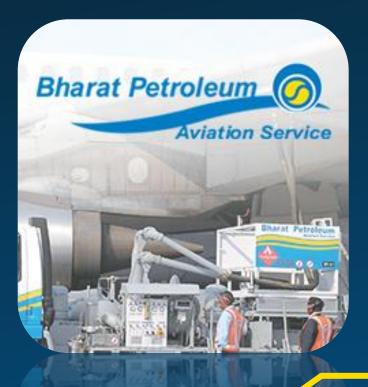


May 2024

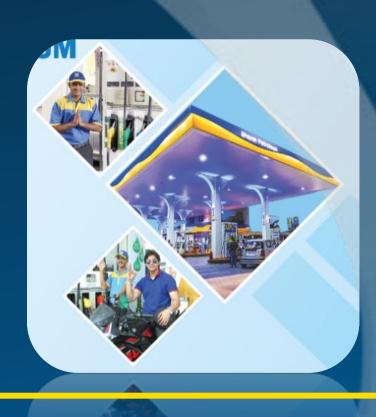














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SECTION 1

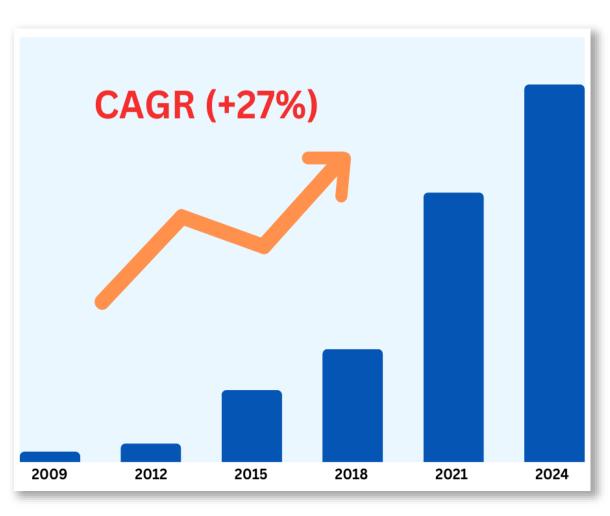
Corporate Overview

NURTURING THE CORE, FUTURE BIG BETS, MOVING TOWARDS NET-ZERO, DELIVERING SHAREHOLDER RETURNS









Best-in-class refining assets and operational performance

Strong retail assets and pioneer in marketing initiatives

Big bets on gas, petrochemicals & green energy

Sustained growth in profit

Fueling the next wave of growth with a major investment push as part of "Project Aspire"

Enabled by prudent capital allocation and disciplined project execution

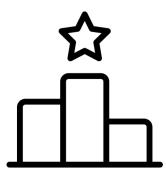
Introduction



Conferred with "Maharatna"* status by Gol in 2017



India's 5th largest company by turnover in 2023 with revenue of INR 5.3 Lakh Cr



233 ranking onFortune 500 –2023 global list

233



Recipient of Oil Marketing – Company of the Year in 2022 by FIPI



India's 2nd largest Oil
Marketing Company
with domestic sales
volume of ~51 MMT
and market share of
25.37% during FY24



3rd

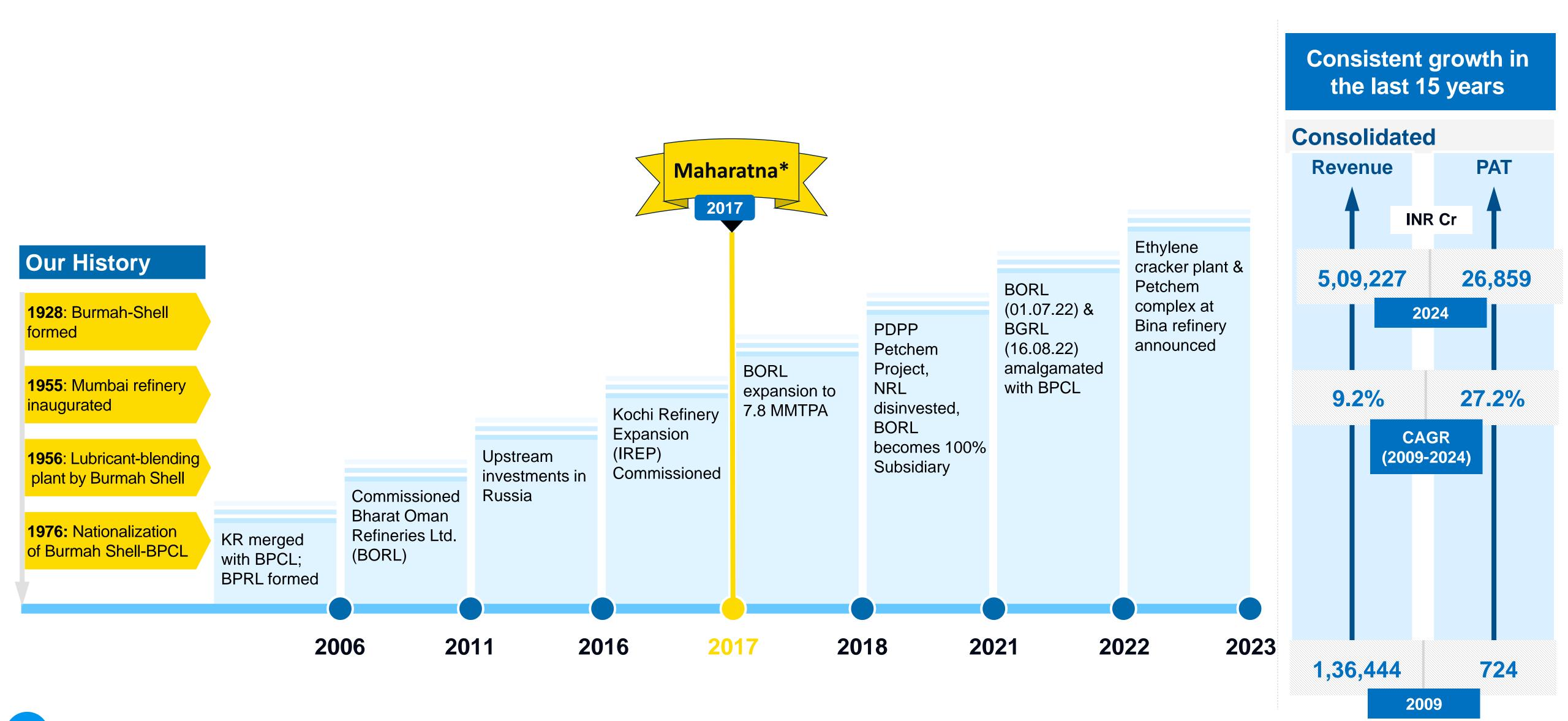
India's 3rd largest
Refining Capacity
(about 14% of
India's refining
capacity
in 2023)



Received recognition as Sustainable
Organization 2023 from Economic Times

Our Journey





Asset Portfolio



| Refining & Petrochemical | s iii | Assets | 3 Refineries Strategically located | | | 35.3 MI Refining Ca | | | | 0.83 M Petrochem | MT nicals capacity | |
|--------------------------|-------|---------------------|---|---|---------------------------|--|--|------------------------------------|--|-----------------------------|-----------------------|-----------------|
| Storage | | Infrastructure | 80 Retail Depots | | 54 LPG Bottling Plants | | | 5 Lube blending plants | | | | |
| Distribution | | Pipeline Network | 3,537 km (including 937 km Vadinar Bina Crude Pipeline) Specific & Multi Product Pipeline Network including Crude Pipelines 29 MMTPA Design capacity of Pipeline Network | | | | | | | | | |
| Marketing | | Customer | 21,840 Retail Outlets | 6,252 LPG Distribute | ors | 2,034 CNG outlets | | | | 8k+ Industrial Customers | | ervice Stations |
| Upstream | | Presence | 6 Countries Russia, Brazil, Mozam India | 15 Blocks esia, Along with Equity Stake in 2 Russian Entities | | | 12+ Global Partners TotalEnergies, ONGC, Rosneft, Mitsui, OIL, BP, ADNOC, Petrobras etc. | | | | | |
| Green Energy | - | Assets | 95 MW operational, 171 MW under | | Green hy | • | | 26 CBG plants planned in near term | 200 KLPD 1G+2G 100 KLPD each Bioetha plants underway in Bargarh, Ori | | | |
| Digital | | Assets | 42 million Annual transactions on UFill | | Volume th | 6500+ TKL Volume through digital loyalty program per year 60000 Cr worth transactions th HelloBPCL per year | | worth transactions throu | rough LPG bookings digital/phone me | | ookings done | |
| | | | SBUs | SBUs SUBSIDIARIES & JV | | 24 | | EMPLOYE | ES | 8,508 | | |

Major Subsidiaries, JVs & Associates

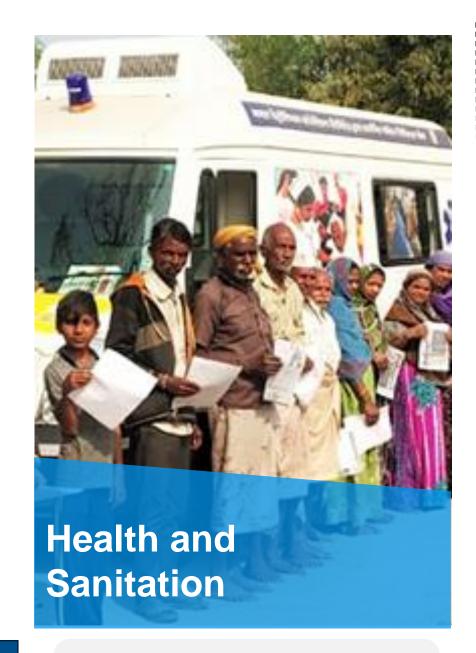




Our CSR Initiatives



~INR 1400+ Crores spent in last 10 years (FY15-24)



Beneficiaries 80 L+

70k+ beneficiaries screened across 700 cancer camps

- 2L+ patients across 9
 locations treated by Life-line
 Express (Hospital on Wheels)
- Providing breakfast to 3L+ students in 176 schools



5L+

- 1000+ students benefit from Multiple Scholarship Programs
- Project Akshar: Enhancing learning in language, science, mathematics, 4L+ children impacted



42k+

- Skill Development Centers:
 Kochi, Ahmedabad, Guwahati,
 Raebareli & Bhubaneswar
- Embroidery training at Karauli & Faridabad
- Supported set-up of ITI in Nagapattinam, Tamil Nadu



25L+

- 150 Solar Streetlight installations in Muzaffarnagar
- 2.7L+ beneficiaries of integrated development activities in Gadchiroli, Maharashtra, including water harvesting, school libraries

Environmental Sustainability

15L+

- Installation of Air
 Purification Units on 100
 buses
- 230 Villages transformed to 'water-positive' status under Project Boond

10

Highlights

BPCL Net Zero Roadmap



Our target is to achieve Scope 1 and Scope 2 net-zero emissions by 2040

% Scope 1 & 2 emission savings targeted*

29%

20%

19%

14%

9%

9%

100%

Bio-CNG

Renewable Energy

CCUS

Green Hydrogen **Energy Efficiency**

refineries

Offsets

Total

5.6 TPD plant at Kochi Refinery

LOIs issued for **382 CBG** plants

8 CBG & 6 Biogas plants commissioned

CBG sale increased from 2600 MT to 6526 MT in FY 23-24.

Total number of RO, increased from 41 to 50 carrying out CBG sales

95 MW operational, 171MW under construction

5527 (26%) Retail Outlets solarized

Dealer subsidies to incentivise solarization

Lab level pilot trials for **SMB technology** planned for Aug'24

Developing CO₂ capture tech based on novel system with Hi-Gee and RPB

Demo plant to scale up CO₂ to methanol/DME technology

2 TPD pilot Green H2 project at Bina Refinery

under construction

200 Nm³/hr green hydrogen refueling station near Kochi Airport

Won bid under SIGHT scheme for 2KTPA of green hydrogen under biomass pathway at INR 30/ kg subsidy

Specific Energy Consumption (MBN): Mumbai (60.9), Kochi (62.6) and Bina (65.96

100 % Energy
Efficient Lighting
(EEL) across Retail,
Mumbai Refinery, LPG,
Pipelines, Aviation

TOtal

ertaken / in-progress





SECTION 2

Strategy Overview

Our strategic framework for FY24-FY29 to fuel growth





Grow share in India's energy mix

Net-zero by 2040

Nurture the Core

A Refining

Expansion of Bina refinery by 3.2 MMTPA underway

Potential to expand capacity to 45 MMTPA with creeping expansion of Mumbai and Kochi refineries

Improve operational efficiency

B Marketing

Market leadership in retail

Brand building and extensive communication

Premiumization focus across product portfolio

Competitive value proposition around quality and customer experience

Opening new product & services portfolio

C Upstream

Commercialization of upstream asset base by moving them to production

Achieve **profitability** and **positive cashflow** for upstream business

A Gas

2

Tripling footprint by FY29

Optimal **infra build-out** in CGD

Explore acquisition of **high opportunity GAs**

Expand LNG storage & regasification infra

Develop **trading** and **diversified sourcing** capabilities

B Petrochemicals

~3.2 MMT capacity & 8% product portfolio share from Petchem by FY29

World-scale capacity cracker in Bina

400 KTPA

Polypropylene plant in

Kochi

Opportunistic expansion of PDPP in Kochi

C Green Energy

Future Big Bets

10 GW RE by 2040

30 KTPA Green Hydrogen by 2030

7000 Energy Stations by FY25 – focused on **highways**

Operationalize **2G ethanol** plant at Bargarh
and setup pilot **SAF plant**

Operationalize **26 CBG plants** by 2030

D Non-fuel

Convenience Store, QSR in own retail outlets

GHAR, BeCafé, wayside amenities, across highway retail outlets

Women empowerment in rural areas - "URJA Devi"

Digital Ventures

'Digital energy ventures' initiative to serve as an incubator for future unicorns in energy space

Scale up in-house breakthroughs and innovations

Enablers

Disciplined capex execution - INR 1.7 Lakhs Crores

R&D Digital Partnerships Organization and Talent

Strong competitive moats leading to solid outcomes (1/3)





Refineries



Marketing

Outcomes

Asset capacity: 35.3 MMTPA currently, potential to expand to 45 MMTPA

Operational excellence and high quality of assets:

Highest GRM (14.14 \$/bbl in FY24) and Distillate yield (84.26%) amongst PSU refineries

Amongst highest capacity utilization (112% in FY24) in the industry

Low energy consumption (62.9 MBN) amongst PSU Refineries

Highest ever domestic market sales (51.04 MMT in FY24) and market share of 25.37% amongst PSUs

Throughput per outlet: Highest (154 KL/ month) vs peers

Strong retail network of ~22k outlets, including 11k+ ROs on highways

Increased aviation presence with 63 AFS

Recognized as "Digitally advanced company of the year" by FIPI

Key highlights/differentiators

Continued operational excellence across all refining assets

Resilient Infrastructure:

Continuous upgradation and installation of advanced tech in refineries

Refinements to allow processing of 100+ variety of crude oil across wide API range

Crude sourcing:

Flexibility and **cost optimization** with increase in spot market procurement from 30% in FY19 to 45-50% currently

Digital interventions: Advanced digital solutions (AI/ ML, RPA, digital twins) to **enhance operational efficiency**

Access: Access to strategic markets via efficient logistics (pipelines, rail, retail outlet network)

Brand: Strong brand value, loyalty programs (SmartFleet, PetroCard), brand ambassadors (**Mr. Neeraj Chopra, Mr. Rahul Dravid)**

Premiumization: New product launches with **high value-addition** ("Speed", DAS, MAK SMARTKOOL, MAK SUPREME SYNTH etc.)

R&D: Launched new formulation for premium fuel "Speed"

Customer experience: Digital customer engagement & omnichannel experience via HelloBPCL app

Strong competitive moats leading to solid outcomes (2/3)





Upstream



Gas

Outcomes

Diversified portfolio: Investments across 15 blocks spanning 6 countries

Russia, UAE and India blocks: Production of 1.78 MMT of oil and 0.85 BCM of gas in FY24

Mozambique: Plans to restart operations in 2024 with govt., working towards re-establishment

Brazil: Progress ongoing towards development with Petrobras

Upward growth trajectory: 2x CGD sales volume growth in FY24

Market share: BPCL and its JVs account for 25% geographical area and 32% volume market share in CNG

CGD JVs: INR ~ 22k Cr revenue and INR ~ 3k Cr profit across 6 CGD JVs covering 25 GAs across

Key highlights/differentiators

Long-term backward integration: Investments via wholly owned subsidiary, BPRL

Partnerships with 12+ global players including TotalEnergies, ONGC, Rosneft, Mitsui, OIL, BP, ADNOC, Petrobras etc.

52 GAs with BPCL and it's JVs – 26 with BPCL, 26 with JVs

Strategic acquisitions of GAs with strong industrial growth (Ahmednagar, Aurangabad, Rohtak etc.)

Operationalized **25 out of 26 GAs**

2,000+ CNG outlets network as of FY24

Supply security: ~2.89 MMTPA through long term agreements

Strong competitive moats leading to solid outcomes (3/3)





Petrochemicals



Green Energy

Outcomes

Capacity Utilization improved from 60% in FY23 to 70% in FY24

Petrochemicals capacity: Target to increase from ~0.83 to ~3.2 MMTPA (8% share in product portfolio)

Construction and installed capacity: 266 MW (95 MW operationalized; 171 MW under construction)

Number of Energy stations: ~3135 stations as of FY24

Green H2 capacity: 5MW in Bina refinery and **200 Nm³/hr** refueling station near Kochi airport under implementation

Biofuel ethanol blending: Highest ever blending rate of 11.7%

Key highlights/differentiators

Ethylene cracker plant and Petchem complex in Bina at ~INR 50K Crores

Tie-up with reputed tech providers

Self sufficiency for Naphtha feedstock using captive feedstock from refinery. Bina **capacity expansion** from 7.8 to 11 MMTPA to meet feedstock requirements

Likely to be one of the most economic Petchem producers in Central India

16 MoU with prospective petrochemical customers for securing substantial value from Kochi PDPPOnly BIS certified plant in India

Polypropylene project in Kochi at ~INR 5000 Cr

RE: Setting up solar & wind projects for captive consumption

EV charging: Focus on **highway corridors** and **MoU with private players** for setting up fast charging stations

Green Hydrogen: Scaling up of BARC's indigenous Alkaline electrolyser technology

Biofuels: Signed CBG offtake agreements to achieve 1% CBG blending by FY25

Capex plan of ~INR 1.7 Lakh crores



| | Planned Capex | CAPEX committed* |
|-----------------------------|---------------|------------------|
| Refineries & Petrochemicals | 75k Cr | 54k Cr |
| CGD/ Gas | 25k Cr | 15k Cr |
| Upstream# | 32k Cr | 32k Cr** |
| Marketing | 20k Cr | 20k Cr *** |
| Green Energy | 10k Cr | 1.4k Cr |
| Pipeline Network | 8k Cr | 8k Cr |
| Total | 1.7 lakh Cr | 1.3 lakh Cr |

Key capex guardrails

- Differentiated **long term bets** with measurable goals, **linked to future cash flows**
- Prudent capital allocation, tied to a **positive business case and returns** (12-15% threshold project IRR at portfolio level)
- Disciplined project execution with minimal delays
- Peak **D/E ratio** at **1.0** on a standalone basis considering current margin levels

Major Projects







- Ethylene cracker and downstream petrochemical plants with ~INR 50k
 Crores Investment
 - Expected to be commissioned by 2028
 - Technology vendor finalized
- 2.2 MMTPA capacity of bulk petchem
- Key products include HDPE, LLDPE and Polypropylene



Polypropylene Project at Kochi Refinery

- Polypropylene Project with ~INR 5k
 Crores Investment
 - Expected to be commissioned by 2027
- 400 KTPA capacity of Polypropylene
- Wide applications in downstream industries such as automobiles, pipes, packaging films, boxes, containers, etc.



Major Pipeline Projects

| Pipeline Project | Capacity (MMTPA) | Investment (INR Cr) | Expected Completion |
|--|--|------------------------|---------------------|
| Krishnapatnam – Hyderabad Multiproduct | 2.6 | 1,926 | September 2025 |
| Irugur – Devangonthi Multiproduct | 3.5 | 1,725 | October 2025 |
| Piyala Terminal – Jewar Airport ATF | 4.5 | 138 | March 2026 |
| Jetty pipelines – replacement and extension for Kochi Refinery | - | 622 | March 2026 |
| Mumbai Refinery – Rasayani Terminal | 6.5 (Multi-product) 0.65 (LOBS/DAS) | 2,585 | May 2026 |
| Vadinar – Bina Pipeline Enhancement | 7.8 → 11.15 | 1,016 | May 2028 |





SECTION 3

Performance Overview

Q4 FY24 - Key Highlights

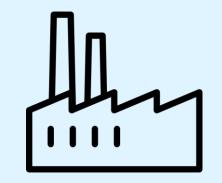


Q4 FY24











INR 4,224 Cr

Standalone profit in Q4 FY24

25% more than Q3 FY24

INR 18.77k Cr

Total standalone borrowings as of Q4 FY24

10.36 MMT

Refinery crude throughput

117% utilization in Q4 FY24

\$12.48/bbl

Refinery GRM in Q4 FY24, highest among PSUs 13.18 **MMT**

Market sales in Q4 FY24

157 KL/ month

throughput per outlets, highest among OMCs

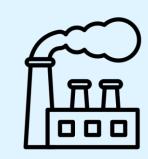
FY24 - Key Highlights

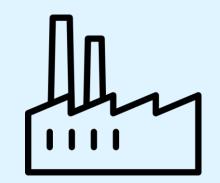


FY24











INR 26.67k Cr

Standalone profit in FY24

INR 18.77k Cr

Total standalone borrowings as of FY24

39.9 MMT

Refinery crude throughput

112% utilization in FY24

\$14.14 /bbl

Refinery GRM in FY24, highest among PSUs

51.04 MMT

Market sales in FY24, highest ever

154 KL/ month

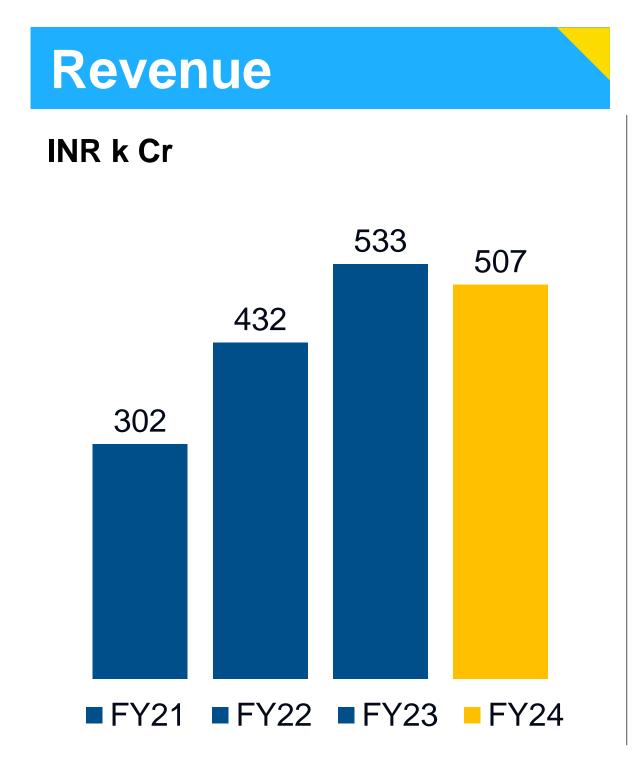
throughput per outlets, highest among OMCs

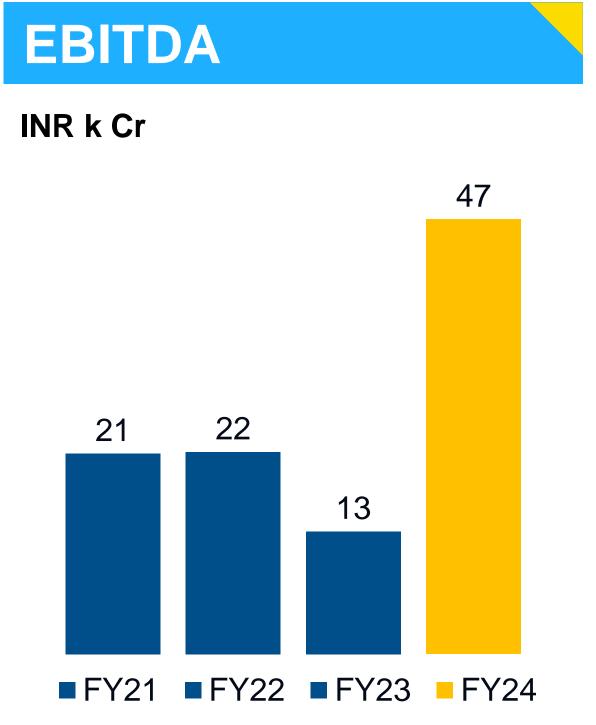
14.2x times

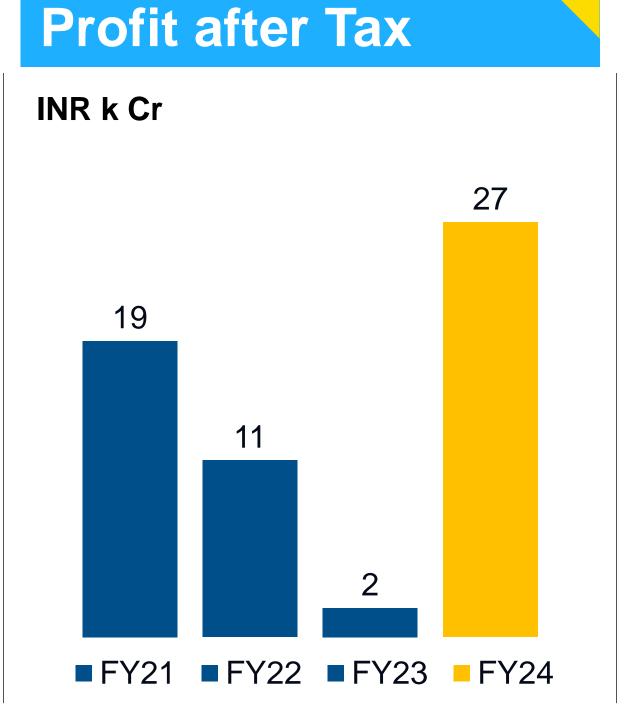
FY23

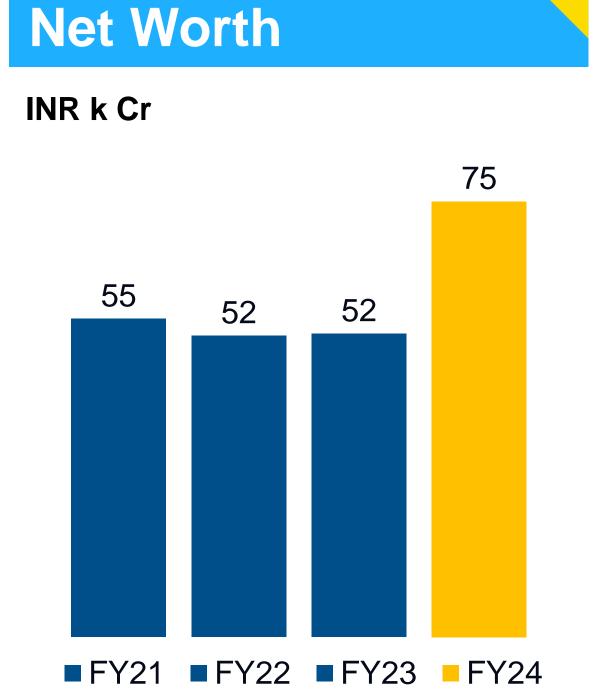
Financial Performance - Standalone







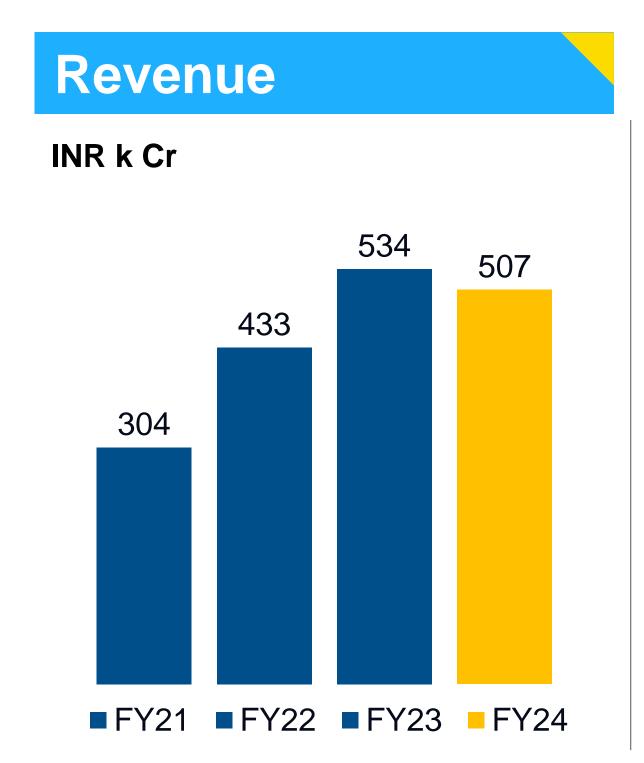


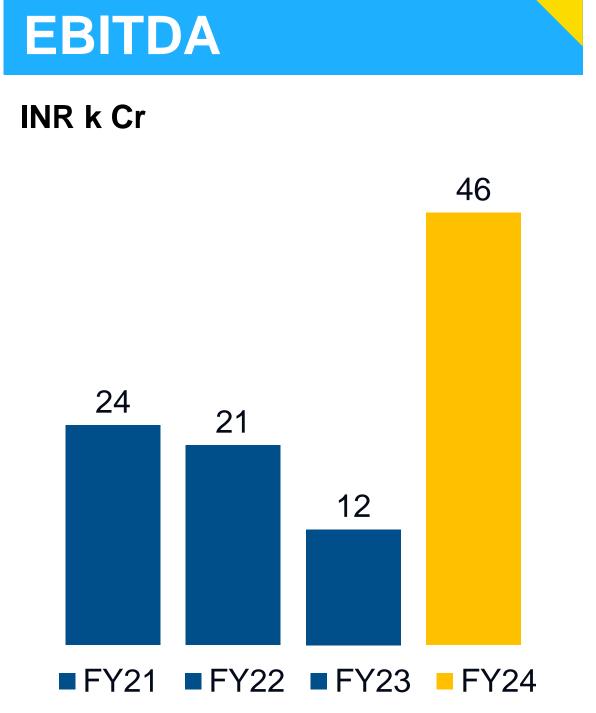


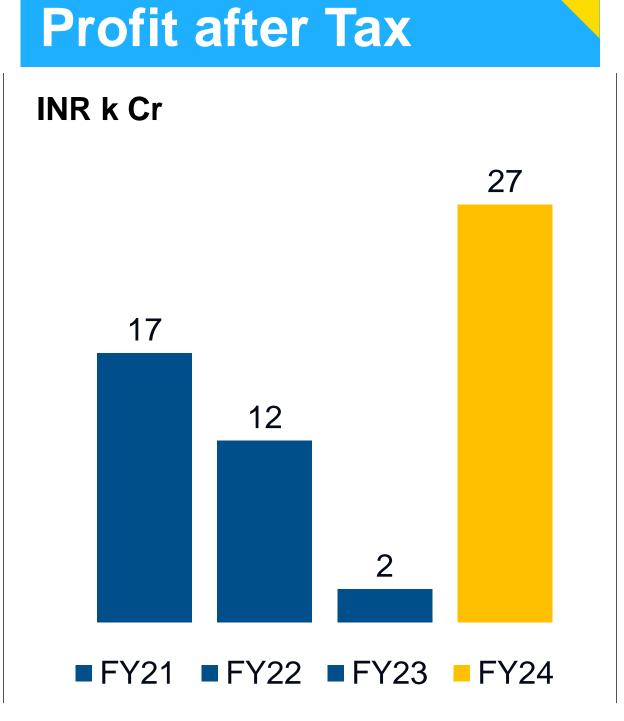
| Financial Ratios | FY 21 | FY 22 | FY 23 | FY 24 |
|----------------------------|--------|--------|-------|--------|
| Total Debt-Equity | 0.48 | 0.65 | 0.69 | 0.25 |
| Operating Margin | 3.92% | 2.64% | 0.26% | 6.89% |
| Net Profit Margin | 6.31% | 2.63% | 0.35% | 5.26% |
| Return on Capital Employed | 22.59% | 20.01% | 7.80% | 44.23% |

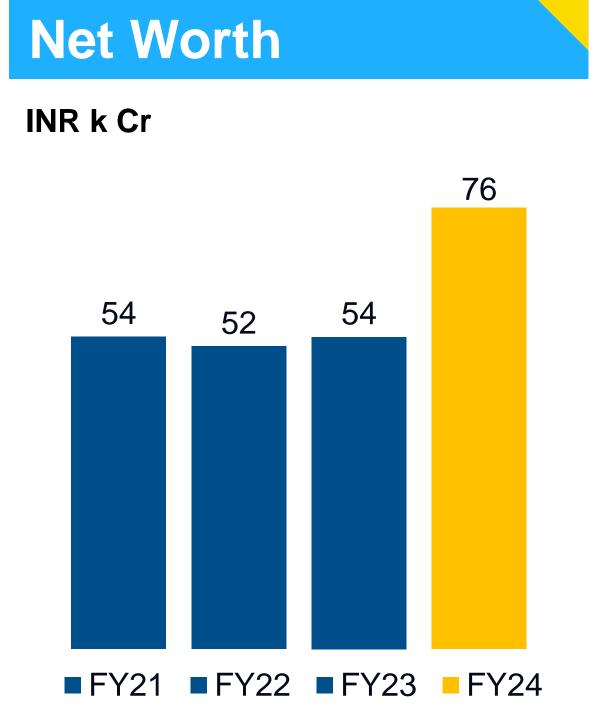
Financial Performance - Consolidated











| Financial Ratios | FY 21 | FY 22 | FY 23 | FY 24 |
|----------------------------|--------|--------|-------|--------|
| Total Debt-Equity | 0.87 | 1.08 | 1.13 | 0.60 |
| Operating Margin | 4.90% | 2.92% | 0.46% | 6.75% |
| Net Profit Margin | 5.69% | 2.70% | 0.40% | 5.30% |
| Return on Capital Employed | 14.49% | 20.01% | 6.92% | 39.35% |



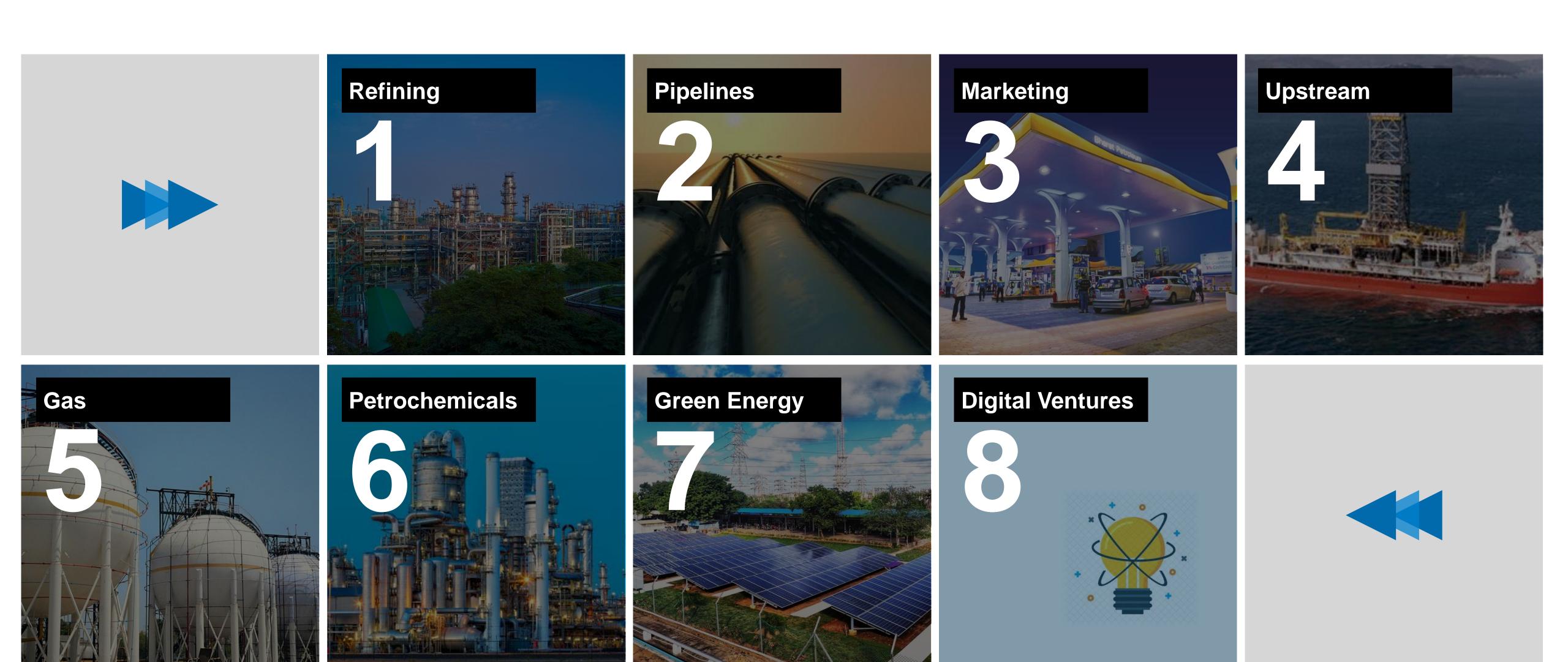


SECTION 4

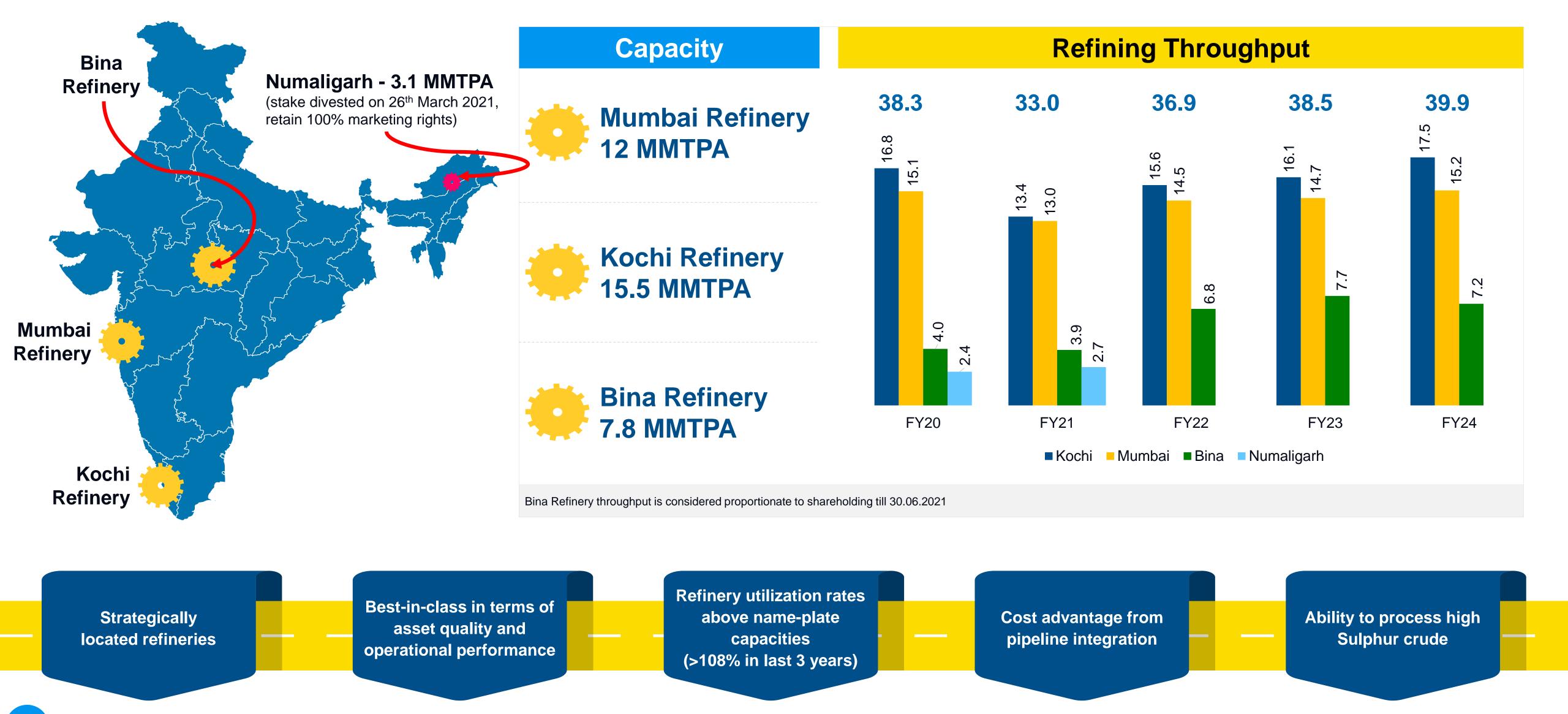
Business Segments Overview

Update on key BUs for BPCL





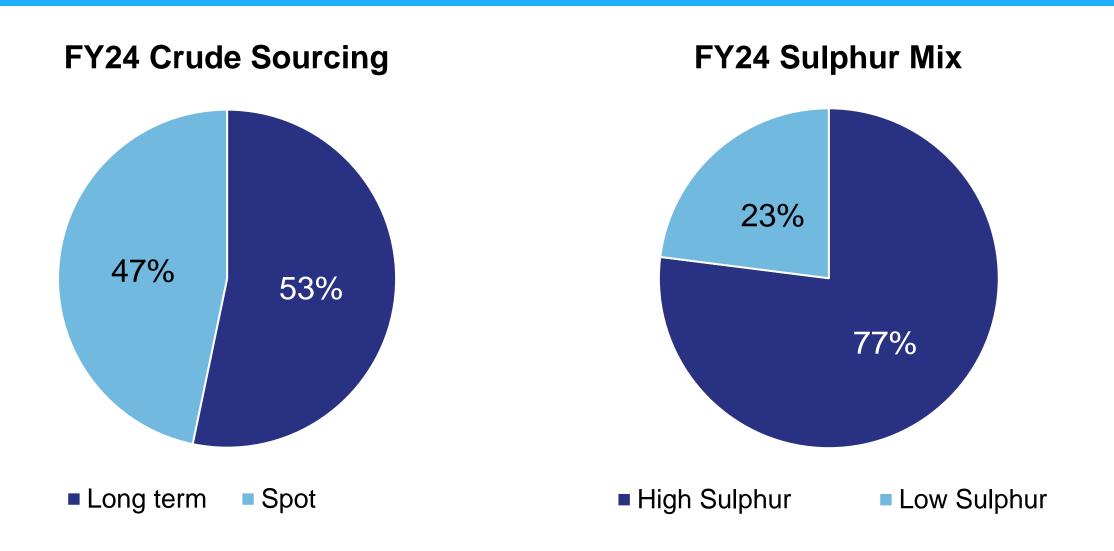




1 Refining – Crude sourcing and GRM



Flexibility in crude sourcing and Sulphur mix for refineries



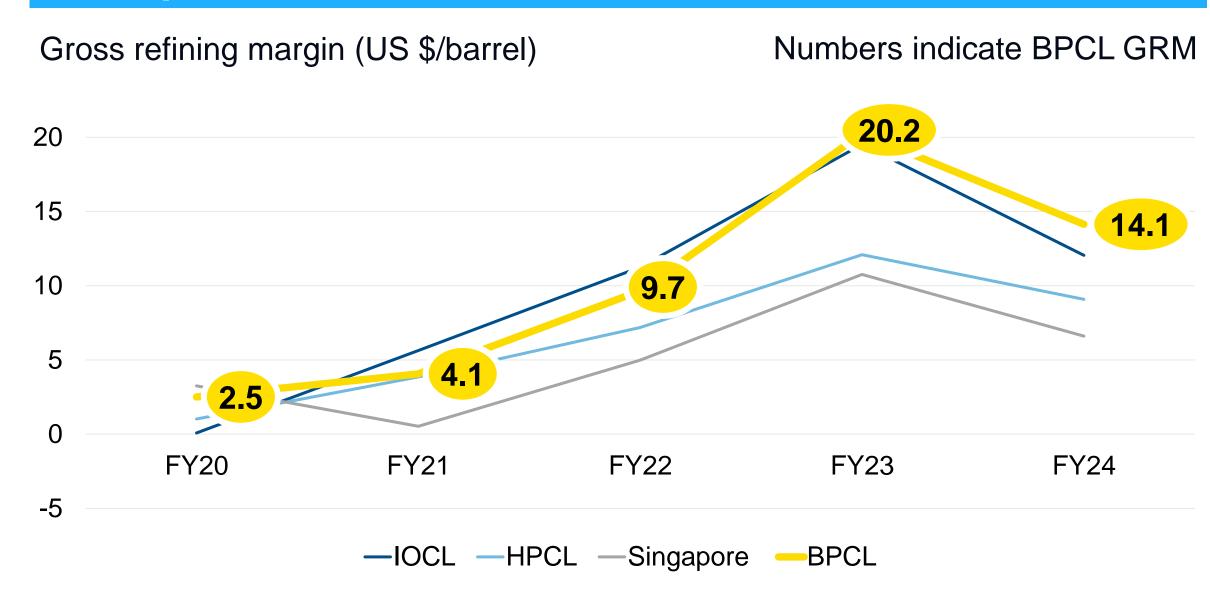
Strong capabilities in **optimizing crude sourcing** with mix of long term and spot market purchase Share of **spot market purchase** increased from ~30% in FY19 to ~45-50% currently

Setting up **Global crude oil trading desk** – likely to be **operationalized in FY25**; Potential to **reduce crude import costs** by locking in the best price and quality

Assets with wide API range, supporting the ability to handle both low & high Sulphur crude

Kochi Refinery: 27-48; Mumbai Refinery: 32-52; Bina Refinery: 27-48

Capturing value from refining with competitive GRM performance



• BPCL's GRMs have been at a premium to benchmark Singapore GRMs for the past four financial years

BPCL crude sourcing and processing flexibility enables its higher GRM vs peers

1 Refining – Mumbai Refinery





Key Highlights

Capacity: 12 MMTPA

Nelson Index: 9.06

API Range: **32 to 52**

Utilization: 125% (FY24)

Hydrocracker + 2 FCCU + 2 DHT + CCR + ISOM

Lubricants Refinery

Capacity and throughput

- 12 MMTPA capacity, with throughput consistently exceeding nameplate capacity (>120%* over last 5 years)
- Potential for expansion to 16 MMTPA
- Lowest SOX emission refinery of country (< 10 T/d)

High value product portfolio

- High value products generated including:
 - Lubricants 80% of BPCL's Base Oil lubricants are processed at Mumbai
 - Specialized products like DAS, Propylene, Food Grade Hexane, Benzene, Toluene etc.

Cost advantage driven by location & logistics setup:

- Strategically located on the west coast, low transportation costs for feedstock and proximity to highgrowth markets
- Cost advantage from product transportation via pipeline (>70% of products evacuated via pipeline)
- ATF line dedicated to Mumbai airport from the refinery

Safety & digital

• Versatile state of the art monitoring tools covering for safety and operations

Mumbai refinery is a strategic refinery underpinned by operational excellence, low transportation costs and high value product portfolio

1 Refining – Kochi Refinery





Key Highlights

Capacity: 15.5 MMTPA

Nelson Index: 11.22

API Range: 27 to 48

Utilization: 112% (FY24)

2 FCCU + 2 DHT + 2CCR + ISOM + DCU

Petrochemicals Refinery

Capacity and throughput

- Largest PSU refinery with 15.5 MMTPA capacity with throughput consistently exceeding designed capacity (>100%* over last 5 years)
- Potential for expansion to 18 MMTPA

Crude source and product flexibility

- Designed to process 100 % HS Crude oil, 100+ types of crude
- Ability to swing between producing MS & HSD on demand.

Product portfolio

 Diversified product portfolio with Niche Petrochemicals PDPP Project commissioned in 2021-22; New 400 KTPA PP project expected to be commissioned by 2027-28

Location advantage

- Strategically located on the coast, providing access to key southern markets
- Equipped to receive crude oil in VLCCs with Single Point Mooring
- 57% evacuated via pipeline; Dedicated ATF pipeline to Kochi airport

Kochi Refinery provides access to key markets, enhanced feedstock & product flexibility and supports diversification into petrochemicals

1 Refining – Bina Refinery





Key Highlights

Capacity: 7.8 MMTPA

Nelson Index: 11.76

API Range: 27 to 48

Utilization: 91% (FY24)

HCU & DHT units and 3-Drum DCU

Capacity and throughput

- 7.8 MMTPA refinery under expansion to reach 11 MMTPA capacity
- ~80% of throughput is transportation fuel MS,HSD, ATF

Diversification to petrochemicals

- New 2.2 MMTPA Petrochemicals complex (~INR 50k Crores investment) to be commissioned by 2028
- Petrochemicals complex to focus on polymers(LLDPE, HDPE, PP) & aromatics

Location advantage

 Access to northern and central markets with 77% of products evacuated via pipeline (Bina-Kota-MMPL, Bina-Kanpur)

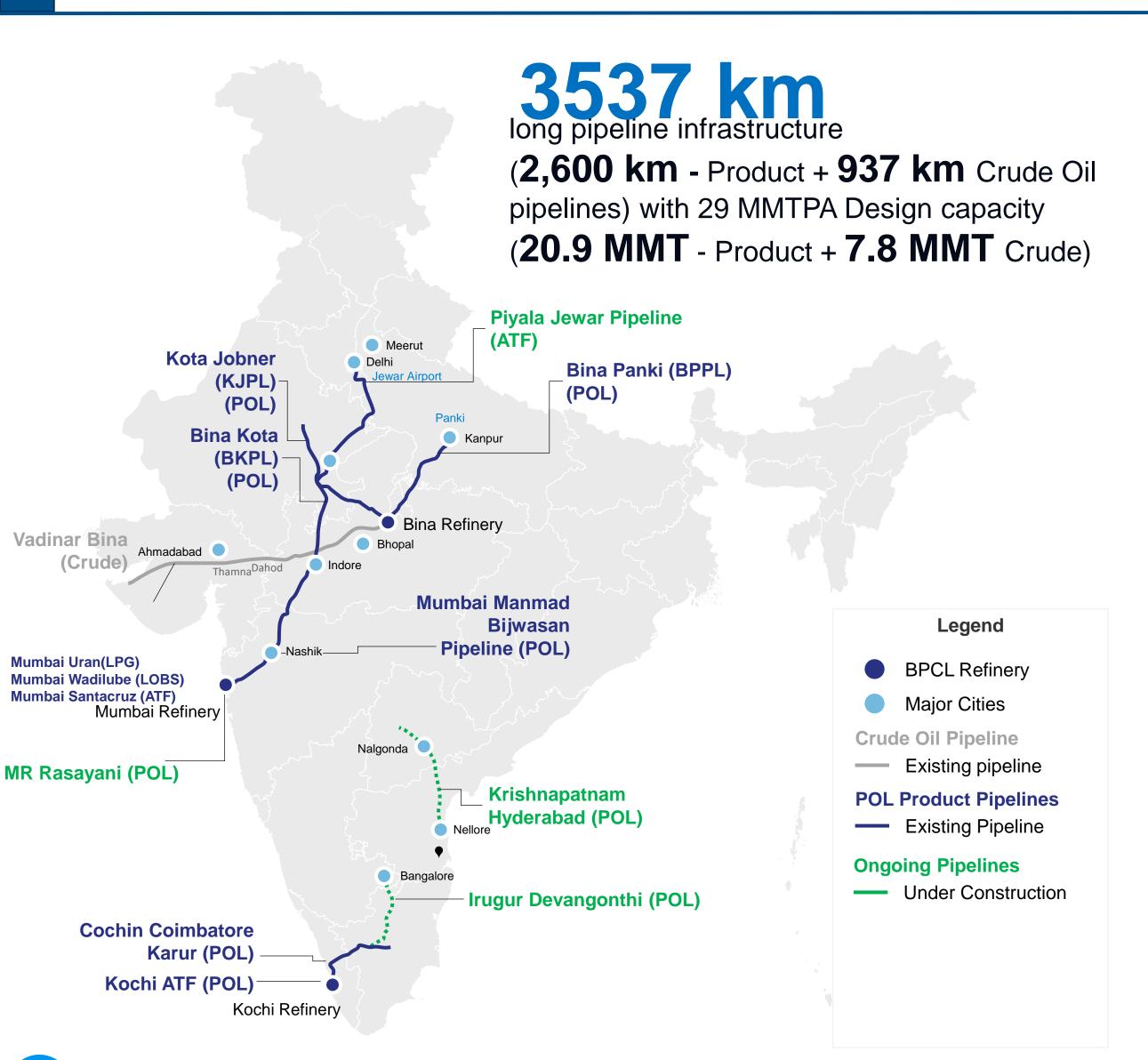
Technology advantage

- State of art technologies supporting High Nelson Complexity Index of 11.76
- Designed to process 100% high sulphur crude
- Bottom upgradation to provide valorisation benefits
- First refinery in country to have:
 - Integrated HCU & DHT units to improve energy efficiency
 - 3-Drum DCU to improve throughput

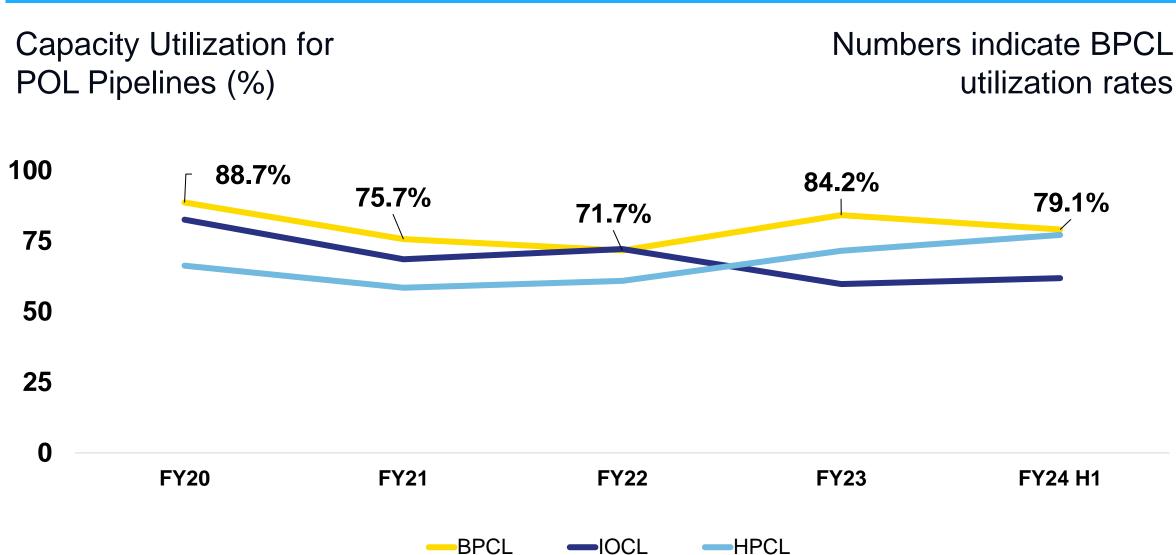
Bina refinery augments BPCL's refining portfolio required to support downstream retailing market in North, Central India; New capex investments in Bina refinery to drive diversification into Petrochemicals

2 Strategic Pipelines Network





Key advantages & differentiators

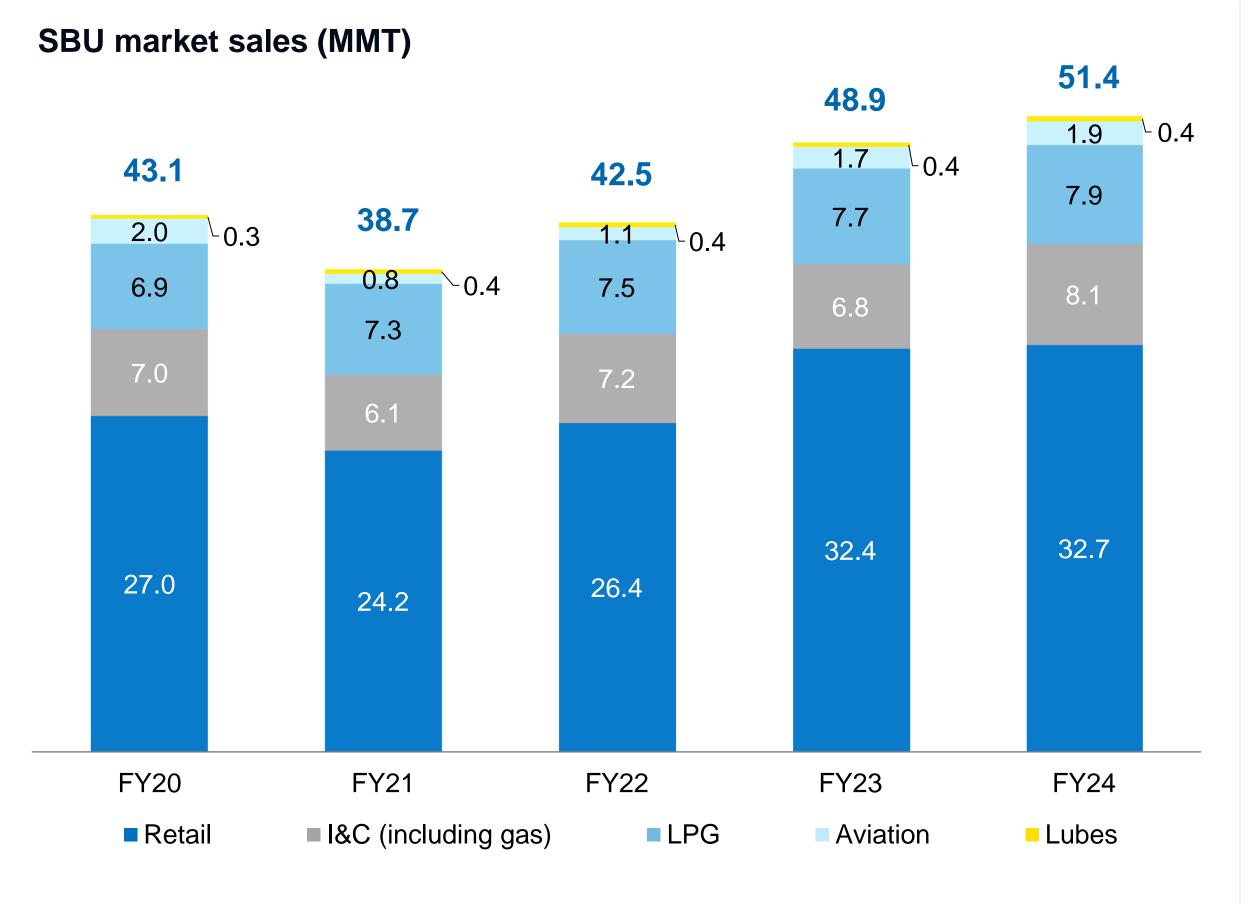


- Strategic pipeline networks connecting refineries to key markets
 - Mumbai refinery's access to Northern markets via pipelines to Kota,
 Mathura, Piyala
 - Bina refinery's connection to key markets via Bina-Kota-MMPL & Bina-Kanpur pipelines
 - Kochi refinery's access to TN market via pipeline to Karur
- Significantly reduced logistics cost due to pipeline network
- Higher utilization and lower operational cost of pipeline assets vs peers
- All multi-product pipelines are commissioned with Pipeline Intrusion detection system (PIDS) which can detect real-time intrusion attempts on pipeline

3 Marketing

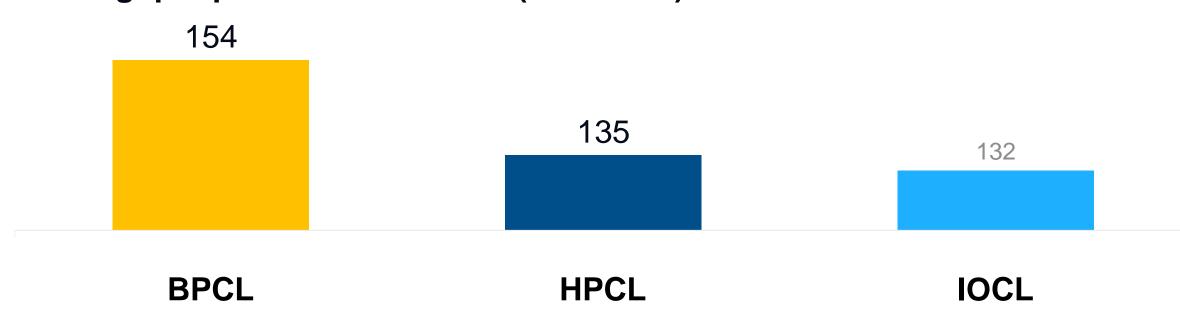


Strong marketing assets with superior sales performance









- Retail: Highest throughput per outlet v/s OMC peers and leader in market share growth on top 10 national highways
- I&C: Achieved 7.2 MMT in sales volume the highest ever by I&C BU, with 18% sales growth YoY
- LPG: Highest ever bottling of 7939 TMT; 3.4% growth in packed LPG business against industry growth of 3.5%
- Aviation: Achieved 1901 TMT, with overall market share of 25.2% amongst OMC peers with 9.4% sales growth YoY
- -Domestic sales growth of 15.1% vs 9.8% OMC growth
- Lubes: Highest ever sales volume of 446 TMT; Launched 19 new grades &
 60 new SKUs

3 Marketing – Key Highlights and Differentiators



Retail

- Highest absolute market share amongst PSUs in last 10 years (FY24: 29.68% in MS, 29.83% in HSD)
- Achieved highest ever Ethanol Blending of 11.7%
- UFill app awarded¹ for Customer Engagement and Innovation
- R&D: Launched new formulation for "Speed"

LPG

- Achieved highest ever bottling volume of 7.9 MMT
- No. 2 in sales growth (3.4%) for LPG in industry
- 15-year agreement with Gail to supply Propane (600 TMTPA)
- Launched "Pure for Sure" initiative PoC for quality & quantity assurance

I&C

- Highest ever sales of 7.2 MMT by I&C BU
- Major inroads into STU business (e.g., RSRTC,TSRTC, UPSRTC)
- R&D: Successful 85% ethanol blended MS trials with Hero Motors
- Product launch: Successful launch of new DAS variants
- REACH certification for D80 to enable EU export

Aviation

- Sales of 1.9 MMT and market share of 25.2% amongst PSUs
- High overall sales growth of
 9.4% vis-a-vis 8.8% for PSUs
- 15.1% domestic sales
 growth vs 9.8% for PSUs
- 63 operational AFS stations, 6
 near commissioning and 5
 under construction

Lubes

- Highest ever sales volume of 446 TMT in Lubes
- Highest ever sales in Direct
 Channel (24% growth)
- Commissioned new Channel Partner in Sri Lanka
- Made footsteps in African continent in Kenya, Uganda & Tanzania.
- Novelty adjuvant oil for Agri Sector (Tea & Banana)

Brand Building

- Relaunched "Speed" in new avatar with Mr. Neeraj Chopra as Brand Ambassador
- 3.3 Million co-branded credit cards with SBI enrolled

Digital Transformation

- Digital Nerve Centre (IRIS) for efficiency improvement and safety using AI / ML along with Video Analytics
- Customer-centric solutions:
 HelloBPCL App, UFill 2.0 and
 BPCL SBI Card

Customer base

- ~9.35 crore customers
- 18.54 Lakh new customers under Ujjwala 2.0 Extension (2023) with 99% installations, fastest among OMC's

Digital Transformation

- Customer engagement via HelloBPCL app and "Urja" conversational AI/NLP chatbot
- Biometric e-KYC via Face ID (on HelloBPCL app)
- SalesBuddy CRM for Inspections and Licensing management

Customer Relationship

- Letter of appreciation from ISRO for fuel supplies on Chandrayaan project
- Renewed/signed 73 MoUs/ contracts with 1.1 MMT volume

Digital Transformation

 One stop portal for I&C customers in HelloBPCL for online indenting of invoices, order tracking, pricing simulation, QC reports etc.

Customer Relationship

International customers:
 All (15+) large volume
 customers retained,
 10+ new onboarded

Pipeline infrastructure

- Dedicated ATF pipeline to Mumbai and Kochi airports
- Strategic secondary ATF infrastructure for supplying at Tier 2 airports
- Agreement with NIA to lay a dedicated ATF pipeline

ESG

 New packaging introduced using re-cycled plastic, bamboo bottles and tin-cans

Digital Transformation

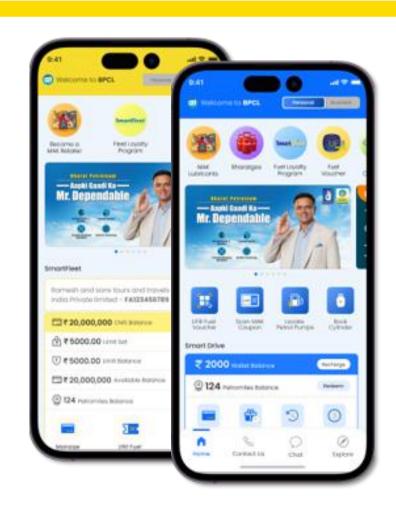
- MAKonnect: integrated secondary sales management platform for distributors, retailers, DSRs
- Mak QR Code integrated supply chain solution enabling bottle tracking, disbursing rewards for end customers

Marketing – Digital initiatives across segments



HelloBPCL

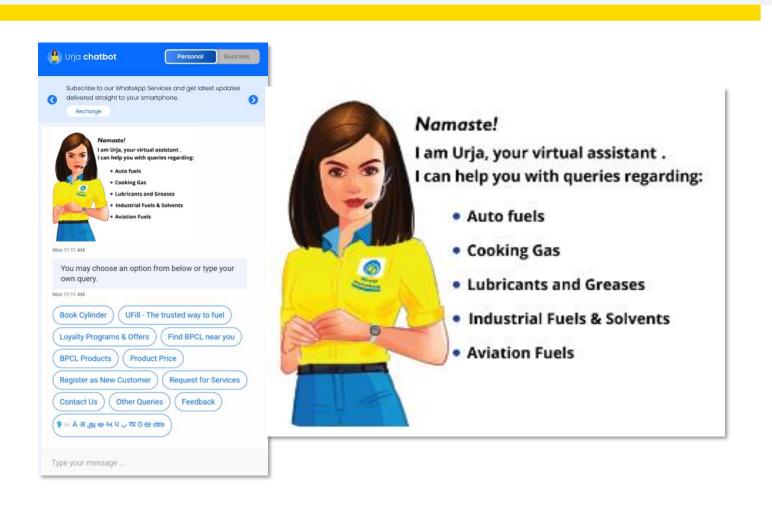
Unified mobile application as one-stop shop for sales and service activities for all BPCL customers



- 1.2 Cr Unique customers
- 6,773 TKL Loyalty Volume crossed (37.2% growth over FY23) at Advanced Loyalty Program for fleet owners
- Over 84 Lakh coupons worth INR 30 Cr scanned and instantly credited to customer with MAK QR Code Solution & Instant Gratification

Urja

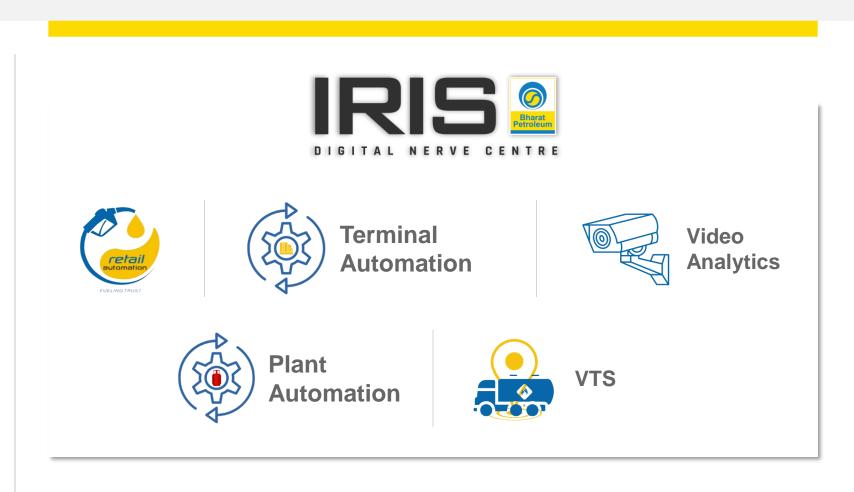
Conversational Al Chatbot unifying customer interactions into a consistent omnichannel conversation across BUs.



- Over 1 Cr LPG bookings, via Urja bot available on Whatsapp and BPCL website
- 900+ use cases and 13 languages that Urja is trained in
- Over 45% of conversations in non-English languages, ensuring inclusiveness for all types of customers of BPCL.

IRIS

Tech-driven Remote Management System of field locations, along with associated tank trucks, using Al/ML and video analytics to alert exceptions



- 18k+ ROs, 75+ terminals, 54+ LPG plants and 25k+ tankers integrated with IRIS to provide a view of the entire operating value chain
- More than 3 Million inputs per second can be accepted from local automated systems, cameras, and IoT devices deployed at key locations along with the associated Tank Trucks for product delivery.

Upstream - BPRL's Story over the years...

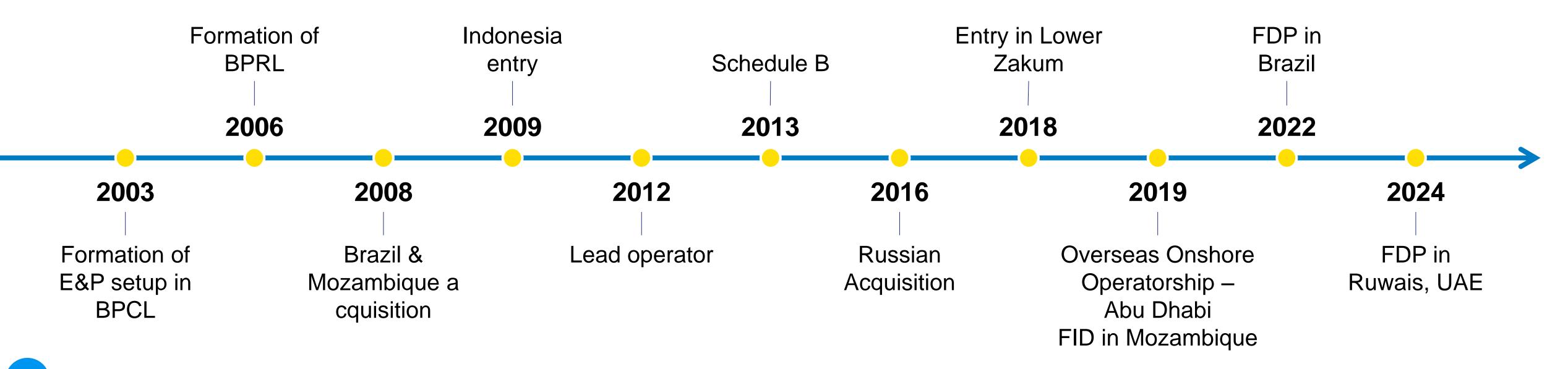




BPCL pursues its upstream investments through wholly owned subsidiary called BPRL

Diversified portfolio with investments across 15 blocks spanning 6 countries at various stages of exploration / development / production

Partnerships with 12+ global players including Total Energies, ONGC, Rosneft, Mitsui, OIL, BP, ADNOC, Petrobras etc.



4 Upstream – Global Spread





BPCL pursues its Upstream Business through its wholly owned Subsidiary Company – Bharat PetroResources Limited

^{* 1} block in in Cauvery Basin is in Production, the rest are in Development

^{* 1} block in Cambay Basin in in Production, the rest is in Exploration / Appraisal

5 Gas



 $6.7\%^{1} \rightarrow 15\%$

India's target for increase in share of gas in energy mix

BPCL FOOTPRINT* ASPIRATION 3x footprint by FY29

INR 15K Crores

Capex over next 5 years committed by BPCL

Key JVs















PETRONET

 FY24 Revenue: INR 52.7kCr & PAT: INR 3.5kCr

Operates Kochi & Dahej LNG Terminal



• FY24 Revenue: INR **15.5kCr** & **PAT**: INR 2kCr

• Operates **12 GAs** across 20 districts



• FY24 Revenue: INR **3kCr** & **PAT**: INR 610Cr

• Operates **6 GAs** across 15 districts

Infrastructure build out

52 GAs

- Covers 19% of India's population, 25% of geographical area, 32% of volume
- 26 standalone with BPCL, of which **25** have been operationalized

2034

CNG outlets pan-India as of FY24

100+

Industrial customers contributing to 400+ KTPA sales; Major customers include **Asian Paints, Maruti Suzuki, LMK Industries** **Supply security**

0.85 MMTPA

- Tie-up valid till 2028
- Renewed for another **20 years** from 2028

0.56 MMTPA

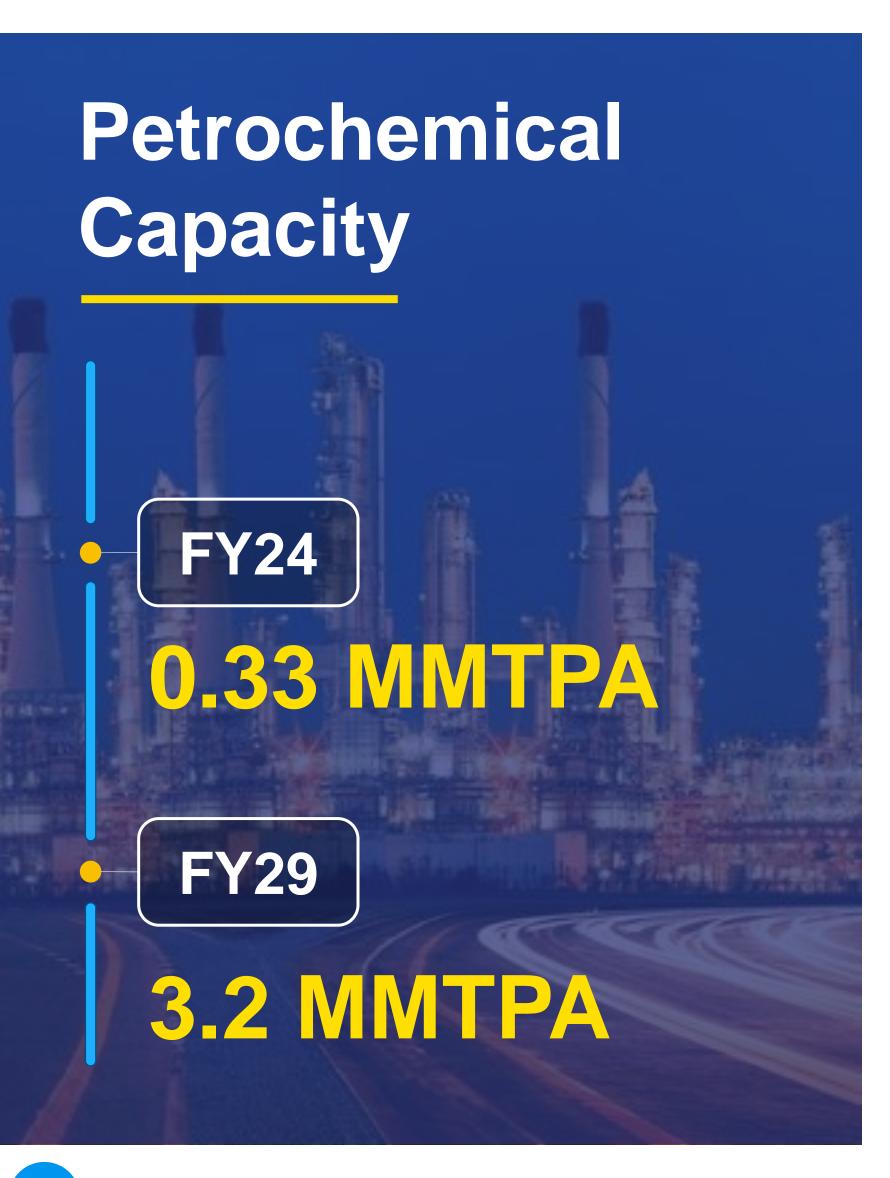
Tie-up **valid till 2036** at Kochi (additional 0.48 MMTPA to start 2026 onwards for 15 years)

1 MMTPA

Tie up valid for 15 years

6 Petrochemicals





Market outlook

- Indian demand for polymers is expected grow ~5% until 2040, driven by rising consumer income, and infrastructure investment
- India's petrochemical **per capita consumption** at 10-12 kg compared to global average of 30-35 kg, leaving considerable **headroom for growth**
- Government of India is committed to make India a self-reliant & globally competitive petrochemical manufacturing hub

Our Plan

- Plan to setup 3.2 MMTPA capacity by FY29 (~2.2 MMTPA Petrochemical complex at Bina Refinery, ~INR 50k Cr capex and ~400 KTPA Polypropylene plant at Kochi)
- Target of ~8% share of petrochemicals in our product portfolio by FY29 from ~2.3% in FY24
- Long-term Strategic Advantages for Ethylene cracker + Petchem complex in Bina Refinery
 - Self sufficiency for Naphtha feedstock
 - Centrally located with access to core markets in central India

7 Green Energy



Plans to invest ~INR 10k Cr in the business as capex in next 5 years



Renewable Energy



Green Hydrogen



Biofuels



EV Charging

India ambition

- India aims for 500 GW RE Capacity by 2040
- Indian govt. has set a production target of 5 MMPTA by 2030

- India targets 20% ethanol blending by 2025, 15 MMTPA CBG by 2030
- Govt. announced a target of EV30@2030 – 30% new private cars, 40% buses, etc. to be electric by 2030

BPCL ambition

- 10 GW Renewable Energy capacity by 2040
- We aim for 30 KTPA Green Hydrogen in our refineries by 2030
- We will achieve 20% ethanol blending target by 2025
- We plan to setup 26 CBG projects in next 2-3 years
- We target setting up 7,000 energy stations by FY25

Our progress

- 95 MW installed, 171 MW under construction
- Setting up 50 MW wind projects each in MH and MP
- 71 MW solar in Prayagraj at INR 1,275 crores
- Setting up a 5MW Green Hydrogen Plant at Bina Refinery
- 200 Nm³/hr green hydrogen refueling station at CIAL in progress
- Won 2 KTPA production capacity via biomass pathway under SIGHT scheme with incentive of INR 30/ kg

- Achieved highest-ever ethanol blending of 11.7% in FY24
- Conceived and started an integrated 1G & 2G Ethanol Project; in progress at Bargarh, Odisha
- Signed CBG offtake agreements to achieve 1% CBG blending by FY25

- 3,135 EV charging stations setup
- Fast charging stations along
 120+ highway corridors
- MoU with major private players to install EV charging stations

Digital Ventures



Winning formula



Break traditional mindsets to liberate new talent



Build a separate culture conducive for start-up



Develop agile methods for competitive edge



BPCL as incubator for future unicorns in the energy space (atleast \$1B market cap in 5 years)

Explore various modes for scaling up in-house innovations/breakthroughs by leveraging existing talents

BPCL R&D - Key Highlights





R&D Achievements (till FY24)

Patents filed



150

Patents granted



82

Publications



Over 200 research articles

Recognitions, FY24



- New Product of the Year for K Model®: Blending for future
- 2nd Prize in National Energy Efficiency Innovation Awards for Bharat HiGee Deaeration Tech
- Digital Transformation Initiative of the Year for "BPCL, India – Aspen Tech Inc. USA Collaboration

Net-Zero R&D

- Bio-film production using DDGS
- BARC electrolyser technology for Green Hydrogen production
- Green Silica production using boiler ash
- Green H2 blending in CGD network
- Sustainable Aviation Fuel
- Integrated Carbon Capture and Conversion process



Innovative Products



- New formulation for "SPEED"
- K Model®, BPMARRK®
- BMCG Nxt GEN
- BHARAT FURNO CHEM
- HiCAT: Dewaxing catalyst
- GSR CAT: FCC gasoline Sulfur reduction
- High efficiency LPG burner
- Ecochem: Ethanol corrosion inhibitor

Novel Processes



- Indigenously developed desalter technology
- Membrane assisted H2 separation
- HiGee Separations
- Divided Wall Column
- Cross flow reactor
- Low grade energy utilization



THANKYOU!



energising lives