large format Retail Outlets on COCO basis at the Driver Seva Kendras established by APMHTPL. Mr. Gautam Mukerji, GM (Retail) North signed the agreement with Mr. Ramesh Agarwal, Chairman, AMG on 21.10.2013.

AMG has diversified into services like transportation of household goods, logistics, infrastructure and warehousing with operations spread over 42 countries. They hold the Limca Book of Records for being the largest movers of household goods. AMG owns over 1000 trucks and has a fuel consumption of over 4000 KL

per month. They also control and manage an additional fleet of more than 1500 trucks.

In addition, they have opened up a Driver Seva Kendra at Dudu, Rajasthan, providing the drivers with basic facilities of sleep, rest, security etc. Currently, approx. 240 trucks are parked every night at this facility. Through this



agreement, BPCL would gain business not only of Agarwal Movers Group but also of those customers using the facilities of the Driver Seva Kendra.

BPRL Attains Schedule B Status

BPRL has received yet another accolade recently - it has been categorized as a Schedule 'B' company by the Department of Public Enterprises. Since its inception in 2006, BPRL has been building a portfolio of exploration assets worldwide and creating contacts in the upstream space. It has consolidated its position by learning the business quickly, enhancing its inhouse resource base, both in terms of human resources as well as technology, and establishing good relations with operators and partners. Discoveries started within a few years of BPRL's entry into Upstream, and it continued to stretch itself, entering new resource plays like shale gas, and also entered the arena of operatorship.

Today, BPRL has established itself in the Upstream space and has contributed significantly to BPCL's valuation. Over the past couple of years, investor interest in BPRL has risen significantly. BPRL has also been recognized internationally – it was awarded the Thomson Reuters PFI Africa deal of the year award – 2012, and a case study on BPRL has been selected for publishing in Harvard publishing. On the operational front, BPRL has been able to line up funds to the tune of \$ 2 billion from banks to fund its projects, without recourse to BPCL. Also, BPRL has also been consistently getting an 'Excellent' rating in all MOUs so far.

BPRL was categorized as a Schedule 'C' company in November 2007. In view of the significant achievements over the past few years, BPRL sought upgradation, and supported by the top management of BPCL and the Coordination department, finally, its efforts bore fruit and it was categorized as a Schedule 'B' company.

CRDC Scientists Share Knowledge

On invitation, two special chapters have been contributed by scientists from BPCL's Corporate R&D Centre (CRDC) for the book, 'Petroleum Refining and Natural Gas Processing,' edited by internationally renowned experts - Prof. M. R. Riazi—Kuwait University, Kuwait, Prof. Semih Eser—The Pennsylvania State University, University Park, PA, USA, Dr. Suresh S. Agrawal—Offsite Management Systems, Houston, TX, USA and Prof. José Luis Peña Díez—Repsol,

Madrid, Spain. These chapters were in the areas related to fluid catalytic cracking and hydro-isomerisation of paraffins. This publication was sponsored by Committee D02 on Petroleum Products and Lubricants and published as Manual 58 in ASTM International's manual series. More than 40 scientists, experts, and professionals from both academia and industry have contributed to the 33 chapters in this book. This is a very prestigious achievement for CRDC scientists.

When we are no longer able to change a situation, we are challenged to change ourselves.

-Victor Frankl

Meet the LPG Champions

The theme title 'Bharatgas Champion League: the Game Changer.... leading to Excellence' captured the spirit of the All India LPG Meet 2013 held in Bengaluru from 13-15.12.2013. The Meet aimed to benchmark the best and innovative practices followed at different locations, leading to outstanding results of the LPG SBU and to share those across the leadership spectrum. Another goal was to challenge and ignite the current mindset for raising the bar in future.

Our C&MD and Directors enthusiastically laid out scenarios and future paths for the LPG business, outlining the challenges and opportunities unfolding on the horizon. Each one spelt out their vision for BPCL and their expectation from LPG SBU, thus radiating ripples of synergy and motivation across the SBU.

A panel discussion ensued on topics like: a) Brand Differentiators; b) Profitable Growth; c) Leadership in Operations; d) Expanding Horizon and e) Energizing People. Mr. Porus Munshi, an expert on innovation, then conducted a workshop on 'from linearity to leapfrog', which brought out critical areas and means for pathbreaking performance in the LPG BU.

The event was also an apt occasion to recognize and reward outstanding performers in various categories, amongst individuals, Territories and Regions. The winning teams came on stage with 'top of the world' feelings, with brilliance and confidence to take on the future.

For 'Team LPG', this was a memorable experience of inspiration, motivation and enjoyment.



Leadership Speak Session; Board of Directors in vibrant discussion, moderated by ED (LPG)



Team Western Region, led by RLM (West), receiving the Chairman's Trophy

आपकी राय

हम विभिन्न विषयों परआपके विचार जानने के लिए एक नया स्तम्भ लेकर आर हे हैं

विषय: क्या शिक्षा आपको जीवन के लिए तैयार करती है? कृपया इस अंक के लिए अपने संक्षिप्त लेख भेजिए और ध्यान रखें कि वे विचारशील हों और 300 शब्दों सेअधिकन हों।

karmarkarmc@bharatpetroleum.in

या chavansk@bharatpetroleum.in को ईमेल करें।

अंग्रेजी और हिन्दी में सर्वोत्तम लेखों को पुरस्कृत किया जाएगा। तो क्या सोच रहे हैं? लिखना शुरू कीजिए!

भेजने की अंतिम तारीख है 31 मार्च, 2014

A Point of View

We're introducing a new feature to elicit your views on various topics.

Topic: Does education prepare you for life?

Please send in your brief essays on this issue, ensuring that they are thought provoking and do not exceed 300 words.

E-mail to

karmarkarmc@bharatpetroleum.in or chavansk@bharatpetroleum.in

Prizes will be awarded for the best essays in English and Hindi. What are you waiting for ? Start writing!

The last date is 31st March, 2014

Once Upon a Time . .

Employees from CO, Maker Towers and Mumbai Refinery volunteer their time, once a month, to tell stories to children from municipal and low income primary schools. These stories have morals that are based on BPCL values. Corporate CSR team organized a training program for these volunteers on the art of story- telling taken by Mr. Joshi Johnas, which was attended by 20 volunteers and the Corporate CSR team. Director (HR), GM (HRS) I/C and DGM (Admin) also graced the occasion.

The program was a platform for sharing each volunteer's unique experience of their time in the classroom and a way forward for making the process more meaningful both for the children and the volunteers themselves. The highlight of the program was the activity session wherein the volunteers wrote out their own stories and enacted them. On International Volunteer Day on December 5th, Director (HR) presented each volunteer with a letter of appreciation. He envisions BPCL reaching the '10% of total employees mark' for the volunteering initiative in future.

Two Pipelines From Two Refineries Converge

On 9.11.2013, our Director (Refineries), Mr. B.K. Datta and ED (Pipelines), Mr. Anurag Deepak inaugurated the 18kWp Solar Grid connected Plant and the DRA Additive SKID Unit at Kota TOP. The Solar plant is synchronized to the Grid and generates approx. 70 – 80 units/day, catering to the needs of running the Control room. The wonder additive, called the Drag Reducing Additive (DRA), reduces the intermolecular frictional losses in the pipeline, thereby increasing the flow rate in the pipeline by more than 20% and reducing the energy consumption by more than 300 kWh. Director (R) appreciated the efforts of Pipelines Dept. in surpassing the milestones by continuous innovation and motivated them to further benchmark through innovation & continuous improvement, value addition and integrative approach without any compromise on HSSE.

School Libraries : Windows of Learning

"The things I want to know are in books; my best friend is the man who'll get me a book I ain't read." — Abraham Lincoln. BPCL, with NGO partner, 'Room To Read,' has assisted 3780 children on their search for knowledge, by establishing libraries in 20 schools in Mumbai and Delhi. Students were delighted to have a plethora of books to read, classified in 6 different reading levels. The student management committee would ensure smooth administration of the library. On 19.11. 2013, Mr. Shrikant Desai, DGM (Admin) CO and the Principal of Chembur Primary Municipal School inaugurated the library.

Harnessing Green Energy

As a CSR measure, BPCL has installed a 4.8 kWp Dual Axis Tracking Solar Plant with 600 AH battery backup in our Washala Intermediate Pumping Station to provide electricity free of cost to all 36 huts, two schools and street light poles of Raichiwadi through green (solar) power. In his inaugural address, Director (Refineries), Mr. B K Datta assured the villagers that we will continue to carry out similar CSR activities on a sustainable basis. He also urged them to take care of the lighting and other electrical facilities provided in their village and homes under this project, to maximize the life and reduce the downtime of the equipment.

PSE Excellence Awards 2013



Mr. S. Varadarajan, our C&MD, received the award from Mr. T.K.A. Nair, Adviser to Prime Minister, GOI and Mr. O.P. Rawat, Secretary, DPE, GOI.

The Department of Public Enterprises, (DPE) Government of India & Indian Chamber of Commerce have conferred the PSE Excellence Awards 2013 to Bharat Petroleum Corporation Limited in the Maharatna & Navratna category for Operational Performance Excellence. The award was presented at the 4th Summit on Indian Public Sector Agenda @ 2020 hosted by the DPE in association with the Indian Chamber of Commerce in New Delhi on 16.12.2013. The summit, attended by C&MDs of PSEs and Business Leaders of India, deliberated on local challenges and global opportunities.

The citation presented to BPCL reads "Bharat Petroleum Corporation Limited (BPCL), is a Fortune 500 oil refining, exploration and marketing PSU with Navratna status. Since its nationalization in 1976, BPCL has shown exceptional growth and over the years its turnover, profitability and its financial reserves grew by leaps and bounds. BPCL, also known as a "MNC in PSU garb" is a pioneer in marketing initiatives employing "Best in Class" practices. BPCL has given concerted efforts to enhance stockholders value. Heartiest congratulations to the entire team. We know the team will continue to contribute to the growth of the nation and achieve many more milestones."

Energy Performance Awards

Mumbai Refinery bagged the Second Prize among refineries having a Composite Energy Factor less than 6, for the years 2011-12 & 2012-2013 at the Jawaharlal Nehru Centenary Awards instituted by MOP&NG. The Award was presented by Mr. Vivek Rae, Secretary MOP&NG to Mr. S.Varadarajan, our C&MD, Mr. B.K. Datta, Director (R), Mr. P. Padmanabhan, ED (Refineries Co-ordination) and the Mumbai Refinery Team on 11.11.2013 at the Refinery Technology Meet held at Kochi.



Best Fuel Supplier Award

Our Hyderabad LPG team received the Best Fuel Supplier Award in the Indian Hospitality Awards 2013 from Mrs. Chandana Khan, IAS, Special Chief Secretary, and Tourism – Govt. of AP, during the Hospitality Business Fair 2013 held in HITEX Exhibition Centre, Hyderabad on 16.11.2013. Bharatgas was adjudged as the Best Brand among all OMCs & PMCs, considering its technical expertise and service standards. The stall focused on LOT Technology, Complete LPG Solutions for Industrial & Commercial Customers, BMCG & Reticulated LPG Solutions. Products on display included LOT Valves, different types of LPG Meters used in Commercial & Reticulated systems, Pressure Regulators, Flame Arrestor, Leak Detectors etc.





CSI National Award for IT Excellence



Mumbai Refinery IS team won the prestigious CSI National Award for Excellence in IT 2013 Winner Trophy in the category of Advanced Analytics for the project and case study, 'Real-time Advanced Analytics and Manufacturing Intelligence.' The award was conferred by Satyanarayana, Secretary, Department Electronics & Information Technology, Govt. of India, in the presence of Mr. Anil Srivastava, IAS, Joint Secretary, Ministry of Civil Aviation and Convenor of CSI Awards and Prof. S.V. Raghavan, President of CSI, Secretary to Chief Scientific Advisor of Govt. of India in a glittering ceremony held on 14.12.2013 at Hotel Novotel, Vizag, as part of CSI's 48th National Convention, attended by industry, academia and senior govt. professionals.

BPCL received the Award for:

- Implementation and providing Advanced Analytics and intelligent information to all levels of management by connecting Big data of Refinery for effective monitoring, identifying root cause, issues through Real-Time Advanced Analytics, decision making, corrective actions, to avoid any incidents or major failures.
- Implementation in Mumbai and Kochi Refineries.
- Helping stakeholders to achieve operational excellence in the refinery.

Over 100 nominations were submitted across 6 categories by reputed organizations like BHEL Trichy, Tech Mahindra, iGate, SAS Institute India and Datamatics. CSI awards are instituted to acknowledge and motivate organizations working in private & public sectors to benchmark IT excellence in corporates.

Mr. M.D. Agrawal, GM(IS) has already presented this BPCL Case study on BPMAI – Analytics in Gartner Summit in Goa, ARC Summit in Hyderabad and Siemens Research Conference in Houston earlier this year. The Team Members who presented the paper were Mr. D. Shrrikumar, Manager-IS, Mr. L. Sriram, Sr. Manager (E&E), Mr. Sandeep Agrawal (Scheduling), Ms. Anuradha Shenoy, Manager-IS and Ms. K Kalaiselvi Dy. Manager-IS.

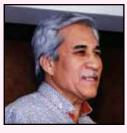
India Manufacturing Excellence Award

The Economic Times 'India Manufacturing Excellence Awards' (IMEA), instituted by 'Frost & Sullivan' in partnership with 'The Economic Times', recognizes the best manufacturing facilities in India with focus on quality, continual improvement and global competitiveness. Our Mumbai Refinery was awarded the 'Gold Award – Process Sector – Mega Large Business', under the IMEA – 2013, for its excellence in manufacturing and supply chain, creating a lean and competitive organization. This year, 92 Indian organizations, including manufacturing giants like L&T, HUL, ACC, Nokia, TATA Motors, Cadila, Alstom, etc., were assessed for the IMEA.

The Award was received by Mr. S. S. Sunderajan, GM I/C MR, Mr. M. S. Krishnamoorthy, DGM (Mfg.) MR and Mr. S.B. Kadam, DGM (Maint.) MR in a grand function held on 6.12.2013, as a part of the IMEA Summit 2013 in Mumbai.



FAREWELLS



Mr. Tapan Datta

After his B.E.(Mech.) from Engg. College, M.S. University, Baroda in 1976, Mr. Datta worked in Jyoti Ltd. and Godrej & Boyce, then did his MBA with specialization in Marketing from School of Business Management, Gujarat University in 1986. Joining BPCL in the Product & Application Dept., he worked in Technical Services, Direct Marketing and Materials and also had a stint on deputation to PCRA from 1990 to 1994. During his tenure in Coordination, Govt. clearances were obtained for major projects like Bina Refinery, Bharat Shell JV, Mumbai-Manmad Pipeline, Cochin-Coimbatore-Karur Pipeline and the ADL study. He cherishes participating as a key team member of the oil industry in organizing

the International Energy Conference in Goa in December, 1996. In 1999, he joined Lubricants as Northern Regional Head and was 'proud to be part of a highly committed, imaginative, practical and very aggressive Business Council.'

In 2005, as DGM (Retail) WR, building customer loyalty through various new initiatives, each day was a challenge to sustain and build market share. His last stint as GM (Vigilance) gave him enormous experience and exposure into the world of Corporate Governance. He finally superannuated on 30.11.2013.

His wife, Manjeer is a B.Sc. in Zoology from Ranchi University and subsequently, she did her graduation (B. Music) in Hindustani Classical (Vocal) from Shantiniketan. Apart from his keen interest in golf, Mr. Datta has a passion for photography. Their daughter, Amrita graduated in Chemistry, then pursued her MBA, specialising in Marketing & Brand from Institute of Management Technology, Dubai and is currently working with an MNC in Dubai. As he says, "True to my nature of a nomad all my life – we are Bengalis, my parents have settled in Baroda, one sister is in Kolkata, the other is in Singapore and my daughter is in Dubai - we're settling down in Bangalore, pursuing some of our interests and hobbies that are left unfulfilled."

Mr. S.K. Goel

Mr. Goel joined BPCL on 21.5.2013, as Sr. Manager (Chemical). After short stints in Planning & Programming and Energy & Environment sections, he moved to the Refinery Modernization Project at NRL where he had an excellent learning experience. He was responsible for Process Design, Engineering & start-up of the entire refinery and marketing terminal. The Process Design included Hydrocracker (second in the country at that time), combination of ground & vertical flare etc. All the units were successfully commissioned, inspite of several location & manpower constraints. In August 2000, he was posted as Chief Manager (Project Tech), MR, heading the Process Team for



the Refinery Modernization Project. Subsequently, he took up assignments as DGM (Manufacturing) & GM (Operations). The achievements include a number of process improvements, where new heights were scaled in terms of reliability & performance of the refinery. As he admits, "The achievements were possible only with untiring support from juniors, peers, seniors and management. I am sure the coming years would be more eventful for the organization as a number of new projects including CCR, Isomerisation unit & CDU4 shall be commissioned. With all these, BPCL will certainly attain greater heights in the years to come while retaining its excellent work culture." Mr. Goel retired on 31.12.2013. He's settled in Mumbai with his wife Santosh, son Nitin & daughter Shweta.



Mr. B.R. Kharche

In his words, "As all good things must come to an end, it's time for me to step down from my responsibilities and end my memorable journey with BPCL. I had a fulfilling career here and a wonderful time working with good colleagues for the past 32 years. During this long period, I had the opportunity to work in various roles, many departments, several locations, learned so many new things, made so many good friends and now all the memorable events and experiences make me feel quite nostalgic. BPCL felt like my family through all the ups and downs all these years. I'm now excited and eager to get involved in my long ignored hobbies and spend quality time chasing

my pending dreams." He eventually retired as Sr. Manager Retail Coordination, Ahmedabad on 30.11.2013. He's settled down in Pune with his wife and three sons. The eldest son has done his MBA and is working with an IT major as an IT Consultant; he is married and has a baby boy. The second son has done his MSc in GIS and the third one is completing Electrical Engineering.



Mr. K.H. Subramanian

Joining BPCL in January 1983, he was in Tondiarpet Installation and Madurai Depot I/C, then looked after crucial APT projects and created infrastructure at Shankari, Devangonthi, Mysore, Rajahmundry, Ongole, Cherlapalli, Tuticorin LPG Plant and Tondiarpet. His next postings were IM Byappanahalli and SMIT SR, where he acquired land/ROW for the crucial pipeline corridors at Chennai, Vizag, Mangalore and Kakinada ports. After postings as SIM Ernakulam and S&D Coordinator, he took over as TM (Retail) Chennai and then moved to Marketing Coordination in CO, before taking over as AMM, Tamil Nadu and Pondicherry. As DGM (Retail) ER, the Revenue District Analysis for NROs and introduction

of RTGS were trendsetters. He grasped the concept of dynamic pricing while working as Regional Manager Lubes and introduced Retail Counter analysis for improvement of performance thru' the Bazaar Channel. His posting as GM (Retail) West was challenging, a position he superannuated from on 31.12.2013.

He states, "I have made so many friends along the way, and so many of you have touched my life in a variety of ways. I have travelled the country with BPC, experienced such a wide variety of cultures, been to so many places and am now so much richer with the knowledge that I have gained. I have been part of a team in most areas of the country and it is all these teams – compact or large, that are responsible for shaping me into what I am today. Working at BPC has truly been an enriching and rewarding experience." His father, being a Carnatic Musician, taught him the violin, which he will revisit from now on. His wife, Vathsala, presently working as Divisional Engineer at BSNL, Chennai, has actively supported him throughout. Namitha, their daughter, has done BE & MS (BITS), is married to Shivaramakrishnan, who has a doctorate in cryptology and they are currently settled in Calgary, Canada. Naveen, their son, is currently studying MS in Syracuse, New York.

Mr. P.S. Reddy

Hailing from Anantapur (which means 'endless ocean') in AP, Patil Satyanarayana (PS) Reddy coincidentally worked in coastal locations only! After an M.Sc in Chemistry in 1975, he then did research in Organic Chemistry (production of anti-carcinogens) at Sri Venkateswara University, Tirupati. After a stint at McDowells, on 1.9.1982, he joined BPCL as a Trainee Officer. At Kandla, he gained comprehensive knowledge of all operational activities; at Vasco, he coordinated industry requirements and at Goa Division, he monitored depot operations of Hubli, Belgaum & Miraj depots along with CODs at Vasco and Kolhapur. Corporate Operations was followed by Direct Market



Sales, where he coordinated the sales of Special Products and Black Oils. In 1998, in the I&C SBU he handled Sales Development in a deregulated scenario and then in Mumbai Refinery Coordination, he played a major role in commissioning the Naphtha facilities for NTPC, handled the allocation of bridging of special products and bulk bitumen to customers and transporters. Since 2004, he's been in Supplies at Retail HQ meeting the demands of Retail, I&C and Aviation SBUs at all times. He finally superannuated as Chief Manager (Supplies), Retail Logistics on 30.11.2013. Among his other interests are running the Half Marathon race in 2 hrs 32 min at Mumbai in Jan.13. He says, "My wife is my guiding force, a strong lady, a good mother and a wonderful cook, who as whips up delicious Andhra food in a jiffy!" Their daughter, Sridivya works with HSBC, London after her CA and other daughter, Himaja practices at her own Dental Clinic after MDS. They are proud grandparents to lovely Rhea.



Mr. Ambujakshan S

Prior to joining the erstwhile Cochin Refineries Ltd. on 1.1.1987, he worked with various organizations including IRMA and CANSAVE (UNICEF). In the Projects department, he's worked in the Procurement and Warehouse for over 22 years. He was a member of the implementation team of various expansion projects like ARU, CEMP I & II and SPM. He moved on as Assistant Manager (P&CS), where he handled procurement of Drum Steel, Bitumen Drums, Fasteners and Gaskets, Steel Plates and Structurals etc. Looking back on his years in KR, he says, "It was a protected umbrella, which gives all support and protection for the entire family." His wife, Renuka, is a home

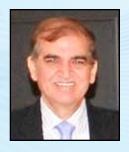
maker. Their daughter, Samannya is a Software Analyst working with Infosys, Bangalore, married to Mr. Vivek Sanckar, Software Consultant with BNC Solutions, Bangalore and they have a son, Nirnay. Their son, Samarth is an Electrical Engineer pursuing a MBA in CUSAT.

PEOPLE



Mr.J.Dinaker, ED (Audit), shared the Audit Practices followed in BPCL and the challenges being faced by Internal Audit in today's scenario at the All India Public Sector Internal Audit Meet on 28th & 29th Nov'13 at Gurgaon. Hosted by IOC, the meet was attended by the Heads of Internal Audit from the

Central Public Sector Enterprises. Mr. Dinaker praised this platform for sharing of knowledge across all PSUs, which will increase confidence, by adopting the best practices and improve visibility of Internal Audit. Apart from e-Audit initiatives, which enhanced transparency & control of the Audit process besides being eco-friendly, deliberations on the challenging role for Internal Audit as laid down in



Mr. R.K. Mehra, ED (IT) presented on the topic, 'ESPO: Emerging Benchmark – Market Diversification' at the fourth edition of the Argus ESPO Conference, held at the Pan Pacific Hotel in Singapore on 13-14.11.2013. In his presentation, he elucidated that Dubai and Brent are being used as global

benchmarks to price crude oil, when their volume is less than 3% of global crude oil production of 90 million barrels per day. ESPO (Eastern Siberian Pipeline Ocean), the youngest Russian crude grade, has been increasingly well received in the Asia Pacific region and stands the best prospect for becoming a possible benchmark. The presentation was well received by the senior delegates from ExxonMobil, Saudi Aramco, Cosmo, BP, Tasweeq, KPC, Conoco, BG Group, ADNOC, JX Holdings & SK Energy.



It was a great honour for Mumbai Refinery that **Mr. K.A. Kunjumon**, Chief Manager (PD) was selected by M/s. Indian Merchants Chamber (IMC) to be a member of the Quality Improvement & Technology Committee of IMC. The committee is headed by industrialist, Mr. Neeraj Bajaj and has 11 members chosen from well known industries and academia, who have vast knowledge and expertise in Quality Management. The committee will leverage the expertise of the members to support and guide IMC secretariat in planning and developing various events like seminars, symposia, workshops, discussion-sessions, round tables, conferences etc. In addition, the committee will help in promoting the IMC Ramkrishna Bajaj National Quality Award (RBNQA) amongst Indian and overseas organizations. This is a second recognition for Mr. Kunjumon from IMC. Last year, he was chosen as the 'Best Team Leader' from the RBNQA Assessors numbering about 1000 all over India.

Kitchen Star



Women and men tested their culinary skills by participating in the Kitchen Star Cookery Competition held at Noida Regional Office on 1.11.2013. The jury - Ms. Nalini Sehgal, Ms. Sharda Sehgal, Ms. Rita Kumar, Mr. Anil Trehan and Mr. Babar Hameed sampled the wide array of mouthwatering dishes and crowned Anuja Thakur as the 'Kitchen Star'!

Obituary

Mr. N. Hariharan, aged 77, passed away peacefully on 16.10. 2013 at Vikram Hospital in Bangalore. He is survived by his wife, Parvathy, his two sons -



Ganesh & Kumaresh, daughters-in-law - Brenda & Subha and grandchildren - Samyuktha & Uma. He was a loving husband, a wonderful father and a very good human being. He will be greatly missed.

Karate Kid



Tanvi, daughter of Amit Garg, TM (I&C) Ahmedabad recently won the First Prize at the 6th State Level Karate Championship. A student of Class X, Prakash School, Ahmedabad, she won the first prize in the 4th State Level Karate Championship -2011, second prize in the 5th State Level Karate Championship -2012, has learnt to use Kongo, Rope and Nunchak and has achieved 3 belts - white, blue and yellow. She advises: "Know your opponent well - his actions and body language; concentrate more on defending instead of attacking during fight; ensure you take a proper diet, as any negligence on this front may affect your game."



Another year, another chance, to start our lives anew; This time we'll leap old barriers, to have a real breakthrough.

We'll take one little step, and then we'll take one more, Our unlimited potential, we'll totally explore.

We'll show off all our talents, everyone will be inspired; We will care for people a little more, deliver results as desired!

With humility in our hearts; we will be humble to the core; Action will be our theme; we'll respond as never before.

We'll read and learn a lot, give our bad habits a fight, May all our goals be accomplished, as we scale new heights!

Happy New Year!

D. Chandrashekhar, Chief Manager (Compliance & Public Grievances), CO

Eat in Peace

Food is essential for the body, so eating food slowly and with full concentration is important. Reserving exclusive time for eating is not a waste!

While eating, do you call a friend?

Do you browse the net or see emails or chat in WhatsApp?

Do you read books?

Do you stand or walk?

While eating breakfast, do you pack lunch

Do you listen to music / watch TV?

Your mind says food is important, so the time for food is not wasted. But your heart feels the time for eating is underutilized, so you do extra activity, like any of the above, to add value to the eating time.

Actually, while eating, you need to sit still, not get up till you finish the food. not even talk to anyone. You are supposed to see the food, admire its appearance,

say the green colour of the vegetable/ whiteness of the curd, relish the taste of the items, observe the quantity that you eat, etc. This is doing full justice to the food; then, what you eat will be fully utilized by the body and mind.

> in what you do and you will get the best result!

V. Natarajan, Chief Manager Business Information, LPG CO

Down Memory Lane

Citation to our C&MD

Mr. V. Sampath Raghavan, Secretary, BPCL Retired Management Staff Association Southern Region, BPRMSA (SR) and Mr.V.Marisamy, President of the Association presented a Citation to Mr. S. Varadarajan, our C&MD during his visit to Chennai on 1.11.2013.



Excerpts from the Citation

"We heartily congratulate you on your paramountly elevated position and wish you all the very best in your new assignment. You have now become the doyen of BPCL - uneasy lies the head that wears the crown. You have in you the magic bullet to annihilate problems of great magnitude with utmost ease. You belong to an Institution with deep commitment to human values and deep sense of gratitude to all those - present and the past - who contributed to its present phenomenal growth.

Your ability to be level headed at the height of success and at the depth of failure (which is seldom) stands out. It is a huge responsibility cast on you and with a high degree of professional skill, competence, experience and expertise, you will lead your team to still more glory sustaining the numero uno position among other OMCs. In other words, yours will be a saga of excellence.

We wish to invoke the Divine Grace to continue to give you good health and happiness to make your forward journey more successful and lustreful. Your career as C&MD will be marked with glitz leading to a crescendo.



Felicitations

Mr. R. Sankaran

Mr. R. Sankaran (born on 15-6-1922) had joined Burmah-Shell in 1944, worked as Branch Assistant in Chemicals Dept., S&D Officer in Tondiarpet Installation and finally retired as Area Distribution Manager in Chennai in 1977. He was nominated by the Company in 1959 to attend a six week's training course in Transport in the UK. He never failed to disseminate his knowledge and



Mr. V.N. Madhava Rao, Mr. R. Sankaran and Mr. V. Sampath Raghavan

expertise to his colleagues. He was revered and held in high esteem for his noble and generous qualities. which endeared him to one and all. In sports, he has represented Burmah-Shell and Bharat Petroleum in PSCB tournaments in Bridge and was responsible for BPCL winning many accolades. As the Vice President and President of Burmah-Shell Club during the '70s, he took keen interest in furthering other sports, especially cricket and athletic. He was solely responsible for our Club stealing a march over other sister Clubs.

Currently he's leading a happy and healthy life with his wife, S.Gowri (aged 84) and son, Santhana Krishnan, grandchildren and great grandchildren.

Mr. R. Seetha Raman

Mr. R. Seetha Raman crossed the milestone of 90 years on 24.4.2013 Having joined Burmah-Shell on 24.4.1943, RSR has donned many a hat, having diversified experience in Marketing, Audit, Distribution and Staff. He was exposed to all functions of the organisation where he used to pick up the threads with elan. He captivated his staff with his incisive approach to social and general issues. In the olden days, it was a question of "come early and go late," particularly in upcountry locations. In



Mr. V. Rajamani, Mr. R. Seetha Raman and Mr. V. R. Muralidharan

Depots, where he was the Superintendent, there was no hierarchy in his office and he never hesitated to roll up his sleeves and work. All that mattered to him was "passion" for the job and hunger for achievement of Company's goals and he had a knack of achieving the desired results.

He still vividly reminisces the stellar role he played in the successful closure of the tin factory in Kochi, which was a Herculean task indeed. The secret to all this was RSR's attitude of "talk turkey" i.e. speak frankly, get down to business and solve the issues - yielding the desired outcome. a polymath.

Regarded as on endearing personality endowed with modesty and humility, he finally retired as Manager (Finance) in April 1981. He enjoys a peaceful retired life with his loving wife, Subbalakshmi, children and grandchildren.

We wish to invoke Divine Grace for them and their loving families, to continue to enjoy peace & happiness and may they both score a century!



Fundamental Rights

LEGAL

I once asked a "know-it-all" friend of mine, "Do you know what Fundamental Rights are?"

To my surprise, he gave me one of the best answers, "Of course, I know. It is the right which allows me to do whatever I want, whenever I want and wherever I want. After a short pause, he added, "But you have to respect that everyone else has the same right." His second sentence made all the difference. The exact spirit of our Fundamental Rights was crystallized in the simplest of words. Yes indeed, one has the right to do anything, yet one has to recognize that everyone else has that right too."

The Indian Constitution has accorded certain Fundamental Rights which are regarded as incontrovertible. i.e. they cannot be abridged by laws These rights are available to every citizen of India and form the basis of living with dignity, independence and freedom.

The Indian Constitution has given us 6 categories of Fundamental Rights:-

1. Right to Equality - This secures equality before the law and equal protection of the law. No person is greater than the law and the law is alike for everyone. It is interesting to note that this section is not just restricted to citizens, but to any person in India. Discrimination is prohibited on any grounds of religion, race, caste etc. This right also secures equality of opportunity in matters of public employment. The inhumane practice of "untouchability" was finally abolished by this law.

However, equality amongst unequals results in inequality. Hence, this right permits "reasonable classification." For example, if a Corporation wishes to hire accountants for its activities, and has a policy which takes into consideration only Chartered Accountants who have passed in the first attempt or got above a particular percentage for this job, it is reasonable. Hence, if classification is made on a reasonable basis and has nexus with an objective, it is held to be valid. This right is so beautifully crafted, to give the mandate to a State to formulate special provisions for those in need and have been deprived of opportunities. The right derecognizes all prejudicial and aristocratic titles, excepting military and academics.

- 2. Right to Freedom The right to freedom encompasses the freedom of speech and expression, the right to move freely throughout India, the right of residence in any part of India and the right to carry on any lawful profession, occupation, trade or business. This right has significance in criminal jurisprudence also. The right includes protection from punishment under ex post facto laws, i.e. laws enacted after commission of an alleged offence and self- incrimination. The right to life and natural liberty is the epitome of our modern day judiciary and spirit of justice. This has stood the test of time and its interpretation includes a plethora of human rights like right to primary education, right to livelihood, right to a clean environment and right to adequate sleep.i.e. no noise, disturbance etc.
- 3. Right Against Exploitation The drafting of the Indian Constitution was exceptionally foresighted. Slavery was still prevalent at that time and trafficking in human beings was an unfortunate reality. As the Constitution championed the cause of humanity, this

right ended all forms of trafficking in human beings and abolished child labour.

- 4. Right to Freedom of Religion The right to religious freedom promotes the concept of secularism. This right accords to everyone the freedom to practice and profess any religion of their choice, subject to public order and morality. This right also grants permission to religious groups to have institutions and manage their religious affairs. No one is compelled to pay any religious taxes. The drafters of the Constitution wanted to build a nation that can embrace all and does not discriminate in any way.
- **5. Cultural and Educational Rights** Minorities have been given adequate protection under the Constitution. The minorities have a right to maintain and conserve their distinct culture. Also, any citizen has the right to admission in educational institutions maintained by the State or receives aid from State funds.
- **6. Right to Constitutional Remedies -** This is the heart and soul of our Constitution. This right ensures the right to free access to the Courts for violation or infringement of any of these Fundamental Rights. This has served the nation well and helped the process of judicial activism to a great extent.

Directive Principles of State Policy

Apart from Fundamental Rights, the Constitution also incorporates guidelines given to the Government on how to formulate legislation to achieve the goal of a welfare State. These guidelines, called "Directive Principles of State Policy," contemplate idealism and the creation of a utopian State. It can best be regarded as an "Instrument of Instructions" to the Government to formulate policies and enact laws for the welfare of people. It is pertinent to note here that the Directive Principles are not enforceable i.e. no one can claim these as a matter of right. Strict adherence, if lacking on the State's part, cannot be a contention for filing cases in Courts.

Some of the most important Directive Principles are:-

- 1. Securing social order for the welfare of people
- 2. Right to an adequate means of livelihood, equal pay for equal work, maintenance of health and strength of workers with special protection to children, provision for just and humane conditions of work
- 3. Equal justice and free legal aid
- 4. Right to work, education and to public assistance in some cases
- 5. Duty of the State to raise the level of nutrition, standard of living and public health
- 6. Protection of the environment
- 7. Promotion of international peace and security

Each of us has experienced these rights and also, the action of the Government following the Directive Principles. These rights have indeed ensured our dignity, liberty and above all, equality.

In the words of Mahatma Gandhi, "I understand Fundamental Rights as something that gives the weak the same chance as the strong."

- S. R. Thukral, Legal, CO

SAFETY

SAFETY AT HOME

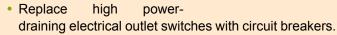
Here are a few tips to keep your home safe and risk free!

The Front Door

- Keep a fire extinguisher handy.
- Install a security viewing system.
- Your peephole should have a 180° fish eye lens.
- Install an intruder alarm.
- · Have a double door.

Electrical Points

- Check your wiring periodically and do not overload power points.
- Treat your electrical appliances with TLC and keep them in working order.



The Living Room

- Change water in vases, fortune plants, lotus ponds daily to prevent malaria and dengue carrying mosquitoes from breeding - they thrive in clean stagnant water.
- Use CFL bulbs, designed to suit all requirements, to save anywhere between 50% to 80% on electricity bills.
 - Newspapers, mags, books are dirt traps.
 - · Old shoes collect mould.
 - · Dust frequently to prevent paper mites.
 - · Clean ACs regularly.
 - Scatter rugs are more hygienic than wall-to-wall carpeting.

Corm proof phonon and door handles a

- Germ proof phones and door handles with liquid disinfectant.
- In the monsoons protect furniture and cupboards from dampness by placing camphor balls, neem leaves or silica gel sachets inside to absorb moisture.

The Bedroom

- Sleep on a firm spring mattress that promises support for your entire frame. Air and flip it over once a month to distribute the sag evenly. Vacuum weekly.
- Dust mites proliferate in mattresses, pillows, carpets, stuffed toys, sofas, curtains. Wash soft toys frequently and sun dry. Vacuum suspect areas at least twice a week and open up the room to allow dust to escape. Shake out sheets and quilts vigorously.
- Sweep walls, fans and ceilings weekly.
- Install a wall or wardrobe safe for your precious things.
- Keep medicines in their original containers and throw away leftovers and expired specimens.

The Bathroom

 Leaks from the walls and ceilings create mould, which can kill, provide food for bacteria and viruses and emit horrible chemicals which can push up allergies and asthma. Attend to damp patches on a war footing.



- Dry frequently. Exhaust fans get rid of damp air.
- Shower curtains are the worst offenders. Robust bacteria stay put in soapy scum. Wash with warm water and detergent and dry out completely. Open doors and windows to encourage circulation of air.
- Use non-skid tiles and suction backed rubber mats to prevent falls.
- Grab bars in the shower and next to the toilet are a help for all and a must for the elderly.
- Never use portable appliances in the bathroom with wet feet or hands to avoid an electric shock.
- Air fresheners, scented candles, incense only mask odours and actually pollute the air with allergy causing fumes and potential carcinogens.
- Clear drains of gunk with baking soda. Naphthalene balls discourage cockroaches from clambering up drains at night, but can cause allergies.

The Kitchen

- To keep polluting gases at the lowest levels, ventilate or use an exhaust fan or range hood, which also reduces mould producing dirt. Clean regularly.
- Don't position a cooker under a window as the heat may shatter the glass.



- See that the gas cylinder is sufficiently ventilated and the flexible pipe covered with Suraksha tubing.
- Set fluorescent lighting over work stations.
- Use only dry pot

holders. A damp one transmits heat.

- Cool very hot liquids before putting them in a blender, or trapped steam and moisture may erupt in your face when you open it.
- Clean everything thoroughly at night. Sterilize dusters, clothes, sponges weekly by boiling in hot soapy water.
- Don't set a fridge next to a cooker as it may affect efficiency. Dry ice trays before filling. Thaw foods in the fridge, not on the counter, which will spur bacterial growth. Refrigerate leftovers within an hour.
- Separate wet and dry garbage. Keep bins clean.
- Set water filters over the sink.
- Wear close fitting clothes and an apron when you cook.





No Kidding



FAMILY

Happiness probably tops the list of things you want to cultivate in your children. Here are a few tips to nurture your child's positive outlook.

Do Let Your Kid Take the Lead

Spend "child-centered time" with your kid every day. Put away all distractions on the floor, give your full attention, and let your little one lead playtime. Do what the child wants to do, not what you want the child to do.

Don't Protect Kids From Failure

It may be one of the hardest tasks as a parent, but let your kid make her own mistakes -- and learn from them. To help kids prepare for sticky situations, help them

learn to accept life's realities, such as conflict, struggle, and consequences. For instance, if your daughter repeatedly forgets to take her lunch to school, let her manage for herself in the cafeteria one day. If she isn't getting along with a teacher or a classmate, let her try working it out first. Children have to deal with the fact that this world is full of flawed people. Avoid becoming a "helicopter" parent, who is always hovering, or a "snow-plough" parent, who swoops in and rescues a child before something bad happens. Instead, adopt a middle-ground approach to parenting. The trick is to stay just far enough away that the child begins to develop her own autonomy, but close enough that if a child is floundering, the parents can come in and pick her up.

Do Offer (Selective) Praise

If your kid scores a 95 on a math test, instead of saying, "You're so smart! I'm super proud of you, respond with "I'm glad that you studied hard. Keep up the great work!" For the sake of your child's self-esteem and happiness, it's better to dole out praise for an action than for a result. Praising inherent traits, such as intelligence, may lead to unwanted complexes. The worst-case scenario is when a child evolves into a perfectionist and eventually feels insecure and believes he is disappointing you if he doesn't get straight A's. These days, parents tend

for concrete actions and effort. It's easier to comment on the end result, such as a high test score, but train yourself to praise "specific effort," because that's

in a child's control.

Don't Criticize and Compare

Shining the light on unwelcome behavior can often backfire. Give a reaction when you want an action repeated. Ignore things you don't want to continue. For some kids, a bad reaction is better

than no reaction. In other words, say something nice when your daughter puts away her toys, but try to hold

your breath when she doesn't share them with her little brother. Avoiding criticism boosts a child's self-esteem and helps keep her happy and motivated. If your child repeats the bad behavior, try hard to continue ignoring it. If it persists, remain patient, and calmly explain to him why his behavior is not acceptable, and remind him of how he should act.

If you have many children, avoid comparing them with each other. Every child is an individual, so focus on individual strengths. For instance, if your son makes his bed every day but your daughter never does, tell him how much you appreciate his efforts to be tidy. Don't scold your daughter or ask why she can't follow instructions or be neat like her brother. But if your daughter does start making her bed (even if it's every other day), praise her. Set expectations that are reasonable based on their personalities. It's important for each child to understand his unique value to you.

Do Show Gratitude

Gratitude and happiness are so strongly linked. So practice gratitude with your kid on a daily basis, but appreciation lists shouldn't consist solely of toys and tablets. Teach your children to focus on being thankful for nonmaterial things, such as sleeping in a warm bed or taking an art class, to broaden their perspective. If your child can't rattle off a list, it doesn't mean he's not grateful -- he may simply need practice. Kids aren't really taught to be grateful, but parents get upset when kids act entitled. If your youngster isn't responsive, try a sneaky approach: At dinnertime or before bed, ask him to name three good things that happened that day.

Don't Hide the Negative

Positive stories are good, but negative ones are just as -- if not more -- effective, because they illustrate perseverance. Negative anecdotes enforce the idea that families can stick together and triumph through good times and bad. No life is free from adversity no matter how healthy or wealthy you are. Kids need to learn how to deal with it. Help your child understand that she's part of something larger than herself, like family. Tell stories about your family, A person's happiness is deeply tied to the depth and breadth of her social relationships.

Do Prioritize Your Own Friendships

Happy kids have friends, so help your child develop his friendships. You can start by spending time with your pals which actually sets a good example for your children, because maintaining friendships helps teach the value of social relationships. We're much better parents when we are happy. Plan outings with the girls, whether it's grabbing coffee or getting a manicure. Or if your friends have kids, trade off on hosting playdates at home or at a playground or zoo. Encourage your child to make friends too, and schedule playdates so that he can enjoy unstructured playtime.

HEALTH)

Cancer Care

There is a saying in medical circles which goes: As is your lifestyle, so is your cancer. In other words what you eat, drink and inhale; where you live, what you do, who you are, all have an impact.

Colorectal Cancer

More men than women succumb to it. The risk rises at 40 and peaks after 55.

High risk: If you eat a high-fat, low-fibre diet, have a previous history of Inflammatory Bowel Disease (Crohn's Disease or ulcerative colitis) or polyps in the colon or colorectal (bowel, rectum, colon) cancer in the family

Symptoms: Prolonged diarrhoea or constipation, blood or heavy mucus in the stool, painful bowel movements, colicky pains ... combined with weight loss and anaemia. **Confirmation:** A rectal examination, coupled with a stool test for occult blood and a sigmoidoscopy or colonoscopy.

Care: Colon screening every year after 50. Eat more whole grains, *dais* with skin, multi grain *atta*, *bajra*, millet, jowar, *channa*, *dalia*, sprouts, leafy greens, citrus fruit.

Lung Cancer

High risk: If you smoke (including *bidis and chuttas*)-even passive smokers are at risk. If you work with occupational hazards such as asbestos, coke, radiation, arsenic, and also smoke.

Symptoms: A persistent cough, coughing up blood, shortness of breath, difficulty in swallowing ... coupled with weight loss.

Confirmation: A chest X-ray, which can be corroborated by a sputum test, a CT scan and a microscopic examination of lung tissue.

Care: Kick butt. Set a date. Then stop. Cold turkey. Bin everything — cigarettes, lighters, ashtrays. Drink lots of water to flush out your system. Get some exercise — it'll help you relax. Never let yourself have just a puff. It can lead to thousands. Eat fruit, raw veggies, chew sugar free gum. Take one day a time. Don't have one today.

Oral Cancer

(lower lip, jawbone, tongue, lining of mouth)

High Risk: If you smoke more than two packets a day; smoke cigars, pipes; chew tobacco and *gutka*, inhale snuff, drink more than 6 pegs daily, suffer oral irritation from sharp edges of teeth, fillings, dentures, pipe stem

Symptoms: Painful nerve endings from oral erosion, rough hard lumps in the mouth, white ridged bump on inside of cheeks where tobacco is chewed, discoloured areas on the gums, tongue, lining of the mouth, brown, flat freckle-like area at the insulted site

Confirmation: Biopsy

Care: Avoid excessive alcohol intake, tobacco chewing/ smoking, see your dentist regularly to smoothen rough edges of teeth and fillings and get more antioxidant vitamins A and E from orange, yellow and green veggies and other fruits.

Ovarian Cancer

Usually hits women between 50 to 70, it's caused by fluid filled sacs or enlarged ovaries.

High Risk: If you are childless, bore your first child after 30, menstruated before 12, menopaused after 55 or have a family history of uterine, breast or colon cancer.

Symptoms: Chronic indigestion, gas, constipation, abdominal pain and swelling, weight loss, bloating, urinary frequency ... all of which show up rather late.

Confirmation: Sonography, CAT Scan, MRI Scan, Laporoscopy, blood tests.

Care: Have your first child before 30.

Breast Cancer

The stats: 1 in 60 in the age group 30 to 65 in rural India and 1 in 30 in urban areas are victims. The condition is targeting younger and younger women.

High Risk: If you have a history of breast cancer on either side of your family. (three direct relations in two generations, ups the risk by 50 %); have menstruated before 12, have menopaused after 55, have postponed childbirth until after 30, are childless, have more than three drinks a day (doubles the risk), have not breastfed adequately, are overweight or carry the BCRA1 and BCRA2 genes.

Symptoms: A lump in the breast or under the arm, tenderness in the breast, blood-stained discharge from the nipple, scaliness, dimpling or puckering of the skin around the nipple, inversion of nipple, change in general contour of the breast.

Confirmation: Not every breast lump is cancerous; 80% are benign. Even if it is cancerous, the breast can be saved, with lumpectomy or segmentectomy or reconstruction. A suspicious mammogram can be rechecked with an ultrasonography; FNAC, a needle biopsy or a biopsy of the lump itself. A breast only needs to go if the tumour is near the breast wall or has started spreading. A blood test will determine if you carry the BCRA1 and BCRA2 genes.

Care: Get to know your breasts at 20. Examine them sequentially from the periphery inwards with your palm. Have a mammography regularly after 50. Exercise and eat healthy to keep your weight down and lower estrogenlevels. Have your children before you hit 30. Breast feed as long as possible.

Cervical Cancer

In 98% cases the condition is caused by the Human Papilloma Virus (HPV) which is transmitted during sexual intercourse and lives in the secretion under the male

foreskin. Although the 33 to 55 age group are the most vulnerable, younger women are being targeted.

High risk: If you became sexually active very early, have multiple partners, have a partner who had multiple partners, had a succession of childbirths which wear 'n' tear the cervical tissue, have perfunctionary genital hygiene, or have genital warts or herpes simplex.

Symptoms: Abnormal blood-stained vaginal discharge, intermittent prolonged bleeding between periods or during/after sex, bleeding in post menopausal women, foul smelling vaginal discharge, pain in the lower abdomen or lower back, swelling of the legs

Confirmation: Pap smear, Colposcopy or Biopsy.

Care: Have a pap smear soon after you become sexually active. Stop smoking. Stay fit with regular exercise and a healthy diet. Maintain scrupulous genital hygiene, and insist that your husband keeps clean too. A condom is the most effective protector.

Prostate Cancer

It mainly affects men over the age of 65.

High Risk: If you are a heavy drinker and smoker, your diet is rich in animal fat, you do not exercise and are overweight, you have high levels of testosterone, a close member of your family had this cancer.

Symptoms: Poor urine flow, frequent trips to the toilet at night, dribbling after passing urine, traces of blood in the urine or sperm

Confirmation: Digital rectal examination, Prostate Specific Antigen (PSA), blood test for enzymes released by the tumour, Level of Prostatic Acid phate (PAP) in the blood, Bionsy

Phosphate (PAP) in the blood, Biopsy

Care: Eat a Far East diet, with fresh veggies and fruit. Antioxidant vitamins C, E and beta carotene in these foods mop up cancer causing free radicals which damage genetic materials in the cells. Zinc makes an enzyme which acts like a switch for certain protective genes. Rich sources are til (sesame seeds), oysters, wholegrains and legumes. Other substances in nuts and seeds work like barriers to malignant growths. Limit animal fats. Lose excess weight. Stop drinking and smoking.

Stomach Cancer

High Risk: If your diet is rich in carbs, you do not eat enough of fruit and greens, you are fond of smoked and preserved foods or suffer from chronic peptic ulcers

Symptoms: Nausea and indigestion after meals, weight loss, fatigue, loss of appetite, lightheadedness, vomiting, pain in abdomen

Confirmation: Endoscopy

Care: Get more fibre from vegetables, fruit, whole wheat bread, dried beans, corn, sprouts, jacket potatoes. Eat less fats and preserves.

Pancreatic Cancer

High Risk: The cancer is 2-3 times more common in smokers.

Symptoms: Jaundice or yellow skin, when the tumour blocks the passage of bile and pancreatic juices. These only manifest themselves when the cancer is well advanced and can be mistaken for hepatitis. Itchy skin resulting from deposit of bile salts and crystal under the skin, nausea, vomiting, weight loss upper abdominal pain which penetrates the back.

Confirmation: Ultra sonography, CT Scan, MRI.

Care: Kick the butt.

रचनात्मक शीर्षक प्रतियोगिता

क्या यह चित्र आपको कुछ लिखने के लिए प्रेरित करता है? तो चलिए अपना कलम उठाईये और एक यादो पंक्तियों में कोई आकर्षक शीर्षक लिखकर karmarkarmc@bharatpetroleum.in या chavansk@bharatpetroleum.in को भेज दीजिए। यह शीर्षक अंग्रेजी या हिन्दी में भेजा जा सकता है।

शानदार इनाम आपका इंतजार कर रहे हैं।

> भेजने की अंतिम तारीख है 31 मार्च, 2013



Creative Caption Contest

Does this photograph evoke deep emotions in you or inspire you to pen a couplet? Don your thinking cap and e-mail a catchy caption in one or two lines only to (karmarkarmc@bharatpetroleum.in or chavansk@bharatpetroleum.in) The caption could be in English or Hindi.

Great prizes are in store for you!

The last date is 31st March, 2014

फीचर

ईंधन बचाओ

विजयवाडा एलपीजी टीम द्वारा आयोजित 'मेगा संरक्षण जागरूकता शिविर' अभिक्रम में पेट्रोलियम एवं प्राकृतिक गैस राज्यमंत्री श्रीमती पनाबाका लक्ष्मीजी ने उपस्थित होकर कार्यक्रम की शोभा बढ़ाई। इस अवसर पर विजयवाडा एलपीजी टीम ने 100 दीपम कनेक्शन और 50 सौर दीप वितरित किये। करीब 700 लोगों ने शिविर में उपस्थित होकर रसोई गैस की बचत और एलपीजी सुरक्षा पर उपयोगी जानकारी हासिल की। दीपों का वितरण कर बीपीसी ने उन घरों में उजाला लाया है जिनके पास बिज़ली की व्यवस्था नहीं थी। इस प्रकार बीपीसी ने वास्तव में 'एनरजाइजिंग लाइव्स' का सब्त दिया है।





दुर्गा रिटेल टेरिटरी ने ऊर्जा संरक्षण की दिशा में 'साइक्लोथॉन' का आयोजन किया। दुर्गापुर नगरपालिका के महापौर श्री अपूर्व मुखर्जी, मुख्य अतिथि के रूप में उपस्थित थे। टीएम (रिटेल) दुर्गापुर ने उपस्थित जनसमूह को शिविर की पृष्ठभूमि स्पष्ट की। मुख्य अतिथि ने जनसमूह से ईंधन संरक्षण से संबंधित दी गई उपयोगी बातों का पालन करने की अपील की जो देश की अर्थव्यवस्था के हित में भी है। करीब 60 साइकिल सवारों ने रैली में भाग लिया। इस 'ईंधन बचाओ' शिविर को स्थानिक मीडिया ने अच्छा कवरेज दिया। शिविर को मिली सफलता की सभी ने प्रशंसा की।

जनता में ईंधन संरक्षण की आदतें डालने के उद्देश्य से तेल कंपनियों ने पीसीआरए के साथ मिलकर एक मेगा शिविर आयोजित किया। इसी प्रयास के स्वरूप नई मुंबई में 10 नवंबर, 2013 को आयोजित एक मिनी मैराथन में 500 प्रतिभागियों को बड़ा उत्साहवर्धक प्रतिसाद मिला। श्री बी.एस.परमार, राज्य स्तरीय समन्वयक, तेल उद्योग, महाराष्ट्र ने मैराथन को हरी झंडी दिखाई। इस अवसर पर तेल कंपनी के वरिष्ठ अधिकारी, डीलर, डिस्ट्रिब्यूटर, डीएसएम, एनएसएस, प्रिन्ट/इलेक्ट्रॉनिक मीडिया के लोग उपस्थित थे। श्री टी.वी. पांडियन, टीएम (रिटेल) ठाणे एवं एनकी टीम ने कम समय में मैराथन को पूर्ण करने के लिए अथक प्रयास किये।



कटक, उड़ीसा में युवा पीढ़ी को ईंधन बचत के बारे में शिक्षित करने के लिए सी से अधिक स्वयंसेवकों ने अपनी बाइक के बदले में साइकिल चलाई और साथ में प्लेकार्ड के जिरये 'ईंधन बचत यानि

पैसे की बचत का संदेश भी दिया। इस इवेन्ट को विभिन्न प्रादेशिक चैनलों और प्रतिष्ठित अखबारों ने अच्छा कवरेज दिया।



तेल संरक्षण के प्रति जागरूकता निर्माण हेत् उड़ीसा में 30 नवंबर, 2013 को एक मेगा साइकिल रैली के आयोजन में सौ से अधिक उत्साही स्वयंसेवकों ने ईंधन संरक्षण संदेशों को लेकर अपनी बाइक के बजाय साइकिलें चलाईं। बस स्टैन्ड पर भी ईंधन की खपत कम करने के तरीके दर्शानेवाले बैनर लगे थे। बीपीसीएल ने ग्राहकों को बेहतर सेवा देने हेतू अपना टोल फ्री नंबर 1800-22-4344 प्रदर्शित किया था। सुपरिटेन्डेन्ट ऑफ पुलिस, बेरहमपुर, श्री अनिरूद्ध सिंह, प्रादेशिक समाचार चैनलों और समाचार-पत्रों द्वारा इस इवेन्ट की काफी सराहना हुई।

पेटोलियम संरक्षण शिविर के हिस्से के रूप में बरेली रिटेल टीम ने एक साइकिल रैली का आयोजन किया जिसमें 200 से अधिक अधिकारियों, डीलरों और डीएसएम ने भाग लिया। लोगों का ध्यान आकर्षित करने के लिए महत्वपूर्ण स्थानों पर रैली को रोका गया। इस दौरान परिवाहकों और ड़ाईवरों को ईंधन बचत से संबंधित उपयोगी बातें बताई गईं जैसे 45-55 की गति से गाडी चलाना, लाल बत्ती आने पर इंजन बंद करना, एयर प्रेशर मेन्टेन करना और वाहन की नियमित सर्विसिंग करना। यह इवेन्ट लोगों के मन में विश्वास कायम करने में सफल रहा।





जयपुर रिटेल टेरिटरी में पीसीआरए अभियान के अंतर्गत विभिन्न गतिविधियां कार्यान्वित की गईं जैसे तेल उद्योग के सदस्यों द्वारा संयुक्त रूप से वॉकथॉन, संरक्षण कार्यशालाओं, किसान मेला, निःशुल्क एयर जाँच, प्रदुषण जाँच, 'आज कार पुल करें, कल के लिए ईंधन

विभिन्न गतिविधियों के जरिये तेल संरक्षण का संदेश प्रसारित करने के संबंध में एमओपी एंड एनजी के निदेशों के अनुसार दिल्ली रिटेल टेरिटरी में दिनांक 10.11.2013 को 5 कि.मी. मिनी मैराथन का आयोजन किया गया जिसमें छात्रों, माता-पिताओं, नागरिकों, बीपीसीएल के अधिकारियों, डीलरों और उनके परिवार के सदस्यों ने भाग लिया।

कार्यक्रम के स्थान पर तेल संरक्षण का संदेश देनेवाले बैनर. प्लेकार्ड लगाये गये थे। लोगों को तेल संरक्षण से संबंधित पस्तिकाओं का वितरण भी किया गया। सभी ने बेहतर भविष्य के लिए तेल संरक्षण की शपथ ली। ले. शंकर कराजगी, टीएम (रिटेल) दिल्ली ने मिनी मैराथन का नेतृत्व किया। मैराथन में बडी संख्या में युवाओं ने भाग लिया।

बचाएं' जैसा संदेश देनेवाले स्टीकरों का वितरण आदि। सभी गतिविधियों में हमारे गुणवत्ता एवं मात्रा प्रस्ताव, पीएफएस, पीएफएस प्लैटिनम अभिक्रम, ऑटो- एसएमएस सुविधा और लॉयल्टी प्रोग्राम पर जोर दिया गया।



सूरत टैरिटरी ने ' ईंधन बचत , ऊर्जा का संरक्षण और राष्ट्र का विकास इस थीम पर पेट्रोलियम संरक्षण गतिविधि के अंतर्गत मिनी मैराथन का आयोजन किया। मैराथन से पूर्व, हिन्दी पत्रिका ने स्वेच्छा से इसका विज्ञापन छापकर 500 कापियां वितरित की थीं।

मीडिया पार्टनर 92.7 बिग एफएम ने अपने कार्यक्रमों में आखिरी पाँच दिन मैराथन जिंगल्स बजाकर इसे अच्छा बढ़ावा दिया। मैराथन में भाग लेने के लिए 780 लोगों ने रजिस्ट्रेशन किया। इसके लिए एथलेटिक्स फेडरेशन ऑफ इंडिया द्वारा तकनीकी मार्गदर्शन मिला।

मैराथन को श्री एम.के.दास, सूरत नगरपालिका आयुक्त एवं उनकी पत्नी ने हरी झंडी दिखाई। सूरत के डीलरों ने ट्रॉफी, गिफ्टवाउचर प्रायोजित करने के साथ साथ एम्बुलन्स्, प्रथमोपचार, पानी, ग्लुकोज, जलपान आदि सहायता भी की अर्थात इवेन्ट की 50% लागत सूरत के डीलरों ने प्रायोजित की। टीएम ने दर्शकों को तेल संरक्षण का महत्व और बीपीसीएल ब्रैन्ड के बारे में बताया। उत्कृष्ट टीम कार्य संपूर्ण योजना और व्यवस्थित कार्यान्वयन के कारण इस इवेन्ट को जबरदस्त सफलता मिली।

पीसीआरए गतिविधियों के भाग के रूप में भुवनेश्वर रिटेल टेरिटरी द्वारा 30 नवंबर, 2013 को पुरी में एक अलग प्रकार की यात्रा अर्थात साइकिल रैली एवं वॉकथॉन का आयोजन किया गया। पुरी में भगवान जगन्नाथ का निवास स्थान होना माना जाता है और जहाँ से विश्वविख्यात रथयात्रा चलती है। इस वर्ष उसी मार्ग पर ईंधन संरक्षण स्लोगनों सिहत स्वयंसेवकों का रथ चलाया गया। इससे लोगों ने ईंधन संरक्षण के कई तरीके सीखे।





हिसार डिपो में पीसीआरए पर जागरूकता कार्यक्रम आयोजित किया गया जिसमें अपनी आदतें बदलकर किस प्रकार ईंधन का संरक्षण किया जा सकता है, इस पर जोर दिया गया। सभी ने इसमें सिक्रय भाग लेकर ऐसा जागरूक कदम उठाने के लिए कंपनी की प्रशंसा की।

इंदौर एलपीजी टेरिटरी द्वारा दिनांक 27.11.2013 को पीथमपुर सेक्टर-3 में भारत भारत पेट्रोलियम के एलपीजी प्लान्ट ने उपभोक्ताओं को गैस की बचत करने और सुरक्षा संबंधी गुर सिखाए। एक स्कूल में चित्रकला, निबंध और स्लोगन स्पर्धा के जिरए उन्होंने तेल और ऊर्जा सहेजने के मंत्र भी दिए गये। सेक्टर-3 स्थित सागौर के गांधी मेमोरियल कॉन्वेंट हाईस्कूल में हुई स्पर्धा में कक्षा 5.6.7.8.9 और 10वीं के विद्यार्थियों ने हिस्सेदारी

की। इसमें विद्यार्थियों ने गैस बचाने के संदेश, छिपी आकृतियों को कैनवास पर साकार किये। किसी ने सुरक्षा संबंधी संदेश के लिए गैस सिलिंडर नीचे तो चूल्हा ऊंचे स्थान पर रखी आकृति बनाई, तो किसी ने पेट्रोलियम कंपनी से मिलने वाली गैस चूल्हे की पाइप इस्तेमाल करने का संदेश दिया। इसके बाद सभी ने निबंध, स्लोगन प्रतियोगिता में हिस्सेदारी की तथा निबंध में बच्चों ने तेल की बचत का महत्त्व स्पष्ट कर देश की उन्नति पर बल दिया।

सुरक्षा जागरूकता का अनोखा तरीका

भिटोनी रिटेल टीम ने अपने टैन्क लॉरी कर्मियों को सुरक्षित कार्य प्रणालियों तथा दुर्घटना से बचाव कैसे करें, इसकी जानकारी देने के उद्देश्य से सुरक्षा स्लोगन और आशुभाषण प्रतियोगितायें रखी थीं। दोनों प्रतियोगिताओं को जबरदस्त प्रतिसाद मिला। इस प्रकार के प्रयासों से टैन्कलॉरी कर्मियों के जीवन में नया रंग भरने के साथ - साथ वे सुरक्षित जीवन जीने के प्रति परिचित भी होते हैं। अतः इस प्रकार के आयोजन नियमित रूप से करने का निर्णय लिया गया।



नुक्कड नाटक द्वारा सुरक्षा का संदेश

लालरू एलपीजी प्लान्ट ने आसपास के गावों में रहने वाले लोगों की सुरक्षा, हेतु विकास बीपीसीएल के निरंतर उपास की दिशा में कदम उठाया है। गाँववासियों को सुरक्षा पर जानकारी देने के लिए नुक्कड़ नाटक के जिरये सुरक्षा चर्चा करने का निर्णय लिया गया। तद्नुसार आसपास के 4 गाँवों में सुरक्षा के संदेश देनेवाले नाटक का मंचन किया गया। इस अवसर पर उन्हें प्लान्ट कितना सुरिक्षत है और इसकी सुरिक्षितता के बारे में उनके मन में विश्वास जगाया गया तथा प्लान्ट का ध्यान रखने की जिम्मेदारी भी बताई गई। सुरिक्षित रसोई बनाने संबंधी एक प्रश्नमंच का भी आयोजन किया । कार्यक्रम के प्रित सभी गाँववासी उत्साहित थे जिन्होंने कार्यक्रम का सकारात्मक फीड़बैक दिया। उन्होंने नुक्कड नाटक जैसे प्रभावशाली तरीके से एलपीजी के प्रयोग के प्रित जागरूकता निर्माण करने के बीपीसीएल के प्रयास के लिए धन्यवाद दिये।

सामाजिक सुरक्षा के लिए

बोरीवली में एक सामाजिक गतिविधि के अंतर्गत विरिष्ठ नागिरकों एवं शिक्षकों के सम्मानार्थ मेरा जीवन एक कलश पानी द्वारा प्रबोधनकार ठाकरे थिएटर में एक समारोह आयोजित किया गया जिसके मुख्य अतिथि थे श्री सत्यपाल सिंह, मुंबई पुलिस किमश्नर और पर्यावरण पर चर्चा हेतु विशेष अतिथि के रूप में श्री जोसेफ तुस्कानो, हमारे प्रबंधक गुणवत्ता, लूब्स (सेवानिवृत्त) आमंत्रित थे जिन्होंने भारी संख्या में उपस्थित जनसमूह को पर्यावरण क्षेत्र में नये विकास के बारे में बताया और हमारी मातृभूमि की रक्षा के लिए तीन बिंदु फॉर्म्युला का पालन करने का निवेदन किया। विख्यात कलाकार उस्ताद जािकर हुसैन ने 'गुरूवंदना' पेश की और कार्यक्रम का संचालन श्री हरीश भिमानी ने किया। कार्यक्रम के आयोजिक सेवािनवृत्त सहायक पुलिस किमश्नर श्री सिदाम ने धन्यवाद दिया।





'दिवाली पहाट' सुरीली सुबह ने पुणेवासियों को जगाया

इस वर्ष भारत गैस, पुणे टेरिटरी ने एक बड़ी इवेन्ट 'दिवाली पहाट' का हिस्सा बनने का निर्णय लिया। पिंपरी-चिंचवड़ के एक बड़े ऑडिटोरियम में इसका आयोजन किया गया। सीढ़ियों, लॉबी में हर जगह दीप जलाये गये थे। महत्वपूर्ण स्थान बैनरों से सजे थे, जो सभी का स्वागत कर रहे थे। सभी महिला एवं पुरूषों ने पारंपारिक पोशाक पहने हुए थे जो स्वागत में आरती कर तिलक लगा रहे थे। टी एम श्री पवन कुमार के हाथों पारंपारिक रूप से दीप प्रज्ज्वलित किया गया। प्रख्यात वायिलन वादक एवं संगीत रचिता श्री प्रभाकर जोग ने उपस्थितों को वायिलन के मधुर स्वर सुनाये। जब कार्यक्रम खत्म हुआ तब मानों हर कोई एक दूसरे ही विश्व में जा पहुँचा था। भारतगैस ने उपस्थित 1200 ग्राहकों के साथ चर्चा का अवसर नहीं गवाया और ग्राहकों के लिए एक सुरक्षा क्लिनिक चलाया।

कार्यक्षमता बढ़ाने हेतु अभिक्रम

मासंसे, पश्चिम द्वारा दिनांक 11.11.2013 को प्लान्ट, रिटेल और इन्स्टलेशन के टेक्निशियनों के लिए एक बहु-कौशल अभिक्रम का आयोजन हुआ। अभिक्रम का यह दूसरा चरण होने के कारण इसमें रिटेल एसबीयू की जरूरतों का भी समावेश किया गया था। इस प्रकार यह मॉड्यूल अब रिटेल और एलपीजी एसबीयू दोनों की कौशल अपेक्षाएं पूर्ण करता है। प्रतिभागियों की शैक्षणिक अर्हता और आयु को ध्यान में रखते हुए इस मॉड्यूल में हाइड्रॉलिक्स, न्यूमेटिक्स, पम्पों और कॉम्प्रेसरों की आवश्यकता संबंधी विषयों को शामिल किया गया था। इसके अलावा, इस में इन्स्टलेशनों और प्लान्टों की साप्ताहिक विजिट, ट्रेनिंग असाइनमेन्ट और इसका मूल्यांकन भी शामिल है। सफल प्रतिभागियों को श्रम एवं रोजगार मंत्रालय, भारत सरकार की ओर से एटीआई द्वारा प्रवीणता प्रमाणपत्र दिये जायेंगे।

कौशल विकास कार्यक्रम

निकट भविष्य में बड़ी जिम्मेदारियों को संभालने के लिए हमारे वर्कमैनों के कौशल के विकास हेतु मासंसे, उत्तर ने एटीआई, कानपुर में आठ सप्ताह तक आवासीय कार्यशाला का आयोजन किया, जिसमें 12 ऑपरेटर शामिल हुए। श्री विनीत सिंह, टीएम, रिटेल, कानपुर ने अपने उद्घाटन भाषण में प्रतिभागियों द्वारा दिखाये गये जोश की तारीफ की । उन्होंने कार्यालय में कुशल कार्यशिक्त पर जोर दिया। सभी ने पैनल को नये कौशल सीखने का प्रयास करने का वचन दिया।



एक समृद्ध कार्यशाला

नवंबर, 2013 में नोएडा रीजनल कार्यालय में आयोजित दो मेन्टिरंग कार्यशालाओं के दौरान 55 मैनेजमेंट ट्रेनीज को 20 मेन्टरों से सुपिरिचित कराया गया। कार्यशाला में मेन्टिरंग की मूल संकल्पनाओं को खोजना, मूल कौशल को आचरण में लाना, प्रक्रिया का अनुभव लेना और भिवष्य की योजना बनाना आदि बातें सिखाई गईं। कार्यशाला में श्री प्रमोद शर्मा, ईडी (रिटेल) ने उन अनौपचारिक मेन्टरों को अपने अनुभव बताये जिन्होंने उनके कैरियर के दौरान उन्हें सहायता की थी, उन्होंने जीवन के विभिन्न चरणों में मेन्टरों की आवश्यकता पर जोर दिया। कार्यशाला के अंत में प्रतिभागियों ने मेन्टिरंग पर किये गये इन सन्नों को बड़ा महत्वपूर्ण बताया। सभी मेन्टरों ने हमारे युवा मिन्नों की मदद करने का वचन दिया और सभी मेन्टीज ने अपने मेन्टरों के संपर्क में रहकर इस प्रक्रिया को सफल बनाने का वचन दिया।

सुरक्षित ड्राइविंग का नया तरीका

इन्स्टलेशनों के लिए सड़क दुर्घटना एक बड़ी चिंता की बात होती है, विशेषतः जहाँ 2 शिफ्ट चलती हैं और जो लंबी दूरी पर आपूर्ति करते हैं। नियमित प्रशिक्षण के अलावा दिक्षण क्षेत्र ने शून्य दुर्घटना के लक्ष्य को सामने रखते हुए ड्राइवरों के लिए एक बीमा योजना शुरू की। इसके अंतर्गत पुरस्कार आधारित निष्पादन योजना बनाई गई जिसके लिए मानदंड बनाये गये। ड्राइवरों का इन मानदंडों के आधार पर हर तिमाही में मूल्यांकन कर छःह उत्कृष्टिनिष्पादक एवं उनके परिवार के लिए रू. 1 लाख का मेडिकल इन्शुरन्स कवर दिया गया। मेसर्स ओरिएन्टल इन्शुरन्स कंपनी की 'हैपी फैमिली फ्लोटर' योजना के अंतर्गत ली गई इस पॉलिसी के तहत प्रति वर्ष रू. 1 लाख तक चिकित्सा प्रतिपूर्ति का दावा किया जा सकता है।

ग्राहक केंद्रित दृष्टिकोण

बीपीसीएल की **पटना टीम** हमेशा ग्राहकों के मन में अपने ब्रैन्ड को कायम रखने के लिए बीपीसीएल प्रथम अभिक्रम के अंतर्गत उत्साह से कार्य करती है, इस भावना को लेकर रिटेल, लूब्स, आई एंड सी और एलपीजी ने मिलकर पटना में ग्राहक जागरूकता अभियान एवं साइकिल रैली का आयोजन किया। हमारे उत्पादों एवं सेवाओं के बारे में ग्राहकों को जानकारी देना जागरूकता अभियान का उद्देश्य था और साइकिल रैली के आयोजन से बीपीसीएल एक टीम के रूप में प्रदर्शित हुई। "बीपीसीएल फर्स्ट" को सही भावना से कार्यान्वित कर उसे आगे बढ़ाने के लिए बीपीसीएल पटना टीम को हार्दिक बधाई।



पूर्वी क्षेत्र में कामगारों के कौशल को बढ़ावा

मासंसे पूर्व ने अपने कामगारों के कौशल विकास और बहुकौशल के उद्देश्य से मैकेनिकल कामगारों के लिए एक कार्यक्रम आयोजित किया। तीन सप्ताह के इस कार्यक्रम में फिटर, पाइपिंग, न्यूमेटिक्स,बेसिक टूल और अन्य मैकेनिकल विषयों का समावेश था। करीब 45 वर्कमैनों ने प्रशिक्षण का लाभ लिया।



किसान मेला

जनता में ऊर्जा संरक्षण के बारे में जागरूकता फैलाने के मूल उद्देश्य से बरौनी टेरिटरी कई गतिविधियां आयोजित करता है, जिसमें से एक अभिक्रम ' किसान मेला' है जो ग्रामीण क्षेत्रों के किसानों और ट्रैक्टर मालिकों के बीच ऊर्जा की कार्यक्षम उपयोगिता के प्रति लोगों को जागृत करने हेतु आयोजित किया जाता है। ऐसा ही एक किसान मेला बिहार के भीमपुरा गाँव में हमारे आरओ मेसर्स मेहुल परी फ्युएल सेन्टर में आयोजित किया गया। इस अवसर पर जिला परिवहन अधिकारी, मधेपुरा ने आरओ में घनत्व जाँच, अंशांकित 5 लीटर कैन द्वारा माप आदि के बारे में बताया जिसके बारे में सामान्यतः ग्राहकों को पता नहीं होता। ट्रैक्टर मालिकों और किसानों को समय पर अनुरक्षण, उचित टायर प्रेशर, लूब्स ऑयल की उचित ग्रेड का उपयोग, सही गियर में ड्रायविंग, जलस्रोत के पास वॉटर पम्प रखना आदि जैसी महत्वपूर्ण बातें बताई गईं। एक छोटे से प्रश्नमंच के साथ कार्यक्रम का समापन हुआ।

विमानन सुपरिचय कार्यशाला

कोच्चि एयरपोर्ट में एविएशन फ्लैगशिप मॉडल एएफएस में आईएएफ अधिकारियों के लिए 4 से 6 नवंबर, 2013 के दौरान सुपरिचय कार्यशाला चलाई गई। बीपीसीएल राज्य स्तरीय समन्वयक, श्री पी.एम.सोमाचुडन ने उद्घाटन भाषण दिया जिसके बाद निगमित प्रस्तुतीकरण,



वीडियो और बीपीसीएल एविएशन पर अन्तर्दृष्टि आदि कार्यक्रम हुए। प्रतिभागियों को एटीएफ गुणवत्ता नियंत्रण, विमानन एवं परिचालन, फिल्टरों के प्रकार, विमानन उपकरण के मॉडल आदि दिखाये किये गये। पाठ्यक्रम के अंत में प्रतिभागियों के मूल्यांकन हेतु लिखित परीक्षा ली गई। आईएएफ प्रतिनिधियों ने प्रशिक्षण पद्धती की सराहना की।

बहरेपन की समस्या पर चर्चा का आयोजन

हमारे कान हमारे शरीर का नाजुक अंग होते हैं जिन्हें अत्यंत देखभाल की आवश्यकता होती है। बहरापन बड़े दुर्भाग्य की बात है। बढ़ती आयु के अनुसार हमें कम सुनाई देता है और मोबाईल तथा म्युजिक प्लेयर तो इस समस्या को और विकट बना देते हैं। कानों की देखभाल के प्रति जागरूकता लाने हेतु सीओ में 18.10.2013 को डॉ दिव्या प्रभात (ईएनटी स्पेशलिस्ट, एन्डोस्कोपी और लेजर सर्जन) को आमंत्रित किया गया था, जिन्होंने बहरेपन की समस्या के विभिन्न पहलुओं पर चर्चा की । इस कार्यक्रम को लोगों का अच्छा प्रतिसाद मिला।

स्वास्थ्यकारी शिविर

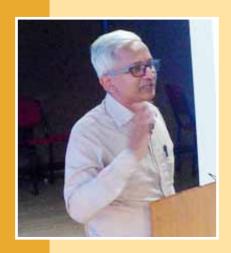
मासंसे, दक्षिण ने अपने एनरजाइजिंग लाइव्स के वादे को स्वास्थ्यकारी शिविर के आयोजन द्वारा वास्तव में पूरा किया है। इरिमपनम इन्स्टलेशन, चेन्ने एलपीजी प्लान्ट और सोलूर एलपीजी प्लान्ट में अक्टूबर, 2013 में स्वास्थ्यकारी शिविरों का आयोजन किया गया जिसमें पुरानी बीमारियों, जीवनशैली और आहार पोषण तथा तंबाकू/नशा का सेवन आदि पर चर्चा की गई। बाद में फेफडों की संभाव्य बीमारी देखने हेतु फेफड़ों की जाँच की गई। इसी दौरान सोलूर में दंत चिकित्सा शिविर का भी आयोजन किया गया। सभी शिविरों में स्टाफ ने बड़ी संख्या में भाग लिया।

त्वचा की देखभाल पर चर्चा सत्र

हमारे शरीर की रक्षा में त्वचा का महत्वपूर्ण कार्य होता है जो हमें बीमारी का कारण बननेवाले संक्रामक एजेंट से रक्षा करती है। इस अमूल्य अंग को अच्छे देखभाल की आवश्यकता होती है। त्वचा की देखभाल के प्रति लोगों में जागरूकता बढ़ाने के लिए कोकिलाबेन धीरूभाई अंबानी हॉस्पिटल से प्रतिष्ठित त्वचा रोग विशेषज्ञ डॉ. जवाहरलाल मनसुखानी को आमंत्रित किया गया था जिन्होंने एकदम सरल भाषा में त्वचा के कार्य, त्वचा की देखभाल में क्या करें और क्या न करें, इसपर एक ज्ञानप्रद सत्र चलाया । 31 अक्टूबर, 2013 को मेकर टॉवर कार्यालय में चलाये गये इस सत्र की सभी ने बहुत तारीफ की।

पारादीप पीओएल इन्स्टलेशन

अपने कर्मचारियों के स्वास्थ्य के प्रति जागरूकता के सतत प्रयासों के एक भाग के रूप में पारादीप इन्स्टलेशन ने 9-10 अक्टूबर, 2013 को स्थानिक प्रतिष्ठित रोग निदान केन्द्र मेसर्स आर एक्स डायग्नॉस्टिक सेन्टर के सहयोग से मेगा स्वास्थ्य जाँच शिविर आयोजित किया। इस अवसर पर डेंगू/मलेरिया आदि जैसी बीमारियों को रोकने के लिए घर और कार्यालयों में देखभाल की कुछ महत्वपूर्ण बातें बताई गईं।

















कोच्चि एलपीजी प्लान्ट में मेगा चिकित्सा शिविर कोच्चि एलपीजी प्लान्ट में 'मेगा चिकित्सा जाँच शिविर' का आयोजन किया गया जिसमें विख्यात 'मेसर्स मेडिलेब स्पेशाल्टिज लैब (इंडिया) प्रा.लि.' के लैब टेक्निशियनों द्वारा सभी अधिकारियों/ स्टाफ/ठेका वर्कमैनों/ट्रक ड्राईवरों की ब्लड/युरिन जाँच की गयी। इस अवसर पर उपस्थित डॉक्टर ने कामगारों को उनकी जीवनशैली/ आदतों पर मार्गदर्शन दिया और आवश्यकतानुसार अगली जाँच करने की सूचना दी।

प्रथमोपचार प्रशिक्षण

मेरठ डिपो में 28.10.2013 से 1.11.2013 तक एक कार्यशाला चलाई गई जिसमें प्रथमोपचार, स्टेचर का उपयोग, साँप का काटना, जलना, बेहोशी, रक्तस्त्राव, अस्थिभंग, बैंडेज के प्रकार आदि जैसे विषयों पर पूर्ण जानकारी दी गई। प्रतिभागियों को इन विषयों पर व्यावहारिक प्रशिक्षण दिया गया। अंत में प्रशिक्षण से संबंधित एक छोटीसी परीक्षा ली गई। कार्यक्रम के दौरान प्रतिभागियों द्वारा दिखाये गये अनुशासन की सिविल डिफेन्स टीम ने सराहना की।

स्वास्थ्य जागरूकता शिविर

चंडीगढ कार्यालय में 18.10.2013 को 'आर्थरायटिस एवं ऑस्टियोपोरोसिस' पर जागरूकता सत्र तथा स्वास्थ्य शिविर का आयोजन किया गया। फोर्टिस हॉस्पिटल, मोहाली के सहयोग से चलाये गये इस शिविर में विशेषज्ञों द्वारा परामर्श और विभिन्न परीक्षण किये गये।

रोकथाम इलाज से बेहतर है।

आज के युग में अधिकांश लोगों की जीवनशैली स्वास्थ्यकारक नहीं होती जिसके कारण मोटापा आ जाता है और फिर वह बडी बडी बीमारियों का कारण बन जाता हैं। फोर्टिस अस्पताल, जहाँ एशिया की सबसे बड़ी हेल्थकेयर सिस्टम है, ने अपने सीएसआर अभिक्रम के तहत वाडीलुब स्टाफ के लिए 27.11.2013 को एक नि:शुल्क स्वास्थ्य जाँच शिविर आयोजित किया। सभी स्टाफ ने इस सद्भावना की सराहना की।

ईंधन से परे रिश्तों का निर्माण

किसी भी स्पर्धात्मक बाज़ार में, ग्राहक के साथ, मज़बत रिश्ता बनाने के लिए अत्यधिक प्रयास किये जाते हैं। इसी दिशा में दक्षिण क्षेत्र में चनिंदा आउटलेटों में डाईवरों एवं उनके परिवारों के लिए आँखों की जाँच पर शिविर रखा गया। इसके लिए अरविंद आई केयर जैसे प्रतिष्ठित अस्पताल का सहयोग लिया गया था।

लोग

टीर्घ सेवा



श्री. एस. वरदराजन अध्यक्ष एवं प्रबंध निदेशक, - 30 वर्ष



श्री एस.के.अग्रवाल महाप्रबंधक (लीगल) - 30 वर्ष



सुश्री सुजाता चोगले महाप्रबंधक (मासंसे) - 30 वर्ष



श्री धीरेन्द्र कुमार उप महाप्रबंधक (अभियांत्रिकी), एवं परियोजना (मुख्यालय) - 30 वर्ष



श्री सुनील के अग्रवाल उप महाप्रबंधक (वित्त), अभियांत्रिकी एवं परियोजना (मुख्यालय)- 30 वर्ष



श्री हेमंत सावरगांवकर



श्री विनोद कुमार ग्रोवर



श्री ओम प्रकाश प्रबंधक प्रशासन (मासंसे) पश्चिम - 30 वर्ष उप प्रबंधक (प्रशासन), नोएडा - 30 वर्ष सहायक, नोएडा क्षेत्रीय कार्यालय - 35 वर्ष



श्री देबाशिष दासगुप्ता सहायक- ।, राजबंध टीओपी - 30 वर्ष



श्री शेख अलीम सहायक- ।, राजबंध टीओपी - 30 वर्ष



श्री भूषण एम. धरणकर अटेन्डन्ट, मासंसे, पश्चिम - 30 वर्ष



श्री अन्ना दगडू बाड़ एलवीडी, एलपीजी, पश्चिम क्षेत्र - 30 वर्ष



श्री मनबीर सिंह उपप्रबंधक, सिरसा, एएफएस - 25 वर्ष



श्री जोरिन दौड़ सिंघा अटेंडेंट नोएडा क्षेत्रीय कार्यालय- 25 वर्ष



श्री साहब राम वर्मा सूरतगढ़ एएफएस - 25 वर्ष



शिवड़ी संस्थापन में कर्मचारियों ने निगम की सेवा पूरी की:

श्री गुरुदास ए. गवस, ऑपरेटर फ़ील्ड - 25 वर्ष, श्री सुनिल बि. तलकर, सहायक - 25 वर्ष, श्री अनंता डी . दुर्गे, एचव्हीडी - 30 वर्ष, श्री सदानंद के. शेलेंकर, टेलिमैन - 30 वर्ष, श्री चंद्रिका पी. यादव, इंजिन पम्प ऑपरेटर - 30 वर्ष



बच्चों की देखभाल सुविधा

गोरेगाँव के बीपीसीएल स्टाफ कॉलोनी में 'बच्चों की देखभाल स्विधा' का उद्घाटन कर 'बाल दिन' बड़ी जोश के साथ मनाया गया। दिनांक 14 नवंबर, 2013 को सृश्री सुजाता चोगले, महाप्रबंधक (मासंसे) पश्चिम की उपस्थिति में श्री एम.पी. गोविंदराजन, महाप्रबंधक (मासंसे) प्रभारी ने उक्त सुविधा का उद्घाटन किया। आवश्यक मुल्यांकन सर्वेक्षण करने के पश्चात इस प्रकार की सुविधा पहली बार आवासीय कॉम्प्लेक्स में शुरू की गई है। चाइल्ड केयर सेन्टर चलाने के लिए एक व्यावसायिक एजेन्सी से गठबंधन किया गया है। इसमें 12 वर्ष तक बच्चों के लिए प्लेस्कुल, नर्सरी और अन्य गतिविधियों का समावेश है।

उल्लेखनीय योगदान

हमारे उरण संयंत्र में कार्यरत श्री नरेश नामदेव म्हात्रे ने कला, क्रीड़ा, शिक्षा, सांस्कृतिक तथा सामाजिक क्षेत्रों में उल्लेखनीय कार्य किया है जिसके लिए उन्हें वर्ष 2013 में निम्नलिखित पुरस्कारों से सम्मानित किया गया है:

- संविधान गौरव समाज रत्न पुरस्कार
- राष्ट्रिपता महात्मा गांधी अहिंसा पुरस्कार





टीडीयु, रिफाइनरी में कार्यरत श्री राजेश आर. दुरगकर, सहायक प्रबंधक, ने हिन्दी,मराठी,गुजराती, भोजपुरी भाषाओं की लगभग 20 फिल्मों में काम किया है। इन्होंने डिम्पल कपाडिया, विनोद खन्ना और कादर खान के साथ काम किया है।



सेवानिवृत्ति



श्री बी. के. सिन्हा, विरष्ठ प्रबंधक, उत्तर, नोएडा, दिनांक 31.10.2013 को कॉपोरेशन में 31 वर्षों की सेवा पूर्ण करके सेवा-निवृत्त हुए। इस अवसर पर आयोजित समारोह में उन्हें सम्मानित किया गया।



श्री सतीश चन्द्र टॉक, सहायक -।, शेयर्ड सर्विसेस, उत्तर, नोएडा, दिनांक: 31.10.2013 को सेवा-निवृत्त हुए। उन्होंने बीपीसीएल में 29 वर्ष पूरे किए।



श्री देवराज, मुख्य प्रबंधक अभियांत्रिकी सेवाएं (विपणन), उत्तर नोएडा, दिनांक 30.11.2013 को सेवा-निवृत्त हुए। उन्होंने बीपीसीएल में 29 वर्ष पूरे किए।

हम सभी सेवानिवृत्त स्टाफ को सेवानिवृत्ति पश्चात सुखी एवं स्वस्थ नीवन की शुभकामनाएं देते हैं।

निधन सूचना



मुंबई रिफाइनरी के कैन्टीन में कार्यरत श्री एफ.टी.चौधरी, जीओ का दिनांक 5.12.2013 को दु:खद निधन हो गया। उनके परिवार में पत्नी, दो पृत्रियां एवं एक पृत्र हैं।



श्री नीलकंठ डी. पाटील, ऑपरेटर (फील्ड), वाडीलुब इन्स्टलेशन का दिनांक 23.12.2013 को दिल का दौरा पड़ने से असामयिक निधन हो गया। वे 52 वर्ष के थे। उनके परिवार में पत्नी, पुत्र व पुत्री हैं।



श्री शिव राज, एचवीडी, बिज़वासन इन्स्टलेशन का दिनांक 21.12.2013 को दु:खद निधन हो गया।



जयपुर एलपीजी प्लान्ट में सुपरिटेन्डेन्ट पद पर कार्यरत श्री अनिलकुमार अग्रवाल का 23.12.2013 को दुःखद निधन हो गया। वे 54 वर्ष के थे। उनके परिवार में पत्नी, पुत्र एवं पुत्री हैं।



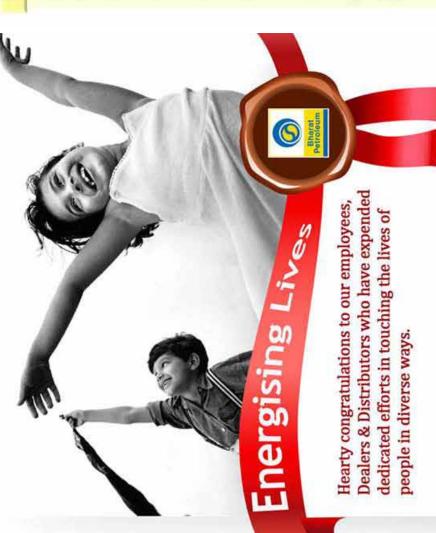
श्री जी.एस.वाल्मीकी, जीओ, वेयरहाऊस, मुंबई रिफाइनरी का दिनांक 23.12.2013 को असामयिक निधन हो गया। वे 41 वर्ष के थे तथा उनके परिवार में पत्नी, 2 पुत्रियां और एक पुत्र हैं।



उरण एलपीजी प्लांट में सहायक श्री राजेश बी. ठाकुर का दिल का दौरा पड़ने से दिनांक 24.12.2013 को दु:खद निधन हो गया। वे 44 वर्ष के थे। उनके परिवार में पत्नी एवं दो पुत्र हैं।



श्री बबलू सेन, ऑपरेटर (फील्ड), एनजेपी टीओपी का दिनांक 27.12.2013 को दुःखद निधन हो गया। उनके परिवार में पत्नी एवं दो बच्चे हैं।



WINNERS OF THE ENERGISING LIVES CONTEST

EMPLOYEES

ENERGISING LIVES AT THE WORK PLACE

Winner : Sanjeev Raina, Dason Joseph (Cherlapally Installation) Initiative: Energizing the lives of PCVO Drivers/Helpers

ENERGISING LIVES BEYOND THE WORK PLACE

: Shiny Sara Varghese, V.R. Girija, Ancy Johnson, Sujamol P. Varghese, Roshni L., Saji Kumary P.K., Kavitha Mathew (Kochi Refinery) Winner

for enhancing the physical, intellectual, vocational and moral capabilities Initiative: DISHA (Diversity, Integrity, Self Direction, Honesty, Accountability) -

of socially and economically deprived women and children

- 1. Ramji Lal Sankhla (Hindi Cell, Noida)
- Ram Baran Yadav (Retail, Indore)
 - 3. R. Shanthi (LPG Finance, South)
 - 4. Sharon Pires (PR & Brand, CO)

DEALERS & DISTRIBUTORS

ENERGISING LIVES AT THE WORK PLACE

: Amit Sharma, M/s Vishnujyoti Gas Service (CC 113506) Winner : Various initiatives with active participation of employees for enhancing rapport with customers. Initiative

: Gouthu Syam Sunder Sivaji, M/s Anuradha Auto Service Centre (CC 100778) Runner Up

: Organising various activities on special days for employee motivation, health care and safety awareness nitiative

Meritorious Winners:

1. Nimesh Verma, M/s Mehul Bharat Gas (CC 172052)

2. Rajesh Gulecha, M/s Naman Fuel Centre (CC 126623)

3. Raju Manivannan, M/s Shri Balaji Agencies (CC 115386)

4. Vinod Jindal, M/s Jindal Gas Agency (CC 113493)

ENERGISING LIVES BEYOND THE WORK PLACE

: Anju Gupta, M/s Saral Bharat Gas (CC 141463)

: Organizing programmes for children with the participation of all Initiative

distributors in that location in association with the NGO Nai Asha

: Adv. Jagdish Gupta, M/s Ram Ratan & CO (CC 120206) : Regular eye care camp for the poor Runner Up Initiative

Meritorious Winners:

- 1. S M Arunachalam, M/s Karapaga Agencies (CC 115387)
 - 2. Dilip Chaubey, M/s Rekha Gas Agency (CC 114494)
 - 3. Anjali Gupta, M/s Arun Gas Agency (CC 119035)
- 4. Rahul Richariya & Dr. Akanksha Richariya, M/s Richariya Highway Halt (CC 115504) certainly worthy of emulation. Do continue We are proud of all our winners and their tremendous achievements which are

to make a difference by keeping alive the

BPC flame of Energising Lives!



