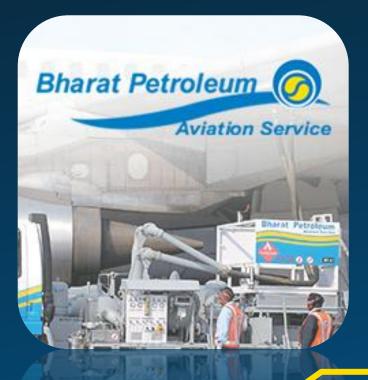


July 2024















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## Table of Contents







SECTION 1

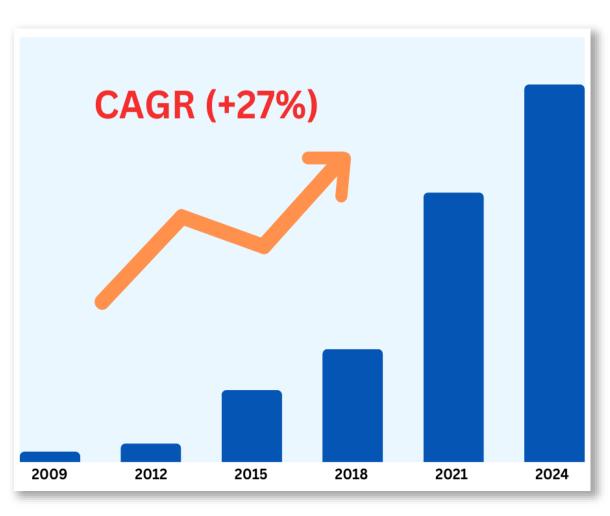
# Corporate Overview

# NURTURING THE CORE, FUTURE BIG BETS, MOVING TOWARDS NET-ZERO, DELIVERING SHAREHOLDER RETURNS









Best-in-class refining assets and operational performance

Strong retail assets and pioneer in marketing initiatives

Big bets on gas, petrochemicals & green energy

Sustained growth in profit

Fueling the next wave of growth with a major investment push as part of "Project Aspire"

Enabled by prudent capital allocation and disciplined project execution

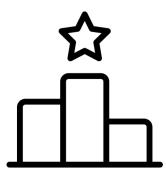
### Introduction



#### Conferred with "Maharatna"\* status by Gol in 2017



India's 5<sup>th</sup> largest company by turnover in 2023 with revenue of INR 5.3 Lakh Cr



233 ranking onFortune 500 –2023 global list

233



Recipient of Oil Marketing – Company of the Year in 2022 by FIPI



India's 2<sup>nd</sup> largest Oil
Marketing Company
with domestic sales
volume of ~51 MMT
and market share of
25.37% during FY24



3rd

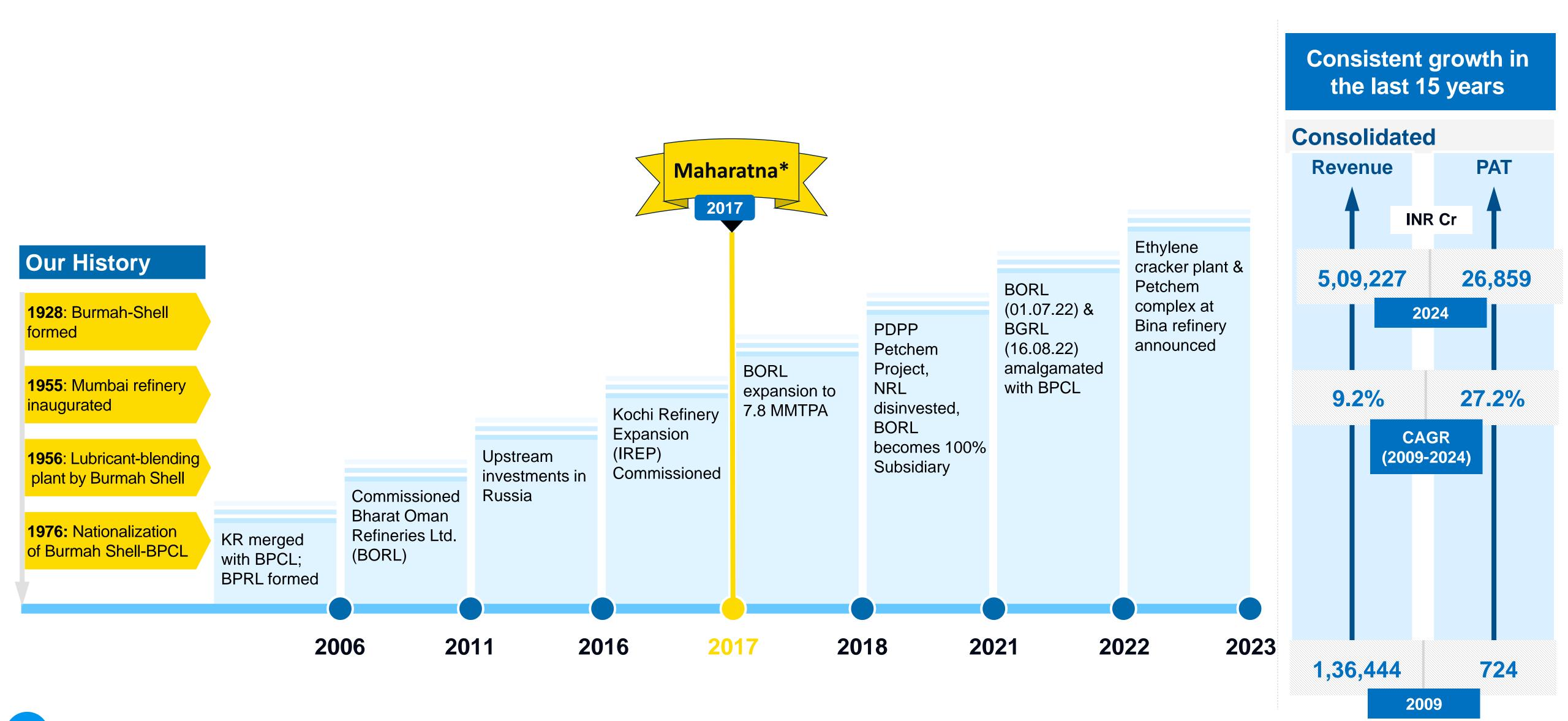
India's 3<sup>rd</sup> largest
Refining Capacity
(about 14% of
India's refining
capacity
in 2023)



Received recognition as Sustainable
Organization 2023 from Economic Times

### Our Journey





### **Asset Portfolio**



Refining & Petrochemical	s HII	Assets	3 Refineries Strategically located			35.3 MN Refining Cap			<b>0.83</b> N Petrocher	IMT nicals capacity	
Storage		Infrastructure	80 Retail Depots		54 LPG Bottling Plants			5 Lube blending plants			
Distribution		Pipeline Network		3,537 km (including 937 km Vadinar Bina Crude Pipeline) Specific & Multi Product Pipeline Network including Crude Pipelines  29 MMTPA Design capacity of Pipeline Network					Network		
Marketing		Customer	22,011 Retail Outlets	6,255 LPG Distribute	ors	<b>2,065</b> CNG outlets	<b>52</b> Gas GAs including	JVs	8k+ Industrial Customers	64* Aviation Service Station	
Upstream		Presence	6 Countries Russia, Brazil, Mozambique, UAE, Indonesi India		nesia,	15 Blocks esia, Along with Equity Stake in 2 Russian Entities		ties	12+ Global Partners TotalEnergies, ONGC, Rosneft, Mitsui, OIL, BP, ADNOC, Petrobras etc.		
Green Energy	-	Assets	266 MW 95 MW operational, 171 construction	MW under	<b>5 MW</b> W under Green hydrogen plant in Bina refinery			26 CBG plants planned in near term		200 KLPD 1G+2G 100 KLPD each Bioethanol plants underway in Bargarh, Orissa	
Digital		Assets	42 million Annual transactions on UFill		Volume th	6500+ TKL  Volume through digital loyalty program per year  60000 Cr  worth transactions th HelloBPCL per year		tions through	30 Cr LPG bookings done through digital/phone medium per yr		
			SBUs SUBSIDIARIES & JV		<b>24</b>		EMPLOYEES 8,79				

### Major Subsidiaries, JVs & Associates

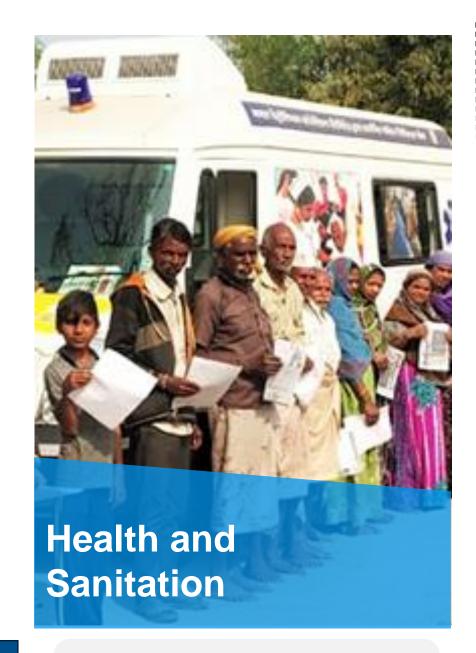




### **Our CSR Initiatives**



#### ~INR 1400+ Crores spent in last 10 years (FY15-24)



Beneficiaries 80 L+

70k+ beneficiaries screened across 700 cancer camps

- 2L+ patients across 9
   locations treated by Life-line
   Express (Hospital on Wheels)
- Providing breakfast to 3L+ students in 176 schools



5L+

- 1000+ students benefit from Multiple Scholarship Programs
- Project Akshar: Enhancing learning in language, science, mathematics, 4L+ children impacted



42k+

- Skill Development Centers:
   Kochi, Ahmedabad, Guwahati,
   Raebareli & Bhubaneswar
- Embroidery training at Karauli & Faridabad
- Supported set-up of ITI in Nagapattinam, Tamil Nadu



25L+

- 150 Solar Streetlight installations in Muzaffarnagar
- 2.7L+ beneficiaries of integrated development activities in Gadchiroli, Maharashtra, including water harvesting, school libraries

Environmental Sustainability

15L+

- Installation of Air
   Purification Units on 100
   buses
- 230 Villages transformed to 'water-positive' status under Project Boond

10

**Highlights** 

### **BPCL Net Zero Roadmap**



#### Our target is to achieve Scope 1 and Scope 2 net-zero emissions by 2040

% Scope 1 & 2 emission savings targeted\*

29%

20%

19%

14%

9%

9%

100%

**Bio-CNG** 

Renewable Energy

CCUS

Green Hydrogen **Energy Efficiency** 

refineries

Offsets

Total

**5.6 TPD plant** at Kochi Refinery

LOIs issued for **382 CBG** plants

8 CBG & 6 Biogas plants commissioned

CBG sale increased from 2600 MT to 6526 MT in FY 23-24.

Total number of RO, increased from 41 to 50 carrying out CBG sales

95 MW operational, 171MW under construction

5527 (26%) Retail Outlets solarized

**Dealer subsidies** to incentivise solarization

**Lab level pilot** trials for **SMB technology** planned for Aug'24

Developing CO<sub>2</sub> capture tech based on novel system with Hi-Gee and RPB

Demo plant to scale up CO<sub>2</sub> to methanol/DME technology

2 TPD pilot Green H2 project at Bina Refinery

under construction

200 Nm³/hr green hydrogen refueling station near Kochi Airport

Won bid under SIGHT scheme for 2KTPA of green hydrogen under biomass pathway at INR 30/ kg subsidy

Specific Energy Consumption (MBN): Mumbai (60.9), Kochi (62.6) and Bina (65.96

100 % Energy
Efficient Lighting
(EEL) across Retail,
Mumbai Refinery, LPG,
Pipelines, Aviation

TOtal

ertaken / in-progress





SECTION 2

# Strategy Overview

### Our strategic framework for FY24-FY29 to fuel growth





**Grow share in India's energy mix** 

Net-zero by 2040

•

#### **Nurture the Core**

#### **A** Refining

Expansion of Bina refinery by 3.2 MMTPA underway

Potential to expand capacity to 45 MMTPA with creeping expansion of Mumbai and Kochi refineries

Improve operational efficiency

#### **B** Marketing

Market leadership in retail

**Brand building** and extensive communication

Premiumization focus across product portfolio

Competitive value proposition around quality and customer experience

Opening new product & services portfolio

#### **C** Upstream

Commercialization of upstream asset base by moving them to production

Achieve **profitability** and **positive cashflow** for upstream business

#### A Gas

2

**Tripling footprint** by FY29

Optimal **infra build-out** in CGD

Explore acquisition of **high opportunity GAs** 

Expand LNG storage & regasification infra

Develop **trading** and **diversified sourcing** capabilities

#### **B** Petrochemicals

~3.2 MMT capacity & 8% product portfolio share from Petchem by FY29

World-scale capacity cracker in Bina

400 KTPA

Polypropylene plant in

Kochi

**Opportunistic expansion** of PDPP in Kochi

### C Green Energy

**Future Big Bets** 

**10 GW** RE by 2040

**30 KTPA Green Hydrogen** by 2030

**7000** Energy Stations by FY25 – focused on **highways** 

Operationalize **2G ethanol** plant at Bargarh
and setup pilot **SAF plant** 

Operationalize **26 CBG plants** by 2030

#### **D** Non-fuel

Convenience Store, QSR in own retail outlets

GHAR, BeCafé, wayside amenities, across highway retail outlets

Women empowerment in rural areas - "URJA Devi"

#### **Digital** Ventures

'Digital energy ventures' initiative to serve as an incubator for future unicorns in energy space

Scale up in-house breakthroughs and innovations

#### **Enablers**

#### Disciplined capex execution - INR 1.7 Lakhs Crores

R&D Digital Partnerships Organization and Talent

### Strong competitive moats leading to solid outcomes (1/3)





#### Refineries



#### Marketing

#### **Outcomes**

Asset capacity: 35.3 MMTPA currently, potential to expand to 45 MMTPA

Operational excellence and high quality of assets:

Highest GRM (14.14 \$/bbl in FY24) and Distillate yield (84.26%) amongst PSU refineries

Amongst highest capacity utilization (112% in FY24) in the industry

Low energy consumption (62.9 MBN) amongst PSU Refineries

Highest ever domestic market sales (51.04 MMT in FY24) and market share of 25.37% amongst PSUs

Throughput per outlet: Highest (154 KL/ month) vs peers

Strong retail network of ~22k outlets, including 11k+ ROs on highways

Increased aviation presence with 64 AFS

Recognized as "Digitally advanced company of the year" by FIPI

#### Key highlights/differentiators

Continued operational excellence across all refining assets

**Resilient Infrastructure:** 

Continuous upgradation and installation of advanced tech in refineries

Refinements to allow processing of 100+ variety of crude oil across wide API range

**Crude sourcing:** 

**Flexibility** and **cost optimization** with increase in spot market procurement from 30% in FY19 to 45-50% currently

**Digital interventions:** Advanced digital solutions (AI/ ML, RPA, digital twins) to **enhance operational efficiency** 

Access: Access to strategic markets via efficient logistics (pipelines, rail, retail outlet network)

**Brand:** Strong brand value, loyalty programs (SmartFleet, PetroCard), brand ambassadors (**Mr. Neeraj Chopra, Mr. Rahul Dravid)** 

**Premiumization:** New product launches with **high value-addition** ("Speed", DAS, MAK SMARTKOOL, MAK SUPREME SYNTH etc.)

R&D: Launched new formulation for premium fuel "Speed"

Customer experience: Digital customer engagement & omnichannel experience via HelloBPCL app

### Strong competitive moats leading to solid outcomes (2/3)





#### **Upstream**



#### Gas

#### **Outcomes**

Diversified portfolio: Investments across 15 blocks spanning 6 countries

Russia, UAE and India blocks: Production of 1.78 MMT of oil and 0.85 BCM of gas in FY24

Mozambique: Plans to restart operations in 2024 with govt., working towards re-establishment

Brazil: Progress ongoing towards development with Petrobras

Upward growth trajectory: 2x CGD sales volume growth in FY24

Market share: BPCL and its JVs account for 25% geographical area and 32% volume market share in CNG

CGD JVs: INR ~ 22k Cr revenue and INR ~ 3k Cr profit across 6 CGD JVs covering 25 GAs across

#### Key highlights/differentiators

Long-term backward integration: Investments via wholly owned subsidiary, BPRL

**Partnerships** with 12+ global players including TotalEnergies, ONGC, Rosneft, Mitsui, OIL, BP, ADNOC, Petrobras etc.

**52 GAs** with BPCL and it's JVs – 26 with BPCL, 26 with JVs

**Strategic acquisitions of GAs** with strong industrial growth (Ahmednagar, Aurangabad, Rohtak etc.)

Operationalized **25 out of 26 GAs** 

2,000+ CNG outlets network as of FY24

Supply security: ~2.89 MMTPA through long term agreements

### Strong competitive moats leading to solid outcomes (3/3)





#### **Petrochemicals**



#### **Green Energy**

#### **Outcomes**

Capacity Utilization improved from 60% in FY23 to 70% in FY24

**Petrochemicals capacity:** Target to increase from ~0.83 to ~3.2 MMTPA (8% share in product portfolio)

Construction and installed capacity: 266 MW (95 MW operationalized; 171 MW under construction)

Number of Energy stations: ~3153 stations as of Q1FY25

**Green H2 capacity: 5MW** in Bina refinery and **200 Nm³/hr** refueling station near Kochi airport under implementation

Biofuel ethanol blending: Highest ever blending rate of 14.13% in Q1FY25

#### Key highlights/differentiators

Ethylene cracker plant and Petchem complex in Bina at ~INR 50K Crores

Tie-up with reputed tech providers

**Self sufficiency** for Naphtha feedstock using captive feedstock from refinery. Bina **capacity expansion** from 7.8 to 11 MMTPA to meet feedstock requirements

Likely to be one of the most economic Petchem producers in Central India

16 MoU with prospective petrochemical customers for securing substantial value from Kochi PDPPOnly BIS certified plant in India

Polypropylene project in Kochi at ~INR 5000 Cr

RE: Setting up solar & wind projects for captive consumption

**EV charging:** Focus on **highway corridors** and **MoU with private players** for setting up fast charging stations

Green Hydrogen: Scaling up of BARC's indigenous Alkaline electrolyser technology

Biofuels: Signed CBG offtake agreements to achieve 1% CBG blending by FY25

### Capex plan of ~INR 1.7 Lakh crores



	Planned Capex	CAPEX committed*		
Refineries & Petrochemicals	75k Cr	54k Cr		
CGD/ Gas	25k Cr	15k Cr		
Upstream#	32k Cr	32k Cr**		
Marketing	20k Cr	20k Cr ***		
Green Energy	10k Cr	1.4k Cr		
Pipeline Network	8k Cr	8k Cr		
Total	1.7 lakh Cr	1.3 lakh Cr		

#### Key capex guardrails

- Differentiated **long term bets** with measurable goals, **linked to future cash flows**
- Prudent capital allocation, tied to a **positive business case and returns** (12-15% threshold project IRR at portfolio level)
- Disciplined project execution with minimal delays
- Peak **D/E ratio** at **1.0** on a standalone basis considering current margin levels

### **Major Projects**







- Ethylene cracker and downstream petrochemical plants with ~INR 50k
   Crores Investment
  - Expected to be commissioned by 2028
  - Technology vendor finalized
- 2.2 MMTPA capacity of bulk petchem
- Key products include HDPE, LLDPE and Polypropylene



### Polypropylene Project at Kochi Refinery

- Polypropylene Project with ~INR 5k
   Crores Investment
  - Expected to be commissioned by 2027
- 400 KTPA capacity of Polypropylene
- Wide applications in downstream industries such as automobiles, pipes, packaging films, boxes, containers, etc.



### Major Pipeline Projects

Pipeline Project	Capacity (MMTPA)	Investment (INR Cr)	Expected Completion
Krishnapatnam – Hyderabad Multiproduct	2.6	1,926	September 2025
<b>Irugur – Devangonthi</b> Multiproduct	3.5	1,725	October 2025
Piyala Terminal – Jewar Airport ATF	4.5	138	March 2026
Jetty pipelines – replacement and extension for Kochi Refinery	-	622	March 2026
Mumbai Refinery – Rasayani Terminal	6.5 (Multi-product) 0.65 (LOBS/DAS)	2,585	May 2026
Vadinar – Bina Pipeline Enhancement	7.8 <del>→</del> 11.15	1,016	May 2028





SECTION 3

# Performance Overview

### Q1 FY25 - Key Highlights

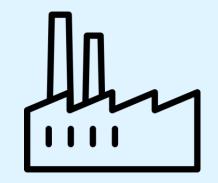


### Q1 FY25











### INR 3,015 Cr

Standalone profit in Q1 FY25

#### INR 15.21k Cr

Total standalone borrowings as of Q1 FY25

#### 10.11 MMT

Refinery crude throughput

116% utilization in Q1 FY25

#### \$7.86/bbl

Refinery GRM in Q1 FY24, highest among PSUs

#### 13.16 **MMT**

Market sales in Q1 FY25

#### 163 KL/ month

throughput per outlets, highest among OMCs

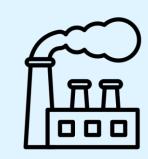
### FY24 - Key Highlights

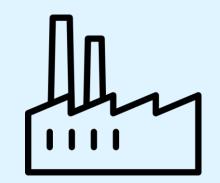


### **FY24**











INR 26.67k Cr

**Standalone profit** in FY24

INR 18.77k Cr

Total standalone borrowings as of FY24

39.9 MMT

Refinery crude throughput

112% utilization in FY24

\$14.14 /bbl

Refinery GRM in FY24, highest among PSUs

51.04 MMT

Market sales in FY24, highest ever

154 KL/ month

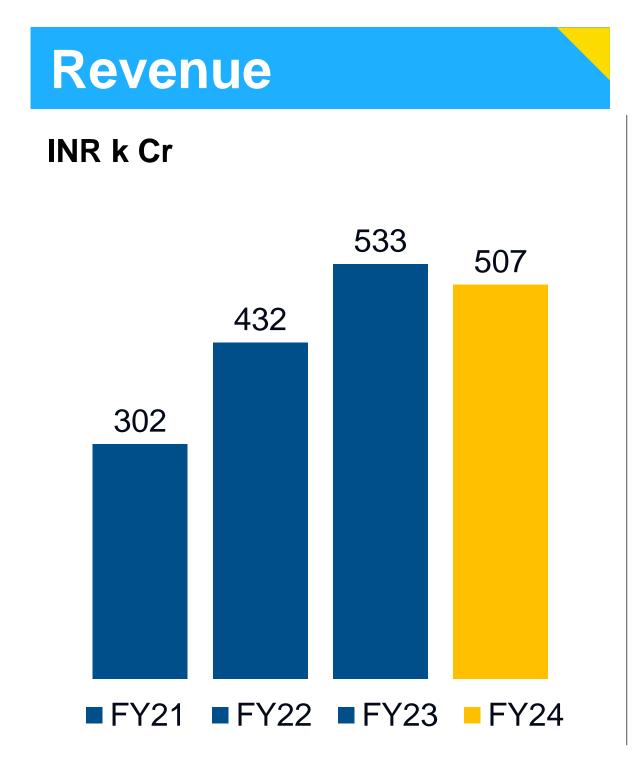
throughput per outlets, highest among OMCs

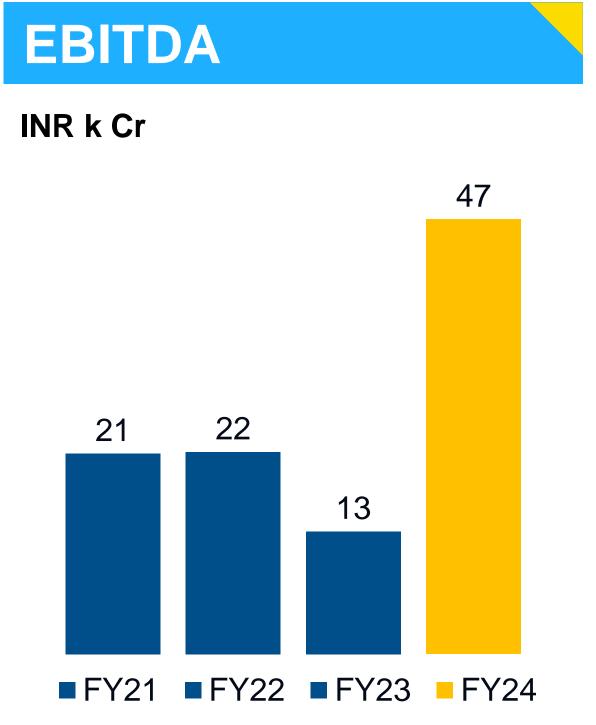
14.2x times

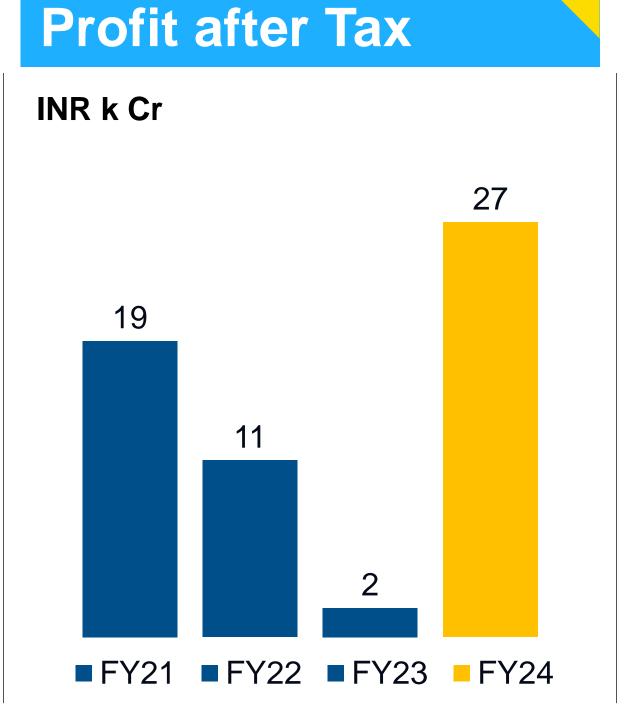
FY23

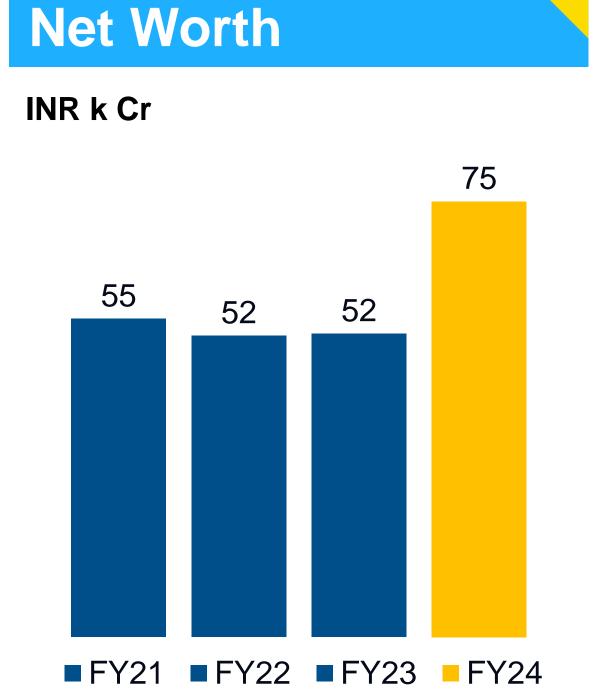
### Financial Performance - Standalone







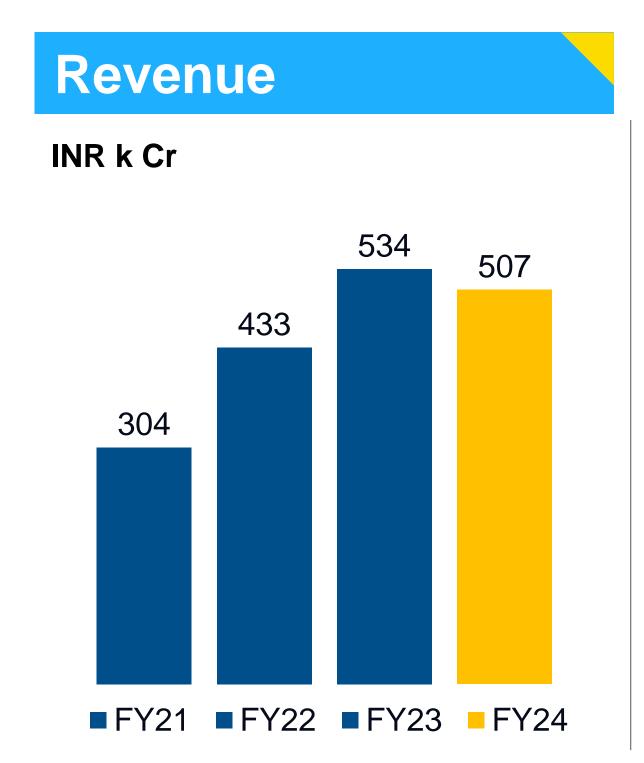


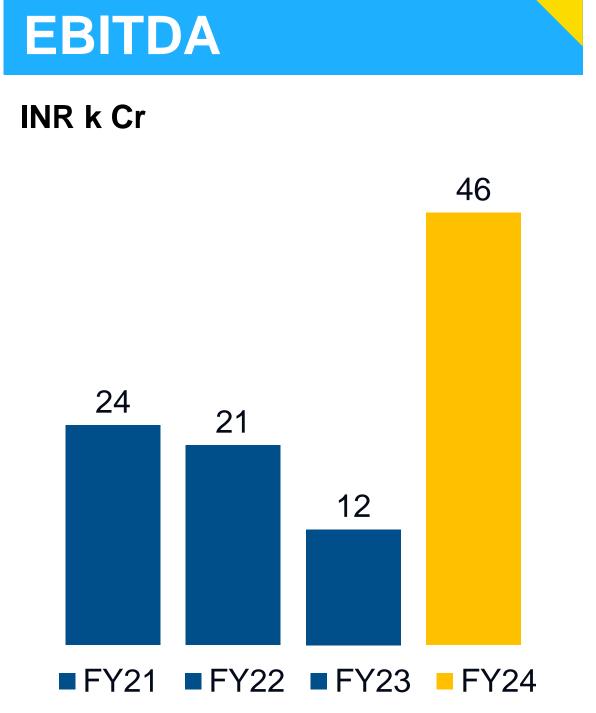


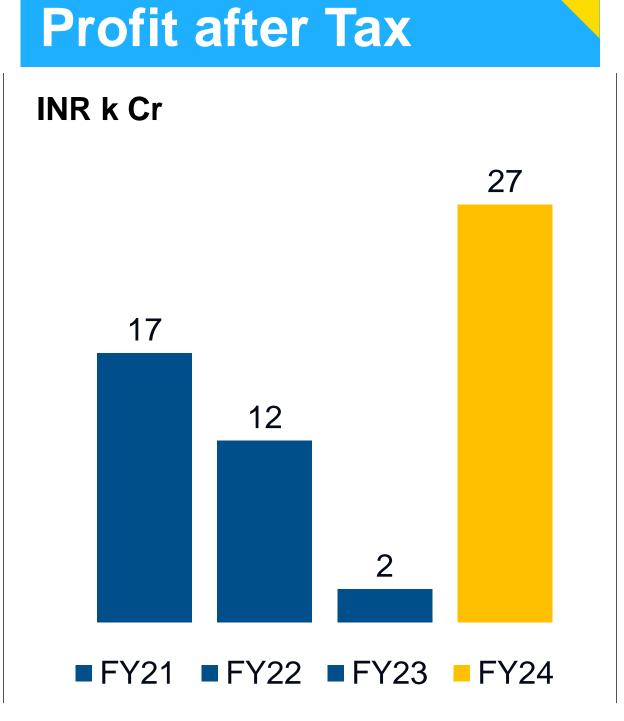
Financial Ratios	FY 21	FY 22	FY 23	FY 24
Total Debt-Equity	0.48	0.65	0.69	0.25
Operating Margin	3.92%	2.64%	0.26%	6.89%
Net Profit Margin	6.31%	2.63%	0.35%	5.26%
Return on Capital Employed	22.59%	20.01%	7.80%	44.23%

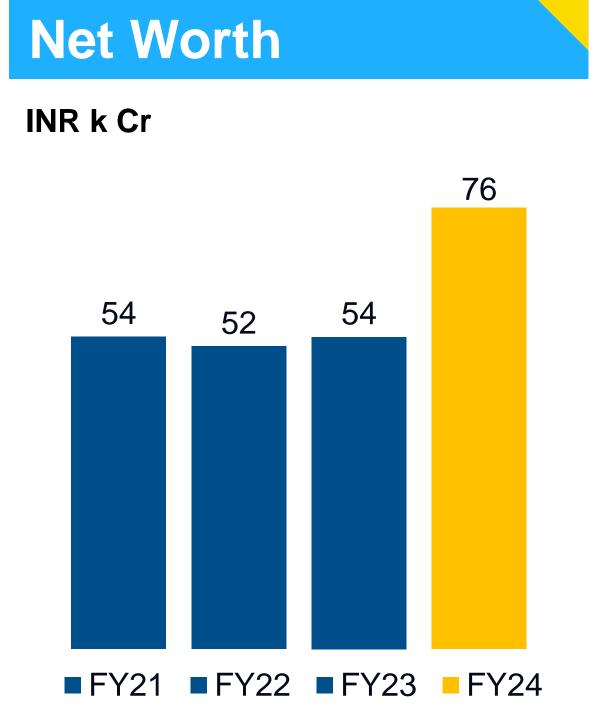
### Financial Performance - Consolidated











Financial Ratios	FY 21	FY 22	FY 23	FY 24
Total Debt-Equity	0.87	1.08	1.13	0.60
Operating Margin	4.90%	2.92%	0.46%	6.75%
Net Profit Margin	5.69%	2.70%	0.40%	5.30%
Return on Capital Employed	14.49%	20.01%	6.92%	39.35%



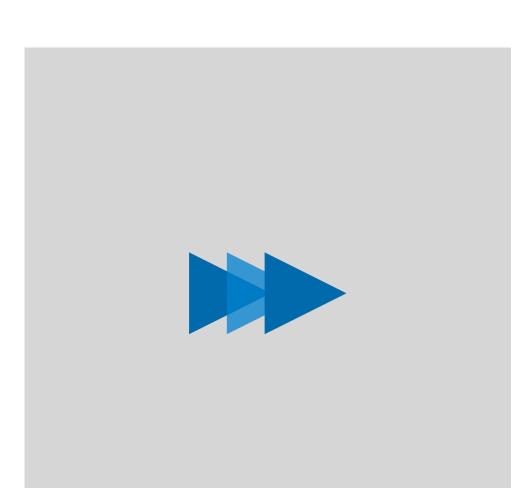


SECTION 4

# Business Segments Overview

### Update on key BUs for BPCL as on 31st March 2024

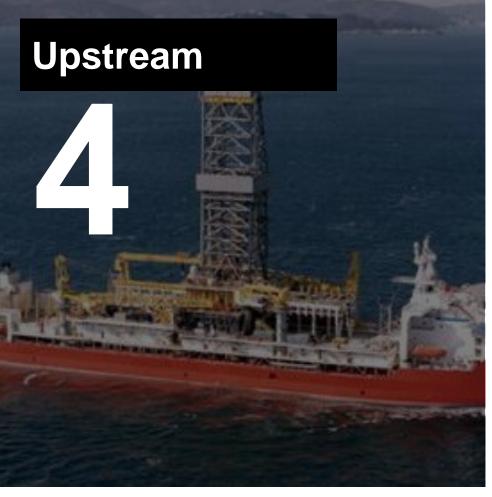










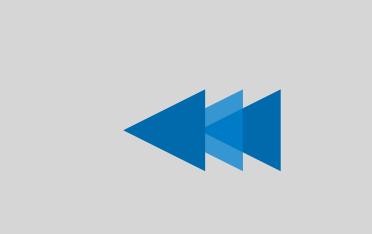




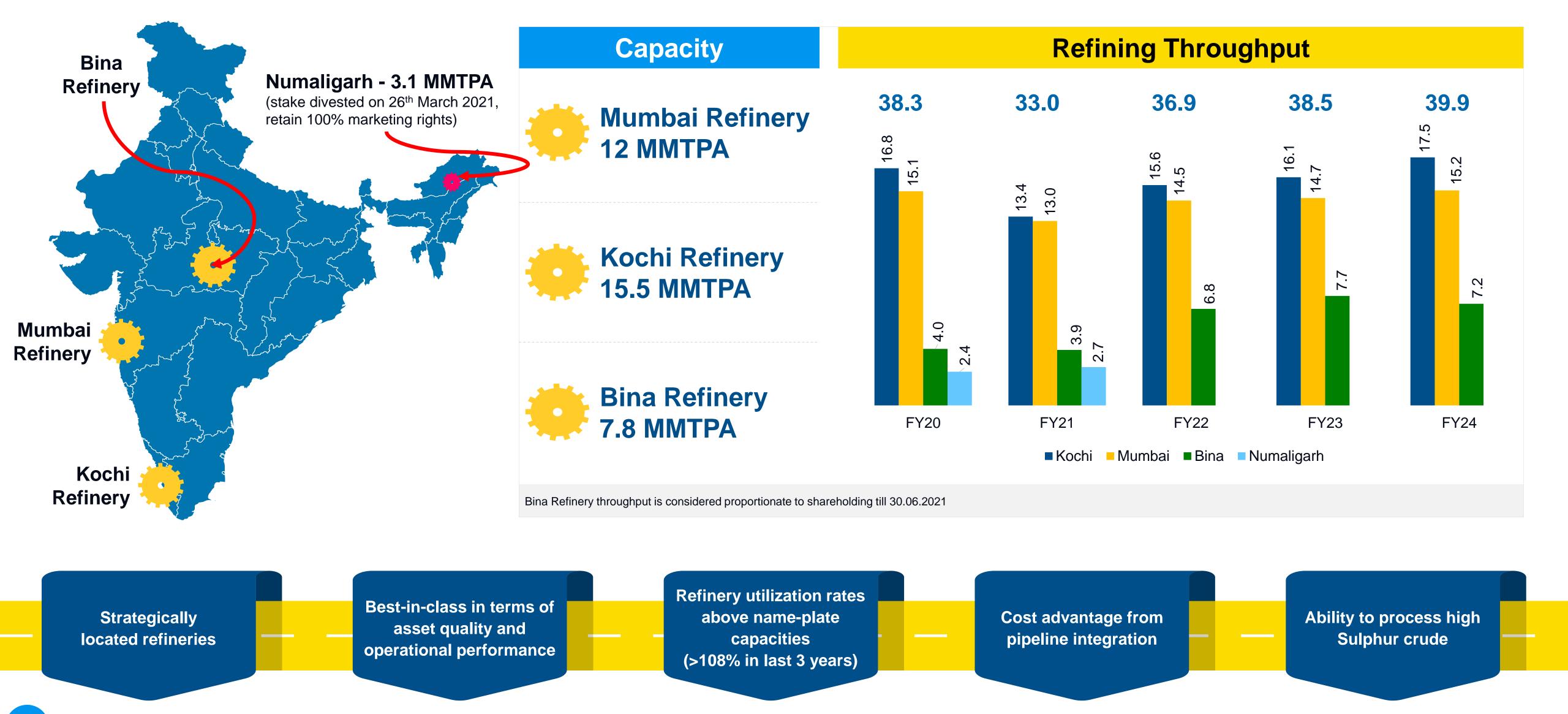








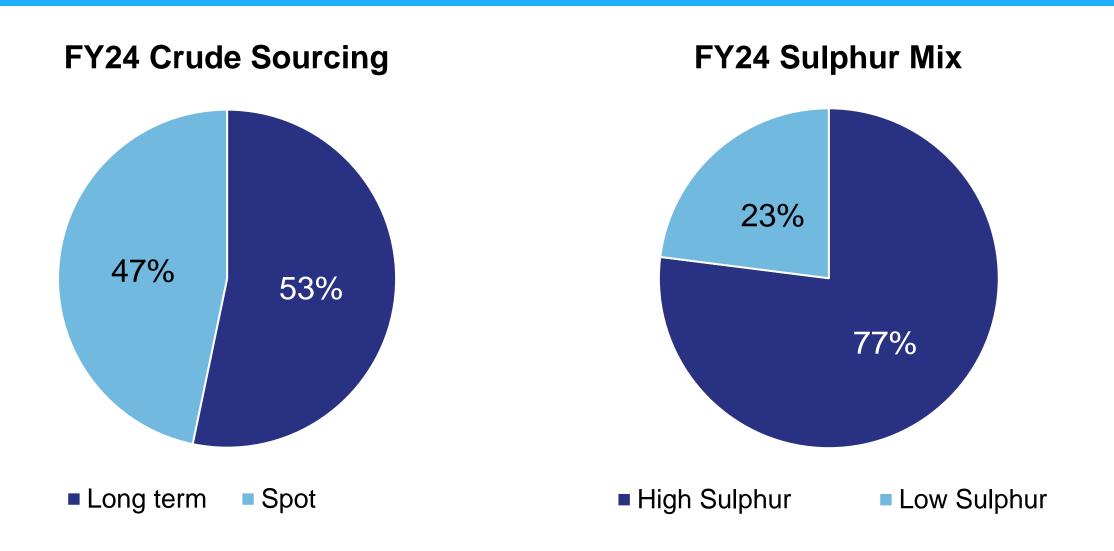




### 1 Refining – Crude sourcing and GRM



### Flexibility in crude sourcing and Sulphur mix for refineries



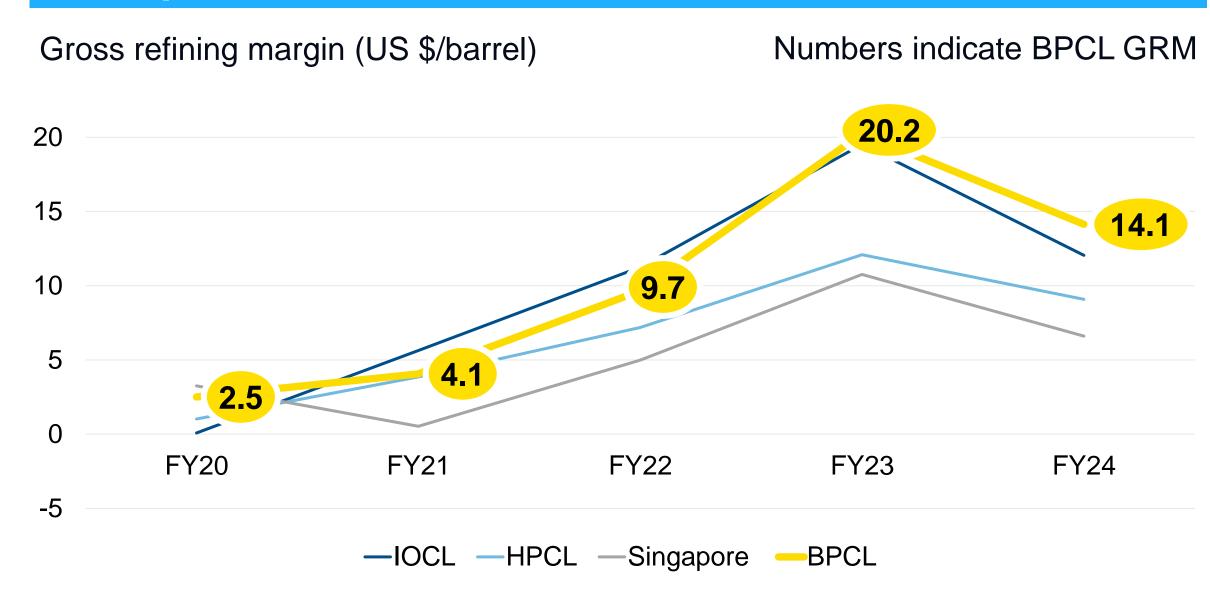
Strong capabilities in **optimizing crude sourcing** with mix of long term and spot market purchase Share of **spot market purchase** increased from ~30% in FY19 to ~45-50% currently

Setting up **Global crude oil trading desk** – likely to be **operationalized in FY25**; Potential to **reduce crude import costs** by locking in the best price and quality

Assets with wide API range, supporting the ability to handle both low & high Sulphur crude

Kochi Refinery: 27-48; Mumbai Refinery: 32-52; Bina Refinery: 27-48

### Capturing value from refining with competitive GRM performance



• BPCL's GRMs have been at a premium to benchmark Singapore GRMs for the past four financial years

#### BPCL crude sourcing and processing flexibility enables its higher GRM vs peers

### 1 Refining – Mumbai Refinery





#### **Key Highlights**

Capacity: 12 MMTPA

Nelson Index: 9.06

API Range: **32 to 52** 

**Utilization: 125% (FY24)** 

Hydrocracker + 2 FCCU + 2 DHT + CCR + ISOM

**Lubricants Refinery** 

#### Capacity and throughput

- 12 MMTPA capacity, with throughput consistently exceeding nameplate capacity (>120%\* over last 5 years)
- Potential for expansion to 16 MMTPA
- Lowest SOX emission refinery of country (< 10 T/d)</li>

#### High value product portfolio

- High value products generated including:
  - Lubricants 80% of BPCL's Base Oil lubricants are processed at Mumbai
  - Specialized products like DAS, Propylene, Food Grade Hexane, Benzene, Toluene etc.

#### Cost advantage driven by location & logistics setup:

- Strategically located on the west coast, low transportation costs for feedstock and proximity to highgrowth markets
- Cost advantage from product transportation via pipeline (>70% of products evacuated via pipeline)
- ATF line dedicated to Mumbai airport from the refinery

#### Safety & digital

• Versatile state of the art monitoring tools covering for safety and operations

Mumbai refinery is a strategic refinery underpinned by operational excellence, low transportation costs and high value product portfolio

### 1 Refining – Kochi Refinery





#### **Key Highlights**

Capacity: 15.5 MMTPA

Nelson Index: 11.22

API Range: 27 to 48

Utilization: 112% (FY24)

2 FCCU + 2 DHT + 2CCR + ISOM + DCU

**Petrochemicals Refinery** 

#### Capacity and throughput

- Largest PSU refinery with 15.5 MMTPA capacity with throughput consistently exceeding designed capacity (>100%\* over last 5 years)
- Potential for expansion to 18 MMTPA

#### Crude source and product flexibility

- Designed to process 100 % HS Crude oil, 100+ types of crude
- Ability to swing between producing MS & HSD on demand.

#### **Product portfolio**

 Diversified product portfolio with Niche Petrochemicals PDPP Project commissioned in 2021-22; New 400 KTPA PP project expected to be commissioned by 2027-28

#### **Location advantage**

- Strategically located on the coast, providing access to key southern markets
- Equipped to receive crude oil in VLCCs with Single Point Mooring
- 57% evacuated via pipeline; Dedicated ATF pipeline to Kochi airport

Kochi Refinery provides access to key markets, enhanced feedstock & product flexibility and supports diversification into petrochemicals

### 1 Refining – Bina Refinery





#### **Key Highlights**

Capacity: 7.8 MMTPA

Nelson Index: 11.76

API Range: 27 to 48

Utilization: 91% (FY24)

**HCU & DHT units and 3-Drum DCU** 

#### **Capacity and throughput**

- 7.8 MMTPA refinery under expansion to reach 11 MMTPA capacity
- ~80% of throughput is transportation fuel MS,HSD, ATF

#### **Diversification to petrochemicals**

- New 2.2 MMTPA Petrochemicals complex (~INR 50k Crores investment) to be commissioned by 2028
- Petrochemicals complex to focus on polymers(LLDPE, HDPE, PP) & aromatics

#### **Location advantage**

 Access to northern and central markets with 77% of products evacuated via pipeline (Bina-Kota-MMPL, Bina-Kanpur)

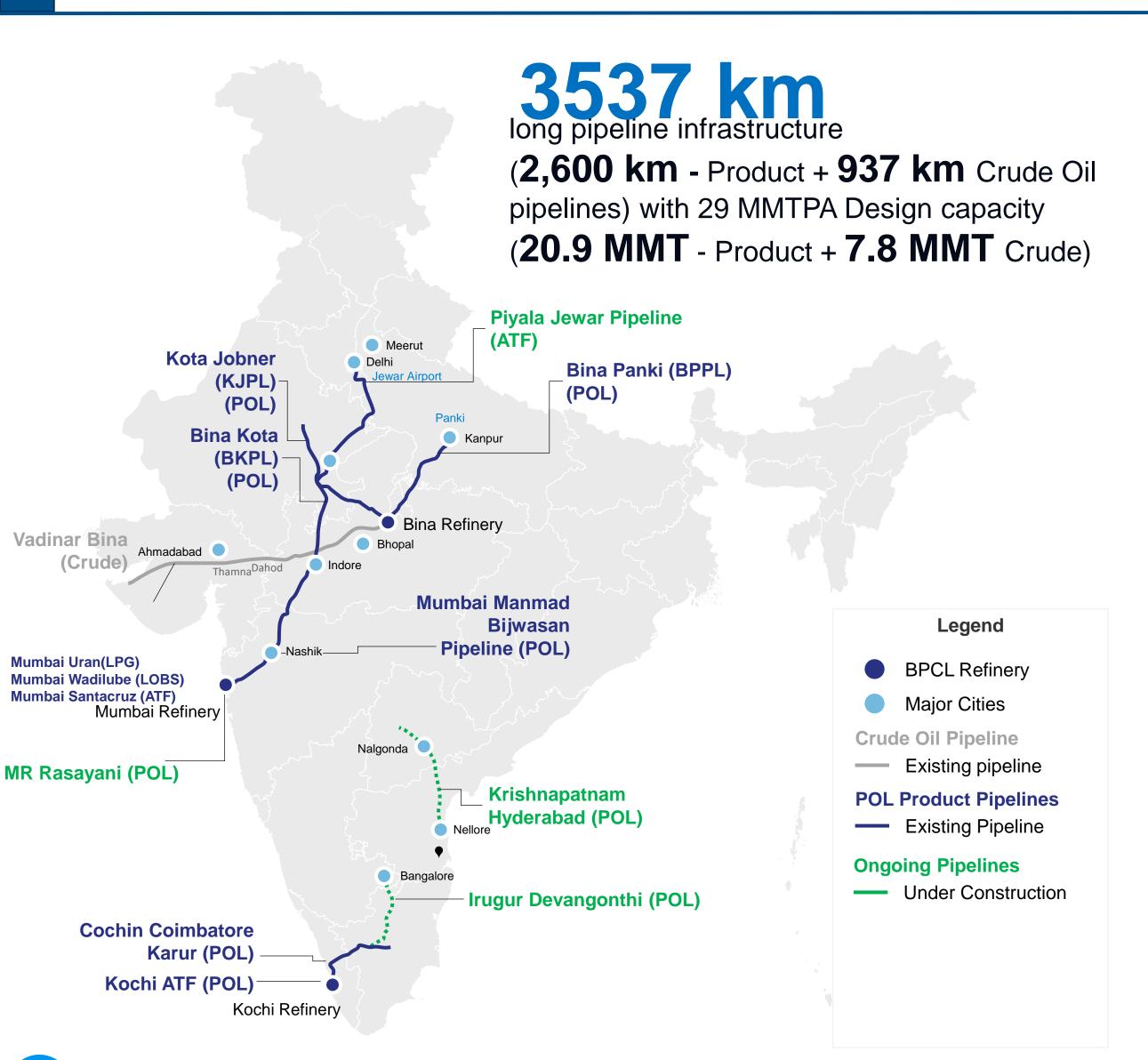
#### **Technology advantage**

- State of art technologies supporting High Nelson Complexity Index of 11.76
- Designed to process 100% high sulphur crude
- Bottom upgradation to provide valorisation benefits
- First refinery in country to have:
  - Integrated HCU & DHT units to improve energy efficiency
  - 3-Drum DCU to improve throughput

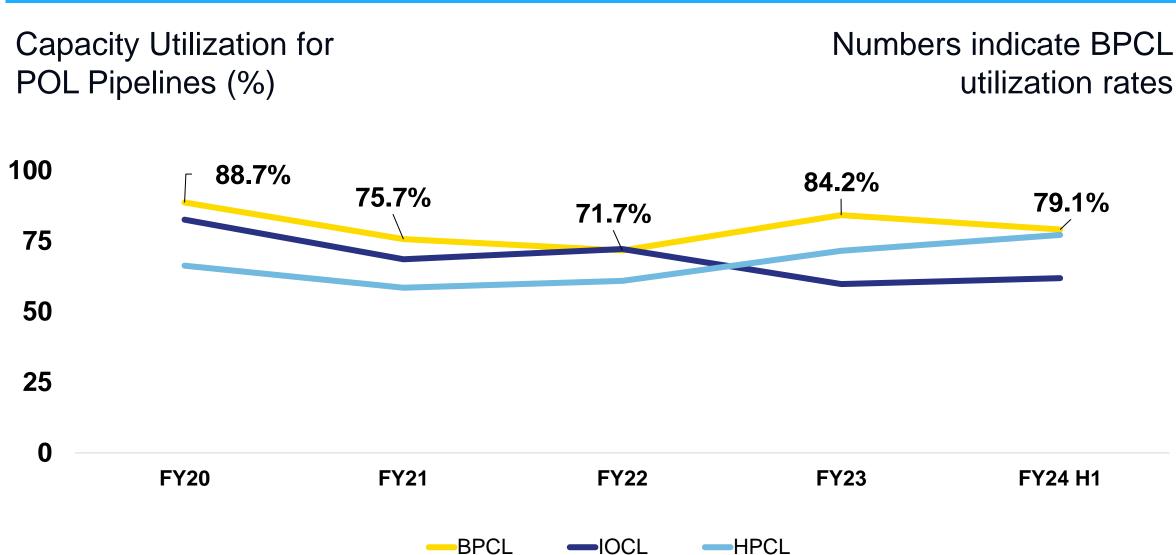
Bina refinery augments BPCL's refining portfolio required to support downstream retailing market in North, Central India; New capex investments in Bina refinery to drive diversification into Petrochemicals

### 2 Strategic Pipelines Network





### Key advantages & differentiators

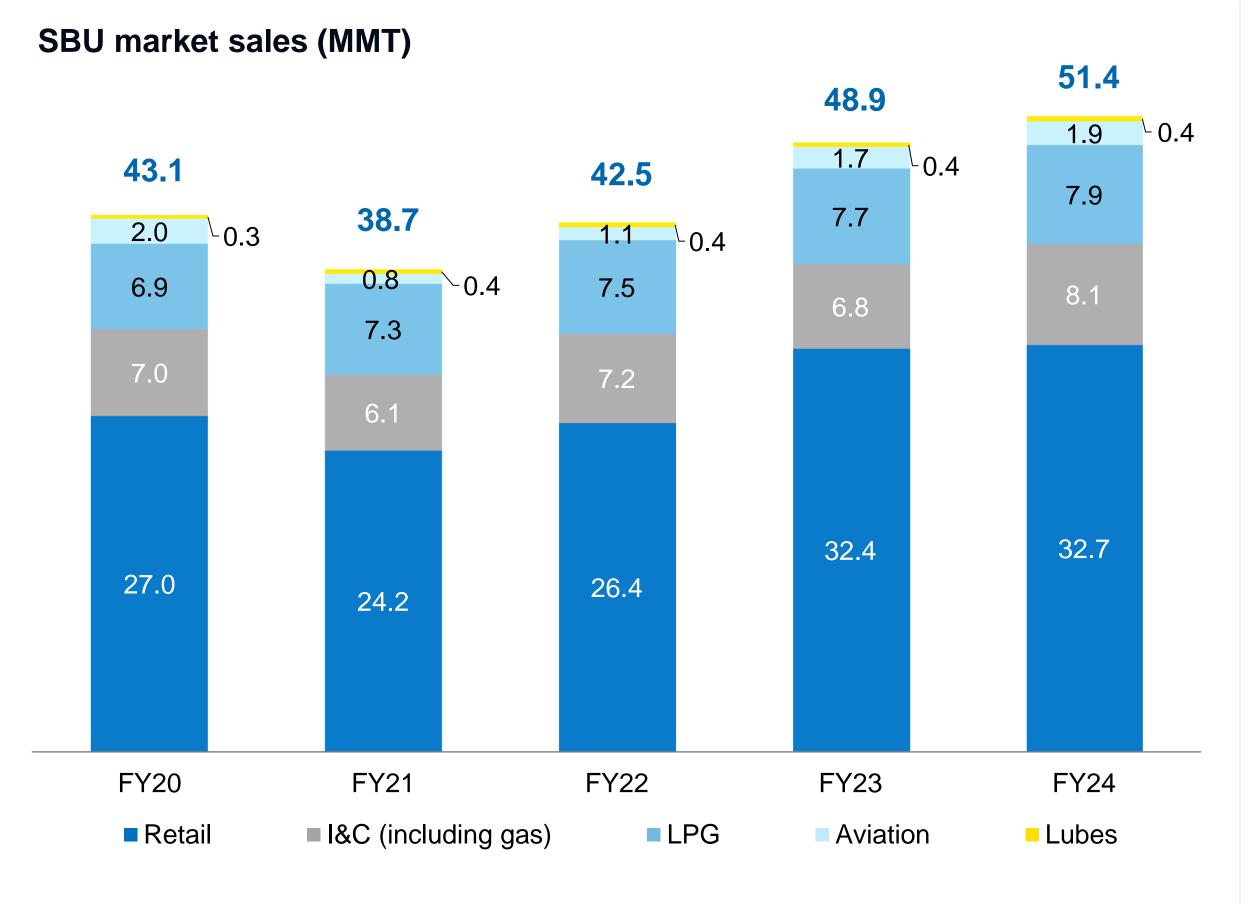


- Strategic pipeline networks connecting refineries to key markets
  - Mumbai refinery's access to Northern markets via pipelines to Kota,
     Mathura, Piyala
  - Bina refinery's connection to key markets via Bina-Kota-MMPL & Bina-Kanpur pipelines
  - Kochi refinery's access to TN market via pipeline to Karur
- Significantly reduced logistics cost due to pipeline network
- Higher utilization and lower operational cost of pipeline assets vs peers
- All multi-product pipelines are commissioned with Pipeline Intrusion detection system (PIDS) which can detect real-time intrusion attempts on pipeline

### 3 Marketing

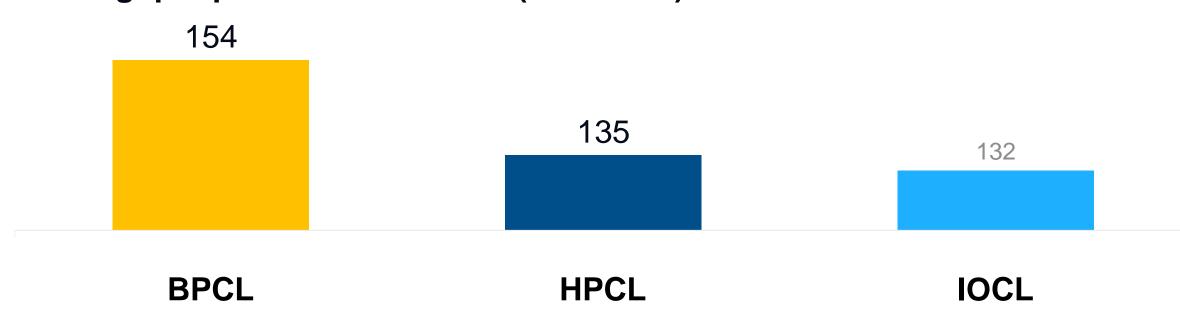


### Strong marketing assets with superior sales performance









- Retail: Highest throughput per outlet v/s OMC peers and leader in market share growth on top 10 national highways
- I&C: Achieved 7.2 MMT in sales volume the highest ever by I&C BU, with 18% sales growth YoY
- LPG: Highest ever bottling of 7939 TMT; 3.4% growth in packed LPG business against industry growth of 3.5%
- Aviation: Achieved 1901 TMT, with overall market share of 25.2% amongst OMC peers with 9.4% sales growth YoY
- -Domestic sales growth of 15.1% vs 9.8% OMC growth
- Lubes: Highest ever sales volume of 446 TMT; Launched 19 new grades &
   60 new SKUs

### 3 Marketing – Key Highlights and Differentiators



#### Retail

- Highest absolute market share amongst PSUs in last 10 years (FY24: 29.68% in MS, 29.83% in HSD)
- Achieved highest ever Ethanol Blending of 11.7%
- UFill app awarded<sup>1</sup> for Customer Engagement and Innovation
- R&D: Launched new formulation for "Speed"

#### LPG

- Achieved highest ever bottling volume of 7.9 MMT
- No. 2 in sales growth (3.4%) for LPG in industry
- 15-year agreement with Gail to supply Propane (600 TMTPA)
- Launched "Pure for Sure" initiative PoC for quality & quantity assurance

#### I&C

- Highest ever sales of 7.2 MMT by I&C BU
- Major inroads into STU business (e.g., RSRTC,TSRTC, UPSRTC)
- R&D: Successful 85% ethanol blended MS trials with Hero Motors
- Product launch: Successful launch of new DAS variants
- REACH certification for D80 to enable EU export

#### **Aviation**

- Sales of 1.9 MMT and market share of 25.2% amongst PSUs
- High overall sales growth of
   9.4% vis-a-vis 8.8% for PSUs
- 15.1% domestic sales
   growth vs 9.8% for PSUs
- 63 operational AFS stations, 6
   near commissioning and 5
   under construction

#### Lubes

- Highest ever sales volume of 446 TMT in Lubes
- Highest ever sales in Direct
   Channel (24% growth)
- Commissioned new Channel Partner in Sri Lanka
- Made footsteps in African continent in Kenya, Uganda & Tanzania.
- Novelty adjuvant oil for Agri Sector (Tea & Banana)

#### **Brand Building**

- Relaunched "Speed" in new avatar with Mr. Neeraj Chopra as Brand Ambassador
- 3.3 Million co-branded credit cards with SBI enrolled

#### **Digital Transformation**

- Digital Nerve Centre (IRIS) for efficiency improvement and safety using AI / ML along with Video Analytics
- Customer-centric solutions:
   HelloBPCL App, UFill 2.0 and
   BPCL SBI Card

#### **Customer base**

- ~9.35 crore customers
- 18.54 Lakh new customers under Ujjwala 2.0 Extension (2023) with 99% installations, fastest among OMC's

#### **Digital Transformation**

- Customer engagement via HelloBPCL app and "Urja" conversational AI/NLP chatbot
- Biometric e-KYC via Face ID (on HelloBPCL app)
- SalesBuddy CRM for Inspections and Licensing management

#### **Customer Relationship**

- Letter of appreciation from ISRO for fuel supplies on Chandrayaan project
- Renewed/signed 73 MoUs/ contracts with 1.1 MMT volume

#### **Digital Transformation**

 One stop portal for I&C customers in HelloBPCL for online indenting of invoices, order tracking, pricing simulation, QC reports etc.

#### **Customer Relationship**

International customers:
 All (15+) large volume
 customers retained,
 10+ new onboarded

#### **Pipeline infrastructure**

- Dedicated ATF pipeline to Mumbai and Kochi airports
- Strategic secondary ATF infrastructure for supplying at Tier 2 airports
- Agreement with NIA to lay a dedicated ATF pipeline

#### **ESG**

 New packaging introduced using re-cycled plastic, bamboo bottles and tin-cans

#### **Digital Transformation**

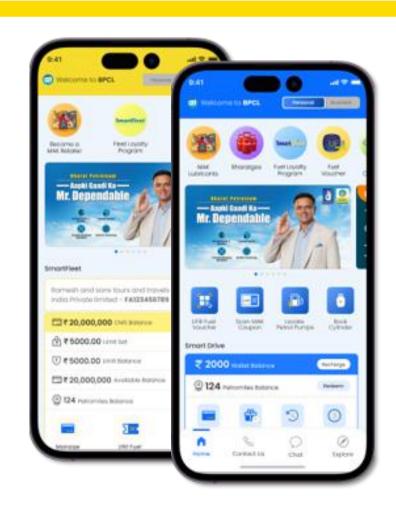
- MAKonnect: integrated secondary sales management platform for distributors, retailers, DSRs
- Mak QR Code integrated supply chain solution enabling bottle tracking, disbursing rewards for end customers

### Marketing – Digital initiatives across segments



### HelloBPCL

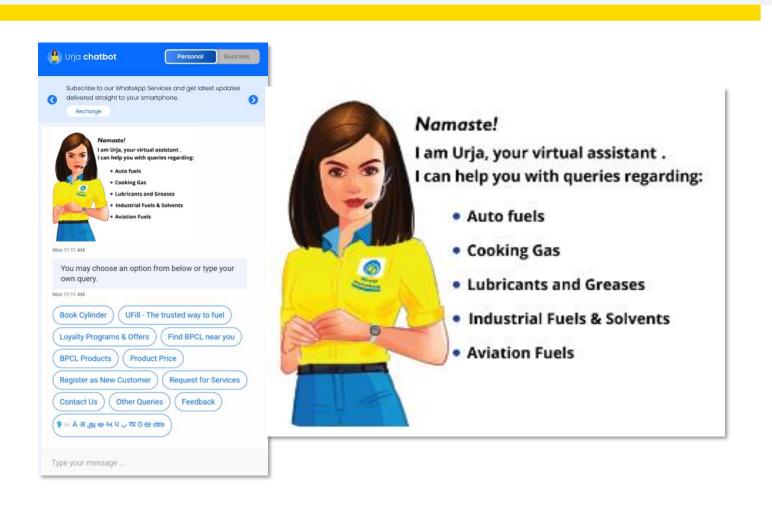
Unified mobile application as one-stop shop for sales and service activities for all BPCL customers



- 1.2 Cr Unique customers
- 6,773 TKL Loyalty Volume crossed (37.2% growth over FY23) at Advanced Loyalty Program for fleet owners
- Over 84 Lakh coupons worth INR 30 Cr scanned and instantly credited to customer with MAK QR Code Solution & Instant Gratification

### Urja

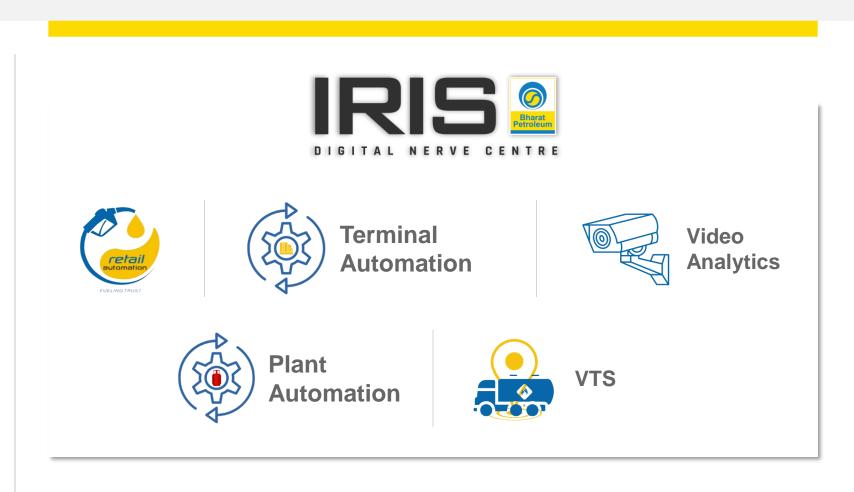
Conversational Al Chatbot unifying customer interactions into a consistent omnichannel conversation across BUs.



- Over 1 Cr LPG bookings, via Urja bot available on Whatsapp and BPCL website
- 900+ use cases and 13 languages that Urja is trained in
- Over 45% of conversations in non-English languages, ensuring inclusiveness for all types of customers of BPCL.

### IRIS

Tech-driven Remote Management System of field locations, along with associated tank trucks, using Al/ML and video analytics to alert exceptions



- 18k+ ROs, 75+ terminals, 54+ LPG plants and 25k+ tankers integrated with IRIS to provide a view of the entire operating value chain
- More than 3 Million inputs per second can be accepted from local automated systems, cameras, and IoT devices deployed at key locations along with the associated Tank Trucks for product delivery.

### Upstream - BPRL's Story over the years...

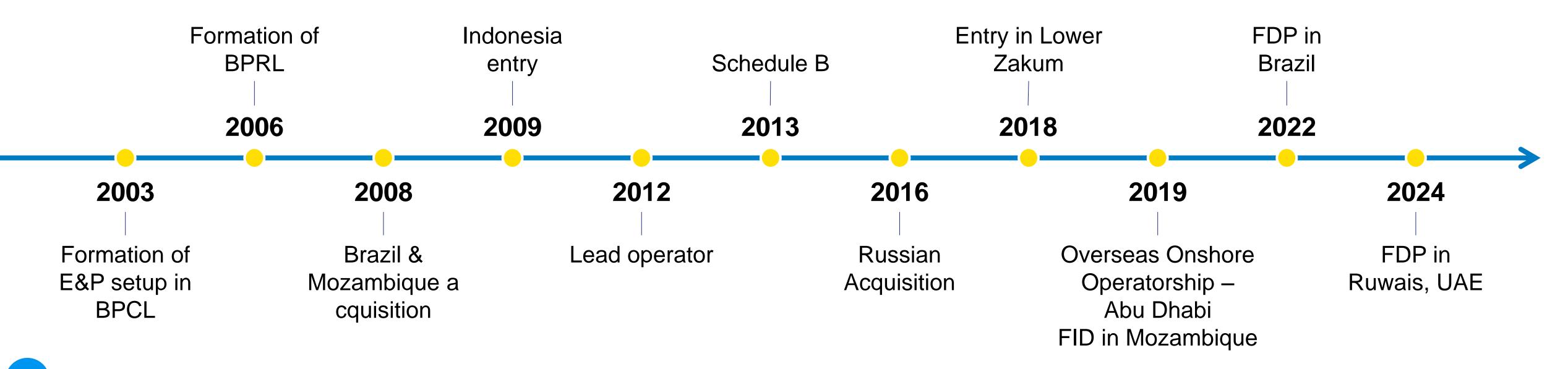




#### BPCL pursues its upstream investments through wholly owned subsidiary called BPRL

Diversified portfolio with investments across 15 blocks spanning 6 countries at various stages of exploration / development / production

Partnerships with 12+ global players including Total Energies, ONGC, Rosneft, Mitsui, OIL, BP, ADNOC, Petrobras etc.



### 4 Upstream – Global Spread





BPCL pursues its Upstream Business through its wholly owned Subsidiary Company – Bharat PetroResources Limited

<sup>\* 1</sup> block in in Cauvery Basin is in Production, the rest are in Development

<sup>\* 1</sup> block in Cambay Basin in in Production, the rest is in Exploration / Appraisal

### 5 Gas



 $6.7\%^{1} \rightarrow 15\%$ 

India's target for increase in share of gas in energy mix

# BPCL FOOTPRINT\* ASPIRATION 3x footprint by FY29

#### **INR 15K Crores**

Capex over next 5 years committed by BPCL

#### **Key JVs**















# PETRONET

 FY24 Revenue: INR 52.7kCr & PAT: INR 3.5kCr

Operates Kochi & Dahej LNG Terminal



• FY24 Revenue: INR **15.5kCr** & **PAT**: INR 2kCr

• Operates **12 GAs** across 20 districts



• FY24 Revenue: INR **3kCr** & **PAT**: INR 610Cr

• Operates **6 GAs** across 15 districts

#### Infrastructure build out

#### **52 GAs**

- Covers 19% of India's population, 25% of geographical area, 32% of volume
- 26 standalone with BPCL, of which 25 have been operationalized

#### 2034

CNG outlets pan-India as of FY24

#### 100+

Industrial customers contributing to 400+ KTPA sales; Major customers include **Asian Paints, Maruti Suzuki, LMK Industries** 

#### **Supply security**

#### **0.85 MMTPA**

- Tie-up valid till 2028
- Renewed for another 20 years from 2028

#### **0.56 MMTPA**

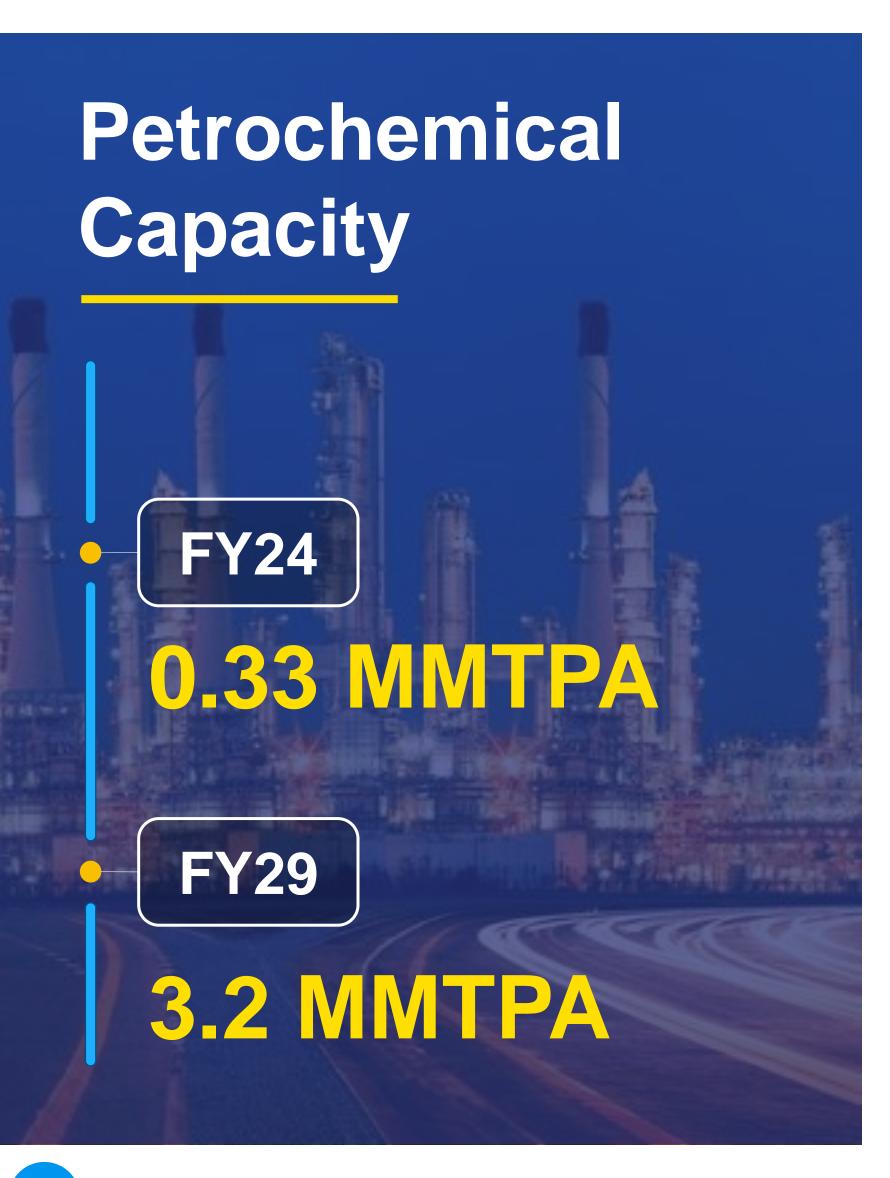
Tie-up valid till 2036 at Kochi (additional 0.48 MMTPA to start 2026 onwards for 15 years)

#### 1 MMTPA

Tie up valid for 15 years

### 6 Petrochemicals





#### **Market outlook**

- Indian demand for polymers is expected grow ~5% until 2040, driven by rising consumer income, and infrastructure investment
- India's petrochemical **per capita consumption** at 10-12 kg compared to global average of 30-35 kg, leaving considerable **headroom for growth**
- Government of India is committed to make India a self-reliant & globally competitive petrochemical manufacturing hub

#### **Our Plan**

- Plan to setup 3.2 MMTPA capacity by FY29 (~2.2 MMTPA Petrochemical complex at Bina Refinery, ~INR 50k Cr capex and ~400 KTPA Polypropylene plant at Kochi)
- Target of ~8% share of petrochemicals in our product portfolio by FY29 from ~2.3% in FY24
- Long-term Strategic Advantages for Ethylene cracker + Petchem complex in Bina Refinery
  - Self sufficiency for Naphtha feedstock
  - Centrally located with access to core markets in central India

### 7 Green Energy



#### Plans to invest ~INR 10k Cr in the business as capex in next 5 years



#### Renewable Energy



#### Green Hydrogen



#### **Biofuels**



### **EV** Charging

### India ambition

- India aims for 500 GW RE Capacity by 2040
- Indian govt. has set a production target of 5 MMPTA by 2030

- India targets 20% ethanol blending by 2025, 15 MMTPA CBG by 2030
- Govt. announced a target of EV30@2030 – 30% new private cars, 40% buses, etc. to be electric by 2030

### **BPCL** ambition

- 10 GW Renewable Energy capacity by 2040
- We aim for 30 KTPA Green Hydrogen in our refineries by 2030
- We will achieve 20% ethanol blending target by 2025
- We plan to setup 26 CBG projects in next 2-3 years
- We target setting up 7,000 energy stations by FY25

### Our progress

- 95 MW installed, 171 MW under construction
- Setting up 50 MW wind projects each in MH and MP
- 71 MW solar in Prayagraj at INR 1,275 crores
- Setting up a 5MW Green Hydrogen Plant at Bina Refinery
- 200 Nm³/hr green hydrogen refueling station at CIAL in progress
- Won 2 KTPA production capacity via biomass pathway under SIGHT scheme with incentive of INR 30/ kg

- Achieved highest-ever ethanol blending of 11.7% in FY24
- Conceived and started an integrated 1G & 2G Ethanol Project; in progress at Bargarh, Odisha
- Signed CBG offtake agreements to achieve 1% CBG blending by FY25

- 3,135 EV charging stations setup
- Fast charging stations along
   120+ highway corridors
- MoU with major private players to install EV charging stations

### Digital Ventures



### Winning formula



Break traditional mindsets to liberate new talent



Build a separate culture conducive for start-up



Develop agile methods for competitive edge



BPCL as incubator for future unicorns in the energy space (atleast \$1B market cap in 5 years)

Explore various modes for scaling up in-house innovations/breakthroughs by leveraging existing talents

### BPCL R&D - Key Highlights





#### R&D Achievements (till FY24)

**Patents filed** 



150

**Patents granted** 



82

**Publications** 



Over 200 research articles

#### Recognitions, FY24



- New Product of the Year for K Model®: Blending for future
- 2<sup>nd</sup> Prize in National Energy Efficiency Innovation Awards for Bharat HiGee Deaeration Tech
- Digital Transformation Initiative of the Year for "BPCL, India – Aspen Tech Inc. USA Collaboration

**Net-Zero R&D** 

- Bio-film production using DDGS
- BARC electrolyser technology for Green Hydrogen production
- Green Silica production using boiler ash
- Green H2 blending in CGD network
- Sustainable Aviation Fuel
- Integrated Carbon Capture and Conversion process



#### **Innovative Products**



- New formulation for "SPEED"
- K Model®, BPMARRK®
- BMCG Nxt GEN
- BHARAT FURNO CHEM
- HiCAT: Dewaxing catalyst
- GSR CAT: FCC gasoline Sulfur reduction
- High efficiency LPG burner
- Ecochem: Ethanol corrosion inhibitor

#### **Novel Processes**



- Indigenously developed desalter technology
- Membrane assisted H2 separation
- HiGee Separations
- Divided Wall Column
- Cross flow reactor
- Low grade energy utilization



# THANKYOU!



energising lives